



Portland General Electric Company
121 SW Salmon Street • Portland, Oregon 97204
PortlandGeneral.com

September 10, 2008

Email / US Mail

Vikie Bailey-Goggins
Administrator of Regulatory Operations
550 Capitol Street, N.E., Ste 215
Salem, OR 97301-2551

RE: UE 189, CAPO and OECA Conditions

In Docket UE 189, PGE committed to the Community Action Partnership of Oregon (CAPO) and Oregon Energy Coordinators Association (OECA) to ensure that PGE's low-income customers understand AMI Remote Disconnect/Reconnect functionality. It is important to CAPO and OECA that low-income customers be able to proactively seek the assistance they need in paying their utility bills.

In coordination with the Community Action Agencies (CAA), PGE committed to develop certain training materials by December 15, 2008 for CAA representatives to assist low-income customers in understanding the Disconnect/Reconnect policies and procedures. PGE now requests that the development of the training materials be delayed until the third quarter of 2009, which would more closely tie with the actual implementation of AMI Remote Disconnect/Reconnect. By delaying the development and delivery of the training materials, low-income customers will receive information and training just prior to the implementation of the function and be less likely to then require further training.

PGE has discussed this delay with CAPO and they are in agreement.

If you have any questions regarding this submittal, please contact Alex Tooman at (503) 464-7623 or Patrick Hager at (503) 464-7580.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick G. Hager". The signature is written in a cursive, flowing style.

Patrick G. Hager
Manager, Regulatory Affairs

cc: UE 189 Service List

CERTIFICATE OF SERVICE

I hereby certify that I have this day caused the foregoing **REQUEST FOR EXTENSION OF TIME TO DEVELOP DISCONNECT/RECONNECT TRAINING MATERIALS** to be served by electronic mail to those parties whose email addresses appear on the attached service list, and by First Class US Mail, postage prepaid and properly addressed, to those parties on the attached service list who have not waived paper service from OPUC Docket No. UE 189.

Dated at Portland, Oregon, this 10th day of September 2008.



PATRICK G. HAGER



eDockets

Docket Summary

[Return to Search Page](#)

[eFiling](#)

Docket No: UE 189 **Docket Name:** PORTLAND GENERAL ELECTRIC

[Print Summary](#)

Subject Company: [PORTLAND GENERAL ELECTRIC](#)

In the Matter of PORTLAND GENERAL ELECTRIC COMPANY Request to Add Schedule 111, Advanced Metering Infrastructure (AMI) Filed by Pamela G. Lesh. (See Initial Utility Filing for electronic version.)

Filing Date: 3/7/2007

Advice No: 07-08

Effective: 6/1/2008

Expiration:

Status: **ACCEPTED**

Final Order: [08-245](#)

Order Signed: 5/5/2008

[Email Service List \(semi-colon delimited\)](#) [Email Service List \(comma delimited\)](#)
 If you experience problems with the above 'Email Service List' links, please try one of these:
[Service List Popup \(semi-colon delimited\)](#) [Service List Popup \(comma delimited\)](#)
[General information about Tariff](#)

| <u>ACTIONS</u> | <u>SERVICE LIST (Parties)</u> | <u>SCHEDULE</u> |
|------------------------------|--|---|
| W=Waive Paper service | C=Confidential HC=Highly Confidential | Sort by Last Name Sort by Company Name |
| W | CITIZENS' UTILITY BOARD OF OREGON | |
| | OPUC DOCKETS | 610 SW BROADWAY STE 308 PORTLAND OR 97205 dockets@oregoncub.org |
| | ROBERT JENKS (C) | 610 SW BROADWAY STE 308 PORTLAND OR 97205 bob@oregoncub.org |
| | COMMUNITY ACTION DIRECTORS OF OREGON | |
| | JIM ABRAHAMSON COORDINATOR | PO BOX 7964 SALEM OR 97301 jim@cado-oregon.org |
| | DAVISON VAN CLEVE PC | |
| | S BRADLEY VAN CLEVE | 333 SW TAYLOR - STE 400 PORTLAND OR 97204 mail@dvclaw.com |
| W | DEPARTMENT OF JUSTICE | |
| | STEPHANIE S ANDRUS (C) ASSISTANT ATTORNEY GENERAL | REGULATED UTILITY & BUSINESS SECTION 1162 COURT ST NE SALEM OR 97301-4096 stephanie.andrus@state.or.us |
| W | NORTHWEST NATURAL | |

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