## **DOCKET NO. UM 1310**

#### Required Cover Sheet for Submission of <u>2007 Annual ETC Recertification Reports</u> Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: Stayton Cooperative Telephone Co.

Filing date: July 10, 2007

Is this: Original submission? <u>X</u> OR Revised submission? <u>If revised, please identify which reports</u> are being revised <u>Person to contact for questions:</u> Name: Curt Thornton

Phone number: 503 769-2121

E-mail address: curtt@sctcweb.com

**Filing instructions**: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. <u>Also</u> send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

<u>For US mail</u> :	Public Utility Commission of Oregon Attn: Filing Center PO Box 2148 Salem, OR 97308-2148
For other carriers:	Public Utility Commission of Oregon Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

#### 2007 Annual Recertification Reports for ETCs in Oregon Docket No. UM 1310 Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

- Report #1 Supported Services Offerings
  - 1.1. Basic Local Usage Service Offerings All ETCs
  - 1.2. Comparable Local Usage Plan CETCs only
  - 1.3. Supported Services Not Provided CETCs only
  - 1.4. Equal Access Acknowledgement CETCs only
- Report #2Unfulfilled Service Requests2.1. Unfulfilled Service Requests/Held Orders All ETCs2.2. Service Request Processing CETCs only
- Report #3 Evidence of Advertising for Basic Supported Services All ETCs
- Report #4Low-income Services All ETCs4.1. Number of Lifeline Customers4.2. Advertising of Low-income Program Service Offerings
- Report #5 Outage Report All ETCs
- <u>Report #6</u> <u>Trouble Report</u> All ETCs
- <u>Report #7</u> <u>Network Improvement Plan</u> **CETCs only**
- <u>Report #8</u> <u>Special Commitments/Requirements</u> **CETCs only**
- <u>Report #9</u> <u>Certifications</u> All ETCs
  - 9.1. IAS or ICLS Certification Copy All ETCs Receiving IAS or ICLS
  - 9.2. Certification of Use of Universal Service Funds All ETCs Receiving Traditional High-Cost Support (HCL, LSS)
  - 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – All ETCs

# **<u>Report #1 – Supported Services Offerings</u>**

#### **<u>1.1. Basic Local Usage Service Offerings</u> – All ETCs**

#### Choose either A. or B. below, as applicable:

- A. \_\_\_\_ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are: 1. residence:
  - 2. business:

B.  $\underline{X}$  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC.

Name	Description	Number of Mins. Included	Calling Area	Rate
Business				
One Party	Local Access Line	Unlimited	Stayton and surrounding areas	\$14.02 per month
Residential				
One Party	Local Access Line	Unlimited	Stayton and surrounding areas	\$11.60 per month

# **Report #2 – Unfulfilled Service Requests**

#### 2.1. Unfulfilled Service Requests/Held Orders – All ETCs

#### Choose either A. or B. below, as applicable:

- A. \_\_\_\_ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B.  $\underline{X}$  Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
  - The number of customer requests for supported services that were not fulfilled during calendar year 2006: <u>-0-</u>.
    If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  - 2. X The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: <u>-0-</u>. If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

# <u>Report #3 – Evidence of Advertising for Basic Supported Services</u> (excluding low-income/lifeline) – All ETCs

Newspaper advertisement in the local newspaper, run dates of July 19,2006 and November 15, 2006; The Stayton Mail, circulation: paid=3,200, unpaid=6,100. Distribution area: in and around Stayton, Sublimity, Scio, Aumsville, Turner and the North Santiam communities of Lyons, Mill City, Gates, Detroit, and Idanha.



customer of SCTC, please visit our business office at 475 North Second Avenue, Stayton, Oregon or contact us at 503-769-2121. RUN DATES: JULY 19, 2006 NOVEMBER 15, 2006

# <u>Report #4 – Low-income Services</u> – All ETCs

## 4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 240.

#### 4.2. Advertising of Low-Income Program Service Offerings – All ETCs



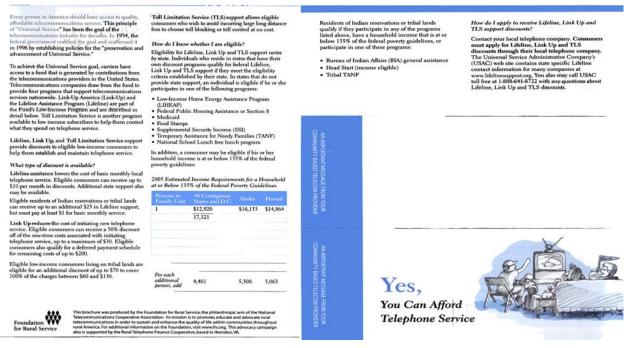
This advertisement was published in "Our Town" monthly periodical, circulation of 12,750, in February 2006 and November 2006, This periodical is mailed to all addresses in Stayton, Sublimity, Aumsville, Scio, Lyons and Mehama.



This advertisement was published in "The Stayton Mail" newspaper on July 19, 2006 and October 18, 2006. Distribution: area in and around Stayton, Sublimity, Scio, Aumsville, Turner and the North Santiam communities of Lyons, Mill City, Gates, Detroit ad Idanha.

#### 4.2. Advertising of Low-Income Program Service Offerings (cont.)

Throughout the 2006 calendar year the brochure pictured below, was placed at the Stayton Food Bank, Stayton Community Action and Resource Center, Santiam Memorial Hospital and our own business office. Approximately 1500-2000 brochures were distributed to these local agencies.



#### **January 2006**

SCTC ran a 30-second television commercial on WB Cable, the local cable television franchise, serving Stayton, Sublimity, Aumsville, Turner, Lyons, Mill City, Gates, Detroit, Idanha. The commercial appeared on cable channels: A&E, CNN, Discovery, Lifetime, ESPN, Nickelodeon, Fox Sports Network and TBS. This commercial ran 14 times per week for 26 weeks, alternating channels and air times.

#### December 2006

The following script was recorded on our December 2006 messages on hold. This message played to callers on hold throughout the month of December.

- "Every person in America should have access to quality, affordable telecommunications service.
- SCTC supports this concept through federally supported plans called Lifeline and the Linkup telephone assistance program.
- If you know of anyone in our telephone service area who does not have or cannot afford telephone service, ask a Customer Service Representative for more information.
- Eligibility requirements must be met to receive assistance from these programs."

#### 4.2. Advertising of Low-Income Program Service Offerings (cont.)

No one needs to go without

sic service from SCTC includes: Single party service with unlimited local calling Touch-tone service Voice grade access to the public switched network

Access to emergency services including Enhanced 911
 Access to operator services, inter-exchange carriers, and directory assistance

basic telephone service Every person in America should have access to quality, affordable telecommunications service. Staytor Cooperative Telephone Company support this concept through a federally supported program called Lifeline and Link-up telephone assistance programs.

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#### You Can Teach Your **Old Phone New Tricks**

Ota PHONE WEW FIFURS ( They one over with you had two pelose numbers (maybe one for the kid's friends to call and one for you) but didn't want to pay for two lines? Oh, yes, there is a wayf Penonal Ring is a convenient service where you get a second phone number assigned to your original telephone line and, whenever anyone calls that new number, the opinal number. That way your kids can have their own "private" number and you kid a ways know when the call comoing in is for them. It is important to remember that only the new ring tone is added. You cannot have two simultaneous calls on the same line. You sum lined two separate lines for that trick.



The following article was included in our August 2006 customer newsletter. The newsletter is inserted in all

customer statements.



The following article was included in our November 2006 customer newsletter. The newsletter is inserted in all customer statements

#### 4.2. Advertising of Low-Income Program Service Offerings (cont.)

A lifeline poster is displayed in each Customer Service Representative's cubicle and in the foyer of the Administrative building. Picture attached below.



A 2' x 3" Lifeline/Link Up framed poster is displayed in the Business Office for two weeks in every quarter.



# <u>Report #5 – Outage Report</u> – All ETCs

#### Choose either A. or B. below, as applicable:

- A.  $\underline{X}$  Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.
- B. \_\_\_\_\_ Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.
  - 1. \_\_\_\_ The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

 The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was \_\_\_\_\_.

> If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

# <u>Report #6 – Trouble Report</u> – All ETCs

#### Choose either A. or B. below, as appropriate:

A. \_\_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B.  $\underline{X}$  Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

Trouble Type	Switch A (location)	Switch B (location)
No service		
Network busy		
Interruption of service		
Poor reception		

2. <u>X</u> The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: <u>.62</u> per 100 working access lines.

# <u>Report #9 – Certifications</u> - All ETCs

# 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

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	475 North Second Av		Box 477 Stay	0	502 750 2121
	475 North Second A	r.u.	DOX 477 Stay	rton, Oregon 97383	503-769-2121
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Date	8-Jun-07			YP	17 19
To:	Marlene H. Dortch Office of Secretary Federal Communica 445 - 12th Street, SV Washington, DC 20	N		J.L	J S
	Karen Majcher Vice President - Higi Universal Service A 2000 L Street, NW, 3 Washington, DC 20	dministrati∨e Comp Suite 200			
Re:	CC Docket No. 96-4 Interstate Comm Annual Certification	non Line Suppo	ort - ICLS		
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# <u>9.2. Certification of Use of Universal Service Funds</u> – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS L Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of Stayton Cooperative Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas. DATED this 28th day of June, 2007. Stayton Cooperative Telephone Company Day Cumme By: Don Lawrence Its: President SUBSCRIBED AND SWORN to before me this 28th day of June\_, 2007. Kendall Y Notary public in and for the State of Oregon My Commission Expires: 121312008 OFFICIAL SEAL M KENDALL NOTARY PUBLIC - OREGON COMMISSION NO. 387541 IV COMMISSION EXPIRES DEC. 13, 2008

#### <u>9.3. Certification of Emergency Functionality and Compliance with Service Quality</u> <u>and Consumer Protection Measures</u> – All ETCs

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES I, Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of Stayton Cooperative Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it: 1) is able to remain functional in emergencies, and, 2) complies with service quality and consumer protection measures in (check one): applicable Oregon Commission rules, or the CTIA Consumer Code for Wireless Carriers, or X other (describe and explain conformance with requirements of Order No. 06-292): As a general rule Stayton Cooperative Telephone Company complies with Oregon Public Utility Commission rules for small telephone companies. DATED this 29th day of June, 2007. Stayton Cooperative Telephone Company (Company) By: momme (Name) Don Lawrence Its: President (Title) SUBSCRIBED AND SWORN to before me this 29th day of June, 2007. M Kendall Notary public in and for the State of Oregon My Commission Expires: 12/13/2008 OFFICIAL SEAL MENDALL NOTARY PUBLIC - OREGON COMMISSION NO. 387541 Y COMMISSION EXPIRES DEC. 13, 2008