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Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL 32790-0200  
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March 11, 2020  
**Via E-File**

Mr. Michael Dougherty, Executive Director  
Oregon Public Utility Commission  
201 High Street SE  
Suite 100  
Salem, OR 97301-3398

**RE: West Telecom Services, LLC  
Notice of Name Change to Intrado Communications, LLC  
Docket CP 985**

Dear Mr. Dougherty:

West Telecom Services, LLC (the "Company") hereby notifies the Commission that it has changed its name Intrado Communications, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "Intrado Communications, LLC" effective April 1, 2020. The Company is authorized to provide resold and facilities-based local exchange and long distance telecommunications services in Oregon pursuant to authority granted in Order No. 01-1097.

A copy of the Company's name change filing with the Oregon Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation and does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and will not affect the services or rates provided to the customers of the Company. Customer notice has been provided via bill insert. A copy of this notice attached to the Application as Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@inteserra.com](mailto:cwrightman@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman  
Consultant

cc: R. W. McCausland – Intrado Communications, LLC (via Email)  
S. Ward – Intrado Communications, LLC (via Email)

tms: ORx2001

Enclosures

CW/kb

Exhibit A  
Oregon Secretary of State Documentation



Secretary of State  
Corporation Division  
255 Capitol Street NE, Suite 151  
Salem, OR 97310-1327

Phone: (503) 986-2200  
www.filinginoregon.com

**Registry Number:** 002041-98  
**Type:** FOREIGN LIMITED LIABILITY COMPANY

**Next Renewal Date:** 02/02/2021

INTRADO COMMUNICATIONS, LLC  
11808 MIRACLE HILLS DRIVE  
OMAHA NE 68135

### Acknowledgment Letter

The document you submitted was recorded as shown below. Please review and verify the information listed for accuracy.

**Document**

AMENDMENT TO AUTHORITY

**Filed On**

02/11/2020

**Jurisdiction**

DELAWARE

**Name**

INTRADO COMMUNICATIONS, LLC

**Principal Place of Business**

11808 MIRACLE HILLS DRIVE  
OMAHA NE 68135

**Registered Agent**

CORPORATION SERVICE COMPANY  
1127 BROADWAY STREET NE STE 310  
SALEM OR 97301

**Mailing Address**

11808 MIRACLE HILLS DRIVE  
OMAHA NE 68135

**Member**

WEST TELECOM SERVICES HOLDINGS, LLC  
11808 MIRACLE HILLS DRIVE  
OMAHA NE 68135



Amendment/Withdrawal - Foreign Limited Liability Company

Secretary of State - Corporation Division - 255 Capitol St. NE, Suite 151 - Salem, OR 97310-1327 - sos.oregon.gov/business - Phone: (503) 986-2200

Check the appropriate box below:

[X] AMENDMENT TO APPLICATION FOR AUTHORITY (Complete only 1, 2, 3, 9)

[ ] WITHDRAWAL OF AUTHORITY TO TRANSACT BUSINESS (Complete only 1, 4, 5, 6, 7, 8, 9)

FILED FEB 11 2020

OREGON SECRETARY OF STATE

REGISTRY NUMBER: 002041-98

In accordance with Oregon Revised Statute 192.410-192.490, the information on this application is public record. We must release this information to all parties upon request and it will be posted on our website.

For office use only

Please Type or Print Legibly in Black Ink. Attach Additional Sheet if Necessary.

1) NAME: (Must contain the words "Limited Liability Company" or the abbreviations "LLC" or "L.L.C.") West Telecom Services, LLC

AMENDMENT TO APPLICATION FOR AUTHORITY ONLY

WITHDRAWAL OF AUTHORITY ONLY

2) INITIAL REGISTRATION DATE OF APPLICATION: 02/02/2001
3) AMENDMENT: (The amendment to the application for registration of foreign Limited Liability Company is as follows.) The entity name is amended to Intrado Communications, LLC.

4) STATE OR COUNTRY OF ORGANIZATION:
5) SURRENDER OF AUTHORITY: [ ] This foreign limited liability company is not transacting business in Oregon, and surrenders its authority to transact business in Oregon.
6) REVOCATION OF AGENT'S AUTHORITY: [ ] This foreign limited liability company revokes the authority of its registered agent to accept service on its behalf and appoints the Secretary of State as its agent for service of process in any proceeding based on a cause of action arising during the time it was authorized to transact business in Oregon.
7) MAILING ADDRESS: (Address to which the person initiating any proceeding may mail to this corporation a copy of any process served on the Secretary of State.)
8) NOTIFICATION: [ ] The foreign Limited Liability Company will notify the Corporation Division, Business Registry of any change in this mailing address for a period of five years from the date of this withdrawal.

9) EXECUTION: (At least one member or manager must sign.) I declare as an authorized signer, under penalty of perjury, that this document does not fraudulently conceal, fraudulently obscure, fraudulently alter or otherwise misrepresent the identity of the person or any members, managers, employees or agents of the limited liability company. This filing has been examined by me and is, to the best of my knowledge and belief true, correct, and complete. Making false statements in this document is against the law and may be penalized by fines, imprisonment or both.

Signature: [Handwritten Signature] Printed Name: Christopher D. Wikoff Title: Treasurer of Intrado Corporation, Member of Intrado Communications Holdings, LLC, Member

CONTACT NAME: (To resolve questions with this filing.) Susan Lauman
PHONE NUMBER: (Include area code.) 402-963-1200

FEE'S Required Processing Fee \$275 Processing Fees are nonrefundable. Please make check payable to "Corporation Division." Free copies are available at sos.oregon.gov/business, using the Business Name Search program.

Exhibit B  
Customer Notice

Subject: Intrado Communications Holdings, LLC

February 7th, 2020

Dear Customer,

We are pleased to announce that as of April 1, 2020, West Telecom Services Holdings, LLC will change its name to Intrado Communications Holdings, LLC.

This is a very exciting milestone for our company and reflects a new stage in our evolution as the innovative, cloud-based, global technology partner you've come to rely on. This includes the company name change, new logo and a fresh visual identity. Our new branding reflects both the evolution of the company as well as its vision for the future.

For your existing services, it remains business as usual. However, as Intrado, we have made significant investments in our own proprietary technologies and several strategic acquisitions to expand our product suite to provide you with the best-in-class technology and services. The result is that we have transformed our business with the goal of more fully supporting your own digital transformation journey.

Please read the following information on any action required.

As of April 1, 2020, invoices for services provided will be billed by the name Intrado Communications Holdings, LLC. Your first invoice from Intrado Communications Holdings, LLC will be issued after this date.

This is a branding/name change only; the company is not merging, changing ownership, or undergoing any other change. No assignment or other contractual change is required. Please note that our VAT/Tax number will not change.

Our FEIN, bank account number and sort code will remain the same, but the account name will change to Intrado Communications Holdings, LLC. Please reflect this name in your internal systems. **The correct bank account for these payments ends in "3567".**

An updated W-9 will be provided with the April 7<sup>th</sup>, 2020 invoice.

Additionally, in the coming months, we will be changing our email domain from @west.com to @intrado.com. Please add the new email domain @intrado.com to your safe sender and whitelist to ensure you and your colleagues continue to receive email notifications regarding your West accounts. There will be no change to the IP addresses used and all incoming emails to the existing @west.com addresses will be redirected.

Best regards,

Intrado Communications Holdings, LLC