

DOCKET NO. UM 1310

**Required Cover Sheet for Submission of
2007 Annual ETC Recertification Reports**

Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: People's Telephone Co.

Filing date: July 10, 2007

Is this: Original submission?

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name: Curt Thornton

Phone number: 503 769-2121

E-mail address: curtt@sctcweb.com

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1310

Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose **either** A. **or** B. below, as applicable:

- A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence:
People's Telephone Co.
PUC Oregon #4
Local service section
Sheet 301
Monthly service rate = \$13.95
 2. business:
People's Telephone Co.
PUC Oregon #4
Local service section
Sheet 300
Monthly service rate = \$17.95
- B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose **either A. or B.** below, as applicable:

- A. Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2006: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

**Report #3 – Evidence of Advertising for Basic Supported Services
(excluding low-income/lifeline) – All ETCs**

Newspaper advertisement in the local newspaper, run dates of July 19,2006 and November 15, 2006; The Stayton Mail, circulation: paid=3,200, unpaid=6,100. Distribution area: in and around Stayton, Sublimity, Scio, Aumsville, Turner and the North Santiam communities of Lyons, Mill City, Gates, Detroit, and Idanha.

**Public Notice
of
Basic Telephone Service**

 **PTC**
Investing in Your Future

People's Telephone Co. (PTC) is designated as an Eligible Telecommunications Carrier by meeting the guidelines of the Federal Communications Commission and the Oregon Public Utility Commission. We've been offering quality reliable telephone service since 1955 and realize the basic service is a fundamental aspect of everyday life.

Basic service from PTC includes:

- Single party service with unlimited local calling
- Touch tone service
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers, and directory assistance

PTC is proud to offer basic service to all customers in our serving territory. Our rate for residential basic service is \$13.95 per month and our rate for business basic service is \$17.95 per month. Low income individuals may be eligible for Lifeline and Link-up telephone assistance programs which provide discounts from these basic rates. Also available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge.

If you have questions, or would like to become a customer of PTC, please visit our business office at 475 North Second Avenue, Stayton, Oregon or contact us at 503-859-2136.

**RUN DATES:
JULY 19, 2006
NOVEMBER 15, 2006**

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 32.

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

No one needs to be without basic telephone service.



Assistance programs available to eligible low income consumers:

- Lifeline ● Link Up
- Toll Limitation Service

Call toll free:
Oregon Public Utility Commission
1-800-848-4442

This information provided by 

4.2. This advertisement was published in “Our Town” monthly periodical, circulation of 12,750, in February 2006 and November 2006, This periodical is mailed to all addresses in Stayton, Sublimity, Aumsville, Scio, Lyons and Mehama.

No one needs to be without basic telephone service.



Assistance programs available to eligible low income consumers:

- Lifeline ● Link Up
- Toll Limitation Service

Call toll free:
Oregon Public Utility Commission
1-800-848-4442

This information provided by 

This advertisement was published in “The Stayton Mail” newspaper on July 19, 2006 and October 18, 2006. Distribution: area in and around Stayton, Sublimity, Scio, Aumsville, Turner and the North Santiam communities of Lyons, Mill City, Gates, Detroit ad Idanha.

4.2. Advertising of Low-Income Program Service Offerings (cont.)

Throughout the 2006 calendar year the brochure pictured below, was placed at the Stayton Food Bank, Stayton Community Action and Resource Center, Santiam Memorial Hospital and our own business office. Approximately 1500-2000 brochures were distributed to these local agencies.

Every person in America should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. In 1994, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the "preservation and advancement of Universal Service."

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide four programs that support telecommunications services nationwide. Link-Up America (Link-Up) and the Lifeline Assistance Program (Lifeline) are part of the Fund's Low-Income Program and are described in detail below. Toll Limitation Service is another program available to low income subscribers to help them control what they spend on telephone service.

Lifeline, Link Up, and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

What type of discount is available?

Lifeline assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive up to \$10 per month in discounts. Additional state support also may be available.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$12,920	\$16,133	\$14,864
2	17,321		
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			

For each additional person, add

4,401	5,508	5,063
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Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

How do I apply to receive Lifeline, Link Up and TLS support discounts?

Contact your local telephone company. Consumers must apply for Lifeline, Link Up and TLS discounts through their local telephone company. The Universal Service Administrative Company's (USAC) web site contains state specific Lifeline contact information for many companies at www.lifelinesupport.org. You also may call USAC toll free at 1-888-641-8722 with any questions about Lifeline, Link Up and TLS discounts.

Yes, You Can Afford Telephone Service

AN INDEPENDENT MESSAGE FROM OUR COMMUNITY-BASED TELECOM PROVIDER

AN INDEPENDENT MESSAGE FROM OUR COMMUNITY-BASED TELECOM PROVIDER

January 2006

PTC ran a 30-second television commercial on WB Cable, the local cable television franchise, serving Stayton, Sublimity, Aumsville, Turner, Lyons, Mill City, Gates, Detroit, Idanha. The commercial appeared on cable channels: A&E, CNN, Discovery, Lifetime, ESPN, Nickelodeon, Fox Sports Network and TBS. This commercial ran 14 times per week for 26 weeks, alternating channels and air times.

December 2006

The following script was recorded on our December 2006 messages on hold. This message played to callers on hold throughout the month of December.

- "Every person in America should have access to quality, affordable telecommunications service.
- PTC supports this concept through federally supported plans called Lifeline and the Link-up telephone assistance program.
- If you know of anyone in our telephone service area who does not have or cannot afford telephone service, ask a Customer Service Representative for more information.
- Eligibility requirements must be met to receive assistance from these programs."

4.2. Advertising of Low-Income Program Service Offerings (cont.)

SCTC/PTC...at Your Service



LOUIE VANEDER-MEULEN
Senior Technician
28 Years with SCTC

"I am glad I work for a small company. We have the time to show that we actually care about our customers and their needs."
"And, as a tech, my position allows me to perform many diverse tasks. I don't ever get bored."

No one needs to go without basic telephone service

Every person in America should have access to quality, affordable telecommunications service. People's Telephone Co. (PTC) supports this concept through a federally supported program called Lifeline and Link-up telephone assistance programs.

Basic service from PTC includes:

- Single party service with unlimited local calling
- Touch-tone service
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers, and directory assistance

PTC is proud to offer basic service to all customers in our serving territory. Our rate for residential basic service is \$13.95 per month and our rate for business basic service is \$17.95 per month. Low-income individuals may be eligible for Lifeline and Link-up telephone assistance programs that provide discounts from these basic rates. Another service available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge. If you have questions, or would like to become a customer of PTC, please visit our business office at 475 North Second Avenue, Stayton, Oregon or contact us at 503-859-2136.

If you know of anyone in our service area who does not have or cannot afford telephone service, please contact us. Eligibility requirements may be obtained at our business office or at local social service organizations.

You Can Teach Your Old Phone New Tricks

Do you ever wish you had two phone numbers (maybe one for the kid's friends and one for you) but didn't want to pay for two lines? Oh, yes, there is a way! Personal Ring is a convenient service where you get a second phone number assigned to your original telephone line and, whenever anyone calls that new number, the phone rings differently than when anyone calls the original number. That way your kids can have their own "private" number and you will always know when the call coming in is for them. It is important to remember that only the new ring tone is added. You cannot have two simultaneous calls on the same line. You still need two separate lines for that trick.



SCTC Salutes the Stayton Highlights

SCTC/PTC is a proud sponsor of the Stayton Highlights Dance Team and we salute the team and coaches for their dedication, hard work and continued excellence. The telephone company honored again this year to partner with the four-time State Champions for the 4th of July parade.

CONTACT US
475 North Second Ave.
Stayton, Oregon
Office Hours:
8:30 a.m. to 5 p.m.

Telephone
503-859-2136

Internet
wvi.com
503-769-1984

Internet Tech Support
503-769-3331

AFTER HOURS REPAIR

Telephone
503-769-5050

CALL BEFORE YOU DIG
1-800-332-2344



Investing in Your Future

The following article was included in our August 2006 customer newsletter. The newsletter is inserted in all customer statements.

No one needs to go without basic telephone service


Every person in America should have access to quality, affordable telecommunications service. People's Telephone Co. supports this concept through a federally supported program called Lifeline and Link-up telephone assistance programs.

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If you know of anyone in our service area who does not have or cannot afford telephone service, please contact us. Eligibility requirements may be obtained at our business office or at local social service organizations.



Don't be the last person on the planet to get high speed internet service!

Get a \$100 credit when you order DSL High Speed Internet service!

ACT NOW!
limited time offer

WVI
Call 503-769-1984

Tired of Snow?

Now you can Pick Your Package and Lock In Your Price for 12 months with DIRECTV® from SCTC. You can get super savings and lock in \$39.99, \$49.99 or \$59.99 prices for the next 12 months. DIRECTV® has digital picture and sound on every channel and higher customer satisfaction than cable for 6 years running according to the American Customer Satisfaction Index, University of Michigan Business School. Come to our showroom at 475 North Second Avenue in Stayton and see how great your television experience can be.

CONTACT US
475 North Second Ave.
Stayton, Oregon
Office Hours:
8:30 a.m. to 5 p.m.

Telephone
503-859-2136


Internet
wvi.com
503-769-1984

Internet Tech Support
503-769-3331

AFTER HOURS REPAIR

Telephone
503-769-5050

CALL BEFORE YOU DIG
1-800-332-2344



Investing in Your Future

The following article was included in our November 2006 customer newsletter. The newsletter is inserted in all customer statements.

4.2. Advertising of Low-Income Program Service Offerings (cont.)

A lifeline poster is displayed in each Customer Service Representative's cubicle and in the foyer of the Administrative building. Picture attached below.



A 2' x 3" Lifeline/Link Up framed poster is displayed in the Business Office for two weeks in every quarter.

No one needs to be without basic telephone service.



Assistance programs available to eligible low income consumers:

- **Lifeline**
- **Link Up**
- **Toll Limitation Service**

Ask Customer Service for more information or call the Oregon Public Utility Commission

503-373-7171
or call toll free:
1-800-848-4442

Report #5 – Outage Report – All ETCs

Choose **either A. or B.** below, as applicable:

- A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.
- B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose **either A. or B.** below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. ____ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: 1.08 per 100 working access lines.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS



475 North Second Ave. P.O. Box 477 Stayton, Oregon 97383 503-859-2136

Interstate Common Line Support (ICLS)
2007 - 2008

ICLS

Date 8-Jun-07
 To: Marlene H. Dortch
 Office of Secretary
 Federal Communications Commission
 445 - 12th Street, SW
 Washington, DC 20554
 Karen Majcher
 Vice President - High Cost and Low Income Division
 Universal Service Administrative Company
 2000 L Street, NW, Suite 200
 Washington, DC 20036
 Re: CC Docket No. 98-45
Interstate Common Line Support - ICLS
 Annual Certification Filing

This is to certify that People's Telephone Co. will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below.

ICLS

Company Name	State	Study Area Code
People's Telephone Co.	Oregon	532391

(If necessary, attach a separate list of additional study areas and check this box.)

Signed, Don Lawrence
 [Signature of Authorized Representative]

Date: 8-Jun-07

Don Lawrence
 [Printed Name of Authorized Representative]

President
 [Title of Authorized Representative]

Carrier's Name: People's Telephone Co.
 Carrier's Address: P.O. Box 477, Stayton, OR 97383
 Carrier's Telephone Number: (503) 769-2121

Date Received
 (For official use only)

Basic Telephone Wireless Internet Security USAC Long Distance

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of People's Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 28th day of June, 2007.

People's Telephone Co.

By: Don Lawrence
Don Lawrence

Its: President

SUBSCRIBED AND SWORN to before me this 28 day of June, 2007.

M Kendall
Notary public in and for the State of Oregon

My Commission Expires: 12/13/08



9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of People's Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
 - applicable Oregon Commission rules, or
 - the CTIA Consumer Code for Wireless Carriers, or
 - other (describe and explain conformance with requirements or Order No. 06-292): _____

DATED this 29th day of June, 2007.

People's Telephone Co. (Company)

By: Don Lawrence (Name)
Don Lawrence

Its: President (Title)

~~SUBSCRIBED AND SWORN~~ to before me this 29th day of June, 2007.

M Kendall
Notary public in and for the State of Oregon

My Commission Expires: 12/13/2008

