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June 26, 2020

Via Electronic Filing

Kathy Shepherd
Regulatory and Technical Division
Oregon Public Utility Commission
201 High Street SE, Suite 100
Salem, OR 97301-3398

RE: Notice of Discontinuance of AT&T Corp. Business All-In-One Local Service in Oregon

Dear Ms. Shepherd:

AT&T Corp. ("AT&T", CP 1539) hereby provides a notice to the Commission that it will discontinue AT&T All In One ("AIO") Local Exchange Service for business effective October 1, 2020.

AT&T AIO Local Exchange Service provides business customers with an access line for local exchange service. AT&T currently serves approximately 61 AT&T AIO Local Exchange Service customers in Oregon.

AT&T is discontinuing AT&T AIO Local Exchange Service as a competitive local exchange carrier in the seven states where AT&T purchases resale local services from CenturyLink. The decision to discontinue AT&T AIO Local Exchange Service was due to declining demand and CenturyLink notified AT&T it will be making changes to its wholesale ordering system in October 2020 that will render it incompatible with AT&T's existing ordering system. It is AT&T's belief that its AT&T AIO Local Exchange Service business customers will be able to receive replacement services from other carriers in Oregon, including Qwest/CenturyLink, the incumbent local exchange carrier.

With this letter, AT&T is only discontinuing AT&T AIO Local Exchange service. Business customers subscribing to other AT&T business services will not be impacted by this change. No changes are needed to AT&T's existing Competitive Provider Certificate for Oregon.

Any remaining credits on the customers' accounts will be refunded. As AT&T AIO Local Exchange is service AT&T is reselling from CenturyLink and another provider, notice to the North American Plan Administer and the national administrator of the Local Exchange Routing Guide is not applicable because AT&T does not have any blocks of numbers assigned to it for any impacted customers. AT&T will also make all applicable notifications regarding 9-1-1.

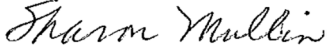
In compliance with OAR 860-032-0020, AT&T mailed a customer notification (see Attachment A for a sample copy of the letter) via U.S. Postal Service to its AIO Local Exchange customers on June 23, 2020, and a second letter is planned to be mailed on September 1, 2020. In addition, customer bill messages will run throughout August and

September 2020. AT&T will provide an electronic version of the customer notification to the Commission in a format suitable for posting on the Commission website. AT&T has also notified CenturyLink that it will no longer be offering AT&T AIO Local Exchange service for business customers, effective October 1, 2020.

As applicable, AT&T will file any necessary application with the Federal Communications Commission ("FCC") pursuant to 47 U.S.C. § 214 and 47 C.F.R. §63.71

Please contact me at 512-330-1698 if you have any questions regarding this notice.

Sincerely,


Sharon Mullin
Director-Regulatory

Cc: Philip Boyle
Stephen Hayes



June 23, 2020

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] |||||

NOTICE OF DISCONTINUANCE
Important Notice Regarding AT&T All In One Local Exchange Service
Service Discontinuance *Effective October 1, 2020*

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T All In One Local Exchange Service, which provides a customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time.

Our records indicate active AT&T All In One Local Exchange Service to the following address(es):
Service Address: [REDACTED]

Effective October 1, 2020, pending regulatory approval where such approval is required, AT&T All In One Local Exchange Service will be discontinued and will no longer be available to existing customers in Arizona, Colorado, Minnesota, Nebraska, Oregon, Utah, and Washington.

Termination charge(s) and any remaining term commitment after discontinuance of service will not apply. Any remaining credits on your account will be refunded to you. For additional information regarding this notice, your account, or to subscribe to AT&T's All In One's long distance service, please call 1-877-325-0445.

AT&T offers AT&T Office@Hand as a replacement service for AT&T All In One Local Exchange Service. AT&T Office@Hand is a cloud-based Voice over IP (VoIP) service that enables customers to connect in a virtually seamless manner on almost any device using one number for their business voice needs.

We have identified the company listed below as another local service provider that will be able to provide you with local exchange service. You can contact that company or you can contact other providers in your area to see if they offer service at your address.¹ You may be able to keep your phone number and choose a long distance provider when you set up your new service.

CenturyLink - 1-800-871-9244 Prompt 3

To help ensure service continuity, **you should transition to AT&T Office@Hand or an alternate service arrangement by October 1, 2020. Please call 1-844-824-5644 for more information about the AT&T Office@Hand service.**

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Diana Williams
Sr Product Marketing Manager
208 S. Akard Street
Dallas, Texas 75202

¹ AT&T does not make any representations or warranties that the listed provider is the only provider serving your address.

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.