



NW Natural Income-Qualified Bill Discount Proposal Workshop #2 (ADV 1390)

Thursday June 2, 2022 **10:00 a.m. (PT)** **Microsoft Teams Meeting**
[Link to Meeting](#)
Call-in: +1 503 446 4951
Meeting ID: 292 524 046 #

1. **Introductions and Operating Agreements** (5-10 minutes)
2. **NW Natural General Feedback** (15-20 minutes)
3. **Group Discussion** (50 minutes)
 - a. **Energy Burden Insights:** *What specific challenges do NW Natural customers face?*
 - b. **Level of Relief:** *What's the bigger picture in terms of bill impacts for NW Natural customers?*
 - c. **Arrears:** *Is the AMP providing the intended relief and what can be done to address how past due balances impact discounted bills?*
 - d. **Timeline:** *Can the implementation of the bill-discount program be accelerated?*
4. **Next Steps** (5 minutes)
 - a. **Workshop #3**
 - Workshop #3- June 6, 2022 (3:00-4:30 pm)
 - b. **Additional Comment Deadlines**
 - Stakeholder Comments (Round 2)- June 22, 2022
 - NW Natural Reply Comments- July 1, 2022
5. **Closing remarks** (5 minutes)
 - a. **Final comments and Confirmation of Workshop 3 Topics**

Resources

- **ADV 1390 eDocket (Residential Low-Income Bill Discount Program):**
 - <https://apps.puc.state.or.us/edockets/DocketNoLayout.asp?DocketID=23272>

If you have questions on the process or content of this workshop, please contact: