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July 25, 2017

#### **VIA ELECTRONIC MAIL**

PUC Filing Center
Public Utility Commission of Oregon
PO Box 1088
Salem, OR 97308-1088

Re: Joint Notice of TTI National, Inc. and MCI Communications Services, Inc. D/B/A Verizon Business Services Regarding Transfer of Customers and Request for Cancellation of TTI's Competitive Provider Certificate

Attention Filing Center:

Attached for filing in the above-referenced docket is Verizon's Joint Notice Regarding Transfer of Customers and Request for Cancellation of TTI's Competitive Provider Certificate.

Very truly yours,

Wendy McIndoo
Office Manager

# BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

	JOINT NOTICE OF TTI NATIONAL, INC.  AND MCI COMMUNICATIONS  SERVICES, INC. D/B/A VERIZON BUSINESS )  SERVICES REGARDING TRANSFER OF  CUSTOMERS AND REQUEST FOR  CANCELLATION OF TTI'S COMPETITIVE )  PROVIDER CERTIFICATE  DOCKET NO.  DOC
1	Pursuant to OAR 860-032-0020(11), TTI National, Inc. ("TTI") and MCI
2	Communications Services, Inc. d/b/a Verizon Business Services ("MCI") (together "Verizon")
3	notify this Commission of TTI's intent to transfer its customer base to MCI in conjunction with
4	the internal corporate reorganization as described below. Following the transfer, TTI will no
5	longer operate. Verizon thus also seeks cancellation of TTI's certificate of authority to operate
6	as a competitive provider, to become effective upon notice to the Commission of completion of
7	the requested transfer as specified in the Commission's order.
8	The names and addresses of the Verizon parties are:
9 10 11	TTI National, Inc. One Verizon Way Basking Ridge, NJ 07920
12 13 14	MCI Communications Services, Inc. 22001 Loudoun County Parkway Ashburn, VA 20147
15	I. DESCRIPTION OF THE COMPANIES
16	TTI is a Delaware corporation that provides resold long-distance service, including toll-
17	free service. On June 6, 1996 in Docket No. CP 174, Order No. 96-142, TTI was granted
18	authority to resell interexchange services in Oregon as a competitive provider. TTI is ultimately

- 1 owned and controlled by Verizon Communications Inc., a Delaware corporation with its
- 2 principal executive offices located at 1095 Avenue of the Americas, New York, NY.
- 3 MCI is a Delaware corporation that operates in 49 states. On February 2, 2000 in Docket
- 4 No. CP 734, Order No. 00-054, MCI was granted authority to operate as an interexchange carrier
- 5 in Oregon. MCI is also ultimately owned and controlled by Verizon Communications Inc.

# II. CONTACT INFORMATION

7 Correspondence with regard to this filing should be sent to:

8	Karl Tucker
9	Director – State Government Relations
10	Verizon
11	5055 North Point Pkwy, 02 Floor
12	Alpharetta, GA 30022
13	Telephone: 908-758-0808
14	Fax: 678-259-1325
15	Email: karl.tucker@verizon.com

with a copy sent to:

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19 Gail Garey20 Senior Manager – Marketing

21 MCI Communications Services, Inc. d/b/a Verizon Business Services

22 6415-6455 Business Center Drive 23 Highlands Ranch, CO 80130

Telephone: 303-305-1563
Email: gail.garey@verizon.com

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#### III. DESCRIPTION OF THE TRANSACTION

- 29 TTI's customers will be transferred to MCI on November 1, 2017. Following the
- 30 transfer, MCI will serve these customers without changes in the rates, terms and conditions of
- 31 their service. However, taxes and fees may vary. MCI's product guide will be revised to

<sup>&</sup>lt;sup>1</sup> Surcharges for small business customers will decrease slightly. Surcharges for typical residential customers will increase by roughly 50 cents per month.

- 1 incorporate TTI's services as applicable. TTI will cease to operate and seeks cancellation of all
- 2 applicable authorities as specified in Order No. 00-054.

#### IV. CUSTOMER IMPACT

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- As noted above, the transition to MCI will not result in a change in the rates, terms, and
- 5 conditions for the affected customers' services. Services that were provided under TTI product
- 6 guides will be available under MCI product guides, which MCI will revise as necessary. TTI's
- 7 customers will not incur any charges as a result of the change in service provider to MCI. If a
- 8 Preferred Interexchange Carrier (PIC) charge is assessed by the customer's local exchange
- 9 carrier, MCI will issue a credit for such charge on or before the next billing cycle.
- Written notice of the proposed transfer was provided to all TTI customers on or about
- August 1, 2017. The customer notice informed customers of the following:
- 1. Their interexchange service provider will change to MCI on November 1, 2017;
- 13 2. There will be no interruption in their service;
- 3. There will be no changes to the rates, terms or conditions for their services. MCI will
- notify customers of any future changes to rates, terms, and conditions;
- 4. They have the right to select a different carrier, and if they do, TTI will impose no
- penalty; however, the alternate provider they select may impose a charge;
- 5. Any existing PIC freezes on their services will be lifted and the services transferred to
- MCI unless they select a different carrier before the transfer date. Customers must
- 20 contact their local service provider to re-establish the freeze;
- 21 6. Toll-free numbers customers may call for additional information.
- A copy of the customer notification is attached as Exhibit A.

# V. PUBLIC INTEREST STATEMENT

2 This transaction is an internal corporate reorganization that will reduce costs and provide

3 enhanced operational and economic efficiencies for the surviving Verizon entities. The transfer

4 will not change the services available to customers or the rates, terms, and conditions of those

services. The reorganization and its resulting efficiencies ultimately benefit customers and are

consistent with the public interest.

Wherefore, for the foregoing reasons Verizon provides notice as required by Commission

rules and request that TTI's certificate of authority to operate as a competitive provider be

cancelled.

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Respectfully submitted,

July 25, 2017

Lisa F. Rackner

Of Attorneys for Verizon Business Services

VERIZON BUSINESS SERVICES

Jesús G. Román

**Assistant General Counsel** 

Verizon Pacific and North Central Markets

15505 Sand Canyon Ave. D201

Irvine, CA 92618

TTI National, Inc. P.O. Box 31301 Salt Lake City, UT 84130-1301

Date

Customers Name Customers Address City, State, Zip code MCI Communications Services, Inc. P.O. Box 31303
Salt Lake City, UT 84130-1303

RE: Insert TTI Acct Number

# IMPORTANT NOTICE REGARDING A CHANGE

# IN YOUR LONG DISTANCE SERVICE

### Dear Customer Name:

This letter is to inform you of the forthcoming transfer of your long distance service from TTI National, Inc. to its affiliate, MCI Communications Services, Inc. doing business as Verizon Business Services (MCI), on or after **November 1, 2017 (Transfer Date<sup>1</sup>).** Following the transfer, MCI will assume responsibility for all services previously provided to you by TTI National.

#### What does this mean to TTI National customers?

Please rest assured there will be <u>no interruption</u> to your services.

- Your long distance service will not be disrupted in any way by this change.
- There will be no change to the rates, terms or conditions of your services or calling plan. However, changes in taxes and fees may apply.
- Your account number will not change.
- Your payment due date and billing cycle dates will not change.
- No action is required by you to continue your service with MCI.
- You will not incur any charges for the automatic transfer to MCI.

# Is there a change in bill payment?

- Your first MCI invoice will arrive after November 1, 2017.
- Please make all future payments to your account using the remit-to address shown on your new MCI invoice.

# Other important information

You always have the right to select another provider for your long distance service, if you wish to do so and another provider is available. If you would like to be served by another carrier you should contact that carrier (or your local service provider). This decision is entirely up to you, and you may choose to switch to another carrier for these services either before or after your service has been transferred. There will be no carrier change charge assessed on customers for the change to MCI. Selecting a carrier other than MCI, however, may result in a carrier change charge to you.

<sup>&</sup>lt;sup>1</sup> Transfer Date is subject to regulatory approval in certain states.

Please note that if you are a customer of TTI National on the Transfer Date, your account will automatically be transferred to MCI.

If TTI is your long distance provider and you have a preferred carrier freeze on these services, the freeze will be removed in order to transition these services from TTI to MCI. To reestablish a freeze, you must contact your local telephone company after the transfer to order a new freeze.

Upon completion of the proposed transfer, MCI will offer long distance telecommunications services to you under the same rates, terms, and conditions offered by TTI prior to the closing. Information regarding your current rates, terms, and conditions is reflected in your billing statement, as well as in relevant Verizon tariffs and product guides posted at www.verizon.com/tariffs. If, in the future, there are any changes to the rates, terms, or conditions of your service, MCI will notify you by mail or in your bill. MCI values your continued business and will gladly respond to any questions you may have about your service after the transfer.

For questions or complaints about this transition or about your service or billing, before the Transfer Date, you may contact a TTI customer service representative at 1-800-893-5094. During and after the Transfer Date, you should contact MCI customer service at 1-800-893-5094.

#### **About MCI**

MCI is affiliated with TTI National. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

Welcome to MCI. We thank you for your business and look forward to providing you with quality service.

Sincerely,

TTI National MCI Communications