

Cascade PGA Discussion

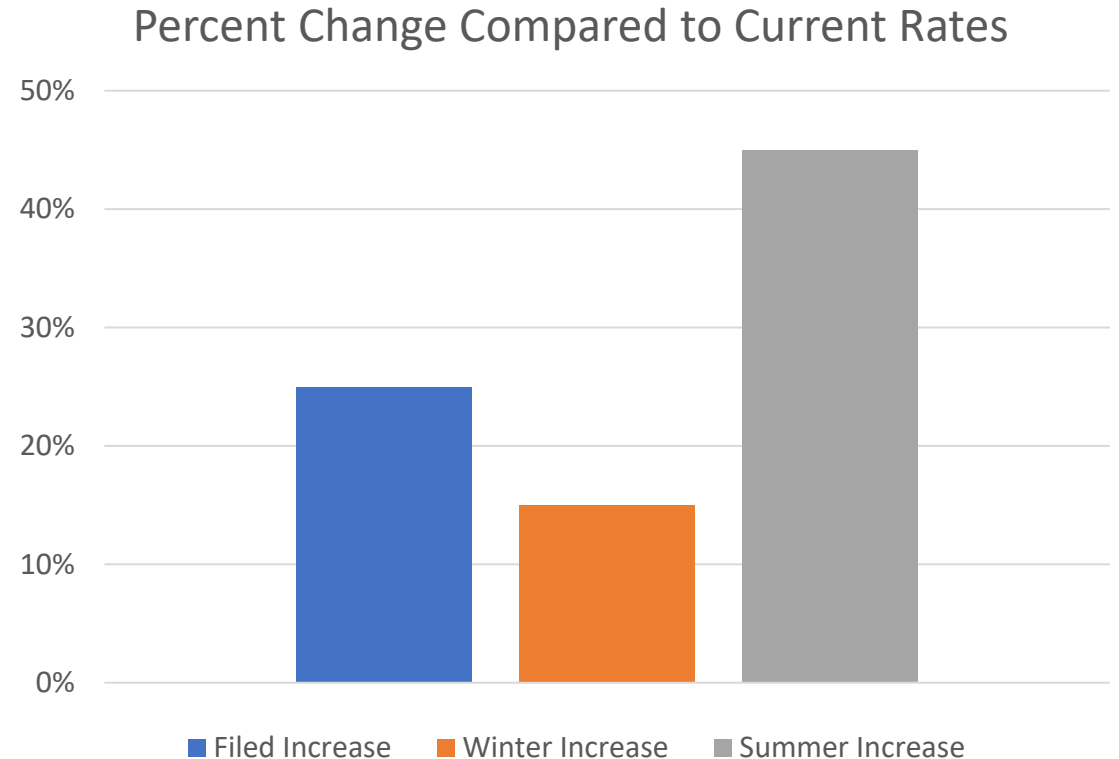
October 25, 2022



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Service Territory Temperature Impact

- Cascade's service territory is cold in the winter and hot in the summer
- 70% of annual residential throughput occurs in the winter
- Shifting winter costs to the summer would result in a significant April price increase



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Current Programs Offer Flexibility

- Some customers appreciate the decrease in natural gas bills as temperatures heat up and electric air conditioning bills increase
- Customers can sign up for our voluntary Budget Pay which levelizes bills across the year
- Stepped up promotion of Budget Pay ahead of PGA effective date
- 6.8% of customers participate in Budget Pay



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Assistance for Low Income Customers

- Excellent bill assistance program
- New Energy Discount Program
 - Began Oct 1
 - 2,700 customers have signed up in just a few weeks
 - The excellent customer response indicates the program is easy for customers to access
- Winter Help
- These programs ensure customers that need help with their winter bills will be able to receive it



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