BEFORE THE PUBLIC UTILITY COMMISSION OF THE STATE OF OREGON

UE 335

General Rate Case Filing For Prices Effective January 1, 2019

PORTLAND GENERAL ELECTRIC COMPANY

Executive Summary

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BEFORE THE PUBLIC UTILITY COMMISSION OF THE STATE OF OREGON

UE 335

| In the Matter of |) |
|-------------------------------------|------------------------|
| |) EXECUTIVE SUMMARY OF |
| PORTLAND GENERAL ELECTRIC |) PORTLAND GENERAL |
| COMPANY |) ELECTRIC COMPANY |
| |) |
| Request for a General Rate Revision |) |

I. INTRODUCTION

Portland General Electric Company ("PGE") is an electric company and public utility pursuant to ORS §757.005. The Public Utility Commission of Oregon ("Commission") has jurisdiction over the price and terms of service for PGE's customers. PGE is filing this request to revise its tariff schedules pursuant to ORS §§757.205 and ORS 757.220. This executive summary is submitted to meet the requirements of OAR 860-022-0019.

PGE's previous general rate case was filed last year. That case, like this one, was largely driven by investments in technology and infrastructure improvement centered on meeting customers' expectations and industry challenges. PGE is proud to be a company on which customers and communities can depend for electric service provided in a safe, sustainable and reliable manner, with excellent customer service, at reasonable prices. To that end, this case includes the continuation of investments in technology and infrastructure improvements in several areas including:

- Enhancing reliability by making upgrades to PGE's transmission and distribution
 ("T&D") system, and replacing infrastructure that has reached the end of its useful life.
 This is in addition to the capital and labor required to support new connections and meet customer demand.
- 2) Strengthening PGE's information technology ("IT") systems against outside attacks.
- 3) Upgrading and modernizing PGE's information network will allow it to handle the increasing magnitude of data flow, and be flexible and reliable enough, to cope with more frequent changes and new requirements.
- 4) Implementing PGE's Customer Engagement Transformation program ("CET") that has been discussed in PGE's last four rate cases. PGE is replacing its outdated Customer

Information System and Meter Data Management System. This will improve the way we interact with customers, enable better business processes, and provide more efficient billing through automation. These systems are on track to be placed in service in the second quarter of 2018 and represent the culmination of CET efforts over many years. Additional increased costs, and upward pressure on prices, in this case include:

- An initial forecast of a \$39 million increase in PGE's Net Variable Power Costs ("NVPC").
- Higher property taxes due to increasing plant assets, a full year of the Carty Strategic Investment Program, and higher Montana rates for Colstrip.
- 3) About \$14 million in reduced revenues due to lower forecasted energy sales. Even with new connections, PGE's loads are forecasted to decrease in 2019 from 2017 levels.

A significant offset to these increased expenses is the effect of the recent tax reform act. As discussed in PGE Exhibit 200, this will have a number of impacts on PGE's 2019 costs.

PGE has taken a number of additional steps to reduce the requested price increase in this case. PGE reduced its request in this docket by: 1) removing 100% of Officer Long-term Incentive Program costs and 50% of all other incentive plan costs, 2) removing 50% of the costs of certain layers of Directors and Officer insurance, and 3) requesting a return on equity in the lower portion of the range supported by its expert witness, and the same return on equity authorized in PGE's recently concluded rate case. The testimony of Maria Pope and Jim Lobdell, PGE Exhibit 100, describes the cost management efforts of PGE, and discusses some specific examples. The overall request is an increase in revenues of approximately \$86 million, or 4.8% relative to currently approved prices.

II. SUMMARY OF THIS CASE

As described below, thirteen pieces of testimony discuss the bases for our request in this case. The witnesses are all, with the exception of the witness on the appropriate return on equity ("ROE"), PGE officers and/or employees. The testimony discusses the cost drivers in each area and the projected 2019 costs incorporated into this case.

This case is based on a normalized future test period of calendar year 2019, except that for rate base we use the balance as of December 31, 2018. In order to comply with Internal Revenue Service normalization requirements, we base depreciation expense on 2018 plant-inservice. PGE seeks a schedule in this docket that will allow for a Commission order by mid-December and revised tariff schedules implemented on January 1, 2019. The dollar amounts of the changes are discussed above and summarized in Exhibit 1.

PGE requests a continuation of our currently authorized ROE of 9.50% with a forecasted capital structure of 50% equity and 50% debt. The projected test year results show that without a price increase, PGE will earn an ROE of approximately 7.01%. That is significantly below PGE's currently authorized ROE, and below the level needed to maintain PGE's credit ratings and attract capital.

As set forth in the testimony in this docket, PGE is making significant infrastructure and technological investments to meet our customers' needs for safe, reliable service. Prices need to be set to allow PGE the opportunity to earn a return on invested capital that is commensurate with similar companies, allowing it to maintain its credit and attract capital on terms that will ultimately be beneficial to customers.

Accounting Orders and Tariff changes. PGE also requests that as part of this rate case the Commission approve the following:

Renewal and modification of PGE's Schedule 123 decoupling mechanism, as discussed in PGE Exhibit 1300.

Two revisions regarding direct access for larger customers: 1) tariff changes regarding imbalance service for significant deviations between the usage of Electricity Service Supplier ("ESS") customers and power deliveries by the ESS, and 2) changes to the Schedule 129 transition charges or credits for customers choosing long-term direct access. These proposals are discussed in PGE Exhibit 1300.

Changing the major storm accrual to a balancing account. This is discussed in PGE Exhibit 800.

PGE's proposed Qualifying Facility ("QF") on-line date true-up, as discussed in PGE Exhibit 300.

Net Variable Power Costs. Each year under Schedule 125, PGE's prices are adjusted to reflect projected NVPC for the coming year, and transition charges or credits for those customers opting for an alternate electricity supplier are calculated. Schedule 125 requires PGE to file estimates of the adjustments on or before April 1. In addition to the NVPC forecast and Minimum Filing Requirements ("MFRs") with this filing, PGE intends to file an update, with additional MFR documentation, by April 1. PGE requests a schedule that will allow for a Commission decision of NVPC issues by mid-October consistent with the requirements of PGE's Tariff Schedules 125 and 128, and the November 2018 direct access window.

Compliance with OAR 860-022-0019. Attached as Exhibit 1 is the information required by OAR 860-022-0019. That exhibit shows the impact of the proposed price change on each

customer class. The impact on residential customers of the requested price change is an increase of 6.3%, and the increase for an average residential customer using 800 kWh per month is \$6.52.

III. TESTIMONY

PGE's testimony and exhibits demonstrate that the Commission should approve this Application. The prices and tariffs proposed result in prices that are just and reasonable. PGE is introducing thirteen pieces of testimony sponsored by the following witnesses:

| EXHIBIT NO. | TITLE | WITNESSES |
|-------------|-------------------------------------|---|
| 100 | Policy | Maria Pope and Jim Lobdell |
| 200 | Revenue Requirement | Alex Tooman and Marco Espinoza |
| 300 | Net Variable Power Costs | Mike Niman, Cathy Kim, and Greg Batzler |
| 400 | Total Compensation | Anne Mersereau and Tamara Neitzke |
| 500 | Corporate Support/A&G | Jim Lobdell and Greg Batzler |
| 600 | IT and Cyber Security | Larry Buttress |
| 700 | Production O&M | Brad Jenkins and Stefan Cristea |
| 800 | Transmission and Distribution | Bill Nicholson and Larry Bekkedahl |
| 900 | Customer Service | Kristin Stathis and Carol Dillin |
| 1000 | Cost of Capital Return on Equity | Patrick Hager and Chris Liddle Bente Villadsen |
| 1100 | Load Forecast | Amber Riter and Alison Lucas |
| 1200 | Marginal Cost of Service | Robert Macfarlane and Jacob Goodspeed |
| 1300 | Pricing | Robert Macfarlane and Jacob Goodspeed |

IV. SUMMARY OF TESTIMONY

Exhibit 100. Maria Pope, President and Chief Executive Officer ("CEO") and Jim Lobdell, Sr. Vice President, Finance, Chief Financial Officer ("CFO"), and Treasurer present the opening testimony. They explain the business context for this filing including the investments being made to strengthen the power grid against physical and cyber threats, new infrastructure required for new customers, and other key proposals. They also describe the efficiency efforts PGE has successfully implemented, and measures proposed to mitigate the price increase requested in this docket. As the CEO and CFO, Ms. Pope and Mr. Lobdell explain the policy drivers behind PGE's requests in this case, and why they are in the interests of customers. Ms. Pope and Mr. Lobdell also introduce the other testimony in this docket.

Exhibit 200. Dr. Alex Tooman, Senior Regulatory Consultant, and Marco Expinoza, Senior Financial Analyst, summarize the overall 2019 test year revenue requirement and compare the request with 2017 costs. Their testimony also discusses PGE's rate base at year end 2018, associated depreciation and amortization, and unbundled results.

Exhibit 300. PGE Managers Mike Niman and Cathy Kim, and Senior Regulatory

Analyst Greg Batzler present PGE's NVPC. The initial NVPC forecast for 2018 is \$375.3

million. This is an increase of about \$39 million from the 2018 NVPC determined in PGE's recent general rate case proceeding, Docket No. UE 319.

As stated above, PGE requests that a schedule be implemented in this docket to allow for a Commission decision of NVPC issues by mid-October consistent with the requirements of PGE's Tariff Schedules 125 and 128, and the November 2018 direct access window.

Exhibit 400. Anne Mersereau, Vice President of Human Resources, Diversity and Inclusion, and Tamara Neitzke, Director of Compensation and Benefits, testify on compensation and human resource costs and issues for 2019.

Exhibit 500. Jim Lobdell, Senior Vice President, Finance, CFO and Treasurer, and Greg Batzler, Senior Regulatory Analyst, explain PGE's costs related to corporate support including human resources, insurance, research and development, security, and memberships.

Exhibit 600. Larry Buttress, Interim Vice President and Chief Information Officer, explains the costs and drivers related to IT and cyber security.

Exhibit 700. PGE's long-term power supply resources and associated costs are presented by Bradley Jenkins, Vice President of Power Supply Generation, and Stefan Cristea, Regulatory Analyst. These witnesses discuss plant performance, and operations and maintenance ("O&M") costs associated with PGE's power supply resources.

Exhibit 800. Bill Nicholson, Senior Vice President of Customer Service, Transmission and Distribution, and Larry Bekkedahl, Vice President of Transmission and Distribution, testify regarding PGE's T&D system. These witnesses explain the test-year costs necessary to provide service, capital improvement efforts, and how they support PGE's goal of operational excellence. These witnesses also present PGE's proposal for a balancing account for major storm restoration costs, and for the inclusion of the 2017 storm deferral in that balancing account.

Exhibit 900. Kristin Stathis, Vice President of Customer Service Operations, and Carol Dillin, Vice President of Customer Strategies and Business Development, address PGE's Customer Service functions and costs for 2019. They explain customer service O&M costs, details regarding the CET program, and initiatives that support the customer experience.

Exhibit 1000. Patrick Hager, Manager of Regulatory Affairs, and Chris Liddle, Corporate Finance and Investor Relations Manager and Assistant Treasurer, present PGE's testimony on cost of capital and capital structure for 2019. Dr. Bente Villadsen, economist and principal at The Brattle Group, addresses PGE's equity costs. On behalf of PGE, these witnesses request a 7.31% weighted average cost of capital for PGE. This includes an ROE of 9.50%, the same as recently approved in Docket No. UE 319, and long-term debt cost of 5.12%. The witnesses address the impact of the Commission's decision regarding ROE on PGE's credit quality and the future cost of raising capital.

These witnesses also address PGE's current and proposed test-year capital structure. In this docket, PGE proposes the same capital structure for ratemaking as was approved in immediately previous rate cases, 50% equity and 50% debt.

Exhibit 1100. Amber Riter, Principal Analyst, and Alison Lucas, Senior Analyst, present PGE's load forecast for 2019 and explain the method in forecasting 2019 load, including a change in forecast modeling from assuming normal weather to a proposed trended weather approach. As has been done in previous cases, PGE will update the load forecast during this case as updated economic and customer data become available.

Exhibit 1200. Robert Macfarlane, Interim Manager, Pricing and Tariffs, and Jacob Goodspeed, Senior Regulatory Analyst, present PGE's marginal cost studies for generation, transmission, distribution, and customer service. Those studies are then used in determining rate spread, rate design, and proposed prices in this docket, as explained in PGE Exhibit 1300.

Exhibit 1300. Robert Macfarlane, Interim Manager, Pricing and Tariffs, and Jacob Goodspeed, Senior Regulatory Analyst, testify on pricing. These witnesses discuss how they develop prices for the tariff schedules, a proposed increase to the residential basic charge, and

the changes to various supplemental schedules. These witnesses also discuss PGE's proposals regarding decoupling, direct access transition charges and credits, and ESS scheduling provisions.

V. COMMUNICATIONS

PGE requests that communications regarding this filing be addressed to:

Jay Tinker
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VI. REQUEST FOR APPROVALS

PGE requests that the Commission issue an order:

- (1) Approving the requested price changes;
- (2) Approving the proposed tariffs;
- (3) Approving a balancing account mechanism for major storms;
- (4) Adopting the QF on-line date true-up proposal;
- (5) Renewing and revising PGE's decoupling mechanism; and
- (6) Approving the requested changes to direct access transition charges and credits, and ESS scheduling provisions.

Dated: this 15th day of February, 2018.

Respectfully submitted,

DOUGLAS C. TINGEY, OSB No. 044366

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Exhibit 1 Case Summary (\$000)

| Total Revenue Requirement | \$1,884.6 |
|---|-----------|
| Change in Revenues Requested | - |
| Total Change in Revenues Requested | \$85.9 |
| Total Change net of RPA | \$85.1 |
| Percent Change in Base Revenues Requested | 4.8% |
| Percent Change net of RPA | 4.9% |
| Test Period | 2019 |
| Requested Rate of Return on Capital (Rate Base) | 7.31% |
| Requested Rate of Return on Common Equity | 9.50% |
| Proposed Rate Base | \$4,857.2 |
| Results of Operation | |
| A. Before Price Change | |
| Utility Operating Income | \$294.6 |
| Rate Base | \$4,856.2 |
| Rate of Return on Capital | 6.07% |
| Rate of Return on Common Equity | 7.01% |
| B. After Price Change | |
| Utility Operating Income | \$355.1 |
| Rate Base | \$4,857.2 |
| Rate of Return on Capital | 7.31% |
| Rate of Return on Common Equity | 9.50% |
| Base Rate Effect of Proposed Price Change | |
| A. Residential Customers | 6.3% |
| B. Small Non-residential Customers | 7.1% |
| C. Large Non-residential Customers | 2.7% |
| D. Lighting & Signal Customers | 0.0% |
| | |

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UE 335

General Rate Case Filing For Prices Effective January 1, 2019

PORTLAND GENERAL ELECTRIC COMPANY

Acronyms

February 15, 2018

401k - Portland General Electric 401(k) Plan

4-CP or 4-Coincident Peak - The monthly peak hours contained in the months of January, July,

August, and December

12-CP – Twelve Coincident Peak

A&G – Administrative and General

ACH - Automated Clearing House

ACI - Annual Cash Incentive

ADIT – Accumulated Deferred Income Taxes

AFDC/AFUDC – Allowance for Funds Used during Construction

AMI – Advanced Metering Infrastructure

ARAM – Average Rate Assumption Method

ARM - Asset and Resource Manager

ASC – Accounting Standards Codification

ASU – Accounting Standards Update

ATWACC - After-Tax Weighted Average Cost of Capital

AUT - Annual Update Tariff

AWO - Accounting Work Order

BA – Balancing Authority

BAA – Balancing Authority Area

BCEM - Business Continuity and Emergency Management

Bcf - Billion Cubic Feet

BES - Bulk Electric System

BETC - Business Energy Tax Credits

BI – Business Intelligence Reporting Tool

BIA – Business Impact Analysis

BPA – Bonneville Power Administration

Brattle - The Brattle Group

BVPS - Book Value per Share

CAIDI- Customer Average Interruption Duration Index

CAISO - California Independent System Operator

CAPM - Capital Asset Pricing Model

CBA - Collective Bargaining Agreements

CCCT - Combined Cycle Combustion Turbine

CC&B – Customer Care and Billing

CDR - Contract Delay Rate

CE – Cost Element

CEI – Critical Energy Infrastructure

CEO - Chief Executive Officer

CET – Customer Engagement Transformation

CFA – Chartered Financial Analyst

CFO - Chief Financial Officer

CIAC – Contributions in Aid of Construction

CIO – Customer Impact Offset

CIP - Critical Infrastructure Protection

CIS – Customer Information System

CMC - Customer Marginal Costs

COB - California Oregon Border

COD - Commercial Operation Date

COS – Cost of Service

CPP - Critical Peak Pricing

CRG - Capital Review Group

CRRA - Certified Rate of Return Analyst

CS&BD – Customer Strategies and Business Development

CSI – Centralization, Standardization and Integration

CSO – Customer Service Operations

CTA – Consumer Technology Association

CUB - Citizens' Utility Board

CVR - Conservation Voltage Reduction

CWIP – Construction Work in Progress

D&O – Directors and Officers

DCF - Discounted Cash Flow

DDP – Dynamic Dispatch Program

DEQ - Department of Environmental Quality

DER – Distributed Energy Resources

DNV-GL – Garrad Hassan America, Inc.

DOE - Department of Energy

DP – Dynamic Programming

DPS – Dividends per Share

DR – Demand Response

DR – Data Request

DR – Disaster Recovery

DRA – Division of Ratepayer Advocates

DSG – Dispatchable Standby Generation

DSI – Dry Sorbent Injection

DTH - Dekatherm

E3- Energy and Environmental Economics

EBITDA – Earnings Before Interest, Taxes, Depreciation and Amortization

EDI – Electronic Data Interchange

EE – Energy Efficiency

EEI – Edison Electric Institute

EFSC – Energy Facility Siting Council

EIA – Energy Information Administration

EIM – Energy Imbalance Market

ELS – Environmental and Licensing Services

EOH – Equivalent Operating Hours

EPA – Environmental Protection Agency

EPRI – Electric Power Research Institute

EPC – Engineering, Procurement, and Construction

EPS – Earnings per Share

ERISA – Employee Retirement Income Security Act

ERPs – Equity Risk Premiums

ES – Energy Storage

ESS – Electricity Service Supplier

ETO - Energy Trust of Oregon

EV - Electric Vehicle

FAS – Financial Accounting Standards

FASB - Financial Accounting Standards Board

Fed – Federal Reserve

FERC - Federal Energy Regulatory Commission

FITNES - Facility Inspections and Treatment to the National Electric Safety Code

FMBs – First Mortgage Bonds

FOMC – Federal Open Market Committee

FS – Feasibility Study

FTE - Full Time Equivalent

GAAP - Generally Accepted Accounting Principles

GDP – Gross Domestic Product

GHG - Greenhouse Gas

GIS – Geospatial Information System

GRC - General Rate Case

GTN – Gas Transmission Northwest, LLC

HDHP – High Deductible Health Plan

HPS – High Pressure Sodium

HR - Human Resources

HRA – Health Reimbursement Account

HRSG - Heat Recovery Steam Generator

HSA – Health Savings Account

I&C – Instrument and Control

IAM - Identity and Access Management

IBEW - International Brotherhood of Electrical Workers

IC – Industrial Composite

ICNU - Industrial Customers of Northwest Utilities

ICS – Industrial Control System

IDD - Initial Delivery Date

IE – Independent Evaluator

IEEE – Institute of Electrical and Electronics Engineers

IPC - Idaho Power Company

IRP - Integrated Resource Plan

IRS – Internal Revenue Service

ISFSI – Independent Spent Fuel Storage Installation

ISO – Independent System Operator

ISOC – Integrated Security Operations Center

ISP - Information Security Program

IT – Information Technology

ITC - Investment Tax Credits

IVR – Interactive Voice Response

kW - Kilowatt

kWh – Kilowatt hours

kV - Kilovolt

LEA – Line Extension Allowance

LED - Light-emitting diode

LGIA – Large Generator Interconnection Agreement

LRRA – Lost Revenue Recovery Adjustment

LSR – Lower Snake River

LTSA - Long-term Service Agreement

MAIFI – Momentary Average Interruption Frequency Index

MAP-21 - Moving Ahead for Progress in the 21st Century Act

MAPE – Mean Average Percentage Error

MBA – Masters of Business Intelligence

MDCP - Managers Deferred Compensation Plan

MDMS - Meter Data Management System

MEBA – Major Emergency Balancing Account

MFRs – Minimum Filing Requirements

Mid-C - Mid-Columbia

MMA – Major Maintenance Accruals

MMS - Maximo, Mobile and Scheduling

MONET - Multi-area Optimization Network Energy Transaction model

MPPS – Market Price per Share

MRP - Market Risk Premium

MSI – Market Strategies International

MT – Magnetic Particle Testing

MV – Mercury Vapor

MW - Megawatts

MWa – Megawatt average

MWh – Megawatt hours

NAICS – North America Industry Classification System

NCP – Non-coincident peak

NDE – Non-Destructive Examination

NDT – Nuclear Decommissioning Trust

NEPA – National Environmental Policy Act

NERC - North American Electric Reliability Corporation

NESC - National Electric Safety Code

NIST - National Institute of Standards and Technology

NMEP – North Mist Expansion Project

NRC - Nuclear Regulatory Commission

NRSS – Non-running Station Service

NTTG – Northern Tier Transmission Group

NVPC – Net Variable Power Cost

NWN - Northwest Natural

NWPP – Northwest Power Pool

NWPP MC - Northwest Power Pool Members Market Assessment and Coordination Committee

O&M – Operations and Maintenance

OATT – Open Access Transmission Tariff

OAR - Oregon Administrative Rule

OBI – Oracle Business Intelligence

ODEQ - Oregon Department of Environmental Quality

OE - Operational Efficiency

OEA - Office of Economic Analysis

OMB - Office of Management and Budget

OMS - Outage Management System

OMSI - Oregon Museum of Science and Industry

OPIS - Oil Price Information Service

OPUC -Public Utility Commission of Oregon

OSHA - Occupational Safety and Health Administration

OT – Operational Technology

PAC - PacifiCorp

PAS - Publicly Available Specification

PBO - Pension Benefit Obligation

PCAM - Power Cost Adjustment Mechanism

PCB - Polychlorinated biphenyl

PDL – Polynomial Distributed Lag

PEAK - PEAK Reliability

P/E - Price-to-Earnings

PG&E – Pacific Gas and Electric

PGE – Portland General Electric

PI – Process Intelligence

PIC – Performance Incentive Compensation

PNCA - Pacific Northwest Coordination Agreement

POA – Point of Attachment

PODID – Point of Delivery

PPA - Pension Protection Act

PPA – Prepaid Pension Asset

PPA – Power Purchase Agreement

PPC - Public Purpose Charges

PQ- Power Quality

PRB – Pelton and Round Butte plants

PRPs – Potentially Responsible Parties

PSC – Portland Service Center

PSE - Puget Sound Energy

PSES – Power Supply Engineering Services

PSU – Portland State University

PT - Liquid penetrant method

PTCs - Production Tax Credits

PTP - Point-to-Point

PUD – Public Utility District

PURPA – Public Utility Regulatory Policies Act

PwC – Price Waterhouse Coopers

PW1 - Port Westward 1

PW2 - Port Westward 2

QF – Qualified Facility

R&D - Research and Development

R&ME – Reliability and Maintenance Excellence

RAP - Remedial Action Report

RC – Responsibility Center

RCM - Reliability Centered Maintenance

RES - Renewable Energy Standard

RFP – Request for Proposals

RLCOE – Real Levelized Cost of Energy

ROE – Return on Equity

ROM – Resource Optimization Model

RROE - Required Return on Equity

RP – Risk Premium

RP – Renewable Power

RPS – Renewable Portfolio Standard

RRMP - Recreation Resources Management Plan

RSP – Retirement Savings Plan

RTDT – Real Time Dispatch Tool

RTO - Regional Transmission Organization

S&P – Standard & Poor's

SAIDI – System Average Interruption Duration Index

SAIFI – System Average Interruption Frequency Index

SAM – Strategic Asset Management

SB - Senate Bill

SCADA – Supervisory Control and Data Acquisition

SCCT - Simple Cycle Combustion Turbine

SCD - Scheduling Control and Dispatch

SCED - Security Constrained Economic Dispatch

SEC – Securities Exchange Commission

SERP – Supplemental Executive Retirement Plan

SFAS – Statement of Financial Accounting Standards

SG - Smart Grid

SIP – Strategic Investment Program

SMA – Service and Maintenance Agreement

SME – Subject Matter Expert

SNA - Sales Normalization Adjustment

SOA – South of Allston

SQM – Service Quality Measure

SR – System Reliability

SSPC - Salem Smart Power Center

STD – Short-term Disability

SY – System Resiliency

T&D – Transmission and Distribution

TA – Talent Acquisition

TAM – Transmission Adjustment Mechanism

TCC - Tualatin Contact Center

TCS – Time Collection System

TE – Transportation Electrification

TIV - Total Insured Value

TOU - Time-of-Use

TSRs – Transmission Service Requests

TTF - Time To Fill

UAM – Utility Asset Management

UG - Underground

USFS - United States Forest Service

USWC - US West Communications

UT – Ultrasonic testing

VER - Variable Energy Resource

VERBS - Variable Energy Resource Balancing Service

VIE – Variable Interest Entities

VoIP - Voice over Internet Protocol

VPP – Voluntary Protection Program

W&S - Wages and Salaries

WACC - Weighted Average Cost of Capital

WECC - Western Energy Coordinating Council

WTC - World Trade Center

WTG - Wind Turbine Generators