

DOCKET NO. UM 1375

**Required Cover Sheet for Submission of
2008 Annual ETC Recertification Reports**

Filing Deadline: Tuesday, July 15, 2008

Name of Eligible Telecommunications Carrier: St. Paul Cooperative Telephone Assoc.

Filing date: July 10, 2008

Is this: Original submission? Yes

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Nick Schneider

Phone number 503-633-2111

E-mail address nick@stpaultel.com

Filing instructions: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

- A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence:

2. business:

- B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

SERVICE OFFERINGS

1. RESIDENTIAL AND BUSINESS ONE PARTY SERVICE
2. ONE PARTY LINE CHARGE
3. UNLIMITED LOCAL MINUTES INCLUDED IN RATE.
4. CALLING AREA INCLUDES LOCAL USAGE WITHIN ST. PAUL EXCHANGE WITH OPTIONAL EAS TO SALEM, GERVAIS AND NEWBERG EXCHANGES.
5. ONE PARTY RATE IS \$9.00 PER MONTH.
EAS RATE IS \$11.85 PER MONTH FOR ALL EXCHANGES, OR \$.40 PER MONTH FOR GERVAIS AND NEWBERG

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes _____ no _____

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes ____ no ____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes ____ no ____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

A. ____ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2007. No additional submission is required for recertification purposes.

B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2007. In this case, choose **one** of the following alternatives for reporting:

1. ____ The number of customer requests for supported services that were not fulfilled during calendar year 2007: 0.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
2. ____ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007: ____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

SERVICE LISTED IN DIRECTORY (sample attached)

SERVICE ALSO LISTED IN INTERNET WEBSITE: WWW.STPAULTEL.COM

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area: 3 .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

1. BASIC ADVERTISING PERFORMED IN DIRECTORY NOTICE.
2. NEWSPAPER AD IN WOODBURN INDEPEDENT, JUNE 6, 2007 COVERING ENTIRE SERVICE AREA. PRINTED BOTH IN ENGLISH AND SPANISH.



[Contact Us](#) |
 [Trouble Ticket](#) |
 [Online Email](#)

[Telephone Service](#) |
 [Internet](#) |
 [Long Distance](#) |
 [Board of Directors](#) |
 [History](#) |
 [What a Cooperative is](#) |
 [Community Links](#)

Telephone Service

- [Voice Mail](#)

- [Three Way Calling](#)

- [Do Not Disturb](#)

- [Personal Ringing](#)

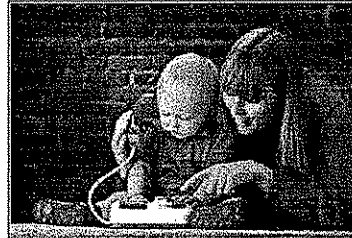
- [Call Hold](#)

- [Non-Pub and Non-List](#)

- [Directory Advertising](#)

TELEPHONE SERVICE

St Paul Cooperative Telephone Association is a non profit organization. When ordering telephone service each customer will need to fill out a membership application and pay a \$20.00 membership fee, which is returned to you when disconnecting service. Also, a \$20.00 install fee, which is non returnable.



Our one party line charge for all customers is	\$ 9.00
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Taxes associated with all lines:	
FCC Access Charge	\$ 6.50
FCC Multi Line Access Charge	\$ 9.20
E911 Line Charge	\$ 0.75
Service Assistance Fee	\$ 0.05

Three choices for Extended Area Service for Gervais, Newberg & Salem	
1) Flat Rate	\$ 11.85
2) Measured Rate	\$ 0.08
3) Flat Rate to Gervais & Newberg	\$ 0.40
Measured to Salem	\$ 0.08

Additional Service your Cooperative provides:	
Fax service	
Notary service	

[Telephone Service](#) |
 [Internet](#) |
 [Long Distance](#) |
 [Board of Directors](#) |
 [History](#) |
 [What a Cooperative is](#) |
 [Community Links](#)
 North Willamette Valley Directory |
 [Contact Us](#) |
 [Trouble Ticket](#) |
 [Online Email](#) |
 [Call Before You Dig](#) |
 Home

20238 Christie Street NE St. Paul, OR 97137 |
 Mailing Address: PO Box 37 St. Paul, OR 97137
 Phone: 503-633-2111 |
 Fax: 503-633-2112 |
 Email: service@stpaultel.com

Telephone Information

Consumer Information

Principal Service Offering

The rates and charges shown below are in effect as of January 1, 2008. It is subject to change if ordered by the Board of Directors of St. Paul Cooperative Telephone Association.

MONTHLY CHARGES:

One Party Service.....	\$ 9.00 Per Line
Extended Area Service Flat	\$11.85 Per Line
Extended Area Service Measured.....	\$.08 Per Min.
Extended Area Service Flat Gervais & Newberg	\$.40 Per Line
FCC Access Line charge	\$ 6.50 Per Month
FCC Multi-Line Charge.....	\$ 9.20 Per Month
911 Line Charge	\$.75 Per Month
Service Assistance Fee	\$.05 Per Month

FEATURES:

Call Waiting	\$2.00
Cancel Call Waiting	\$2.00
Call Forwarding	\$2.00
Speed Calling 5.....	\$2.00
Speed Calling 30.....	\$2.50
Three Way Calling	\$2.00
Last Call Return	\$2.00
Continuous Redial	\$2.00
Selective Call Acceptance.....	\$2.00
Anonymous Call Rejection.....	\$2.00
Call Blocking	\$2.00
Line Blocking	\$2.00
Selective Call Forwarding.....	\$2.00
Do Not Disturb	\$2.00
Call Hold	\$2.00
Warm Line	\$2.00
Call Trace (\$2.00 maximum).....	\$0.50
Voice Mail - Basic	\$3.50
Caller ID	\$4.95

BUNDLING OF SERVICES IS ALSO OFFERED

INTERNET SERVICE:

Dial Up: Unlimited Hours	\$19.95
DSL.....	\$39.99

DIRECTORY SERVICE:

Additional Listing Monthly Rate	\$0.70
Non-Listed: Omitted from the Directory	\$0.25
Non-Published: Omitted from the Directory and Information Record	\$0.25

NEW SERVICE:

Partial Payment of Membership	\$20.00
Install of Service.....	\$20.00
Deposit	\$100.00
Co-Sign Agreement: Deposit is then waived.	

CUSTOMER SERVICE:

Telephone Jack Install.....	\$14.00
Number Change	\$5.00
Exchange of a Rented Telephone	\$5.00



LIFELINE AND LINK-UP FOR ST. PAUL COOPERATIVE TELEPHONE ASSOCIATION CUSTOMERS

Lifeline: also known as Oregon Telephone Assistance Program (OTAP), is a government program that offers qualified people a discount on their monthly bill. You will save up to \$13.50 for your basic monthly bill. You're eligible for Lifeline if you participate in any of the following programs: Food Stamps, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Welfare Medical ID Card, Oregon Health Plan, and are at or below 135% of the federal poverty level guidelines based on annual income and number of household.

Link-up helps households pay the installation charge for telephone service. It will pay 50% of your installation charges up to \$30.00.

Being a Lifeline or Link-up customer does not protect you from being disconnected if you fail to pay your telephone bill.

To receive an application for Lifeline and Link-up Service you may contact the Residential Service Protection Fund (RSPF) Programs at 1-800-848-4442 or 503-373-7171 in Salem TTY users can call 1-800-648-3458; or write to:

Oregon Public Utility Commission RSPF
550 Capitol St. NE, Suite 215
Salem, OR 97301-2551

Lifeline y link-up para los consumidores de la Cooperativa de la Asociación de Teléfonos.

Lifeline, también conocida como el Programa de Asistencia Telefónica de Oregon (OTAP), es un programa del gobierno que ofrece a personas calificadas un descuento en su cuenta mensual telefónica. Usted ahorrará hasta \$13.50 para su cuenta básica mensual. Usted es elegible para Lifeline, si usted participa en cualquier de los siguientes programas: Estampillas de Comida, Programa de Asistencia con la Electricidad para personas de bajos recursos (LIHEAP), Beneficios de Desabilidad para Persona Incapacitada (SSI), Tarjeta de Seguro Médico El Plan de Salud de Oregon y si está en el nivel o más bajo del 135% del nivel de pobreza federal basado en la guía anual de recursos o en el número de miembros de familia.

Link-up, ayuda a las familias pagar el primer gasto de instalar el teléfono. **Link-up** pagará 50% de los gastos hasta \$30.00.

Ser miembro de **Lifeline** o **Link-up** no le protegerá de estar desconectado de servicio si usted no paga su cuenta mensual.

Para recibir una solicitud para **Lifeline** o **Link-up** favor de ponerse en contacto con Residential Service Protection Fund (RSPF) al 1-800-848-4442 o 503-373-7171 en Salem; Consumidores Sordos pueden llamar al 1-800-648-3458; o escribir a:

Oregon Public Utility Commission RSPF
550 Capitol St. NE, Suite 215
Salem, Oregon 97301-2551

Affidavit of Publication

STATE OF OREGON,

SS.

County of Marion

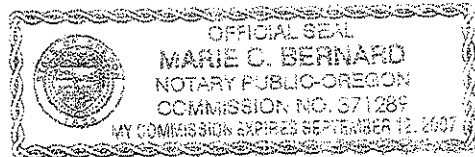
I, Les Reitan, being first duly sworn, depose and say I am Publisher Woodburn Independent, a newspaper of general circulation as defined by ORS 193.010, and 193.020 printed and published at Woodburn in the aforesaid county and state, that the Lifeline and Link-Up, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for the following issues: June 6, 2007.

Les Reitan

Subscribed and sworn to before me this 6th
day of June, 2007

Marie C. Bernard

Notary Public for Oregon
(My Commission Expires 9/12/07)



Customer Information

If you are applying for service or have service with a utility company in Oregon, you are entitled to certain rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. These rights and obligations apply to electric, natural gas, telephone and water services regulated by the P.U.C. Your main obligations are to pay for the company's services at rates approved by the P.U.C., to notify the company if you move, to read the company's bills, and to notify the company if you move.

Deposits
You may be required to pay a deposit. If a deposit is not paid, the company may pay for several installments.

Bill Notices
You may ask another person to receive your bills and you may ask the company to refer or understand the bills. You may ask the utility company to provide a bill in your language if you do not understand.

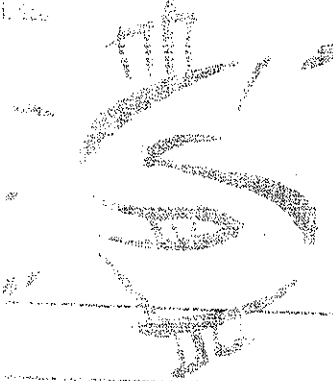
Assistance
You may get help, depending on your income. The Oregon Energy Assistance Program helps low-income customers who need help with their energy bills. Your utility companies have programs for low-income customers. The Oregon Energy Assistance Program (OEAP) helps low-income customers.

Disconnection Notices
Before a utility company can disconnect your service, you must notify it. Electric and gas companies must give you a 15-day notice, another notice 5 days before disconnection. You may try to contact you the day the disconnection will happen.

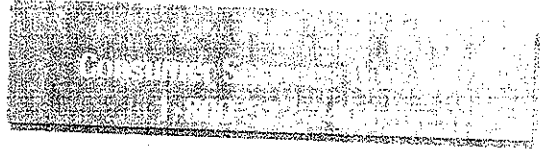
Telephone and water utilities must give you 10 days notice before service is disconnected.

Medical Certificates
If you or a member of your family has a serious health condition and your utility service is threatened, you may get a medical certificate from your doctor or other medical professional. A medical certificate will prevent immediate disconnection of your service and require your utility company to allow you to set up a payment plan. Medical certificates do not apply to water utilities.

Payment Plans
You may take advantage of one of several options for payment plans designed to make it easier to pay your electric, gas or water utility bills. You may pay your bills in arrears, which will spread out your payments over time. You may be unable to pay your electric or gas bill on time and your utility company may be able to help. You may also enter into a revolving payment plan for a certain amount over a period of time.



En esta lengua, del sumario de los derechos del usuario y sus obligaciones con la discusion llamando al:
Информация о правах и обязанностях потребителя
на русском языке, позвоните по следующему телефону:
Thông tin về quyền và nghĩa vụ của khách hàng có thể in bằng tiếng Việt bằng cách gọi số điện thoại này:
အသုံးပြုသူများ၏ အခွင့်အရေးနှင့် တာဝန်များကို အကျဉ်းချုပ်ဖော်ပြထားပြီး ဖုန်းနံပါတ်ကို အောက်ဖော်ပြပါအတိုင်း ခေါ်ဆိုနိုင်ပါသည်။



Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

- A. _____ Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. No additional submission is required for recertification purposes.
- B. X _____ Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. X _____ The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2007 was 0.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. _____ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2007 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

- A. _____ Trouble reports were filed with the Oregon PUC for calendar year 2007 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.
- B. X _____ Trouble reports were **not** filed with the Oregon PUC during calendar year 2007. In this case, choose **one** of the following alternatives for reporting:

1. ____ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2007, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. ^X ____ The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2007: .112 per month, per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2008.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

June 10, 2008

Interstate Common Line Support (ICLS)
2008-2009

To: Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 – 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President – High Cost and Low income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

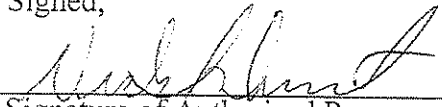
RE: CC Docket No 96-45
Interstate Common Line Support – ICLS
Annul Certification Filing

This is to certify that St. Paul Cooperative Telephone Association, will use its **Interstate Common Line Support – ICLS** only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below.

Company Name	State	Study Area Code
St. Paul Cooperative Telephone Association	Oregon	532396

Signed,



Signature of Authorized Representative

Date: 6/10/08

Nick Schneider
Printed Name of Authorized Representative

Manager
Title of Authorized Representative

Carrier's Name: St. Paul Cooperative Telephone Association
Carrier's Address: PO Box 37, St. Paul, Oregon 97137
Carrier's Telephone Number: 503-633-2111

Date Received
(For official use only)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

Long Distance Calling

Calling Card Calls

With a Calling Card (credit card) you can place long distance calls. The charge for long distance calls dialed by the customer is less than the charge for long distance calls dialed by the carrier. Calling Cards can be used for local or third-number billed calls. Calling Cards can be used for long distance calls. Contact your local telephone company or the long distance carrier of your choice.

When using a Calling Card, follow the dialing instructions on the Calling Card or call the Calling Card provider.

Lost or Stolen Calling Cards

Report a lost or stolen card provider immediately.

Equal Access Dialing Instructions

In areas that provide Equal Access, you may select the long distance carrier of your choice. Equal Access allows you to use a long distance carrier of your choice by dialing a long distance number.

The long distance carrier of your choice should dial up the line to your telephone line. If you wish to change your long distance carrier, please notify your local telephone company. There may be a service charge for changing your carrier.

If you wish to use a long distance company other than the one you have pre-selected, you may be able to do so by dialing a special code for that company. Please call the long distance company to obtain the appropriate code.

For international call dialing instructions, please call your long distance carrier. Country and City Codes for International Calling are listed on page 20. (This is subject to change.)

Some long distance companies do not provide operator services. If you have questions about the service provided by the area carrier or a long distance company, please call that company for more information.



Customer Information

Directory Listings

Every subscriber may be listed once in the alphabetical section of the Directory without a charge. Additional directory listings are available at an additional charge.

Residential customers may list their surnames, given names, initials, or combination thereof and any of the following without charge:

1. One other person with the same surname who resides at the same address.
 2. The customer's nickname.
 3. The married name of a woman whose husband is deceased.
- These arrangements also apply to an additional listing for which a charge is made. At the subscriber's request, their address may be omitted from the directory. (For more information see Telephone Soliciting on this page.)

Out-of-town Directories

Directories for other cities may be obtained by calling your local telephone company. A fee may be charged for these directories.

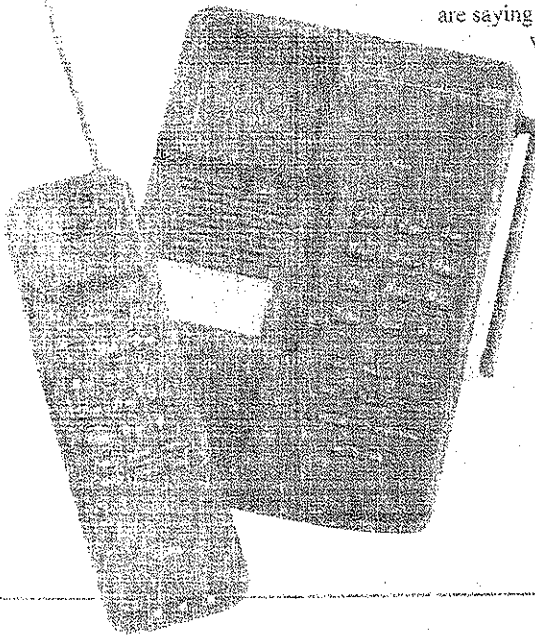
Directory Listing Liability

Every effort is made to make the directory as accurate as possible. If an error occurs in your listing or advertising, please call your Service Representative. The Company's liability for damages arising from errors or omissions in listings is limited in accordance with its tariffs.

Recorded Conversation

A short "beep" tone heard on your telephone about every 15 seconds means that the person with whom you are talking is recording your conversation. This signal is provided for your protection. In most instances, use of a recorder without a tone-warning device is contrary to the Company's tariffs and is not permitted. When you do not want a record made of what you

are saying, ask the person with whom you are talking to disconnect the recording machine. When it is disconnected, you will no longer hear the "beep" tone.



Customer Provided Equipment

Customer provided equipment may be connected to telephone company facilities only if it is registered or otherwise complies with the Federal Communications Commission's (FCC) rules and meets the conditions set forth in telephone company tariffs. These FCC rules and tariffs are designed to meet the convenience of the customer and at the same time protect the telephone network against any possible hazards to customers and Company employees.

A service charge is incurred if the telephone company visits the premises of the customer and the service difficulty or trouble is determined to have been caused by the customer's equipment or facilities.

Why You May See One Minute Calls on Your Bill

A call is considered completed if:

1. Called party answers.
2. Machine, Voice Mail, Modem or Fax Machine answers even if you decide not to leave a message or transmit information.
3. Called party has special calling features on their line. For example: Call Forwarding and Call Waiting. If they have activated Call Forwarding to another number, charges begin when their line answers and forwards the call even if there is no answer at the second number.
4. Calling a business, some customer owned telephone systems (PBX's) do not have the proper signaling and even though you are not connected to a person, their system sends back a signal showing the call was completed.

Telephone Soliciting

In Oregon, soliciting by telephone is considered a deceptive trade practice if, within the first 30 seconds, the seller does not identify themselves, provide a description of the goods or services offered for sale, inquire if the called party is interested in the goods or services and immediately end the conversation if the called party is not interested. Also, the seller must, during the course of solicitation, give the total cost of the goods or services and all information about installment payments if offered.

Commercial solicitation by Automatic Dialing and Announcing Devices is prohibited unless the caller and called party have an ongoing business relationship. Charitable and political organizations may continue to use these devices to solicit funds even without a previous business relationship.

Businesses can continue to use Automatic Dialing and Announcing Devices for purposes other than "cold call" solicitation such as reminding clients of appointments, confirming airline reservations, and notifying customers merchandise is available for pick up.

Complaints concerning unwelcome telephone solicitation or companies that have violated the law should be addressed to the Department of Justice, Financial Fraud Section, 1162 Court Street NE, Salem, OR 97310; or phone the office at 503-378-4320. If calling from the Portland area call 503-229-5576.

Customer Information

Receiving Service

- Call for service regarding your account by dialing the following numbers:
 - 1-800-333-3333 when you visit our website
 - 503-633-8463 with street address
 - 503-633-8463 with box number if it is your mailing address
 - 503-633-8463 and IAC (continue to 1-800-333-3333)
 - 503-633-8463 (use your number) to 503-633-8463 on the billing statement
 - 503-633-8463 (license number)
 - 503-633-8463 (license number)
 - 503-633-8463 (license number)

Obtain Equipment and Services

For more information, you may call the toll-free number listed on the rates applicable for your service. Please refer provided information to help you.

Account Refunds

Account refunds will be processed if your service has been disconnected for non-payment or had a service interruption. Please notice the terms and conditions.

Customer Responsibility

Customers are responsible for the charges on their bills. They should be paid by themselves or their authorized representatives.

Directory Assistance

For more information, call the National Directory Assistance at 1-800-333-3333.

Out of Day

For more information, call 503-633-8463.

Direct Distance Dialing

In State of Oregon dial 1+ 503 or 541 or 971 + Directory number.
 Outside the State of Oregon
 Dial 1 - Area Code - Directory number

Extended Area Service

Gervais, Newberg and Salem. Dial these cities without a "1". There will be a flat rate or a measured rate for these towns, depending on your choice of service. You will be charged for calls placed in these areas by placing the call through the operator.

Customer Billing Information

Customer bills are prepared and mailed on or before the first day of the month. The monthly charge for local telephone service and long distance calls are billed approximately thirty days in advance. Your bill is due on the fifteenth day of the month. If your payment will not reach us by the last Monday of the month, call our Business Office to discuss payment alternatives.

Past Due Accounts

You will be advised of the past due account by a mailed notice. You will then have until the last Monday of the month before your long distance service will be disconnected. We will not disconnect your service for non-payment of bill on a Saturday, Sunday, or legal holiday. Any other day on which we cannot reestablish service on the same or following day. A late charge of 1 1/2 percent per month will be applied to all balances carried forward on monthly statements. To avoid late charges, pay account in full by the 22nd day of each month.

Check Policy

Any customer who issues a check to the Cooperative, which is drawn on an account that is closed or does not have sufficient funds to cover such check, shall be required to pay a service charge of fifteen dollars (\$15.00) for each check returned to the cooperative. Knowingly the cooperative shall have properly notified a customer of its intent to disconnect service for non-payment of an account if a check is not payment of delinquent account may disconnect service and suspend service until payment and then reestablish the cooperative may require payment of such amount to be made in full at the time of reconnection.

St. Paul Long Distance

24 hours a day, any day of the week.

- A flat rate will be charged for long distance service.
- No long distance service on weekends and holidays.
- No long distance service on legal holidays.
- No long distance service on legal holidays.
- No long distance service on legal holidays.
- No long distance service on legal holidays.

Rates are listed on the rates and conditions sheet.

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Nick Schnieder, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of St. Paul Cooperative Telephone Assoc ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
 - applicable Oregon Commission rules, or
 - the CTIA Consumer Code for Wireless Carriers, or
 - other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 10 day of July, 2008.

St. Paul Cooperative Telephone (Company)

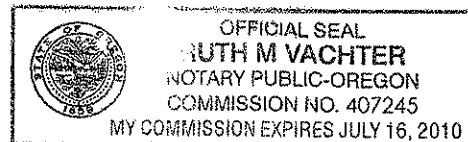
By: Nick Schnieder (Name)

Its: General Manager (Title)

SUBSCRIBED AND SWORN to before me this 10 day of July, 2008.

Ruth M. Vachter
Notary public in and for the State of Oregon

My Commission Expires: 7/16/2010



AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Nick Schneider, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of St. Paul Cooperative Telephone Assoc. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 10 day of July, 2008.

St. Paul Telephone (Company)

By: *Nick Schneider* (Name)

Its: General Manager (Title)

SUBSCRIBED AND SWORN to before me this 10 day of July, 2008.

Ruth M. Vachter
Notary public in and for the State of Oregon

My Commission Expires: 7/16/2010

