



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 187

Report is required by: OAR
 Statute
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
caschenbrenner@idahopower.com

March 20, 2023

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for February 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for February 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	4	1	5
97819	-	15	-	21	6	42
97834	-	33	32	651	103	819
97837	-	30	2	64	16	112
97840	-	-	1	109	17	127
97844	-	1	-	-	-	1
97870	-	21	24	425	62	532
97884	-	23	8	162	49	242
97901	-	108	22	352	66	548
97902	-	1	1	29	6	37
97903	-	44	3	76	25	148
97904	-	21	3	110	49	183
97905	1	20	6	89	46	162
97906	-	57	8	138	41	244
97907	-	16	37	375	115	543
97908	-	56	2	59	40	157
97909	-	88	-	47	23	158
97910	-	71	18	363	87	539
97911	-	1	7	89	28	125
97913	-	439	154	2,092	350	3,035
97914	4	632	511	6,781	1,087	9,015
97917	-	1	-	1	1	3
97918	1	531	113	1,903	421	2,969
97920	-	25	1	33	9	68
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,235	953	13,973	2,652	19,819

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	1	\$ 0.03	4	\$ 45.00	21	\$ 25.56	26	\$ 70.59
97837	-	\$ -	2	\$ 0.08	-	\$ -	-	\$ -	2	\$ 0.08
97840	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.12	2	\$ 1.12
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	3	\$ 0.13	5	\$ 13.82	5	\$ 2.85	13	\$ 16.80
97884	-	\$ -	-	\$ -	-	\$ -	3	\$ 2.21	3	\$ 2.21
97901	-	\$ -	6	\$ 1.84	2	\$ 3.36	2	\$ 4.02	10	\$ 9.22
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	1	\$ 0.03	-	\$ -	2	\$ 0.69	3	\$ 0.72
97904	-	\$ -	1	\$ 0.03	-	\$ -	7	\$ 6.65	8	\$ 6.68
97905	-	\$ -	3	\$ 0.36	1	\$ 9.73	7	\$ 6.49	11	\$ 16.58
97906	-	\$ -	2	\$ 0.04	-	\$ -	7	\$ 3.49	9	\$ 3.53
97907	-	\$ -	-	\$ -	2	\$ 25.60	8	\$ 6.28	10	\$ 31.88
97908	-	\$ -	2	\$ 0.09	-	\$ -	6	\$ 5.12	8	\$ 5.21
97909	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.60	2	\$ 0.60
97910	-	\$ -	6	\$ 0.18	4	\$ 11.75	12	\$ 8.18	22	\$ 20.11
97911	-	\$ -	-	\$ -	3	\$ 46.48	8	\$ 1.37	11	\$ 47.85
97913	-	\$ -	44	\$ 20.60	11	\$ 83.54	32	\$ 35.32	87	\$ 139.46
97914	1	\$ 5,806.88	40	\$ 3.85	66	\$ 772.24	136	\$ 165.17	243	\$ 6,748.14
97917	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97918	-	\$ -	51	\$ 3.80	17	\$ 168.31	53	\$ 41.97	121	\$ 214.08
97920	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 5,806.88	164	\$ 31.12	115	\$ 1,179.83	313	\$ 317.09	593	\$ 7,334.92

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	20	3	23
97840	-	1	-	1
97870	-	17	-	17
97884	1	1	1	3
97901	1	12	-	13
97903	-	5	1	6
97905	-	2	-	2
97906	-	7	-	7
97907	-	24	-	24
97910	1	8	-	9
97911	2	2	-	4
97913	1	153	3	157
97914	4	501	6	511
97918	1	127	2	130
Grand Total	11	881	16	908

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	10	4	14
97837	-	1	-	1
97840	-	1	-	1
97870	1	7	-	8
97884	-	-	1	1
97901	1	10	3	14
97903	-	3	1	4
97905	-	1	-	1
97906	-	2	-	2
97907	1	9	2	12
97910	1	6	-	7
97911	2	2	-	4
97913	-	93	1	94
97914	4	319	9	332
97918	-	73	3	76
Grand Total	10	537	24	571

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,433
Small General Commercial	105
Grand Total	1,538

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,433	595	233	605
97914	768	310	110	348
97910	19	7	4	8
97918	232	95	49	88
97870	26	13	5	8
97834	30	11	7	12
97913	233	111	23	99
97884	15	6	6	3
97909	1	-	-	1
97901	17	7	3	7
97907	53	20	15	18
97911	2	2	-	-
97840	4	2	1	1
97905	10	1	5	4
97903	11	6	3	2
97904	1	-	-	1
97906	9	4	1	4
97837	1	-	1	-
97819	1	-	-	1
Small General Commercial	105	53	17	35
97914	39	18	8	13
97910	3	2	-	1
97918	29	17	4	8
97870	1	-	-	1
97834	4	-	1	3
97913	13	4	3	6
97884	3	3	-	-
97909	2	-	-	2
97907	4	4	-	-
97905	2	2	-	-
97903	4	2	1	1
97906	1	1	-	-
Grand Total	1,538	648	250	640

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 688,923.92	\$ 88,480.60	\$ 68,517.64	\$ 531,925.68
97914	\$ 352,537.99	\$ 42,344.19	\$ 32,776.89	\$ 277,416.91
97910	\$ 11,046.81	\$ 1,774.89	\$ 977.91	\$ 8,294.01
97918	\$ 115,428.57	\$ 15,006.15	\$ 15,596.45	\$ 84,825.97
97870	\$ 6,159.54	\$ 2,062.33	\$ 719.81	\$ 3,377.40
97834	\$ 14,383.15	\$ 1,237.86	\$ 794.71	\$ 12,350.58
97913	\$ 105,077.97	\$ 19,238.01	\$ 7,179.44	\$ 78,660.52
97884	\$ 1,272.71	\$ 194.29	\$ 684.54	\$ 393.88
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97901	\$ 12,085.12	\$ 577.36	\$ 1,673.95	\$ 9,833.81
97907	\$ 45,862.87	\$ 3,496.20	\$ 4,295.18	\$ 38,071.49
97911	\$ 844.21	\$ 844.21	\$ -	\$ -
97840	\$ 265.65	\$ 102.25	\$ 19.92	\$ 143.48
97905	\$ 4,070.46	\$ 81.63	\$ 1,826.14	\$ 2,162.69
97903	\$ 3,461.44	\$ 845.04	\$ 1,188.72	\$ 1,427.68
97904	\$ 979.53	\$ -	\$ -	\$ 979.53
97906	\$ 14,375.79	\$ 676.19	\$ 571.64	\$ 13,127.96
97837	\$ 212.34	\$ -	\$ 212.34	\$ -
97819	\$ 459.35	\$ -	\$ -	\$ 459.35
Small General Commercial	\$ 10,712.12	\$ 3,864.69	\$ 1,490.81	\$ 5,356.62
97914	\$ 5,440.86	\$ 1,674.31	\$ 660.99	\$ 3,105.56
97910	\$ 183.67	\$ 154.36	\$ -	\$ 29.31
97918	\$ 2,667.18	\$ 1,317.75	\$ 387.12	\$ 962.31
97870	\$ 42.98	\$ -	\$ -	\$ 42.98
97834	\$ 416.38	\$ -	\$ 73.11	\$ 343.27
97913	\$ 1,311.76	\$ 195.28	\$ 331.22	\$ 785.26
97884	\$ 193.71	\$ 193.71	\$ -	\$ -
97909	\$ 58.62	\$ -	\$ -	\$ 58.62
97907	\$ 22.54	\$ 22.54	\$ -	\$ -
97905	\$ 84.19	\$ 84.19	\$ -	\$ -
97903	\$ 282.95	\$ 215.27	\$ 38.37	\$ 29.31
97906	\$ 7.28	\$ 7.28	\$ -	\$ -
Grand Total	\$ 699,636.04	\$ 92,345.29	\$ 70,008.45	\$ 537,282.30

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 480.76	\$ 148.71	\$ 294.07	\$ 879.22
97914	\$ 459.03	\$ 136.59	\$ 297.97	\$ 797.18
97910	\$ 581.41	\$ 253.56	\$ 244.48	\$ 1,036.75
97918	\$ 497.54	\$ 157.96	\$ 318.29	\$ 963.93
97870	\$ 236.91	\$ 158.64	\$ 143.96	\$ 422.18
97834	\$ 479.44	\$ 112.53	\$ 113.53	\$ 1,029.22
97913	\$ 450.98	\$ 173.32	\$ 312.15	\$ 794.55
97884	\$ 84.85	\$ 32.38	\$ 114.09	\$ 131.29
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97901	\$ 710.89	\$ 82.48	\$ 557.98	\$ 1,404.83
97907	\$ 865.34	\$ 174.81	\$ 286.35	\$ 2,115.08
97911	\$ 422.11	\$ 422.11	\$ -	\$ -
97840	\$ 66.41	\$ 51.13	\$ 19.92	\$ 143.48
97905	\$ 407.05	\$ 81.63	\$ 365.23	\$ 540.67
97903	\$ 314.68	\$ 140.84	\$ 396.24	\$ 713.84
97904	\$ 979.53	\$ -	\$ -	\$ 979.53
97906	\$ 1,597.31	\$ 169.05	\$ 571.64	\$ 3,281.99
97837	\$ 212.34	\$ -	\$ 212.34	\$ -
97819	\$ 459.35	\$ -	\$ -	\$ 459.35
Small General Commercial	\$ 102.02	\$ 72.92	\$ 87.69	\$ 153.05
97914	\$ 139.51	\$ 93.02	\$ 82.62	\$ 238.89
97910	\$ 61.22	\$ 77.18	\$ -	\$ 29.31
97918	\$ 91.97	\$ 77.51	\$ 96.78	\$ 120.29
97870	\$ 42.98	\$ -	\$ -	\$ 42.98
97834	\$ 104.10	\$ -	\$ 73.11	\$ 114.42
97913	\$ 100.90	\$ 48.82	\$ 110.41	\$ 130.88
97884	\$ 64.57	\$ 64.57	\$ -	\$ -
97909	\$ 29.31	\$ -	\$ -	\$ 29.31
97907	\$ 5.64	\$ 5.64	\$ -	\$ -
97905	\$ 42.10	\$ 42.10	\$ -	\$ -
97903	\$ 70.74	\$ 107.64	\$ 38.37	\$ 29.31
97906	\$ 7.28	\$ 7.28	\$ -	\$ -
Grand Total	\$ 454.90	\$ 142.51	\$ 280.03	\$ 839.50

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

I. Non-Pay Service Disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Residential	Small General Commercial	Grand Total
97913	1	7	-	8
97914	-	32	5	37
97918	-	7	-	7
Grand Total	1	46	5	52

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

m. Service Reconnects, by customer class

Zip Code	Irrigation		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97840	-	-	-	-	-	-	-	-
97907	-	-	-	-	-	-	-	-
97913	-	-	5	-	-	-	5	-
97914	-	-	24	2	1	-	25	2
97918	-	-	6	-	-	-	6	-
Grand Total	-	-	35	2	1	-	36	2

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	4	1	5
97819	-	15	-	21	6	42
97834	-	33	32	651	103	819
97837	-	30	2	64	16	112
97840	-	-	1	109	17	127
97844	-	1	-	-	-	1
97870	-	21	24	425	62	532
97884	-	23	8	162	49	242
97901	-	108	22	352	66	548
97902	-	1	1	29	6	37
97903	-	44	3	76	25	148
97904	-	21	3	110	49	183
97905	1	20	6	89	46	162
97906	-	57	8	138	41	244
97907	-	16	37	375	115	543
97908	-	56	2	59	40	157
97909	-	88	-	47	23	158
97910	-	71	18	363	87	539
97911	-	1	7	89	28	125
97913	-	439	154	2,092	350	3,035
97914	4	632	511	6,781	1,087	9,015
97917	-	1	-	1	1	3
97918	1	531	113	1,903	421	2,969
97920	-	25	1	33	9	68
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,235	953	13,973	2,652	19,819

Customer count is the count of active contracts (service agreements).

Idaho Power Company
COVID-19 Monthly Report
February 2023

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	1	\$ 0.03	4	\$ 45.00	21	\$ 25.56	26	\$ 70.59
97837	-	\$ -	2	\$ 0.08	-	\$ -	-	\$ -	2	\$ 0.08
97840	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.12	2	\$ 1.12
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	3	\$ 0.13	5	\$ 13.82	5	\$ 2.85	13	\$ 16.80
97884	-	\$ -	-	\$ -	-	\$ -	3	\$ 2.21	3	\$ 2.21
97901	-	\$ -	6	\$ 1.84	2	\$ 3.36	2	\$ 4.02	10	\$ 9.22
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	1	\$ 0.03	-	\$ -	2	\$ 0.69	3	\$ 0.72
97904	-	\$ -	1	\$ 0.03	-	\$ -	7	\$ 6.65	8	\$ 6.68
97905	-	\$ -	3	\$ 0.36	1	\$ 9.73	7	\$ 6.49	11	\$ 16.58
97906	-	\$ -	2	\$ 0.04	-	\$ -	7	\$ 3.49	9	\$ 3.53
97907	-	\$ -	-	\$ -	2	\$ 25.60	8	\$ 6.28	10	\$ 31.88
97908	-	\$ -	2	\$ 0.09	-	\$ -	6	\$ 5.12	8	\$ 5.21
97909	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.60	2	\$ 0.60
97910	-	\$ -	6	\$ 0.18	4	\$ 11.75	12	\$ 8.18	22	\$ 20.11
97911	-	\$ -	-	\$ -	3	\$ 46.48	8	\$ 1.37	11	\$ 47.85
97913	-	\$ -	44	\$ 20.60	11	\$ 83.54	32	\$ 35.32	87	\$ 139.46
97914	1	\$ 5,806.88	40	\$ 3.85	66	\$ 772.24	136	\$ 165.17	243	\$ 6,748.14
97917	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97918	-	\$ -	51	\$ 3.80	17	\$ 168.31	53	\$ 41.97	121	\$ 214.08
97920	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 5,806.88	164	\$ 31.12	115	\$ 1,179.83	313	\$ 317.09	593	\$ 7,334.92

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	20	3	23
97840	-	1	-	1
97870	-	17	-	17
97884	1	1	1	3
97901	1	12	-	13
97903	-	5	1	6
97905	-	2	-	2
97906	-	7	-	7
97907	-	24	-	24
97910	1	8	-	9
97911	2	2	-	4
97913	1	153	3	157
97914	4	501	6	511
97918	1	127	2	130
Grand Total	11	881	16	908

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	10	4	14
97837	-	1	-	1
97840	-	1	-	1
97870	1	7	-	8
97884	-	-	1	1
97901	1	10	3	14
97903	-	3	1	4
97905	-	1	-	1
97906	-	2	-	2
97907	1	9	2	12
97910	1	6	-	7
97911	2	2	-	4
97913	-	93	1	94
97914	4	319	9	332
97918	-	73	3	76
Grand Total	10	537	24	571

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,433
Small General Commercial	105
Grand Total	1,538

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,433	595	233	605
97914	768	310	110	348
97910	19	7	4	8
97918	232	95	49	88
97870	26	13	5	8
97834	30	11	7	12
97913	233	111	23	99
97884	15	6	6	3
97909	1	-	-	1
97901	17	7	3	7
97907	53	20	15	18
97911	2	2	-	-
97840	4	2	1	1
97905	10	1	5	4
97903	11	6	3	2
97904	1	-	-	1
97906	9	4	1	4
97837	1	-	1	-
97819	1	-	-	1
Small General Commercial	105	53	17	35
97914	39	18	8	13
97910	3	2	-	1
97918	29	17	4	8
97870	1	-	-	1
97834	4	-	1	3
97913	13	4	3	6
97884	3	3	-	-
97909	2	-	-	2
97907	4	4	-	-
97905	2	2	-	-
97903	4	2	1	1
97906	1	1	-	-
Grand Total	1,538	648	250	640

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 688,923.92	\$ 88,480.60	\$ 68,517.64	\$ 531,925.68
97914	\$ 352,537.99	\$ 42,344.19	\$ 32,776.89	\$ 277,416.91
97910	\$ 11,046.81	\$ 1,774.89	\$ 977.91	\$ 8,294.01
97918	\$ 115,428.57	\$ 15,006.15	\$ 15,596.45	\$ 84,825.97
97870	\$ 6,159.54	\$ 2,062.33	\$ 719.81	\$ 3,377.40
97834	\$ 14,383.15	\$ 1,237.86	\$ 794.71	\$ 12,350.58
97913	\$ 105,077.97	\$ 19,238.01	\$ 7,179.44	\$ 78,660.52
97884	\$ 1,272.71	\$ 194.29	\$ 684.54	\$ 393.88
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97901	\$ 12,085.12	\$ 577.36	\$ 1,673.95	\$ 9,833.81
97907	\$ 45,862.87	\$ 3,496.20	\$ 4,295.18	\$ 38,071.49
97911	\$ 844.21	\$ 844.21	\$ -	\$ -
97840	\$ 265.65	\$ 102.25	\$ 19.92	\$ 143.48
97905	\$ 4,070.46	\$ 81.63	\$ 1,826.14	\$ 2,162.69
97903	\$ 3,461.44	\$ 845.04	\$ 1,188.72	\$ 1,427.68
97904	\$ 979.53	\$ -	\$ -	\$ 979.53
97906	\$ 14,375.79	\$ 676.19	\$ 571.64	\$ 13,127.96
97837	\$ 212.34	\$ -	\$ 212.34	\$ -
97819	\$ 459.35	\$ -	\$ -	\$ 459.35
Small General Commercial	\$ 10,712.12	\$ 3,864.69	\$ 1,490.81	\$ 5,356.62
97914	\$ 5,440.86	\$ 1,674.31	\$ 660.99	\$ 3,105.56
97910	\$ 183.67	\$ 154.36	\$ -	\$ 29.31
97918	\$ 2,667.18	\$ 1,317.75	\$ 387.12	\$ 962.31
97870	\$ 42.98	\$ -	\$ -	\$ 42.98
97834	\$ 416.38	\$ -	\$ 73.11	\$ 343.27
97913	\$ 1,311.76	\$ 195.28	\$ 331.22	\$ 785.26
97884	\$ 193.71	\$ 193.71	\$ -	\$ -
97909	\$ 58.62	\$ -	\$ -	\$ 58.62
97907	\$ 22.54	\$ 22.54	\$ -	\$ -
97905	\$ 84.19	\$ 84.19	\$ -	\$ -
97903	\$ 282.95	\$ 215.27	\$ 38.37	\$ 29.31
97906	\$ 7.28	\$ 7.28	\$ -	\$ -
Grand Total	\$ 699,636.04	\$ 92,345.29	\$ 70,008.45	\$ 537,282.30

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2023**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 480.76	\$ 148.71	\$ 294.07	\$ 879.22
97914	\$ 459.03	\$ 136.59	\$ 297.97	\$ 797.18
97910	\$ 581.41	\$ 253.56	\$ 244.48	\$ 1,036.75
97918	\$ 497.54	\$ 157.96	\$ 318.29	\$ 963.93
97870	\$ 236.91	\$ 158.64	\$ 143.96	\$ 422.18
97834	\$ 479.44	\$ 112.53	\$ 113.53	\$ 1,029.22
97913	\$ 450.98	\$ 173.32	\$ 312.15	\$ 794.55
97884	\$ 84.85	\$ 32.38	\$ 114.09	\$ 131.29
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97901	\$ 710.89	\$ 82.48	\$ 557.98	\$ 1,404.83
97907	\$ 865.34	\$ 174.81	\$ 286.35	\$ 2,115.08
97911	\$ 422.11	\$ 422.11	\$ -	\$ -
97840	\$ 66.41	\$ 51.13	\$ 19.92	\$ 143.48
97905	\$ 407.05	\$ 81.63	\$ 365.23	\$ 540.67
97903	\$ 314.68	\$ 140.84	\$ 396.24	\$ 713.84
97904	\$ 979.53	\$ -	\$ -	\$ 979.53
97906	\$ 1,597.31	\$ 169.05	\$ 571.64	\$ 3,281.99
97837	\$ 212.34	\$ -	\$ 212.34	\$ -
97819	\$ 459.35	\$ -	\$ -	\$ 459.35
Small General Commercial	\$ 102.02	\$ 72.92	\$ 87.69	\$ 153.05
97914	\$ 139.51	\$ 93.02	\$ 82.62	\$ 238.89
97910	\$ 61.22	\$ 77.18	\$ -	\$ 29.31
97918	\$ 91.97	\$ 77.51	\$ 96.78	\$ 120.29
97870	\$ 42.98	\$ -	\$ -	\$ 42.98
97834	\$ 104.10	\$ -	\$ 73.11	\$ 114.42
97913	\$ 100.90	\$ 48.82	\$ 110.41	\$ 130.88
97884	\$ 64.57	\$ 64.57	\$ -	\$ -
97909	\$ 29.31	\$ -	\$ -	\$ 29.31
97907	\$ 5.64	\$ 5.64	\$ -	\$ -
97905	\$ 42.10	\$ 42.10	\$ -	\$ -
97903	\$ 70.74	\$ 107.64	\$ 38.37	\$ 29.31
97906	\$ 7.28	\$ 7.28	\$ -	\$ -
Grand Total	\$ 454.90	\$ 142.51	\$ 280.03	\$ 839.50

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Idaho Power Company
 COVID-19 Monthly Report
 February 2023

I. Non-Pay Service Disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Residential	Small General Commercial	Grand Total
97913	1	7	-	8
97914	-	32	5	37
97918	-	7	-	7
Grand Total	1	46	5	52

Idaho Power Company
 COVID-19 Monthly Report
 February 2023

m. Service Reconnects, by customer class

Zip Code	Irrigation		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97840	-	-	-	-	-	-	-	-
97907	-	-	-	-	-	-	-	-
97913	-	-	5	-	-	-	5	-
97914	-	-	24	2	1	-	25	2
97918	-	-	6	-	-	-	6	-
Grand Total	-	-	35	2	1	-	36	2