Water Rate Case Process

Docket No. UW 194 Crooked River Ranch Water Company

> Scott Shearer Utility Analyst (PUC Staff) April 26, 2023



Common Questions



Q: Will the utility's requested rate increase go into effect?

A: No. The rate increase is suspended pending review by the Commission. The ultimate rate increase can be no higher than what the Company requests and is often lower.

Q: When will new rates become effective?

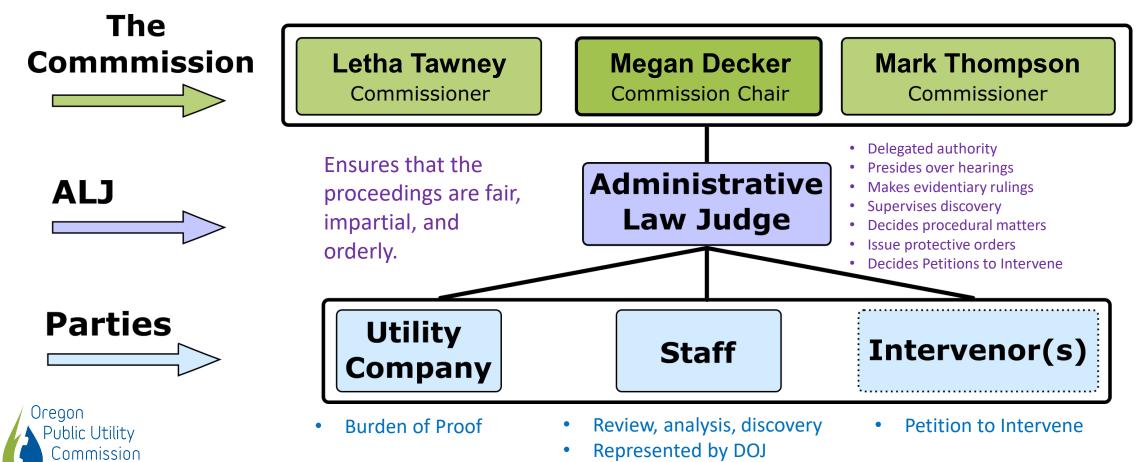
A: In most cases, a decision is reached 6-9 months after the utility's filing.

Q: Will the rate increase be reviewed before it becomes effective? A: YES!



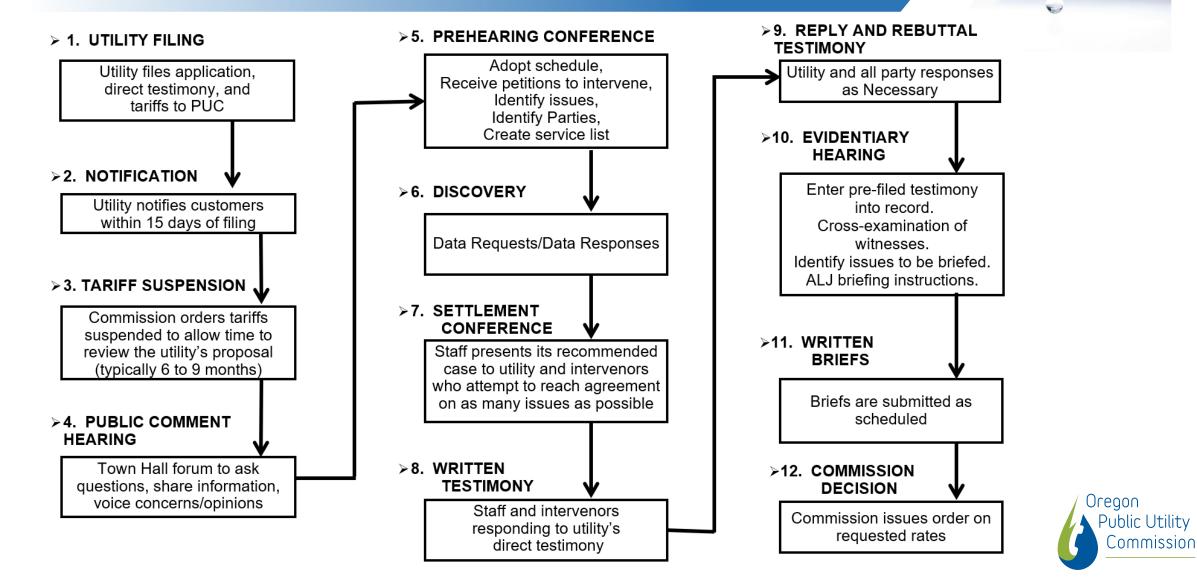
Rate Case - Who's Involved?





• Support the public interest

Flowchart – Water Rate Case



PUC Staff's Review

- Operating Expenses
 - E.g., Labor, repairs, utilities, management, insurance, etc.
- Other Revenue Deductions
 - Income taxes, property taxes, depreciation, etc.
- Assets
 - Must be prudent and necessary
- Capital Costs
 - Amount and cost of debt and equity
- Distribution of Revenue
 - Rate spread, rate design
- Utility-Specific Matters
 - Affiliate transactions, major service issues, capital projects, etc.





Intervenor – Party to the Case

- Any person may file a Petition to Intervene
 - Usually a customer or customers' representative
- Active participation in case
 - Participate in settlement negotiations, discovery, sponsor testimony, etc.
 - May not "unreasonably broaden the issues, burden the record, or delay the proceedings."
 - Attorney representation not required
- How to Participate
 - Contact PUC Administrative Hearings Division
 - puc.hearings@puc.oregon.gov or (503) 378-6678
 - Petition form available on PUC website: oregon.gov/puc
 - Search "Petition to Intervene"



Non-Party Status

- Interested Person
 - Receives e-mail notification of filings in the case
 - How to Participate: Contact PUC Administrative Hearings Division
 - puc.hearings@puc.oregon.gov or (503) 378-6678
 - Reference Docket Number
- Review filings on PUC website: <u>oregon.gov/puc</u>

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Public Comments

- Customers may voice concerns/comments
 - In person at Public Comment Hearing
 - By email: puc.publiccomments@puc.oregon.gov
 - By mail: PO Box 1088 Salem, OR 97308-1088
- PUC Consumer Services
 - Email: puc.consumer@puc.oregon.gov
 - Phone: (503) 378-6600
 - Toll-free: (800) 522-2404
- PUC Staff
 - Scott Shearer
 - Email: <u>scott.shearer@puc.oregon.gov</u>
 - Phone: 971-239-3801

