

5055 North Point Parkway  
Alpharetta, GA 30022  
Tel (678) 259-5084  
Or (888)-215-5680  
sandy.chandler@verizon.com



**Sandy Chandler**  
Tariff Manager  
State Government Affairs

February 26, 2016

**VIA EMAIL**

Public Utility Commission of Oregon  
201 High Street SE, Suite 100  
Salem, Oregon 97301

**RE: MCI Communications Services, Inc. d/b/a Verizon Business Services  
Notice of Discontinuance of Various Operator Services to Enterprise Customers**

Pursuant to OAR 860-032-011, MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") hereby notifies the Public Utilities Commission of Oregon that it intends to discontinue providing Person-to-Person, 3<sup>rd</sup> Number Billing, or Collect Call operator services to enterprise customers. Verizon Business intends to discontinue these services to Customers on or after July 8, 2016.

As of December 14, 2015, Verizon Business had 301 long distance enterprise customers with locations in Oregon. No other providers are affected by this action.

Verizon Business is providing notice to potentially affected customers in their March invoices. A copy of the notice is attached. With a planned discontinuance no earlier than July 8, 2016, the notice satisfies the 90-day advance notice required by 860-032-011.

If you have questions, please contact me either at (888) 215-5680 or [sandy.chandler@verizon.com](mailto:sandy.chandler@verizon.com).

Respectively submitted.

A large, stylized handwritten signature in black ink, appearing to read "Sandy Chandler".

Sandy Chandler  
Tariff Manager  
Verizon

Enclosure

**TO OUR CUSTOMERS WITH OPERATOR SERVICES:  
VERIZON TO DISCONTINUE THREE OPERATOR SERVICES FEATURES  
EFFECTIVE JULY 8, 2016**

Pending applicable regulatory approvals, on or after July 8, 2016, MCI Communications Services, Inc. d/b/a Verizon Business Services will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States, U.S. territories, and internationally to customers that Verizon serves as an interexchange carrier or facility-based local carrier. For more information, please contact your Verizon account team, or Verizon Customer Care using the contact information reflected on your invoice.

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State Government Affairs

February 26, 2016

**VIA EMAIL**

Public Utility Commission of Oregon  
201 High Street SE, Suite 100  
Salem, Oregon 97301

**RE: MCI Communications Services, Inc. d/b/a Verizon Business Services  
Notice of Discontinuance of Various Operator Services to Residential  
and Small Business Customers**

Pursuant to OAR 860-032-011, MCI Communications Services, Inc. d/b/a Verizon Business Services hereby notifies the Public Utilities Commission of Oregon that it intends to discontinue providing Person-to-Person, 3<sup>rd</sup> Number Billing, or Collect Call services to residential and small business customers. MCI Communications Services, Inc. intends to discontinue these services to Customers on or after July 8, 2016.

As of February 24, 2016, MCI Communications Services, Inc. had 2,898 long distance residential and small business customers with locations in Oregon. No other providers are affected by this action.

MCI Communications Services, Inc. is providing notice to potentially affected customers in their March invoices. A copy of the notice is attached. With a planned discontinuance no earlier than July 8, 2016, the notice satisfies the 90-day advance notice required by 860-032-011.

If you have questions, please contact me either at (888) 215-5680 or [sandy.chandler@verizon.com](mailto:sandy.chandler@verizon.com).

Respectively submitted,

A handwritten signature in black ink, appearing to read "Sandy Chandler", written over a large, stylized flourish that extends to the right.

Sandy Chandler  
Tariff Manager  
Verizon

Enclosure

**MCI Residential:**

LD Operator Services Discontinuance: Pending applicable regulatory approvals, on or after July 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect call services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. If you have any questions, please call MCI customer service at 1-800-444-3333.

**MCI Small Business:**

LD Operator Services Discontinuance: Pending applicable regulatory approvals, on or after July 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect call services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. If you have any questions regarding your MCI service, please contact customer service at 1-800-436-2222.

**Verizon Business:**

LD Operator Services Discontinuance: Pending applicable regulatory approvals, on or after July 8, 2016, Verizon Business will no longer offer Person-to-Person, 3rd Number Billing, or Collect call services throughout the United States to customers that Verizon Business serves as an interexchange carrier. For questions regarding your service option accounts, please contact customer service at 1-800-275-0100.