



Mr. Michael Dougherty, Executive Director Oregon Public Utility Commission 201 High Street SE Suite 100 Salem, OR 97301-3612

RE: Hypercube Telecom, LLC - Notification of Name Change

Dear Mr. Dougherty:

Hypercube Telecom, LLC (the "Company") hereby notifies the Commission that it has changed its name to West Telecom Services, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "West Telecom Services, LLC." The Company is authorized to provide resold and facilities-based local exchange and long distance telecommunications services in Oregon pursuant to authority granted in Order No. 01-1097.

A copy of the Company's name change filing with the Oregon Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, West Corporation. The immediate parent company of the Company has also changed its name from Hypercube, LLC to West Telecom Services Holdings, LLC in connection with this brand marketing campaign by West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and it will not affect the services or rates provided to customers of the Company. Further, notice has been provided to each customer of the Company in a transmittal separate from the bill. The text of the customer notice is attached hereto as Exhibit B. Additionally, brief reminders will be placed as messages on the Customer bills.

Mr. Michael Dougherty, Executive Director Oregon Public Utility Commission November 5, 2015 Page 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman Consultant

cc: Karen Turner, West Telecom Services, LLC, <u>ksturner@west.com</u>

file: Hypercube - Oregon - Other

tms: ORx1501

Enclosures CW/lw

# Exhibit A

Amended Secretary of State Certificate



Secretary of State Corporation Division 255 Capitol Street NE, Suite 151 Salem, OR 97310-1327

Phone:(503)986-2200 www.filinginoregon.com Registry Number: 002041-98

Type: FOREIGN LIMITED LIABILITY COMPANY

Next Renewal Date: 02/02/2016

WEST TELECOM SERVICES, LLC 11808 MIRACLE HILLS DRIVE OMAHA NE 68135

### **Acknowledgment Letter**

The document you submitted was recorded as shown below. Please review and verify the information listed for accuracy.

**Document**AMENDMENT TO AUTHORITY

Filed On 09/10/2015

Jurisdiction DELAWARE

Name

WEST TELECOM SERVICES, LLC

Principal Place of Business 11808 MIRACLE HILLS DRIVE OMAHA NE 68135

Mailing Address 11808 MIRACLE HILLS DRIVE OMAHA NE 68135 Registered Agent CORPORATION SERVICE COMPANY 1127 BROADWAY STREET NE STE 310 SALEM OR 97301

Member HYPERCUBE, LLC 11808 MIRACLE HILLS DRIVE OMAHA NE 68135



#### Amendment/Withdrawal - Foreign Limited Liability Company

Secretary of State - Corporation Division - 255 Capitol St, NE, Suite 151 - Salem, OR 97310-1327 - http://www.FilinglnOregon.com - Phone: (503) 986-2200

Check the appropriate box below:

**M** AMENDMENT TO APPLICATION FOR AUTHORITY (Complete only 1, 2, 3, 9)

WITHDRAWAL OF AUTHORITY TO TRANSACT BUSINESS

SEP 1 0 2015

(Complete only 1, 4, 5, 6, 7, 8, 9)

FR: 002041-98 REGISTRY NUMBER:

In accordance with Oregon Revised Statute 192,410-192,490, the information on this We must release this information to all parties upon request and it will be posted on or	s application is public record.  SECRETARY OF STATE  pur website.  For office use only
Please Type or Print Legibly in Black Ink. Attach Additional Sheet if Neces	•
<ol> <li>NAME: (Must contain the words "Limited Liability Company" or the abbreviation Hypercurbe Telecom, LLC</li> </ol>	nis "LLC" or "L:L.C.")
	Miles David of Application Only
AMENDMENT TO APPLICATION FOR AUTHORITY ONLY  2) INITIAL REGISTRATION DATE OF APPLICATION:  2/2/2001	WITHDRAWAL OF AUTHORITY ONLY  4) STATE OR COUNTRY OF ORGANIZATION:
3) AMENDMENT: (The amendment to the application for registration of foreign Limited Liability Company is as follows.)  I. The name: of the LLC is being amended to West Telecom Services, LLC	5) SURRENDER OF AUTHORITY:  This foreign limited liability company is not transacting business in Oregon, and surrenders its authority to transact business in Oregon.  6) REVOCATION OF AGENT'S AUTHORITY:  This foreign limited liability company revokes the authority of its registered agent to accept service on its behalf and appoints the Secretary of State as its agent for service of process in any proceeding based on a cause of action arising during the time it was authorized to transact business in Oregon.  7) MAILING ADDRESS: (Address to which the person initiating any proceeding may mail to this corporation a copy of any process served on the Secretary of State.)  8) NOTIFICATION:  The foreign Limited Liability Company will notify the Corporation Division, Business Registry of any change in this mailing address for a period of live years from the date of this withdrawal.
and complete. Making false statements in this document is against the Signature:	has been examined by me and is, to the best of my knowledge and belief, true, correct, he law and may be penalized by fines, imprisonment or both.  Title: avid C. Mussman  Secretary
CONTACT NAME: (To resolve questions with this filing.)  PHONE NUMBER: (Include area-code.)	PFES Required Processing Fee \$275  Processing Fees are nowefundable. Please make check payable to "Corporation Division."  Free copies are available at FancinGregon.com, using the Business Name Search program.

111 - Amendment Withdrawal - Foreign Limited Liability Company (03/12)

# Delaware

PAGE 1

# The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

COPY OF THE CERTIFICATE OF AMENDMENT OF "HYPERCUBE TELECOM,

LLC", CHANGING ITS NAME FROM "HYPERCUBE TELECOM, LLC" TO "WEST

TELECOM SERVICES, LLC", FILED IN THIS OFFICE ON THE THIRTY-FIRST

DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

*3344825 8100* 

151239005

AUTHENT CATION: 2691442

DATE: 08-31-15

You may verify this certificate online at corp.delaware.gov/authver.shtml

State of Delaware Secretary of State Division of Corporations Delivered 05:57 PM 08/31/2015 FILED 05:57 PM 08/31/2015 SRV 151239005 - 3344825 FILE

# STATE OF DELAWARE CERTIFICATE OF AMENDMENT

Name of Limited	Liability Company: Hypercube Telecom, LLC
The Certificate of as follows:	of Formation of the limited liability company is hereby amen
I. The name Telecom Ser	of the LLC is being amended to West vices, LLC.
	·
in witness v	WHEREOF, the undersigned have executed this Certificate of
the 31st	day of August , A.D. 2015 .
	By an Alfussman
	·
	Authorized Person(s)
	Authorized Person(s)  Name: David C. Mussman

## Exhibit B

Customer Notice



3200 W. Pleasant Run Rd. Suite 300 Lancaster, TX 75146

September 7, 2015

RE: Important Notice from Hypercube Telecom, LLC ("HyperCube")

Dear Valued Customer:

Hypercube Telecom, LLC will soon be changing its name to *West Telecom Services*, LLC to better align with our parent company West Corporation under a unified brand. Our e-mail address will change to <u>telecom-billing@west.com</u>. All other aspects of your service and account remain the same. This is a name change only; no assignment or transfer of authority is taking place.

We will notify you at a later date when the name change becomes official. For your convenience, the payment address will remain the same:

PO Box 561429 Denver CO 80256-1429

ACH payment and banking information also remains the same:

Routing Number: 104000029 Account Number: 105701001171

If you have any questions, please contact our team by phone at (469)727-1593 or by email at telecom-billing@west.com. Thank you for your continued business. We look forward to serving you.

Sincerely,

Bob Vidakovic Director of Billing