

Malheur Bell
421 Southwest Oak Street Room 810
Portland, Oregon 97204
503-242-5089
Facsimile 503-242-7243



Ron L. Trullinger
Manager
Oregon Regulatory

July 10, 2007

Public Utility Commission of Oregon
Filing Center
Attention: Ms. Kay Marinos
550 Capitol St. NE #215
Salem Oregon 97308-2148

RE: UM 1310 Malheur Home Telephone Company Eligible Telecommunications Carrier
(ETC) Recertification Reports for 2007

Dear Ms. Marinos:

Attached are the Eligible Telecommunications Carrier (ETC) Recertification reports for Malheur Home Telephone Company (Malheur Bell) as required by Order 06-292. The attached report format was supplied by Commission Staff.

Please do not hesitate in calling me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Ron L. Trullinger".

Attachments

DOCKET NO. UM 1310

**Required Cover Sheet for Submission of
2007 Annual ETC Recertification Reports**

Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: Malheur Home Telephone Company

Filing date: July 10, 2007

Is this: Original submission? Yes

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Ron L Trullinger

Phone number 503-242-5089

E-mail address ron.trullinger@qwest.com

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1310

Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose **either A. or B.** below, as applicable:

- A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
 - 1. residence: Malheur Bell Exchange and Network Catalog, Second Edition, Sections 5.2.1 – 5.2.4
 - 2. business: Malheur Bell Exchange and Network Catalog, Second Edition, Sections 5.2.1 – 5.2.4

- B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes _____ no _____

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes _____ no _____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose **either A. or B.** below, as applicable:

- A. Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2006: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

- 1) During 2006 all Malheur Home Telephone employees working in the business office provided customers on the rates for basic residential and business telephone service.
- 2) The local telephone directories show customers how to reach Malheur Home Telephone Company to order basic residential and business services. See Attachment 1.
- 3) Customers wanting online information about how to reach Malheur Home Telephone Company to order basic residential and business services can access DexOnline. See Attachment 2.
- 4) Malheur Home Telephone Company has established an internet home page. The website gives basic rates. See Attachment 3.
- 5) Local advertising has been placed through out the Malheur serving territory to make sure customers are aware of basic telephone service. See Attachment 4.

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 665.

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

- 1) Information on Telephone Assistance Programs is located in the DEX telephone books in the “Consumer Tips” section. The services listed and defined are TAP (Telephone Assistance Program), Link-up Program, Tribal Lands benefits and the website for Life Line. See Attachment 5.
- 2) The Malheur Home Telephone business office employees are trained to inquire to see if any customer needs any program when applying for new services. A form is given to the customer to help them in the application process. See Attachment 6.
- 3) Malheur Home Telephone Company has established an internet home page. The website gives information relating to low income programs. See Attachment 3.
- 4) Local advertising has been placed through out the Malheur serving territory to make sure customers are aware of low income programs. See Attachment 4.

Report #5 – Outage Report – All ETCs

Choose **either A. or B.** below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose **either A. or B.** below, as appropriate:

A. Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: _____ per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

- 7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:
 - 7.3.1.1. The amount of support funds, by type, received during the year.
 - 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
 - 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
 - 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
 - 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
 - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
 - 7.3.2.2. Detailed information for each project that will use support funds:
 - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
 - 7.3.2.2.2. The start date and completion data (by quarter).
 - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
 - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
 - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
 - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**Interstate Access Support (IAS)
2007 - 2008**

IAS

Date 25-Jun-07

To: Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Access Support - IAS
Annual Certification Filing

This is to certify that Malheur Home Telephone Company
will use its **INTERSTATE ACCESS SUPPORT - IAS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

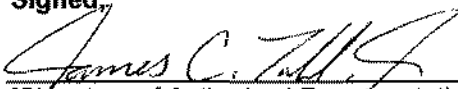
I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

IAS

Your Company Name	State	Your Study Area Code
Malheur Home Telephone Company	OR	532456

(If necessary, attach a separate list of additional study areas and check this box.)

Signed


[Signature of Authorized Representative]

Date: 25-Jun-07

James C. Todd, Jr.
[Printed Name of Authorized Representative]

President
[Title of Authorized Representative]

Carrier's Name: Malheur Home Telephone Company
Carrier's Address: 225 SW 2nd St., Ontario, OR 97914
Carrier's Telephone Number: 541-889-3009

Date Received
(For official use only)

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, James C. Todd, Jr., being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Malheur Home Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
 - X applicable Oregon Commission rules, or
 - the CTIA Consumer Code for Wireless Carriers, or
 - other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 25th day of June, 2007.

Malheur Home Telephone Company (Company)

By: *James C. Todd, Jr.*

James C. Todd, Jr. (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 26th day of June, 2007.

Angela Leos
Notary public in and for the State of Oregon

My Commission Expires: Feb. 3, 2011



AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, James C. Todd, Jr., being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Malheur Home Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 25th day of June, 2007.

Malheur Home Telephone Company (Company)

By: James C. Todd, Jr.

James C. Todd, Jr. (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 26th day of June, 2007.

Angela Leos
Notary public in and for the State of Oregon

My Commission Expires: Feb. 23, 2011



Directory to Phone Service

Telephone subscribers requiring changes to their current directory white pages listings or those subscribers requesting the set-up of new listings to appear in the White Pages should contact their local telephone service provider directly to arrange for such listing services.

Malheur Bell

Administrative Office
225 Southwest 2nd St.
Ontario, OR 97914

Including

Nyssa, Ontario, Oregon Slope, Vale

Business Office

New service, changing and disconnecting service, billing questions, long distance and DSL889-5321

Repair Service

For your home889-4900
For your business889-4901

Directory Assistance

Local1 + 4-1-1
Long Distance1 + (area code) + 555-1212

Buried Cable Location Service

Call two work days in advance before you dig1 800 332-2344



New Telephone Services

For Your Business1 800 393-1413

Customer Care Information

Business Services1 800 393-1413
Technical Support1 888 849-0640

New Data Services

Business Internet1 800 393-1413

General Information1 800 393-1413

Worldwide Web Address

mcleodusa.com

Midvale Telephone Exchange, Inc.

Administrative Office
Post Office Box 7
Midvale, ID 83645

Including

Midvale

Midvale Telephone Exchange, Inc. (cont'd)

Business Office

New service, changing and disconnecting service and billing questions355-2211

Repair Service355-2211

Buried Cable-Locating Service1 800 342-1585

Including

Harper, OR

Business Office

New service, changing and disconnecting service, billing questions1 800 462-4523 or 358-2400

Repair Service

.....1 800 462-4523 or 358-2400

Buried Cable-Locating Service1 800 332-2344

Including

Juntura, OR

Business Office

New service, changing and disconnecting service, billing questions1 800 462-4523 or 277-3338

Repair Service

.....1 800 462-4523 or 277-3338

Buried Cable-Locating Service1 800 462-4523

Including

Warm Lake

Business Office

New service, changing and disconnecting service, billing questions1 800 462-4523 or 632-2211



Continued next page

Continued next column

MACKAY Stuart 1680 Crystal Ln WSR 83672 549-2019
 Erin & Kelly 1680 Crystal Ln WSR 83672 549-0626
MACKIE Vivian 538 N 6th 83661 642-4394
MACKENSTADT Laura 541 889-5252
MACKENZIE A Scott 1202 Jessica Av FRTLND 83619 452-5042
 Andrew Scott 213 Washington MCCLL 634-7943
 Bob 1812 N Vista FRTLND 83619 452-5728
 Bob & Jan 600 Three Rivers Way FRTLND 83619 452-5050
MACKENZIE BODY & FENDER 124 NW 1st Ave ONT 97914 541 889-3229
MACKENZIE David 429 Krause Rd WSR 83672 549-0208
 541 889-0067
 Kyle 247 SW Lorcut NEW PLYMTH 83655 278-8091
 Lark 125 12 Avenue North 83661 642-3227
 Lark 2325 Roxy Dr 83661 642-8995
 Robert & Sandra 2604 Applewood FRTLND 83619 452-6832
 Ryanne 1409 NW 17th St FRTLND 83619 452-2848
MACKES A 278-3278
MACKIE Dean 863 Morgan Ave ONT 97914 541 889-6123
 Denny 2126 SW 2nd Ave ONT 97914 541 823-1123
 Doris & Roger 5589 Highway Spur 95 ONT 97914 541 262-3099
 Evan & Lavanya 353 Oxbow Ave ONT 97914 541 889-4795
 Jamica 2310 Denise Cr 83661 642-3969
 Jerry 351 Onion Ave ONT 97914 541 889-6266
 Joe 3651 Harmony Ln ONT 97914 541 881-1234
 John MCCLL 634-4945
 Larry D 709 E Cherry NEW PLYMTH 83655 278-3822
 Mistry 13 13th Ave N 83661 642-6127
 Stephen CMBRDGE 83610 257-3570
MACKLIN Mike & Christina 670 N Oregon St ONT 97914 541 889-6292
 Stephen R & Linda 9900 Payette Heights Rd 83661 642-2834
MACK'S GROCERY 5586 Highway Spur 95 ONT 97914 541 262-3666
MACLEAN Allan & Kathryn 993 Haas Rd WSR 83672 549-2468
 Douglas CNCL 83612 253-4400
MACLEANS GARAGE 1210 State WSR 83672 549-1400
MACMILLAN A R DRWLLY 83615 325-8037
MACNICHO Douglas 36 Rogers Ln MCCLL 63638 634-4932
 Lori CNCL 634-9564
MACPHEE Ed 507 N 4 83661 642-9612
MACPHERSON D 154 Sunset Dr ONT 97914 541 889-5449
MACRAE James A 609S Little Willow Rd 83661 642-4831
MACY'S NORTHWEST
 Bess Towne Square BSE 322-6400
 Karcher Mall Shopping Center NMP 467-3393
MADARIAGA Richard & Elicia 2455 7th Ave N 83661 642-2578
MADARIETA Sally 1248 6th Ave N 83661 642-6160
MADARUS A 541 372-8007
MADONN'S MELODY RANCH 4950 Elmote Rd FRTLND 83619 452-5377
MADDOX Dave & Lori 1021 Lower Crane Rd WSR 83672 549-2350
 Dwight 549-2351
 Love & Pauline 340 SE 16th Ave ONT 97914 541 889-6282
 Trevor & Taylor 1021 Lower Crane Rd WSR 83672 549-3321
MADDUX Bonnie 642-2002
MADER Evelyn 933 N 8 83661 642-3203
 George B 4520 SE 1 Ave NEW PLYMTH 83655 278-3338
 Richard F & Karen MCCLL 634-4994
MADERA Antonio 745 Upper Rd WSR 83672 549-3711
 Eldio 697 SE 9th Ave ONT 97914 541 823-0884
 Emelia 986 NW 9th St ONT 97914 541 823-9414
 Ignacia 789 Sierra Dr ONT 97914 541 823-0226
 Imelda 1256 W 3 WSR 83672 549-1483
 Juan 267 NW 2nd St ONT 97914 541 889-4026
 Placido 3228 Malheur Dr ONT 97914 541 889-9208
 V Amatista 695 SE 9th Ave ONT 97914-544 889-1989
MADISON Loretta & Scott 507 Cammy Dr MCCLL 634-1748
 Lowell J NEW MEDIA 83654 347-2286
 Roger DRWLLY 83615 325-8275
MADRID A 430 10th Ave N 83661 642-4713
 Pierrette 5400 Sand Hollow Rd NEW PLYMTH 83655 278-0121
 Robert G 751 N Oregon St ONT 97914 541 889-3998
 Rosemary 326 S 11 83661 642-0171
MADRIGAL Jorge 124 E Park St WSR 83672 549-2302
 Luis 60 S 12 83661 642-6999
 Rau 653 Alberta Ave NYSSA 97913 541 372-0266
MADRONA MORTGAGE INC Yacht Club Bldg MCCLL 634-0015
MADSEN Chet 2073 N Galena Rd CNCL 83612 253-4815
 Steve W & Nancy R 270 NW 3 Av FRTLND 83619 452-6044
 Victoria 1500 W 7th WSR 83672 549-1739
MADS TOWING 930 E Liberty WSR 83672 414-4233
MADSDA Dick 1273 Midway Way ONT 97914 541 889-8824
 Frank H 74 SW 18th St ONT 97914 541 889-3343
 George E 1912 W Idaho Ave ONT 97914 541 889-4565
 John & Lisa 844 Triand Dr ONT 97914 541 889-3655
 Mike & Nita 1207 SW 2nd Ave ONT 97914 541 889-7353

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Dr. Robert Mains Medical Director 541.235.8060 640 SW 4th Ave., Ontario

MAGUIRE Frank 1515 Cove Rd WSR 83672 549-8078
 Mike & Judy 255 Ernesto Dr MCCLL 63638 634-7105
MAHA Bob 810 Haul Rd VALE 97918 541 473-2738
 J 338 N 4th 83661 642-1204
 Larry & Sharon 1061 D St W VALE 97918 541 473-2729
 Wayne 1391 Highway 20 VALE 97918 541 473-2320
MAHANY Bill E 549-1847
MAHER Michael MCCLL 634-3136
MAHLER Calvin 4680 SE 4 Av NEW PLYMTH 83655 278-3035
 Cameron 7105 Little Willow Rd 83661 642-4460
 Edwin L 5 Of Fruitland FRTLND 83619 452-3883
 M 320 S W 2 St FRTLND 83619 452-5460
 M H 309 E Idaho NEW PLYMTH 83655 278-3621
 Sam & Deborah 1024 W 3 WSR 83672 549-3817
 Samuel 2187 Bench Rd VALE 97918 541 473-4266
 Tom & Katie 4930 S Whitley Dr FRTLND 83619 452-6979
MAHN Gary & Kathy 209 W Lake MCCLL 634-2137
MAHON Joe & Kim 205 S Clarendon CNCL 83612 253-0292
MAHON LOGGING INC SHOP 1078 E Whiteley 253-6415
MAHON Mark & Sandy 2192 Coyote Run CNCL 83612 253-1124
 Tom & Judy 1078 E Whiteley Ave 253-4390
MAHONEY SAHL Jennifer MCCLL 634-1181

MAHONY MICHAEL R
 280 A Street East 97918 541 473-3141
MAHONY MICHAEL R atty 280 A St E VALE 97918 541 473-3141
 Res 541 889-2316
MAHONY Mike & Margie 541 889-2316
MAIER Eric L CSODE 83611 382-3538
MAILLARD Mark 215 Pleasant Dr NEW PLYMTH 83655 278-0164
MAIN Cameron LGLE 83542 628-3672
MAIN CONNECTION 113 S Main CSODE 83611 382-3825
MAIN John L & Alice 950 Ada Rd NEW PLYMTH 83655 278-5468
 Kent 414 N 4th St NYSSA 97913 541 372-5068
 M 541 372-5068
 Nancy 3645 Butte Dr ONT 97914 541 881-8981
MAIN STREET AUTOMOTIVE 203 N Main 83661 642-2014
MAIN STREET HAIR COMPANY 103 N Main RGONS 83549 628-3350
MAIN STREET MALL S N Main 83661 642-7313
MAIN STREET STATION 628-3818
MAIN STREET SWEETS 111 Main CSODE 83611 382-3338
MAINE Harold 704 Butler Blvd ONT 97914 541 889-6925
 Merle 3196 SW 12th Ave ONT 97914 541 889-4175
 Tracy 620 Emison Ave NYSSA 97913 541 372-2175
MAINI Mike & Melissa DRWLLY 83615 325-0709
MAIRS Robert 319 Douglas Rd ONT 97914 541 262-3535
MAIRS ROBERT DO 1239 SW 4th Ave ONT 97914 541 889-2229
MAIRS Terry 541 889-4743
MAJOR Alton & Emma 4465 SW 5 Av NEW PLYMTH 83655 278-3022
 Leon 3585 Greenfield Rd VALE 97918 541 473-3249
MAJORS Jennifer 1974 Decker Dr 83661 642-4553
 Jim 1120 S Avenue South 83661 642-5059
MAJURE Joyce 258 Ernesto MCCLL 63638 634-1312
MAKI Edwin & Edna 174 Aara Ln DRWLLY 83615 325-8534
 Jack Jake LK FRK 83635 634-5754
 Robert 642-6971
 Will 98 Maki Ln LK FRK 83635 634-8512
MAKIN Orville 396 Clark St VALE 97918 541 473-3823

MAKING TRACKS CYCLERY & FITNESS
 290 S Oregon St ONT 97914 541 889-5575
MANKINSON Kayla 721 Dora Ave WSR 83672 549-1883
MARKUCH Rodney 643 S 12th 83661 642-4950
MALAGARA Joel 2190 NE 19 Ave 83661 642-1313
MALAMUD T J MCCLL 634-7440
MALAY C 549-0566
 Leona 1725 E 6th WSR 83672 414-1767
 M J 1285 Pioneer Rd WSR 83672 549-1766
MALCHOW Jesse 2833 Highway 20 VALE 97918 541 473-3527
MALDONADO Joe 671 NW 4th St ONT 97914 541 889-2654
 Miguel 1221 SW 3rd Ave ONT 97914 541 889-2822
 Rinaldo 434 E Butterfield WSR 83672 549-2934

MALHEUR BELL
 BUSINESS OFFICE 225 SW 2nd ST ONT 97914 541 889-5321
 REPAIR SERVICE 541 889-4900
 BURIED CABLE INFORMATION 225 SW 2nd ST ONT 97914 800 332-2344
 LONG DISTANCE SEE CALL-GUIDE 6
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 FOR YELLOW PAGE ADVERTISING CALL COLLECT DIAL O
 1108 SW 6th St 303 337-8000
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 DIRECTORY ASSISTANCE 1-411
 LONG DISTANCE SEE CALL GUIDE 6

MALHEUR BUTTE BAPTIST CHURCH 3848 Butte Dr ONT 97914 541 889-6004
MALHEUR COUNCIL ON AGING 842 SE 15c Ave ONT 97914 541 889-7651
MALHEUR COUNCIL ON AGING & COMMUNITY SERVICES
 842 SE 15c Ave ONT 97914 541 889-7651
MALHEUR COUNTY CASA INC 2455 SW 4th Ave ONT 97914 541 881-1676
MALHEUR COUNTY CHILD DEVELOPMENT CENTER
 790 SW 7th Pl ONT 97914 541 889-2393
MALHEUR COUNTY COMMUNITY CORRECTIONS
 See Government Section
 1682 SW 4th St ONT 97914 541 889-2804
MALHEUR COUNTY EXTENSION OFFICE See Government Section
MALHEUR COUNTY FAIRGROUNDS 795 NW 9th St ONT 97914 541 889-3431
MALHEUR COUNTY FAMILY PLANNING CLINIC
 1108 SW 6th St 541 889-7279
MALHEUR COUNTY FARM BUREAU
 2546 SW 4th Ave ONT 97914 541 889-6414
MALHEUR COUNTY HEAD START 824 Adrian Blvd - NYSSA 97913 541 372-3769

MAGGARD TRANSMISSION REPAIR INC
 139 N 2nd Ave ONT 97914 541 889-9060
 Toll Free-Dial 1 & Then 800 240-9060
MAGNUSON Bob Rich SW of New Plymouth NEW PLYMTH 83655 278-3072
 Donald 311 S 12 FRTLND 83619 452-3530
 John & Tamara 4422 Bellows Dr ONT 97914 541 881-1615
 Keith 916 N W 2 FRTLND 83619 452-5352
 Larry Bear CPRM 83612 258-4225
MAGRINI Frank 685 NW 3rd St ONT 97914 541 889-8183

June 4, 2007

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Malheur Bell Products and Services

Basic Rates and Special Programs

Malheur Bell is your local telephone company providing service to customers from the Oregon Slope down to Adrian and as far west as Brogan. Headquartered in Ontario, we are designated as an Eligible Telecommunications Carrier by meeting the guidelines set forth by the Federal Communications Commission and the Oregon Public Utilities Commission. We are here to provide the absolute best in quality service to you, our valued customers.

BASIC SERVICE RATES

At Malheur Bell, we offer basic telephone service to residential customers for a rate of \$13.80 per month, and our rate for basic service to business customers is \$28.99 per month. This basic service rate is available throughout our service area. Basic telephone service allows voice grade access through the public switched network for unlimited local calling minutes. Our basic service includes touch tone service. This service also allows you access to emergency services such as E911, as well as operator services, inter-exchange carriers and directory assistance.

LOW INCOME PROGRAMS

Low income customers may be eligible for programs through the Oregon Telephone Assistance Program (OTAP), Lifeline or Link-up program. These programs provide discounts from the basic service rates. Contact our business office to find out how to qualify and apply for these programs.

If you have any questions about these rates and services available at Malheur Bell, call the Malheur Bell business office on 889-5321. Or, feel free to stop by the office at 225 SW 2nd St., Ontario and discuss your questions face-to-face with one of our professional customer service representatives. As always, it is our goal to provide the absolute best quality service to you, our valued customer.

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www.malheurbell.net

International Area Codes

Singapore 65*+15	Tanzania 255+10	Uruguay 598+4	Antigua & Barbuda268
Slovakia 421+8	Dar Es Salaam 222	Montevideo 2	Bahamas242
Bratislava 2	Thailand 66+14	Venezuela 58+3	Barbados246
Kosice 55	Bangkok 2	Caracas 212	Bermuda441
Slovenia 386+8	Tunisia 216+8	Maracaibo 61	Cayman Islands345
Maribor 2	Tunis 1	Viet Nam 84+13	Dominica767
South Africa 27+9	Turkey 90+9	Ho Chi Mihn 8	Dominican Republic809
Cape Town 21	Ankara 312	Hanoi 4	Grenada473
Johannesburg 11	Istanbul Asia 216	Yemen 967+10	Guam671
Pretoria 12	Istanbul Europe 212	Sana'a 1	Jamaica876
Spain 34+8	Uganda 256+10	Yugoslavia 381+8	Montserrat664
Barcelona 93	Kampala 41	Belgrade 11	North Mariana Is.670
Las Palmas (Canary Is.) 28	Ukraine 380+10	Zambia 260+9	Puerto Rico787
Madrid 91	Kiev 44	Lusaka 1	St. Kitts & Nevis869
Sri Lanka 94+12	United Arab Emirates 971+11	Zimbabwe 263+9	St. Lucia758
Colombo Central 1	Abu Dhabi 2	Harare 4	St. Vincent784
Suriname 597*+4	Dubai 4	* City Codes not required.	Trinidad & Tobago868
Sweden 46+8	United Kingdom 44+7	The following Caribbean Islands and other countries are part of the North American Numbering Plan, and do not require country codes. These locales may be reached by dialing 1 + (area code) + (local number).	Turks & Caicos649
Goteborg 31	Belfast 2890	American Samoa684	Virgin Islands
Stockholm 8	Cardiff 2920	Anguilla264	British284
Switzerland 41+8	Edinburgh 131		U.S.340
Berne 31	Glasgow 141		
Geneva 22	Liverpool 151		
Zurich 1	London		
Syria 963+9	Inner 207		
Damascus 11	Outer 208		
Taiwan 886+15	United States 1		
Taipei 2			

Consumer Tips

You are protected by state and federal regulations that guide the way telephone companies do business. There are also things you can do to help protect your privacy and safety. Some consumer guidelines are listed here.

Pay Per Call Service Information

What "900" Numbers are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers. Charges for "900" calls appear on the Interexchange Carrier page of your bill. "900" calls contain an introductory disclosure message specifying types of charges, time necessary to complete the call, and an option to disconnect without charge at the end of the introductory message.

The price and content of "900" services are the responsibility of the companies that provide the information.

How to Block Calls to "900" Numbers

Your local telephone company will assist you in blocking calls from your line to "900" numbers.

Other Questions About "900" Numbers

If you have a complaint or dispute about the "900" services, call the interexchange carrier. Services that contain illegal or sexually explicit material are not allowed. Nor is your telephone service disconnected for disputes about payment of "900" charges.

Financial Assistance

Several programs provide financial help depending on your circumstances. The Low-Income Energy Assistance Program (LIEAP) provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help customers.

Telephone Assistance Programs

The Telephone Assistance Program (TAP) provides reduced phone bills for qualified low-income residence customers.

The Link-Up program provides financial help with telephone service connection charges for qualified low-income residence customers.

If you live on Tribal Lands and participate in a qualifying low-income program, you could receive additional benefits.

Call your local telephone company for more information about Telephone Assistance Programs.

You may also contact www.lifelinesupport.org for more information.



Oregon Telephone Assistance Program (OTAP) Application

Online OTAP Applications: To print or complete an online application please visit: <http://www.rspf.org>.

The Oregon Telephone Assistance Program (OTAP) can help you with your phone bill. If you qualify, you will receive a reduction of up to \$13.50 off your phone bill. If you have telephone service, you may be eligible for the telephone discount if you receive one of the following **qualifying Oregon State Benefits**:

- ♦ **Food Stamps**
- ♦ **Temporary Aid to Needy Families (TANF)**
- ♦ **Supplemental Security Income (SSI) from State** (*NOT Social Security (SSI/SSD) from the Federal Government*)
- ♦ **Certain State Medical Programs or State Medicaid** (*NOT Medicare from the Federal Government*)

The following is a list of residential phone companies that participate ~ **NOT all phone companies offer the OTAP discount.**
There are 3 cellular phone companies that participate ~ they are highlighted and marked with an * below.

ASOTIN	CLEAR CREEK	HOME PHONE CO.	MT. ANGEL	PINE PHONE CO.	ST PAUL
BEAVER CREEK	COLTON	MALHEUR HOME	NEHALEM	PIONEER	STAYTON CO.
CANBY CO-OP	COMSPAN	MIDVALE TEL. EX.	NORTH STATE	QWEST	TRANS CASCADE
CASCADE UTILITIES	EAGLE	MOLALLA	OREGON TEL. COR	ROOME TEL COM	VERIZON
CENTURYTEL	GERVAIS	MONITOR	OREGON/IDAHO UTILITIES	SCIO MUTUAL	
CITIZENS/FRONTIER	HELIX	MONROE	PEOPLE'S	SPRINT/EMBARQ	
*WIRELESS TELEPHONE COMPANIES			* EDGE WIRELESS	* UNICEL	* U S CELLULAR

The person filling out this application **MUST** have their name on the phone bill. The name **MUST** be consistent with your legal name used to receive one of the qualifying State benefits listed above. OTAP benefits start on the date the PUC receives the signed OTAP application. **You MUST have phone service before you can get the OTAP credit.** The credit **WILL STOP** if you no longer receive one of the State benefits listed above.

(Cut on dotted line and mail the bottom portion of the application to the PUC)

Please type your information below or print and write clearly.

Applicant's First/Last Name (<u>The applicant's name MUST be on the phone bill</u>)	Applicant's Social Security Number	Date of Birth
<input type="text"/>	<input type="text"/>	<input type="text"/>
Applicant's Home Address	City	Zip
<input type="text"/>	<input type="text"/>	<input type="text"/>
Applicant's Mailing Address (<u>only if different from your home address</u>)	City	Zip
<input type="text"/>	<input type="text"/>	<input type="text"/>
Applicant's Phone Company (<u>eligible phone company from list above</u>)	Applicant's Phone Number	
<input type="text"/>	<input type="text"/>	

I want the phone company to reduce my phone bill each month under OTAP. I give PUC permission to verify I receive benefits from a public assistance agency and to share the information on this form with the phone company. I will call the PUC when I no longer receive Food Stamps, Oregon Medical Assistance, SSI or TANF. I understand that my name **MUST** be on the telephone bill in order to receive OTAP benefits. Please allow approximately 30-90 days for the phone company to apply the credit to your phone bill.

<input type="text"/>	<input type="text"/>	New phone service in last 60 days? <input type="checkbox"/> Yes <input type="checkbox"/> No
Applicant's Signature	Date	

Questions? Call the PUC 1-800-848-4442 Voice or 1-800-648-3458 (TTY). In the Salem area: 503-373-7171.
Email Address: puc.otap@state.or.us

Please Mail Application to: PUC, PO Box 2148, Salem OR 97308 or Fax to: 503-378-6047.