



Sharon Mullin
Director
Regulatory

2003 Point Bluff
Austin, TX 78746
T: 512-330-1698
F: 832-213-0203
Sharon.Mullin@att.com

June 26, 2020

Via Electronic Filing

Kathy Shepherd
Regulatory and Technical Division
Oregon Public Utility Commission
201 High Street SE, Suite 100
Salem, OR 97301-3398

RE: Notice of Discontinuance of AT&T Corp. Residential Local Service in Oregon

Dear Ms. Shepherd:

AT&T Corp. ("AT&T", CP 1539) hereby provides a notice to the Commission that it will discontinue Residential Local Service effective October 1, 2020.

AT&T Residential Local Service provides an end user customer with an access line that allows them to place and receive local, intrastate and interstate voice phone calls. AT&T currently serves approximately 493 Residential Local Service customers in Oregon and these customers are all provisioned via resale from CenturyLink.

AT&T is discontinuing AT&T Residential Local Service as a competitive local exchange carrier in the thirteen states where AT&T purchases resale local services from CenturyLink. The decision to discontinue AT&T Residential Local Service was due to declining demand and changes CenturyLink will be making to its wholesale ordering system in October 2020 that will render it incompatible with AT&T's existing ordering system. It is AT&T's belief that its Residential Local Service customers will be able to receive replacement services from other carriers in Oregon, including Qwest/CenturyLink, the incumbent local exchange carrier.

AT&T is only discontinuing local residential telephone service. Residential customers subscribing only to long distance telephone service from AT&T will not be impacted by this change. No changes are needed to AT&T's existing Competitive Provider Certificate for Oregon.

Deposits are not associated with this service and any remaining credits on the customers' accounts will be refunded. As AT&T Residential Local Service is service AT&T is reselling from CenturyLink, notice to the North American Plan Administer and the national administrator of the Local Exchange Routing Guide is not applicable because AT&T does not have any blocks of numbers assigned to it for any impacted customers. AT&T will also make all applicable notifications regarding 9-1-1.

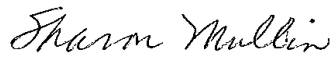
In compliance with OAR 860-032-0020, AT&T mailed a customer notification (see **Attachment A** for a sample copy of the letter) via U.S. Postal Service to its residential customers on June 26, 2020, and a second letter is planned to be mailed around September 8, 2020. In addition, customer bill messages will run throughout August and September 2020.

AT&T will email an electronic version of the customer notification to the Commission in a format suitable for posting on the Commission website. AT&T has also notified CenturyLink that it will no longer be offering AT&T Residential Local Service, effective October 1, 2020.

AT&T will file a related Application with the FCC for authority under Section 214(a) of the Communications Act, as amended (“the Act”), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. §63.71, to discontinue AT&T Residential Local Service throughout its service territory in Oregon. A copy will be sent via first class U.S. Mail to the Oregon Public Utility Commission as required by 63.71(a) of the FCC’s rules.

Please contact me at 512-330-1698 if you have any questions regarding this notice.

Sincerely,



Sharon Mullin
Director-Regulatory

Cc: Philip Boyle
Stephen Hayes



Your home phone service is being discontinued

June 26, 2020

«FIRST NAME» «LAST NAME»
«STREET ADDRESS»
«CITY», «STATE» «ZIP»

Phone number ending in: <<XXXX>>

We want to make sure you are aware that **effective September 30, 2020**, pending regulatory approval where such approval is required, we will no longer offer **AT&T Residential Local Service** in <<State>> and **your home phone service will be discontinued on September 30, 2020**.

To maintain continuity of service, please act quickly. You can contact CenturyLink (866.541.3322) to provide your home phone service. There may be other providers who offer service at your address.¹ You may keep your home phone number and choose a long distance provider when you set up your new service with another provider. Any remaining credits on your account will be refunded to you.

Questions? Please call us at 800.250.8949, Monday to Friday 7 a.m. to 7 p.m. CT.

AT&T Corporation
1 AT&T Way
5C100 Drop In
Bedminster, NJ 07921

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

¹ AT&T does not make any representations or warranties that the providers listed are the only providers serving your address.



Su servicio de teléfono residencial se suspenderá

26 de junio de 2020

«FIRST NAME» «LAST NAME»
«STREET ADDRESS»
«CITY», «STATE» «ZIP»

Número de teléfono que termina en: <<XXXX>>

Queremos asegurarnos de que sepa que, **a partir del 30 de septiembre de 2020**, a la espera de la aprobación regulatoria donde se requiera dicha aprobación, ya no ofreceremos el **Servicio Residencial Local de AT&T** en <<Estado>> y **su servicio de teléfono residencial se suspenderá el 30 de septiembre de 2020**.

Para mantener la continuidad del servicio, actúe rápidamente. Puede ponerse en contacto con CenturyLink (866.541.3322) para que proporcione su servicio de teléfono residencial. Es posible que haya otros proveedores que ofrezcan servicio en su dirección.¹ Puede conservar el número de teléfono de su casa y elegir un proveedor de larga distancia cuando configure su nuevo servicio con otro proveedor. Se le reembolsará cualquier crédito restante en su cuenta.

¿Preguntas? Llámenos al 800.250.8949, de lunes a viernes de 7 a. m. a 7 p. m. (hora central).

AT&T Corporation
1 AT&T Way
5C100 Drop In
Bedminster, NJ 07921

AT&T está obligado por la FCC a proporcionar la siguiente declaración:

La FCC normalmente autorizará esta interrupción propuesta del servicio (o reducción o menoscabo) a menos que se demuestre que los clientes no podrían recibir el servicio o un sustituto razonable de otro proveedor o que la conveniencia y la necesidad del público se vean afectadas negativamente. Si desea objetar, debe presentar sus comentarios lo antes posible, pero a más tardar 15 días después de que la Comisión publique un aviso público de la interrupción propuesta. Puede presentar sus comentarios electrónicamente a través del Sistema de presentación de comentarios electrónicos de la FCC utilizando el número de expediente establecido en el aviso público de la Comisión para este procedimiento, o puede dirigirlos a la Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554 e incluir en sus comentarios una referencia a la sección 63.71 de AT&T Corp. Los comentarios deben incluir información específica sobre el impacto de esta interrupción propuesta (o reducción o menoscabo) sobre usted o su empresa, incluida cualquier incapacidad para adquirir un servicio sustituto razonable.

¹ AT&T no hace ninguna declaración o garantía de que los proveedores enumerados son los únicos proveedores que atienden su dirección.