

May 10, 2016 Via Overnight Delivery and Web Filing

Mr. Michael Dougherty, Executive Director Oregon Public Utility Commission 201 High Street SE Suite 100 Salem, OR 97301-3612

RE: Transfer of Customers of TNCI Operating Company, LLC (CP 1548) to Matrix Telecom, LLC (CP-1281)

Dear Mr. Dougherty:

Enclosed for filing please find the original of the above-referenced filing submitted on behalf of TNCI Operating Company, LLC ("TNCI OpCo") and Matrix Telecom, LLC ("Matrix"), as notice to the Commission of the planned transfer of customers from TNCI OpCo to Matrix.

A copy of this filing has also been filed through the Commission's electronic filing system.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

6^{0/}Thomas M. Forte Consultant to Matrix Telecom, LLC

- cc: Alex Valencia (Via E-Mail) Matrix
- file: Matrix Oregon Other
- tms: ORx1602

Enclosures TF/mw

BEFORE THE OREGON PUBLIC UTILITIES COMMISSION

NOTICE OF TRANSFER OF CUSTOMERS

of

TNCI OPERATING COMPANY, LLC

to

MATRIX TELECOM, LLC

TNCI Operating Company, LLC ("TNCI OpCo") and Matrix Telecom, LLC ("Matrix") hereby notify the Commission of the planned transfer of customers from TNCI OpCo to Matrix. Following the anticipated March 1, 2016 transfer, TNCI OpCo will no longer operate and a request to cancel their authority will be filed with the Commission upon completion of this transaction.

I. THE PARTIES

TNCI OpCo is a Delaware limited liability company formed on January 9, 2013. Its principal offices are located at 114 E. Haley Street, Suite 1, Santa Barbara, California 93101. The company was authorized to provide resold and facilities-based local and interexchange services on June 20, 2013 in Docket CP 1548, Order No. 13-234. TNCI OpCo currently offers local, interexchange and wholesale service within the state of Oregon. TNCI OpCo is a wholly owned subsidiary of TNCI Impact, LLC.

Matrix is a Texas limited liability company formed on December 28, 2015. Its principal offices are located in 433 East Las Colinas Boulevard, Irving, Texas 75039. The company was originally authorized to provide interexchange services on March 19, 1991 pursuant to Order 91-409. The Company also received Commission approval to provide resold and facilities-based competitive local exchange services in May 2005 in Docket CP 1281, pursuant to Order No. 05-599 and subsequent Errata Order 05-721. Matrix currently offers presubscribed interexchange and local services in Oregon. Matrix is a wholly owned subsidiary of TNCI Impact, LLC.

II. THE TRANSACTION

The customers of TNCI OpCo will be transferred to Matrix beginning on or about March 1, 2016. Oregon customers of TNCI OpCo, currently 44 business customers with local exchange service, are tentatively set to transfer to Matrix effective July 1, 2016, pending Commission approval. Following the transaction, these customers will be served by Matrix. Matrix will revise its tariffs to incorporate the applicable transferred services upon completion of the transfer. TNCI OpCo will cease to operate after that point in time and a request to cancel their authority will be filed with the Commission at that time. Upon completion of the transfer, Matrix will still be a wholly owned subsidiary of TNCI Impact, LLC.

Exhibit A contains an overview of the pre and post corporate structure of TNCI Impact, LLC once the transfer and merger is completed.

III. CUSTOMER IMPACT

The transition to Matrix will be virtually transparent to most customers. TNCI OpCo's customers will not incur any charges as a result of the change in service provider to Matrix.

Written notice of the proposed transfer was provided to TNCI OpCo's customers on or about January 28, 2016. The customer notification advised customers of the following: (1) the pending change of their interexchange service carrier selection to Matrix; (2) there will be no interruption of their service; (3) either there will be no change to rates, terms or conditions of service; (4) there will be no charges associated with their change to Matrix as their interexchange carrier; (5) they have the option to select a different service provider if they prefer, with no penalty from TNCI OpCo. The notification also included the toll free numbers which customers may call for more information. A copy of the customer notification is attached as Exhibit B.

IV. CONTACT INFORMATION

Correspondence with regard to this filing should be sent to:

Thomas M. Forte Consultant to the TNCI Impact, LLC, Matrix Telecom, LLC and TNCI Operating Company, LLC Technologies Management, Inc. 2600 Maitland Center Parkway, Suite 300 Maitland, FL 32751 Telephone: 407-740-3001 Facsimile: 407-740-0613 Email: tforte@tminc.com

with a copy sent to

Alex Valencia Vice President - Government Affairs & Compliance Impact Telecom 433 East Las Colinas Blvd. Suite 500 Irving, TX 75039 Telephone: 972-910-1720 Facsimile: 972-910-1490 Email: avalencia@impacttelecom.com

V. PUBLIC INTEREST STATEMENT

The proposed customer transfer is an internal corporate reorganization that will reduce costs and provide enhanced operational and economic efficiencies for Matrix. The resulting savings will provide greater opportunities to improve the services available to its customers. Consequently, granting this Application is consistent with the public interest.

WHEREFORE, for the reasons stated above, Matrix Telecom, LLC and TNCI Operating Company, LLC submit that the public interest, convenience and necessity would be furthered by a grant of this Petition and respectfully request approval of the customer base transfer between Matrix and TNCI OpCo.

STATE OF TEXAS COUNTY OF DALLAS

VERIFICATION

I, Robert Beaty, hereby declare, under penalty of perjury, that I am Chief Executive Officer of TNCI Impact, LLC the parent company of both Matrix Telecom, Inc., Matrix Telecom, LLC and TNCI Operating Company, LLC, that I am authorized to make this verification on behalf of the named companies; that I have read the foregoing Petition; and that the facts stated therein are true and correct to the best of my knowledge, information and belief.

Robert Beaty Chief Executive Officer TNCI Impact, LLC

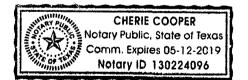
Sworn to and subscribed before me this 30th day of March, 2016

in<u>e</u>Cooper

Notary Public

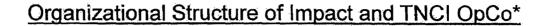
My Commission expires:

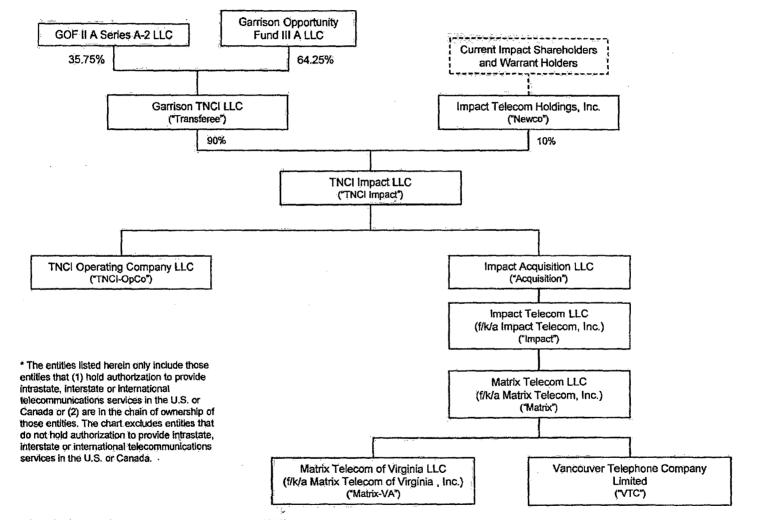
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<u>Exhibit A</u>

TNCI Impact, LLC Corporate Structure

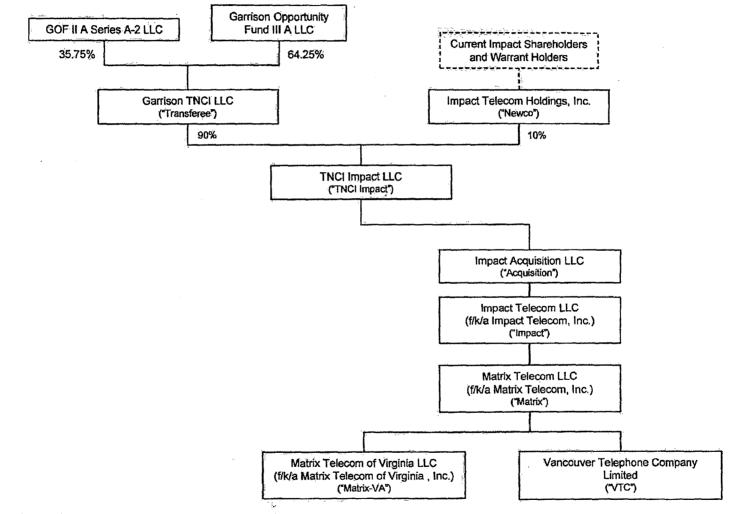




Unless otherwise indicated all ownership percentages are 100%.

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Post-Closing Organizational Structure of Impact and TNCI OpCo



Unless otherwise indicated all ownership percentages are 100%.

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<u>Exhibit B</u>

Customer Notification

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January 28, 2016

Dear Valued Customer,

Matrix Telecom, Inc. dba Impact Telecom ("Impact Telecom") and TNCI Operating Company, LLC ("TNCI") are pleased to announce that Impact Telecom and TNCI will be merging companies. As a result of the merger, your telecommunications services will now be provided under the brand name Impact Telecom. The anticipated date of merger of TNCI into Impact Telecom is expected to be completed on or after March 1, 2016, subject to the necessary regulatory approvals.

Please note that you are not required to do anything to retain your current services. There will be no cost to you because Impact Telecom will be responsible for any carrier change charges resulting from the merger, nor will the merger change your current service plan or your rates, service features, telephone number, or terms and conditions. Rest assured that this transition will be seamless. You will simply continue to receive the same services that you enjoy today under your TNCI plan.

We have a legal requirement to inform you that you have the right to select a different local service provider or preferred long distance carrier, if one is available. If you have placed a preferred carrier freeze on your account, the freeze will continue to remain in place. If you have a local service provider other than TNCI and choose to change to a different preferred long distance carrier, you may first need to lift any freeze you may have placed on your account by calling your local service provider.

Impact Telecom is dedicated to earning and keeping your business. We are confident that this transaction will strengthen the quality of service you receive today. As always, for help with any customer service, billing issue, or complaint, we will to assist you at our customer service toll-free number (888) 411-1175, before, during, and after the merger.

Sincerely,

TNCI OPERATING COMPANY, LLC.

and

MATRIX TELECOM, INC. DBA IMPACT TELECOM