

DOCKET NO. UM 1310

**Required Cover Sheet for Submission of
2007 Annual ETC Recertification Reports**

Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: Pioneer Telephone Cooperative

Filing date: July 9, 2007 .

Is this: Original submission? Yes .

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Randy Morgan .

Phone number 541-929-3135 .

E-mail address randymorgan@pioneer.net .

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080.

Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1310

Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose **either A. or B.** below, as applicable:

A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

2. business:

B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

Our basic service offering, know as “Local Service” has unlimited usage and no local minute of use restrictions. This service is provided to both residential and business entities in the same manner. There is only a \$1.00 additional differential for business service reflecting their extra business listing in the yellow pages of the phone directory. Rates for “Local Service” are \$10.00 for residential service and \$11.00 for business service. Local Service calling areas are restricted to the local exchange where service is provided

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes ____ no ____

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes ____ no ____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes ____ no ____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose **either** A. **or** B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
1. ___ The number of customer requests for supported services that were not fulfilled during calendar year 2006: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. X The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: 0.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

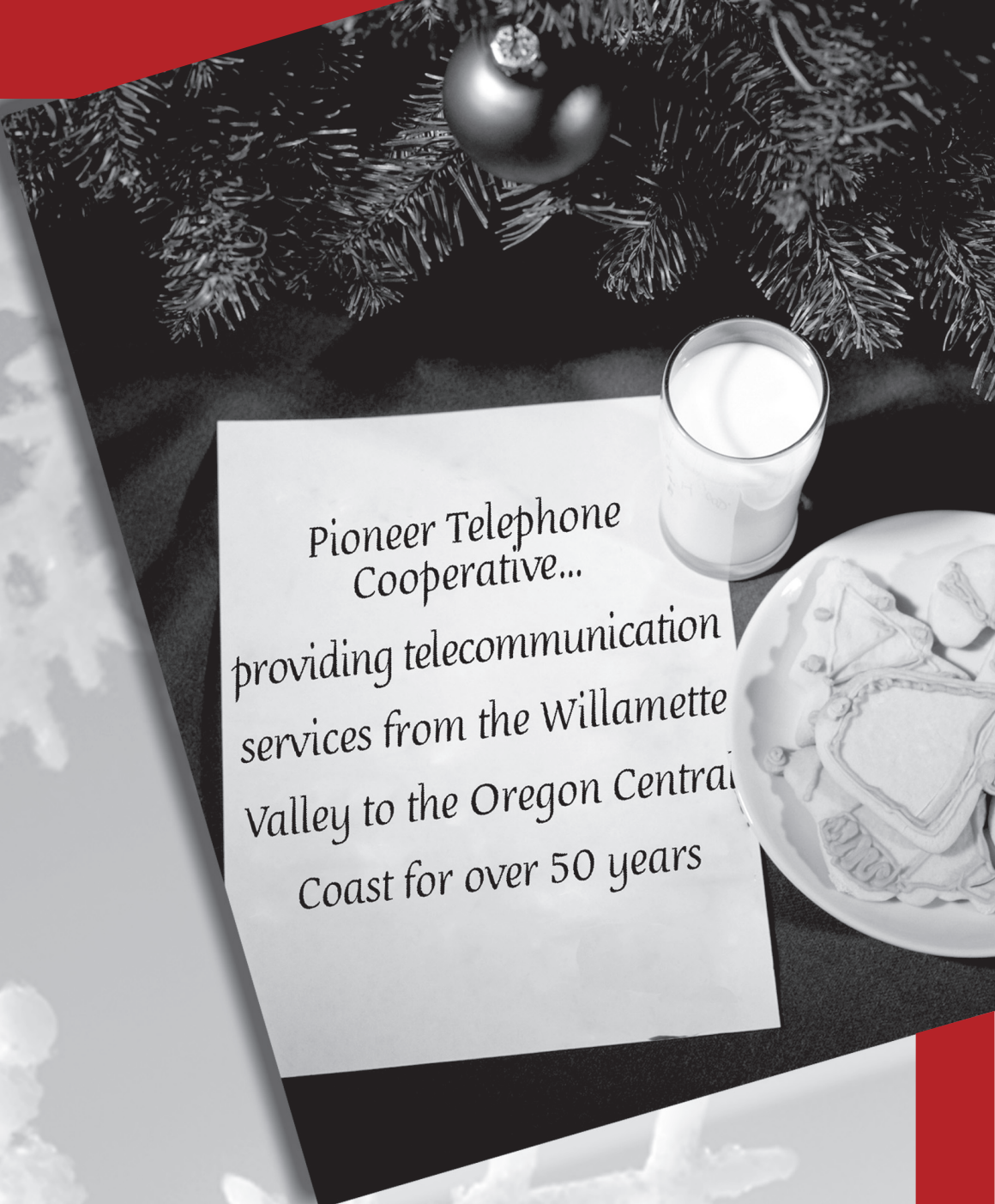
Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

- A. “Local Service” is promoted by our Customer Service Representatives (CSR’s), who explain thoroughly via the telephone or in person the benefits and costs. Additionally, the CSR’s hand out or mail collateral information to our members upon request.
 - a. CSR’s are accessible to 100% of our members.
- B. New members receive an informational folder of collateral material which provides additional information on basic service, optional features and telephone assistance programs.
 - a. 100% provided to new members, available upon request for any member.
- C. “Local Service” is part of our optional packages. These packages, “Teen Choice, Total Choice and Classic Choice,” all are featured in collateral material and the telephone directory.
- D. “Local Service” rates and “Teen Choice, Total Choice and Classic Choice,” packages are displayed in our Telephone Directory which is sent to every member, and is given out to each new member as they sign up throughout the year.
 - a. Provided of 100% of membership and new members when signing up for service.
- E. “Local Service” rates are displayed in our Website.
 - a. Available to 100% of members
- F. “Local Service” is advertised along with all of our services annually in local newspapers. Covering approximately 100% geographically of our membership.
- G. Types of Media used
 - a. Newsprint – Between both newspapers there is virtually 100% geographic coverage.
 - i. Happy Holidays Advertisement
 - 1. Corvallis Gazette Times
 - a. December 2006
 - 2. Newport Newstimes
 - a. December 2006
 - b. Internet – Available to 100%: www.pioneer.net

Merry Christmas & Happy Holidays

From

Pioneer
telephone cooperative



Pioneer Telephone
Cooperative...
providing telecommunication
services from the Willamette
Valley to the Oregon Central
Coast for over 50 years

*Pioneer Telephone Cooperative is
locally owned by its members and
provides "state-of-the-art" services*

in the following exchanges:

424 - 438 - 453 - 456 - 486 - 487 528 - 547

563 - 867 - 875 - 925 927 - 964 - 929

We Offer →

Basic Local Rate(s) — \$11 Local Business Rate and \$10 Local Residential Rate (*basic rates do not include long distance, taxes, fees, or surcharges*)

Extended Area Service (*local toll free calling area*) • DSL • Data Services • DS3 • Basic Rate ISDN • Primary Rate ISDN • ERate • E911 • OTAP • Link Up America

Calling Features

Call Forwarding	redirects calls to another phone number or VoiceMail system. \$2.50/mo.
Call Rejection	rejects calls from a list of phone numbers which you do not wish to receive calls from. \$2.50/mo.
Call Trace	traces unwanted calls such as obscene, threatening or harassing calls. You may be charged \$1.00 each time this feature is used.
Call Waiting	informs you someone is trying to call while you're on another call. \$2.50/mo.
Caller ID	reveals who is calling before you answer your phone. \$6.50/mo.
Caller ID with Call Waiting	see who's calling while you're on another call. \$2.00/mo.
Continuous Redial	automatically redials the last number dialed. \$2.50/mo.
Distinctive Ringing	telephone will ring with a special ring tone so you'll know which number is being called. \$2.50/mo.
Last Call Return	automatically dials back the last incoming call. \$2.50/mo.
Line Blocking	block your name and number from appearing on Caller ID for ALL calls you make. No Charge.
Market Expansion	have a Pioneer Telephone prefix and forward incoming calls to another number.
NetProtect	provides protection that covers your home/office wiring from the telephone company box up to, and including, the telephone jacks. \$1.00/mo.
Per Call Blocking	block your name and number from appearing on Caller ID for just that ONE call. No Charge.
Personal Ringing	have up to two telephone numbers with unique rings. \$5.00/mo.
Remote Call Forwarding	activate and deactivate Call Forwarding from another location. \$2.50/mo.
Selective Call Forwarding	callers on your list are forwarded to another number. \$2.50/mo.
Special Call Acceptance	accept calls only from people on your list. \$2.50/mo.
Speed Dialing	dial selected numbers quickly. \$2.50/mo.
Three-Way Calling	allows you to add a third party to an existing phone conversation. \$5.00/mo.
Toll Control	PIN must be entered to make a long distance call. \$4.00/mo.
Vacation Service	reduce your monthly phone service rate when you're away from home for an extended period of time.
VoiceMail	answers your calls when you can't. No answering machine needed! \$8.75/mo.

There are many options to add to VoiceMail. Additional features include: additional message boxes, additional announcement boxes, longer message retention, and more message storage.

Calling Packages

	Teen Choice	Classic Choice	Total Choice
Anonymous Call Rejection	✓	✓	✓
Call Forwarding			✓
Caller ID & Box	✓	✓	✓
Call Rejection			✓
Call Waiting	✓	✓	✓
Distinctive Ringing			✓
Last Call Return	✓		✓
Local Service	✓	✓	✓
NetProtect	✓	✓	✓
Selective Call Forwarding			✓
Special Call Acceptance			✓
Three-Way Calling	✓		✓
VoiceMail		✓	✓

Teen Choice Residential — \$18.50 Business — \$19.50
 Classic Choice Residential — \$20.95 Business — \$21.95
 Total Choice Residential — \$26.95 Business — \$27.95
 Packages do not include taxes and surcharges

For More Information Call: 541-929-3135 or 541-563-3135


[Home](#)
[About Us](#)
[Residential Solutions](#)
[Business Solutions](#)
[Assistance](#)

RESIDENTIAL

Rates & Billing Information

Basic Monthly Rates

Exchange	Access Line	Flat EAS
Alea	\$10.00	\$2.95
Bellfountain	\$10.00	\$7.00
Blodgett	\$10.00	\$2.95
Chitwood	\$10.00	\$2.95
Harlan	\$10.00	\$2.95
Horton	\$10.00	\$7.00
Lobster Valley	\$10.00	\$2.95
Philomath	\$10.00	\$3.95
South Beach	\$10.00	\$4.95
Summit	\$10.00	\$2.95
Tidewater	\$10.00	\$2.95
Triangle Lake /		
Deadwood	\$10.00	\$8.00
Waldport	\$10.00	\$2.95
Yachats	\$10.00	\$2.95

Other taxes, fees & surcharges may apply


[Calling Features](#)
[Pioneer Long Distance](#)
[Residential Solutions](#)

Extended Area Service (EAS)

Measured EAS is available at .05¢ per minute

You may subscribe to the following listing options:

- **Unlisted Number:** Your name and number will be left out of the directory, but will still be available from directory assistance.
- **Non-Published Number:** Your name and number can be left out of the directory and not be available from directory assistance.

Payments


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[Assistance](#)

BUSINESS

Rates & Billing Information


[Business Solutions](#)
[Directory Services](#)
[Calling Features](#)
[Pioneer Long Distance](#)

Basic Monthly Rates

Exchange	Access Line	Flat EAS
Alsea	\$11.00	\$5.90
Bellfountain	\$11.00	\$14.00
Blodgett	\$11.00	\$5.90
Chitwood	\$11.00	\$5.90
Harlan	\$11.00	\$5.90
Horton	\$11.00	\$14.00
Lobster Valley	\$11.00	\$5.90
Philomath	\$11.00	\$6.90
South Beach	\$11.00	\$7.90
Summit	\$11.00	\$5.90
Tidewater	\$11.00	\$5.90
Triangle Lake /		
Deadwood	\$11.00	\$14.00
Waldport	\$11.00	\$5.90
Yachats	\$11.00	\$5.90

Other taxes, fees & surcharges may apply

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Payments

Since When are "Fewer" Dropped Calls Okay

Everyday we are bombarded with promotional material telling us that "this product is best," "our product is new and improved," or even cliché lines like "we only use the latest technology." Because these messages are geared to influence your purchasing decision, if you have no reference or standard to gauge the claims against, they might make perfect sense. Often, when the claims are put to the test, many don't stand up.

Obviously, we expect a certain amount of promotion in our lives. Companies, including Pioneer, need to be able to let you know about their products and improvements. But what has strikes us as odd is that some companies are not only promoting the virtues of their product(s), but the **frailties**, as well. For example, take one of the large wireless carriers. They are actually advertising that they have the fewest dropped calls in the industry. We may be crazy, but we don't find **any** dropped calls something to brag about. In fact, if you are experiencing dropped calls with your Pioneer service, you should be contacting us right away; because something is wrong and we need to fix it IMMEDIATELY!

Now, don't get us wrong, wireless phones are a great compliment to your Pioneer service, as they provide you mobility when your calls aren't "being dropped." But given the choice of clarity and performance, a traditional telephone land line is a "no-brainer." Pioneer is a member of an industry that sets the standard for communication performance and is continually raising the bar while other industries are finding creative ways to lower expectations.



Most of the VOIP (Voice – Over – Internet Protocol) services make broad claims, yet have not been able to live up to the media hype. This is why Pioneer has not rolled out a VOIP product yet. One issue is that if you lose power, you will not have phone service if you are utilizing a VOIP service. If you use your traditional phone line through Pioneer, your phone service should not be interrupted, as we power the telephone for you. Also, most VOIP services still have issues with E-911 and recently, there have been many reports of congestion on the Internet. This congestion leads to poor voice quality and, you guessed it, even dropped calls. On the other hand, the Public Switched Network, (or your traditional telephone service that you have trusted for years), has been, and continues to be, engineered to handle call volumes and insure quality. Because calling volume is closely monitored on the Public

cont'd on pg 4

- **Don't email personal or financial information.** Email is not a secure method of transmitting personal information. If you initiate a transaction and want to provide your personal or financial information through an organization's website, look for indicators that the site is secure, like a lock icon on the browser's status bar or a URL for a website that begins "https:" (the "s" stands for "secure"). Unfortunately, no indicator is foolproof; some phishers have forged security icons.
 - **Review credit card and bank account statements as soon as you receive them to check for unauthorized charges.** If your statement is late by more than a couple of days, call your credit card company or bank to confirm your billing address and account balances.
 - **Be cautious about opening any attachment or downloading any files from emails you receive,** regardless of who sent them. These files can contain viruses or other software that can weaken your computer's security.
 - **Forward spam that is phishing for information to spam@uce.gov** and to the company, bank, or organization impersonated in the phishing email. Most organizations have information on their websites about where to report problems.
 - **If you believe you've been scammed, file your complaint at www.ftc.gov,** and then visit the FTC's Identity Theft website at www.consumer.gov/idtheft. Victims of phishing can become victims of identity theft. While you can't entirely control whether you will become a victim of identity theft, you can take some steps to minimize your risk. If an identity thief is opening credit accounts in your name, these new accounts are likely to show up on your credit report. You may catch an incident early if you order a free copy of your credit report periodically from any of the three major credit bureaus. See www.annualcreditreport.com for details on ordering a free annual credit report.
- You can learn other ways to avoid email scams and deal with deceptive spam at www.ftc.gov/spam.

*This information was provided by Federal Trade Commission's website:
<http://www.ftc.gov/bcp/online/pubs/alerts/phishingalrt.htm>*

Start Saving Today!



Classic Choice

Teen Choice

Total Choice

Ask About
**Bundling
& SAVE**

Are You Getting Telemarketing Calls You Don't Want?

Here's How to Stop Them

The Federal Trade Commission (FTC) launched the National Do Not Call Registry to give Americans a choice about getting telemarketing calls at home. According to a recent Harris Interactive poll, 92 percent of people who reported placing a number on the registry said they are receiving fewer calls; a total of 78 percent said they're getting "far fewer calls" or none at all.

If you think you put your number on the National Do Not Call Registry, and you're still getting telemarketing sales calls, the Federal Trade Commission recommends that you:

- Check to see that your number is on the registry. You can verify that your number is on the registry two ways: online at DONOTCALL.GOV (click on "Verify A Registration"), or by calling 1-888-382-1222 (TTY 1-866-290-4236) from the phone number you wish to verify. Follow the prompts.

You also can add your number to the registry using the same Web site or phone number (call from the number you want to register). If you register online, you will receive an email from donotcall.gov as part of the confirmation process. You will need to click on the link in this email within 72 hours after you receive it. If you don't click on the link in the email, the number you tried to register will not be added to the registry, and telemarketers may continue to call.

- Understand that some calls are not covered. Once your number has been on the registry for 31 days, most telemarketing calls will stop. However, you still may get:
 - calls from — or on behalf of — political organizations, charities, and telephone surveyors;
 - calls from companies with whom you have an existing business relationship. A company may call you for 18 months after you make a purchase or three months after you submit an inquiry or application;
 - calls from companies you've given permission to call.



- File a complaint. If your number has been on the registry for at least 31 days, and a telemarketer calls, complain to the FTC. Visit DONOTCALL.GOV or call 1-888-382-1222 (TTY 1-866-290-4236). You'll need to provide the date of the call and the phone number or name of the company that called you.

The FTC works for the consumer to prevent fraudulent, deceptive and unfair business practices in the marketplace and to provide information to help consumers spot, stop, and avoid them. To file a complaint or to get free information on consumer issues, visit www.ftc.gov or call toll-free, 1-877-FTC-HELP (1-877-382-4357); TTY: 1-866-653-4261. The FTC enters Internet, telemarketing, identity theft, and other fraud-related complaints into Consumer Sentinel, a secure, online database available to hundreds of civil and criminal law enforcement agencies in the U.S. and abroad.

Information compiled from:

<http://www.ftc.gov/bcp/conline/pubs/alerts/dncverifylrt.htm>

DSL Broadband Quick Facts

There is a lot of inaccurate information these days about DSL broadband. So we thought we would give you the "real scoop" so that you will be better informed when making broadband connection decisions.

DSL Broadband is slower than cable broadband...Not true, the fact of the matter is that both cable and telephone companies sell products that are relatively the same speed, approximately 6mb. What is typically not stated by cable companies is that these speeds are considered "best effort" or "up to" 6mb and not all customers can receive that speed.

DSL Broadband is more expensive than cable broadband...Not true, for the 6mb service, the prices are comparable (usually within a few dollars of each other). However, with DSL broadband, you can have a choice of packages that fits your budget. You can get an entry level DSL broadband package for much less than you can with a cable product.

DSL Broadband is available in more places than cable broadband... Absolutely true, Pioneer can provide virtually 100% of our members with broadband service. All the cable companies in Pioneer's serving area, combined, don't even come close!

dropped calls cont'd.

Switched Network, we can increase call capacity before it is needed...providing you with the rock solid service you expect and deserve.

Every product hopes to have its place and VOIP currently is trying to find it's place in the market by providing inexpensive long distance. Some quick math on your part will let you know if that is true. While we still don't think that VOIP is ready for "Prime-time," we will continue to monitor the technology and its progress and keep you up-to-date. In the mean time, we will also be evaluating inexpensive long distance calling solutions and make them available to you...our members.

If you need straight-forward information or want to discuss solutions for your telecommunications needs, please give us a call. We may not have all the answers or provide all the products, but we are happy to assist you, our members, our owners, in finding an answer.

Mark Your Calendars

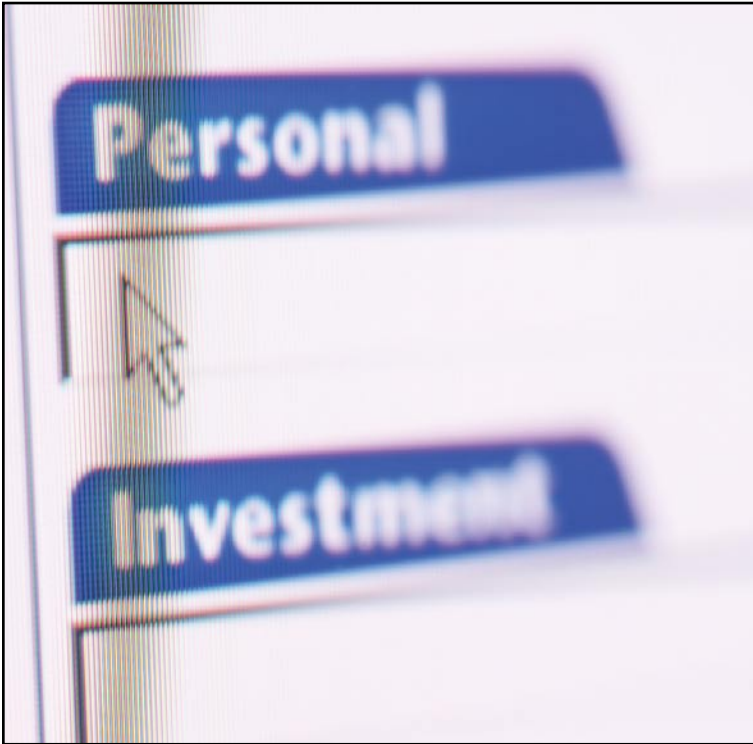


Member Appreciation Day is scheduled for October 31st, from 11:00 am to 3:00 pm in both the Waldport and Philomath Business Offices.

Member Appreciation Day is our way of saying " We value you as our member and are grateful for your continued patronage."

Be sure to bring your ghosts and goblins by for some Halloween treats.

How Not to Get Hooked by a “Phishing” Scam



“We suspect an unauthorized transaction on your account. To ensure that your account is not compromised, please click the link below and confirm your identity.”

“During our regular verification of accounts, we couldn’t verify your information. Please click here to update and verify your information.”

Have you received email with a similar message? It’s a scam called “phishing” — and it involves Internet fraudsters who send spam or pop-up messages to lure personal information (credit card numbers, bank account information, Social Security number, passwords, or other sensitive information) from unsuspecting victims.

According to the Federal Trade Commission (FTC), the nation’s consumer protection agency, phishers send an email or pop-up message that claims to be from a business or organization that you may deal with — for example, an Internet service provider (ISP), bank, online payment

service, or even a government agency. The message may ask you to “update,” “validate,” or “confirm” your account information. Some phishing emails threaten a dire consequence if you don’t respond. The messages direct you to a website that looks just like a legitimate organization’s site. But it isn’t. It’s a bogus site whose sole purpose is to trick you into divulging your personal information so the operators can steal your identity and run up bills or commit crimes in your name.

The FTC suggests these tips to help you avoid getting hooked by a phishing scam:

- **If you get an email or pop-up message that asks for personal or financial information, do not reply.** And don’t click on the link in the message, either. Legitimate companies don’t ask for this information via email. If you are concerned about your account, contact the organization mentioned in the email using a telephone number you know to be genuine, or open a new Internet browser session and type in the company’s correct Web address yourself. In any case, don’t cut and paste the link from the message into your Internet browser — phishers can make links look like they go to one place, but that actually send you to a different site.
- **Use anti-virus software and a firewall, and keep them up to date.** Some phishing emails contain software that can harm your computer or track your activities on the Internet without your knowledge.

Anti-virus software and a firewall can protect you from inadvertently accepting such unwanted files. Anti-virus software scans incoming communications for troublesome files. Look for anti-virus software that recognizes current viruses as well as older ones, that can effectively reverse the damage, and that updates automatically.

A firewall helps make you invisible on the Internet and blocks all communications from unauthorized sources. It’s especially important to run a firewall if you have a broadband connection. Operating systems (like Windows or Linux) or browsers (like Internet Explorer or Netscape) also may offer free software “patches” to close holes in the system that hackers or phishers could exploit.

cont'd on pg 2



1304 Main St. • P.O. Box 631
Philomath, OR 97370

PRSR STD
US POSTAGE
PAID
EUGENE OR
PERMIT NO 203

What's Inside

- Are Dropped Calls Okay?
- Stop Telemarketing
- Phishing Scam
- DSL Quick Facts
- Member Appreciation



Information

<p>PHILOMATH OFFICE 1304 Main Street PO Box 631 Philomath, OR 97370 (541) 929-3135 (888) 929-1014</p>	<p>WALDPORT OFFICE 575 West Willow Street PO Box 504 Waldport, OR 97394 (541) 563-3135 (888) 968-3135</p>	<p>REPAIR (866) 929-1212</p> <p>WEBSITE www.pioneer.net</p>	
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Convenience, Options, Choices and Solutions...

That's what members can expect from Pioneer Telephone Cooperative.

Pioneer has created three packages for you to choose from. **YOU** get the **CHOICE** ...Plus you'll save money.

1

Teen CHOICE

Teenagers and telephones...now the teenagers in your house can have their own telephone line with the features that make sense for their active lifestyles. With Teen Choice, you get 6 popular features and your local service at one great low price. Add VoiceMail with Teen Choice for a small monthly fee!



3

Total CHOICE

It's never been easier to simplify your life...or save money! Pioneer's Total Choice Package gives you all the calling features you need for a complete communication tool. For our advanced users, this package has taken the guesswork out of choosing the right features, because all the features you need are there!

2

Classic CHOICE

Classic Choice is a perfect combination of features for those of us who don't need every advanced communication service, but still need something more than a simple phone line. We have found that these time-tested features are the ones that make sense for most people, which truly makes this package a "Classic Choice."



Package Comparison

	Teen	Classic	Total
Anonymous Call Rejection	✓	✓	✓
Call Forwarding			✓
Caller ID & Box	✓	✓	✓
Call Rejection			✓
Call Waiting	✓	✓	✓
Distinctive Ringing			✓
Last Call Return	✓		✓
Local Service	✓	✓	✓
NetProtect	✓	✓	✓
Selective Call Forwarding			✓
Special Call Acceptance			✓
Three-Way Calling	✓		✓
VoiceMail		✓	✓

Packages do not include taxes and surcharges

FEATURE DESCRIPTIONS

Anonymous Call Rejection... informs callers who have blocked their name and number, that you do not accept blocked calls.

Call Forwarding... redirects calls to another phone number or VoiceMail system.

Caller ID... reveals who is calling before you answer your phone.

Call Rejection... rejects calls from a list of phone numbers, which you do not wish to receive calls from.

Call Waiting... informs you with a short tone during a phone conversation that another call is waiting to be answered.

Distinctive Ringing... allows your telephone to ring with a special ringing pattern, whenever you are called from a select list of phone numbers.

Last Call Return... automatically dials back the last incoming call.

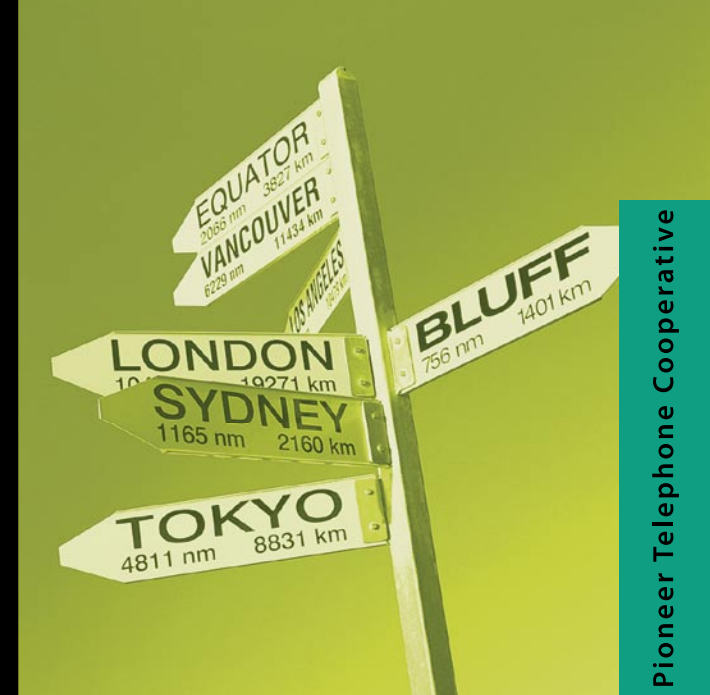
NetProtect... provides protection that covers your home/office wiring from the telephone company box up to and including, the telephone jacks.

Selective Call Forwarding... allows you to create a list of phone numbers that are to be forwarded.

Special Call Acceptance... screens incoming calls by creating a list of phone numbers from which you are willing to accept calls.

Three-Way Calling... allows you to add a third party to an existing phone conversation.

VoiceMail... turns your touch-tone phone into a complete answering machine without having to purchase any equipment.



Member's Choice

1304 Main St • Philomath
541.929.3135 • 888.929.1014

575 West Willow • Waldport
541.563.3135 • 888.968.3135
www.pioneer.net

a leader in Oregon's
telecommunications
industry

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 432 .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

- A. Assistance programs are advertised through the following media:
 - a. Newsprint Advertising –Between both newspapers there is virtually 100% geographic coverage.
 - i. Corvallis Gazette Times – March 2006
 - ii. Newport News times – March 2006
 - b. Telephone Directory - Provides 100% geographic coverage.
 - i. Program and contact information provided in the telephone directory which is sent to every member, and is given out to each new member as they sign up throughout the year.
 - c. Point of Presence Signs – Highly visible to “walk-in” traffic.
 - i. 100% available to all members. Approximately 10 - 20 % of members visit Pioneer each month.

We Thought You Should Know

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)

In 1987, the Oregon Legislature passed into law a bill as part of the state's public policy that provides that adequate and affordable residential telephone service be available to all Oregonians. Based on that legislation, the Oregon Public Utility Commission (PUC) implemented three special assistance programs: the Telecommunications Devices Access Program (TDAP), the Oregon Telecommunications Relay Service (OTRS), and the Oregon Telephone Assistance Program (OTAP). These programs are funded by a surcharge applied to the monthly bill of each retail subscriber who has telecommunications services with access to the OTRS.

Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber line charge.

It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

LINK-UP AMERICA: The Link-Up America Program helps qualified low-income individuals by paying for one-half of the line-connection portion of the hook-up charges for new residential telephone service. Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

ELIGIBILITY: Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP Program or Link-Up America:

- Food Stamps
- Welfare Medical ID Card
- Oregon Health Plan
- Supplemental Security Income
- Low-Income Energy Assistance Program*

**Note: If a person qualifies only for the Low-Income Energy Assistance Program, they will only be eligible for Link-Up America, and not for OTAP.*

HOW TO APPLY: To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff:

TOLL FREE at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458;

or write to:

Public Utility Commission of Oregon

RSPF

PO Box 2148

Salem OR 97308-2148

Information taken from the Oregon Public Utility Board's website: <http://www.puc.state.or.us/consumer/summary.htm>

brought to you by:

The logo for Pioneer telephone cooperative features the word "Pioneer" in a large, bold, serif font. A stylized, swooping graphic element, resembling a telephone cord or a signal wave, arches over the letters "i" and "o" in "Pioneer". Below "Pioneer" is the phrase "telephone cooperative" in a smaller, lowercase, sans-serif font. At the bottom of the logo is the phone number "541.929.3135 or 541.563.3135".

Pioneer
telephone cooperative
541.929.3135 or 541.563.3135

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TELECOMMUNICATION DEVICES ACCESS PROGRAM (TDAP)

The Telecommunication Devices Access Program (TDAP) purchases and loans (at no cost to eligible recipients) special telecommunication devices to Oregonians who are deaf, hearing- and/or speech-impaired, or who have other physical disabilities that would prevent them from using a telephone. Special telecommunication devices such as a TTY (text telephone), visual signal, large visual display, telebraille, remote-controlled speaker phone and voice-activated cellular phone are examples of the telecommunications equipment distributed under the program. It enables these Oregonians to communicate more fully with family and friends, as well as businesses, and to play a more active role in society.

Note: Under the current law, neither the phone amplification devices nor special telecommunication devices that are designed to be utilized by a blind person, are provided by the TDAP.

THE OREGON TELECOMMUNICATIONS RELAY SERVICE (OTRS)

The Oregon Telecommunications Relay Service (OTRS) was implemented to allow those utilizing the Telecommunication Devices Access Program to communicate with the hearing public, and vice versa.

The Americans with Disabilities Act of 1990 (ADA) mandates that the 26 million persons who are deaf, hard-of-hearing, and speech-impaired shall have access to the nation's telephone system through a relay service that is functionally equivalent in cost and quality to the service afforded an individual without a hearing or speech impairment. With the passage of the ADA, Oregon was required to provide relay services to meet the new federal requirements. Compliance with Federal Communications Commission (FCC) regulations occurred in 1992, and the relay service is currently operating very effectively.

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP) & LINK-UP AMERICA

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP): Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber line charge. It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

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ELIGIBILITY: Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP Program or Link-Up America:

Food Stamps • Welfare Medical ID Card • Oregon Health Plan • Supplemental Security Income
Low-Income Energy • Assistance Program*

**Note: If a person qualifies only for the Low-Income Energy Assistance Program, they will only be eligible for Link-Up America, and not for OTAP.*

GENERAL

HOW TO APPLY: To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff TOLL FREE at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to:

Public Utility Commission of Oregon • RSPF
PO Box 2148 • Salem OR 97308-2148

Information taken from the Oregon Public Utility Board's website: <http://www.puc.state.or.us/PUC/rspf/summary.shtml>

brought to you by: **Pioneer**
telephone cooperative

541.929.3135 or 541.563.3135

Report #5 – Outage Report – All ETCs

Choose **either** A. **or** B. below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was 0 .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose **either A. or B.** below, as appropriate:

A. Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: 0.80% per 100 working access lines.

**PIONEER TELEPHONE COOPERATIVE
USF ZONES**

**2006 Monthly
Average**

12/31/2006

WIRECENTER NAME	ZONE 1	ZONE 2	Access Lines	Annual Trouble	Trouble Index
ALSEA	ALSEA	LOBSTER VALLEY	620	114	1.53%
BLODGETT	BLODGETT	SUMMIT HARLAN	476	86	1.51%
BELLFOUNTAIN	BELLFOUNTAIN	TRIANGLE LAKE / DEADWOOD HORTON	961	158	1.37%
CHITWOOD	CHITWOOD		298	86	2.40%
PHILOMATH	PHILOMATH		4,615	349	0.63%
SOUTH BEACH	SOUTH BEACH		1,357	82	0.50%
WALDPORT	WALDPORT	TIDEWATER	4,841	390	0.67%
YACHATS	YACHATS		1,721	166	0.80%
TOTAL			14,889	1,431	0.80%

Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
 - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
 - 7.3.2.2. Detailed information for each project that will use support funds:
 - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
 - 7.3.2.2.2. The start date and completion data (by quarter).
 - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
 - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
 - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
 - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

**Interstate Common Line Support (ICLS)
2007 - 2008**

ICLS

Date 11-Jun-07

To: **Marlene H. Dortch**
Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: **CC Docket No. 96-45**
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that PIONEER TELEPHONE COOPERATIVE
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

ICLS

Company Name	State	Study Area Code
PIONEER TELEPHONE COOPERATIVE	OREGON	532393

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Michael Whalen
[Signature of Authorized Representative]

Date: 11-Jun-07

MICHAEL WHALEN
[Printed Name of Authorized Representative]

ASSISTANT TREASURER
[Title of Authorized Representative]

Carrier's Name: PIONEER TELEPHONE COOPERATIVE
Carrier's Address: PO BOX 631 PHILOMATH, OR 97370
Carrier's Telephone Number: 541-929-8256

Date Received
(For official use only)

Report #9 – Certifications - All ETCs

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Jerome I. Schlachter, being of lawful age and duly sworn, on my oath, state that I am the Executive Vice-president [an officer] of Pioneer Telephone Cooperative ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 6th day of July, 2007.

Pioneer Telephone Cooperative (Company)

By: Jerome I. Schlachter (Name)

Its: Executive Vice-president (Title)

SUBSCRIBED AND SWORN to before me this 6th day of July, 2007.

Randolph H. Morgan
Notary public in and for the State of Oregon

My Commission Expires: August 22, 2007



Report #9 – Certifications - All ETCs

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Jerome I. Schlachter, being of lawful age and duly sworn, on my oath, state that I am the Executive Vice-president [an officer] of Pioneer Telephone Cooperative ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 6th day of July, 2007.

Pioneer Telephone Cooperative (Company)

By: Jerome I. Schlachter (Name)

Its: Executive Vice-president (Title)

SUBSCRIBED AND SWORN to before me this 6th day of July, 2007.

Randolph H. Morgan
Notary public in and for the State of Oregon

My Commission Expires: August 22, 2007

