



Sharon Mullin  
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July 1, 2016

Kathy Shepherd  
Regulatory and Technical Division  
Oregon Public Utility Commission  
3930 Fairview Industrial Dr. SE  
Salem, OR 97302-1166

Re: **Notice of Discontinuance of certain AT&T Corp. Telephone Services in Oregon**

Dear Ms. Shepherd:

AT&T Corp. hereby provides a courtesy notice to the Commission that it is ceasing the provision of AT&T Local and Long Distance Calling Card Service billed to an AT&T CIID/891 calling card.

AT&T Calling Card Service allows users to place local, intrastate, interstate and/or international calls using an AT&T issued Calling Card that is associated with the customer's main residential or small business telephone account. Upon discontinuance, Oregon customers will not be converted to a different service offering. Deposits are not associated with this service, so no refunds are necessary.

AT&T Residential and Business customers in Oregon will be minimally impacted by the discontinuance, as the total calls completed in Oregon for 2015 were 3 and in 2016 through May there have been 2 calls completed.<sup>1</sup> AT&T is discontinuing this service nationwide including in the entire state of Oregon. These services have declined in popularity over the years due to the growth of other communication methods, including mobile phones, text messaging, email, and other social media applications. Customers impacted by the discontinuance may contact AT&T service representatives at the toll-free number listed on their bill or V/TTY at 711, or at Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921.

Calling card service billed to an AT&T CIID/891 card in Oregon will be discontinued on or after October 1, 2016; 90 days from the date this notice is filed with the Oregon Public Utility Commission in accordance with OAR 860-032-0020.

AT&T provided notice to affected customers of its intent to exit these services in the billing cycles starting in June through September 2016. See attachment A for a copy of the Residential bill notice, and attachment B for a copy of the Small Business bill notice.

Please contact me at 512-330-1698, if you have any questions regarding this notice.

Sincerely,

  
Sharon Mullin  
Director-Regulatory, State Legislative and Regulatory Affairs

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<sup>1</sup> The volumes represent total calls, as AT&T is unable to differentiate between an interstate call and an intrastate call.

**ATTACHMENT A**  
**Residential Bill Notice Sent To Customers**

**NOTICE OF DISCONTINUANCE**

**Name:** Discontinuance of local, intrastate, interstate and international calls billed to an AT&T CIID/891 Calling Card

**Effective Date:** October 1, 2016

**Description:** Pending federal and state regulatory approval where applicable, on or after October 1, 2016, AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska will discontinue AT&T residential Calling Card services in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations. This includes AT&T CIID/891 Card, AT&T Military Calling Card and AT&T Global Calling Card and any associated Calling Card optional calling plans. **The discontinuance of AT&T residential Calling Cards will not impact pre-paid calling cards or pre-paid minutes.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921.

**ATTACHMENT B**  
**Business Bill Notice Sent To Customers**

**SERVICE WITHDRAWAL**

Pending federal and state regulatory approval where applicable, on or after October 1, 2016, the following AT&T entities will discontinue business Calling Card services in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations:

AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska.

The AT&T CIID/891 Cards and Commercial Calling Cards being discontinued are associated with one or more of the following AT&T calling plans – Commercial Long Distance Service, CustomNet Service, All In One Service, PRO WATS/Plan Q Service, Clear Advantage Service, All PRO WATS Service and Simply Better Flex Pricing Plan. **The discontinuance of these AT&T business Calling Cards will not impact pre-paid calling cards or pre-paid minutes.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC and Alascom, Inc. d/b/a AT&T Alaska. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, One AT&T Way, Attention: Calling Card Services, Room 6435, Bedminster, NJ 07921.