

WINDSTREAM SERVICES, LLC

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Cesar Caballero  
*Senior Regulatory Counsel*

501.748.7142  
cesar.caballero@windstream.com



December 20, 2016

VIA ELECTRONIC FILING

Becky Beier, Executive Secretary  
Oregon Public Utility Commission  
P.O. Box 1088  
Salem, OR 97302

**Re: Notice of Talk America, LLC's Section 63.71 Application with the FCC**

Dear Commission Secretary:

Enclosed please find a copy of Talk America, LLC's ("Talk America") Section 63.71 Application to Discontinue Certain Services filed with the FCC. At the time of this filing Windstream has identified one (1) end user that will be impacted. Talk America has provided this customer with a ninety (90) day notice making the disconnection date February 20, 2017.

Please note this discontinuance is limited to specific end of life equipment within Windstream's network. The discontinuance is not intended to affect Talk America's certifications with the Commission.

Should you have any questions concerning this notice, please do not hesitate to contact me or my paralegal Nicole Winters at (501) 748-6313 or [nicole.winters@windstream.com](mailto:nicole.winters@windstream.com).

Respectfully submitted,

  
Cesar Caballero

Enclosure

Windstream Services, LLC  
4001 N. Rodney Parham Road  
Little Rock, AR 72212



December 2, 2016



**URGENT: Your services on account ending in [REDACTED] will be impacted unless you take action!**

Dear [REDACTED],

You previously received a notice letter from Windstream stating your services were scheduled for decommissioning on December 19, 2016. Windstream is extending this date to February 20, 2017.

The decommissioning affects Windstream customers in certain locations in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to local exchange, toll and/or digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855-759-7412 to discuss your migration and customized solution options.

Sincerely,

Windstream

Before the  
Federal Communications Commission  
Washington D.C. 20554

In the Matter Of )  
)  
Section 63.71 Application of )  
) WC Docket No. \_\_\_\_\_  
LDMI Telecommunications, LLC )  
McLeodUSA Telecommunications Services, LLC )  
Network Telephone, LLC )  
PAETEC Communications, LLC )  
Talk America, LLC )  
The Other Phone Company, LLC )  
US LEC Communications, LLC )  
US LEC of Alabama, LLC )  
US LEC of Florida, LLC )  
US LEC of Georgia, LLC )  
US LEC of Tennessee, LLC )  
Windstream Communications Telecom, LLC )  
Windstream Communications, LLC )  
Windstream Direct, LLC )  
Windstream EN-TEL, LLC )  
Windstream Iowa-Comm, LLC )  
Windstream IT-Comm, LLC )  
Windstream Lakedale Link, Inc. )  
Windstream Norlight, LLC )  
Windstream NorthStar, LLC )  
Windstream NTI, LLC )  
Windstream NuVox Illinois, LLC )  
Windstream NuVox Indiana, LLC )  
Windstream NuVox Missouri, LLC )  
Windstream NuVox Ohio, LLC )  
Windstream NuVox, LLC )  
Windstream of the Midwest, Inc. )  
)  
For Authority Pursuant to Section 214 of )  
the Communications Act of 1934, As Amended, )  
to Discontinue the Provision of Service )

**SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC**

Windstream Services, LLC on behalf of its competitive local exchange carrier affiliates

LDMI Telecommunications, LLC, McLeodUSA Telecommunications Services, LLC, Network  
Telephone, LLC, PAETEC Communications, LLC, Talk America, LLC, The Other Phone

Company, LLC, US LEC Communications, LLC, US LEC of Alabama, LLC, US LEC of Florida, LLC, US LEC of Georgia, LLC, US LEC of Tennessee, LLC, Windstream Communications Telecom, LLC, Windstream Communications, LLC, Windstream Direct, LLC, Windstream EN-TEL, LLC, Windstream Iowa-Comm, LLC, Windstream IT-Comm, LLC, Windstream Lakedale Link, Inc., Windstream Norlight, LLC, Windstream NorthStar, LLC, Windstream NTI, LLC, Windstream NuVox Illinois, LLC, Windstream NuVox Indiana, LLC, Windstream NuVox Missouri, LLC, Windstream NuVox Ohio, LLC, Windstream NuVox, LLC, and Windstream of the Midwest, Inc. (collectively “Windstream”), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of local exchange and digital subscriber line (“DSL”) services (collectively, “Services”) in certain locations in the states of Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin. In support of this Application, Windstream submits the following information:

**1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):**

**a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):**

LDMI Telecommunications, LLC  
McLeodUSA Telecommunications Services, LLC  
Network Telephone, LLC  
PAETEC Communications, LLC  
Talk America, LLC  
The Other Phone Company, LLC  
US LEC Communications, LLC

US LEC of Alabama, LLC  
US LEC of Florida, LLC  
US LEC of Georgia, LLC  
US LEC of Tennessee, LLC  
Windstream Communications Telecom, LLC  
Windstream Communications, LLC  
Windstream Direct, LLC  
Windstream EN-TEL, LLC  
Windstream Iowa-Comm, LLC  
Windstream IT-Comm, LLC  
Windstream Lakedale Link, Inc.  
Windstream Norlight, LLC  
Windstream NorthStar, LLC  
Windstream NTI, LLC  
Windstream NuVox Illinois, LLC  
Windstream NuVox Indiana, LLC  
Windstream NuVox Missouri, LLC  
Windstream NuVox Ohio, LLC  
Windstream NuVox, LLC  
Windstream of the Midwest, Inc.

4001 North Rodney Parham Rd.  
Little Rock, AR 72212

**b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):**

Based on specific state level notification requirements Windstream plans to discontinue service in three stages based on the customer location. Services for customers located in Alabama, Arizona, Florida, Georgia, Idaho, Kentucky, Louisiana, Minnesota, Missouri, Mississippi, North Dakota, Ohio, Oregon, Tennessee, and Washington will be discontinued on or about December 19, 2016.

Services for customers located in Colorado, Indiana, South Dakota, Texas, Utah, and Wisconsin will be discontinued on or about January 19, 2017.

Services for customers located in Iowa, Illinois, Michigan, and New Mexico will be discontinued on or about February 20, 2017.

**c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):**

Services will be discontinued in certain locations in the states of Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin.

**d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):**

The Services are local exchange and DSL services provided to residential and small business customers.

**2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):**

On November 18, 2016, Windstream sent by First Class U.S. Mail notice to all affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1 (30-day), Attachment 2 (60-day), and Attachment 3 (90-day), which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

**3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):**

Windstream is nondominant with respect to the services that it proposes to discontinue.

**4. Service:**

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the public

utilities commissions and governors of each state in which discontinuance is proposed and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

**5. Additional Questions Regarding This Application May be Addressed to the Undersigned.**

**6. Circumstances of Discontinuance.**

Windstream provides the Services to approximately 300 customers in certain locations in Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin. The Services are being provided on equipment that is at the end of life, it is no longer supported by vendors and replacement would be cost prohibitive.

Affected customers will not be unduly harmed because they are being provided ample notice of the discontinuance and customers have comparable options at comparable rates from other providers serving these states.

**7. Conclusion**

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that is able, to assure that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of Services to customers in certain locations in Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin pursuant to Section 63.71.

Respectfully Submitted,



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Cesar Caballero  
Senior Regulatory Counsel  
Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
MS: 1170-B1F03-53A  
Little Rock, AR 72112  
(501) 748-7142  
cesar.caballero@windstream.com

November 18, 2016



## CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 18<sup>th</sup> day of November 2016, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense  
Attn: Special Assistance for  
Telecommunications  
Pentagon  
Washington, DC 20301

Alabama Public Service Commission  
P.O. Box 304260  
Montgomery, AL 36130

Office of Governor Robert Bentley  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

Office of Governor Doug Ducey  
State Capitol  
1700 West Washington  
Phoenix, AZ 85007

Colorado Public Utilities Commission  
1560 Broadway  
Suite 250  
Denver, CO 80202

Office of Governor John Hickenlooper  
136 State Capitol  
Denver, CO 80203-1792

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Gerald Gunter Building  
Tallahassee, FL 32399

Office of Governor Rick Scott  
PL 05 The Capitol  
400 South Monroe Street  
Tallahassee, FL 32399-0001

Georgia Public Service Commission  
244 Washington Street  
Atlanta, GA 30334

Office of Governor Nathan Deal  
203 State Capitol  
Atlanta, GA 30334

Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, ID 83702

Office of Governor C.L. "Butch" Otter  
700 West Jefferson  
Second Floor  
Boise, ID 83702

Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

Office of Governor Bruce Rauner  
State Capitol  
207 Statehouse  
Springfield, IL 62706

Indiana Utility Regulatory Commission  
PNC Center  
101 West Washington Street  
Suite 1500 East  
Indianapolis, IN 46204

Office of Governor Mike Pence  
State House  
Room 206  
Indianapolis, IN 46204-2797

Iowa Utilities Board  
1375 E. Court Avenue  
Room 69  
Des Moines, IA 50319-0069

Office of Governor Terry Branstad  
State Capitol  
Des Moines, IA 50319-0001

Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601

Office of Governor Matt Bevin  
700 Capitol Avenue  
Suite 100  
Frankfort, KY 40601

Louisiana Public Service Commission  
P.O. Box 91154  
Baton Rouge, LA 70821

Office of Governor John Bel Edwards  
P.O. Box 94004  
Baton Rouge, LA 70804-9004

Michigan Public Service Commission  
PO Box 30221  
Lansing, MI 48909

Office of Governor Rick Snyder  
P.O. Box 30013  
Lansing, MI 48909

Minnesota Public Utilities Commission  
121 Seventh Place East  
Suite 350  
St. Paul, MN 55101-2147

Office of Governor Mark Dayton  
130 State Capitol  
75 Rev. Dr. Martin Luther King, Jr. Boulevard  
St. Paul, MN 55155

Mississippi Public Service Commission  
P.O. Box 1174  
Jackson, MS 39215

Office of Governor Phil Bryant  
P.O. Box 139  
Jackson, MS 39205

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Office of Governor Jeremiah W. (Jay) Nixon  
Capitol Building  
Room 216, P.O. Box 720  
Jefferson City, MO 65102

New Mexico Public Regulation Commission  
1120 Paseo de Peralta  
Santa Fe, NM 87501-1269

Office of Governor Susana Martinez  
State Capitol  
Fourth Floor  
Santa Fe, NM 87501

North Dakota Public Service Commission  
600 E. Boulevard Avenue  
Dept. 408  
Bismarck, ND 58505-0480

Office of Governor Jack Dalrymple  
Dept. 101  
600 E. Boulevard Avenue  
Bismarck, ND 58505-0001

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Office of Governor John Kasich  
30<sup>th</sup> Floor  
77 South High Street  
Columbus, OH 43215

Oregon Public Utility Commission  
P.O. Box 1088  
Salem, OR 97301

Office of Governor Kate Brown  
State Capitol  
Room 160  
900 Court St. NE.  
Salem, OR 97301

Washington Utilities and Transportation  
Commission  
1300 S. Evergreen Park Drive  
PO Box 47250  
Olympia, WA 98504-7250

South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501-5070

Office of Governor Jay Inslee  
Office of the Governor  
P.O. Box 40002  
Olympia, WA 98504-0002

Office of Governor Dennis Daugaard  
500 East Capitol Avenue  
Pierre, SD 57501-5070

Wisconsin Public Service Commission  
P.O. Box  
Madison, WI 53707-7854

Tennessee Regulatory Authority  
502 Deaderick Street  
4th Floor  
Nashville, TN 37243

Office of Governor Scott Walker  
115 East State Capitol  
Madison, WI 53707

Office of Governor Bill Haslam  
Tennessee State Capitol  
Nashville, TN 37243-0001

Public Utility Commission of Texas  
P.O. Box 13326  
Austin, TX 78711

Office of Governor Greg Abbott  
P.O. Box 12428  
Austin, TX 78711

Public Service Commission of Utah  
160 East 300 South  
4<sup>th</sup> Floor

Office of Governor Gary R. Herbert  
Utah State Capitol  
Suite 200  
Salt Lake City, UT 84114

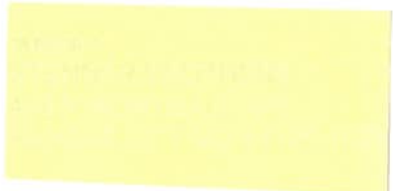


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**Attachment 1**

**30 Day Customer Notice**

Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212



November 18, 2016

**URGENT: Your services on account ending in [REDACTED] will be impacted unless you take action!**

Dear [REDACTED]

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Monday, December 19.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

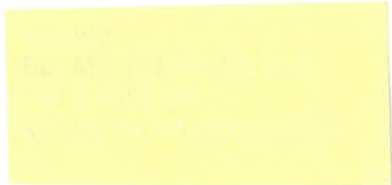
Sincerely,

Windstream

**Attachment 2**

**60 Day Customer Notice**

Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212



November 18, 2016

**URGENT: Your services on account ending in [redacted] will be impacted unless you take action!**

Dear [redacted]

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Thursday, January 19.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

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Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream

**Attachment 3**

**90 Day Customer Notice**



Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212



November 18, 2016

**URGENT: Your services on account ending in [REDACTED] will be impacted unless you take action!**

Dear [REDACTED]

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Monday, February 20.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

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Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream