#### **DOCKET NO. UM 1375**

# Required Cover Sheet for Submission of 2008 Annual ETC Recertification Reports

Filing Deadline: Tuesday, July 15, 2008

Name of Eligible Telecommunications Carrier	:Roome Telecommunications Inc
Filing date:July 2, 2008	
Is this: Original submission?Yes OR	
Revised submission?	If revised, please identify which reports are being revised
Person to contact for questions:	are being revised
Name: Joyce Nelsen	
Phone number: 541-369-2211	
E-mail address: joyce@rtinet.com	

**Filing instructions**: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. <u>Also</u> send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon

Attn: Filing Center PO Box 2148

Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon

Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

#### 2008 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1375

Report Formats to Satisfy Requirements of Order No. 06-292 for 2008

Report #1	Supported Services Offerings  1.1. Basic Local Usage Service Offerings – All ETCs 1.2. Comparable Local Usage Plan – CETCs only 1.3. Supported Services Not Provided – CETCs only 1.4. Equal Access Acknowledgement – CETCs only
Report #2	Unfulfilled Service Requests  2.1. Unfulfilled Service Requests/Held Orders – All ETCs  2.2. Service Request Processing – CETCs only
Report #3	Evidence of Advertising for Basic Supported Services - All ETCs
Report #4	<u>Low-income Services</u> – <b>All ETCs</b> 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings
Report #5	Outage Report – All ETCs
Report #6	<u>Trouble Report</u> – <b>All ETCs</b>
Report #7	Network Improvement Plan – CETCs only
Report #8	Special Commitments/Requirements – CETCs only
Report #9	<ul> <li><u>Certifications</u> – All ETCs</li> <li>9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS or ICLS</li> <li>9.2. Certification of Use of Universal Service Funds – All ETCs Receiving Traditional High-Cost Support (HCL, LSS)</li> </ul>

9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs** 

## Report #1 – Supported Services Offerings

#### 1.1. Basic Local Usage Service Offerings – All ETCs

Choose eithe	r A. o	r B. t	pelow, a	as ap	plicable:

AX	Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with <i>company name</i> , <i>tariff number</i> , <i>section and page numbers</i> ) for the basic local usage offerings and corresponding rates are:  1. residence:  Roome Telecommunications Inc, PUC OR No 6, 6 <sup>th</sup> Revised sheet No. 40
	2. business: Roome Telecommunications Inc, PUC OR No 6, 6 <sup>th</sup> Revised Sheet No 39
В	Basic local usage service offerings are <b>not</b> filed under tariff with the Oregon PUC Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.
<u>1.2. C</u>	omparable Local Usage Plan – CETCs only
	rrier certifies that it offers at least one basic local usage plan that is comparable to offered by the ILECs in its designated service area: yes no
	y which of the plans in 1.1.B above are "comparable" to the ILEC local usage gs, and explain the basis for the comparability.
1.3. S	upported Services Not Provided – CETCs only
provide income Are the	y any supported services that were not available at designation, but were to be ed as a condition of ETC designation (e.g., toll restriction for qualifying low-explain why not: no
<u>1.4. E</u>	qual Access Acknowledgement - CETCs only
	rrier acknowledges that it may be required to provide equal access if it is the only ing ETC in an area: yes no

#### Report #2 – Unfulfilled Service Requests

#### 2.1. Unfulfilled Service Requests/Held Orders – All ETCs

#### Choose either A. or B. below, as applicable:

A	ervice quality reports for "primary held orders over 30 days" were filed with the regon PUC for calendar year 2007. No additional submission is required for certification purposes.
BX_	Service quality reports for "primary held orders over 30 days" were <b>not</b> filed ith the Oregon PUC for calendar year 2007. In this case, choose <b>one</b> of the llowing alternatives for reporting:
	<ol> <li>_X The number of customer requests for supported services that were not fulfilled during calendar year 2007:0</li> <li>If greater than zero, include an attachment noting for each such request the location (address) of the request and a description of attempts to provide service.</li> </ol>
	<ol> <li>The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007:</li> <li>If greater than zero, include attachment noting for each such held order the reason the order was held and the original commitment date.</li> </ol>

#### 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

# Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

In May 2007, Roome Telecommunications Inc had an insert in the Halsey Happenings, a city newsletter that is mailed to all 97348 (Halsey) zip codes.

On July 27, 2007, Roome Telecommunications Inc advertised in the Brownsville Times. This is a local area newspaper for the Halsey, Brownsville, and Shedd communities.

All basic services are also attached to our service application, which is handed out, mailed, or faxed to people upon request.

These three items are attached

TO BE FILLED OUT BY RTI \*\* TO BE FILLED OUT BY RTI \*\* TO BE FILLED OUT BY RTI \*\* TO BE FILLED OUT BY RTI

Roome Telecommunications Inc.
Telephone Service Cable Television Service Internet Service
705 W 2<sup>rd</sup> Street + PO Box 227 + Halsey, OR 97348-0227 + 541.369.2211

Phone Number: Service Address: Name: Date:

Telephone: Residential, In-Town	I, In-Town	Telephone: Residential, Out-of-town	Out-of-town
One-time Hook-up Fee	\$30.00	One-time Hook-up Fee	\$30.00
Monthly Dial Tone	$$15.00^{1}$	Monthly Dial Tone	$$18.00^{2}$
Monthly FCC Charge	\$ 6.50	Monthly FCC Charge	\$ 6.50
TOTAL	\$51.50 <sup>3</sup>	TOTAL	\$54.503

## IMPORTANT NOTICE TO ROOME TELECOMMUNICATIONS INC CUSTOMERS

Roome Telecommunications Inc. is a quality telecommunications service provider that provides basic and enhanced services at reasonable rates within its services territory. Basic services are offered at the following rates:

#### Monthly Service Charges

	Zone 1	Zone 2
1-Party Residence Service	\$15.00	\$18.00
1-Party Business Service	\$20.00	\$25.00
FCC Single Line Subscriber Charge	\$ 6.50	\$ 6.50
911 Tax	\$ .75	\$ .75
Oregon Residential Service	\$ .08	\$ .08

Protection Fund (helps low income)

Oregon Residential Service Protection Fund (helps low income)

7.12% of total of Intrastate local and

Intrastate long distance services

Federal Excise Tax

3% total of local services

Directory Assistance

Charges are based on your interexchange providers rate

Toll Blocking

Available at no charge for qualifying low income customers

Emergency 911 Services

Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-up telephone assistance programs that include a monthly discount up to \$13.50 from the above basic local service charges and installation charges by calling 1-800-848-4442. Basic services are offered to all consumers in Roome Telecommunications Inc's service territory at the rates, terms, and conditions specified in the Company's tariffs.

If you have any questions regarding the company's services, please call our business office at 541-369-2211 or visit us at 705 West Second Street, Halsey, Oregon 97348.



#### **CURFEW**

According to Ordinance 2005-373, no minor under 18 years of age shall not violate the following curfew:

Sunday -Thursday 10:00 p.m. until 5:30 a.m.

Friday & Saturday 11:00 p.m. until 5:30 a.m.



#### PARK HOURS & RSVP'S

The Halsey Memorial Park operating hours are 7:00 a.m. until dusk. The Halsey Memorial Park can be reserved for family reunions, company picnics, weddings, etc. The park reservation fee is \$50, which \$25 is refundable. If you are interested in reserving the park for your event, please contact city hall.

while Karen Tai and her family with three children live in Portland, all within easy visiting distance. David's 94 year old mother lives in an assisted living facility in Springfield and he visits her each week. Brownsville is ideally located for them.

"My job is to enhance and strengthen what Pastor Gordon Rea and the congregation has begun," he says, "We need to assure we are living as Christ wants us to."

Pastor Douglass began his new duties this month and has scheduled his time on Mondays, Wednesdays, and Friday, although he is not limited to that schedule. When needs arise, he will be available. So Pastor Douglass is on the job and the Baptists and the Christian community in Brownsville is all the richer.

### **IMPORTANT NOTICE TO**

ROOME TELECOMMUNICATIONS INC CUSTOMERS

Roome Telecommunications Inc. is a quality telecommunications service provider, for the Halsey 541-369 exchange, that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates.

#### Monthly Service Charges

		Zone 1	Zone 2	
1-Party Residence Service	9	\$15.00	\$18.00	
1-Party Business Service		\$20.00	\$25.00	
FCC Single Line Subscrib	er Charge	\$ 6.50	\$ 6.50	
911 Tax		.75	.75	
Oregon Residential Service	e	.05	.05	
Protection Fund		(helps low in	(helps low income)'	
Oregon Universal Surcharge		7.12% of tota	7.12% of total of Intrastate local and Intra-	
state			g distance services	
Federal Excise Tax		3% total of I	ocal services	
Directory Assistance Toll Blocking Emergency 911 Services	Charges are based on your interexchange providers rates Available at no charge for qualifying low income customers			

Low-income individuals may be eligible for Federal and State Lifeline and Link-up telephone assistance programs that include a monthly discount up to \$13.50 from the above basic local service charges and installation charges by calling the Oregon Public Utility Commission at 1-800-848-4442. Basic services are offered to all consumers in Roome Telecommunications Inc's service territory at the rates, terms, and conditions specified in the Company's tariffs.

If you have any questions regarding the company's services, or to request an application for the Lifeline/Link-up programs, please call our business office at 369-2211 or visit us at 705 West Second St, Halsey OR 97348

#### <u>Report #4 – Low-income Services</u> – All ETCs

#### **4.1.** Number of Lifeline Customers – All ETCs

f customers receiving the designated service	Lifeline discounts during the month of area:7
<u>CETCs only</u> - also	o list counts by ILEC service area as follows:
ILEC Svc Area	No. of Lifeline customers

#### 4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Attached is a copy of our Low-Income Flyer that is attached to all service applications.

The newspaper advertisement in Section 3 also contains language about Lifeline and Linkup assistance.

#### NEED HELP WITH YOUR TELEPHONE BILL

if you are receiving any of the following:
• Food stamps, or
• Welfare Medicaid, or
• Oregon Health Plan, or
Supplemental Security Income
For a \$13.50 per month reduction of your telephone bill
call 1-800-848-4442
1-800-648-3458 TTY (Text Telephone only)
Public Utility Commission Oregon Telephone Assistance Program (OTAP)
Installation assistance is also available through the Link –Up America Program.
Roome Telecommunications Inc is located at 705 West Second St, Halsey OR 97348.  Please stop by or call 369-2211 if you have questions.
****************

#### **Do-Not-Call Registry**

A national **Do-Not-Call Registry** has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

**For Consumers:** Subscribers may register their residential telephone number, *including wireless numbers*, on the national Do-Not-Call registry at no cost, either by telephone or by Internet. To register by telephone, call 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone number you wish to register.

Consumers may also register or obtain additional information via the internet at <a href="https://www.donotcall.gov">www.donotcall.gov</a>.

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective three months following your registration. Your number will remain on the registry for five years, at which time you may re-enter your number on the list. You also can remove your name from the list at any time.

## Report #5 - Outage Report - All ETCs

### Choose <u>either A. or B. below</u>, as applicable:

AX	Rules at for large provider	er was required to report service outages (as defined in Oregon PUC as Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) to telecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2007. No additional submission is a for recertification purposes.
В	Rules at for large provider	was <i>not</i> required to report service outages (as defined in Oregon PUC t Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) te telecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2007. Select #1 (wireline carriers) vireless carriers) below.
	1	The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2007 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
	2	The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2007 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

## Report #6 - Trouble Report - All ETCs

Choose <u>either</u> A. <u>or</u> B. below, as appro	priate:	
A Trouble reports were filed with Oregon PUC service quality rules. No acceptification purposes.		-
BX Trouble reports were <b>not</b> filed 2007. In this case, choose <b>one</b> of the following the foll	_	•
1 The average monthly 100 wireless handsets for suppleach company switch.		
Trouble Type	Switch A (location)	Switch B (location)
No service		
Network busy		
Interruption of service		
Poor reception		
2X The average monthle defined in Section 860-034-039	90 (5) of the Oregon PUC	rules, per 100 access
lines, received during calendar working access lines.	year 2007:45 per	month, per 100
working access inies.		

#### Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

## <u>Report #8 – Special Commitments/Requirements</u> – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial	
designation or during the previous annual recertification process? yes no	

If yes, identify the commitments or requirements and explain if, and how, they have been met.

#### **Report #9 – Certifications - All ETCs**

#### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2008.

## <u>9.2. Certification of Use of Universal Service Funds</u> – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

## 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

## ROOME TELECOMMUNICATIONS INC.

VOICE • DATA • VIDEO

RTI/HALSEY TELEPHONE CO.
RTI/CABLE TELEVISION
RTI/ACCESS ONE
RTI/NETWORK & DATA SYSTEMS

705 WEST SECOND STREET • HALSEY, OREGON 97348 541-369-2211 • 1-800-343-2211 • FAX 541-369-2233 http://www.rtinet.com

RTI/WIRELESS
RTI/INTERNET SERVICE PROVIDER
RTI/SOLUTIONS
RTI/ADVANCED INTELLIGENT NETWORKS

June 16, 2008

Karen A Majcher Vice President – High Cost & Low Income Universal Service Administrative Company 2000 L Street NW Suite 200 Washington DC 20036

Marlene H Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington DC 20554

RE: CC Docket No. 96-45

This is to certify that Roome Telecommunications Inc will use its Interstate Common Line Support only for the provision, maintenance and upgrading of facilities and service for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is provided for all study areas under the common control of the company, and which are listed below.

"SINCE 1953"

Sincerely,

Randal L Roome President

 Company Name
 State
 Study Area

 Roome Telecommunications Inc
 Oregon
 532375

PO Box 227

Halsey OR 97348 541-369-2211

#### ROOME TELECOMMUNICATIONS INC. VOICE • DATA • VIDEO

RTI/HALSEY TELEPHONE CO. RTI/CABLE TELEVISION

705 WEST SECOND STREET • HALSEY, OREGON 97348

RTI/WIRELESS

541-369-2211 • 1-800-343-2211 • FAX 541-369-2233

RTI/INTERNET SERVICE PROVIDER

RTHACCESS ONE AFFIDAVIT CERTIFYING USIDOF UNITABLE SERVICE FUNDS

RTI/SOLUTIONS

RTI/NETWORK & DATA SYSTEMS

RTI/ADVANCED INTELLIGENT NETWORKS

I, Randal L Roome, being of lawful age and duly sworn, on my oath, state that I am the \_President\_ [an officer] of \_Roome Telecommunications Inc \_ ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	08.
Roome Telecommunications Inc	_(Company)
By: Randal L Roome	_ (Name)
By: Pf2 F3 "SINCE	<sub>19</sub> (Şignature)
Its: _President	_ (Title)
SUBSCRIBED AND SWORN to before me to Many Dublic in and for the State of Oregon	his 18 day of 1, 2008.
1 1	

My Commission Expires: 8/29/200

## ROOME TELECOMMUNICATIONS INC. VOICE • DATA • VIDEO

RTI/HALSEY TELEPHONE CO.
RTI/CABLE TELEVISION
RTI/ACCESS ONE
RTI/NETWORK & DATA SYSTEMS

705 WEST SECOND STREET • HALSEY, OREGON 97348 541-369-2211 • 1-800-343-2211 • FAX 541-369-2233 http://www.rlinet.com

RTI/WIRELESS
RTI/INTERNET SERVICE PROVIDER
RTI/SOLUTIONS
RTI/ADVANCED INTELLIGENT NETWORKS

## AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, \_\_Randal L Roome\_\_\_, being of lawful age and duly sworn, on my oath, state that I am the \_\_President\_\_ [an officer] of \_Roome Telecommunications Inc\_\_ ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

1) is al	ole to remain functional in emergencies, and,
2) com	uplies with service quality and consumer protection measures in (check one):
	X applicable Oregon Commission rules, or
	the CTIA Consumer Code for Wireless Carriers, or
	other (describe and explain conformance with requirements of Order No. 06-292):
DATED this _	18 day of June, 2008.
_Roome Telec	communications Inc(Company)

SUBSCRIBED AND SWORN to before me this 18

Notary public in and for the State of Oregon

OFFICIAL SEAL
JUDY IN CLEETON
NOTARY PUBLIC-OREGON
COMMISSION NO. 394501
NY COMMISSION EXPIRES AUBUST 27, 2009