## **DOCKET NO. UM 1310**

### Required Cover Sheet for Submission of <u>2007 Annual ETC Recertification Reports</u> Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: <u>Citizens Telecommunications of Oregon</u>, dba Frontier Communications of Oregon

Filing date: \_\_June 22, 2007\_\_

Is this: Original submission? <u>X</u>\_\_\_\_\_ OR

Revised submission? \_\_\_\_\_ If revised, please identify which reports are being revised \_\_\_\_\_

Person to contact for questions:

Name <u>Ingo Henningsen</u>

Phone number <u>801-274-3127</u>

E-mail address \_\_ingo.Henningsen@czn.com

**Filing instructions**: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. <u>Also</u> send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

<u>For US mail</u> :	Public Utility Commission of Oregon Attn: Filing Center PO Box 2148 Salem, OR 97308-2148
For other carriers:	Public Utility Commission of Oregon Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

#### 2007 Annual Recertification Reports for ETCs in Oregon Docket No. UM 1310 Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings All ETCs
- 1.2. Comparable Local Usage Plan **CETCs only**
- 1.3. Supported Services Not Provided CETCs only
- 1.4. Equal Access Acknowledgement CETCs only
- Report #2
   Unfulfilled Service Requests

   2.1. Unfulfilled Service Requests/Held Orders All ETCs

   2.2. Service Request Processing CETCs only
- Report #3 Evidence of Advertising for Basic Supported Services All ETCs
- Report #4Low-income Services All ETCs4.1. Number of Lifeline Customers4.2. Advertising of Low-income Program Service Offerings
- Report #5 Outage Report All ETCs
- <u>Report #6</u> <u>Trouble Report</u> All ETCs
- <u>Report #7</u> <u>Network Improvement Plan</u> **CETCs only**
- <u>Report #8</u> <u>Special Commitments/Requirements</u> **CETCs only**
- <u>Report #9</u> <u>Certifications</u> All ETCs
  - 9.1. IAS or ICLS Certification Copy All ETCs Receiving IAS or ICLS
  - 9.2. Certification of Use of Universal Service Funds All ETCs Receiving Traditional High-Cost Support (HCL, LSS)
  - 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – All ETCs

## **Report #1 – Supported Services Offerings**

#### **<u>1.1. Basic Local Usage Service Offerings</u> – All ETCs**

#### Choose either A. or B. below, as applicable:

A. X\_Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence: <u>Citizens Telecommunications Co. of Oregon</u> <u>PUC OR No. 3 Sec. 3 pgs 1-40</u>

2. Business: <u>Citizens Telecommunications Co. of Oregon</u> <u>PUC OR No. 3, Sec 3, pgs 1-40</u>

B. \_\_\_\_ Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

#### **<u>1.2. Comparable Local Usage Plan</u> – CETCs only**

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes \_\_\_\_ no \_\_\_\_

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability.

#### **<u>1.3. Supported Services Not Provided</u> – CETCs only**

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911):

Are these services provided currently? yes \_\_\_\_\_ no \_\_\_\_\_ If no, explain why not: \_\_\_\_\_\_

#### **<u>1.4. Equal Access Acknowledgement</u> – CETCs only**

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes \_\_\_\_\_ no \_\_\_\_\_

# <u>Report #2 – Unfulfilled Service Requests</u>

### 2.1. Unfulfilled Service Requests/Held Orders – All ETCs

#### Choose either A. or B. below, as applicable:

- A. X Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. \_\_\_\_ Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
  - The number of customer requests for supported services that were not fulfilled during calendar year 2006: \_\_\_\_\_.
     If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  - 2. \_\_\_\_ The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: \_\_\_\_\_.
    If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

#### 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

# <u>Report #3 – Evidence of Advertising for Basic Supported Services</u> (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

Basic service offerings are advertised in telephone directories, local newspapers, and direct mailings.

See Attachments

# Report #4 – Low-income Services – All ETCs

### 4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area:  $\underline{731}$ .

<u>**CETCs only</u>** - also list counts by ILEC service area as follows:</u>

ILEC Svc Area	No. of Lifeline customers

### 4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

See attachments

# Report #5 - Outage Report - All ETCs

#### Choose either A. or B. below, as applicable:

- A. X Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.
- B. \_\_\_\_\_ Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.
  - 1. \_\_\_\_ The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. \_\_\_\_ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was \_\_\_\_\_.

> If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

# <u>Report #6 – Trouble Report</u> – All ETCs

#### Choose <u>either A. or</u> B. below, as appropriate:

A.  $\underline{X}$  Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. \_\_\_\_ Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u>	Switch A (location)	Switch B (location)
No service		
Network busy		
Interruption of service		
Poor reception		

2. \_\_\_\_\_ The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: \_\_\_\_\_ per 100 working access lines.

# <u>Report #7 – Network Improvement Plan</u> – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

\_\_\_\_\_

7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
  - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
  - 7.3.2.2. Detailed information for each project that will use support funds:
    - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
    - 7.3.2.2.2. The start date and completion data (by quarter).
    - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
    - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
    - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
    - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

# <u>**Report #8 – Special Commitments/Requirements – CETCs only</u>**</u>

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_\_ no \_\_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

# Report #9 - Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

See attachments

# <u>9.2. Certification of Use of Universal Service Funds</u> – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

See Attachments

### <u>9.3. Certification of Emergency Functionality and Compliance with Service Quality</u> <u>and Consumer Protection Measures</u> – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

See Attachments

#### AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Gregg C. Sayre, being of lawful age and duly sworn, on my oath, state that I am the Assistant Secretary [an officer] of Citizens Telecommunications Co. of Oregon ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2007.

\_\_\_\_\_ (Company)

By: \_\_\_\_\_ (Name)

Its: \_\_\_\_\_ (Title)

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ day of \_\_\_\_\_, 2007.

Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_

### AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Gregg C. Sayre, being of lawful age and duly sworn, on my oath, state that I am the Assistant Secretary [an officer] of Citizens Telecommunications Co. of Oregon ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

	emain functional in emergencies, and, with service quality and consumer protection measures in
(check	
<u>X</u>	applicable Oregon Commission rules, or
t	he CTIA Consumer Code for Wireless Carriers, or
(	other (describe and explain conformance with requirements of
	Order No. 06-292):
DATED this	day of, 2007.
	(Company)
Ву:	(Name)
Its:	(Title)
SUBSCRIBED AND	SWORN to before me this day of, 2007.
SUBSCRIDED AND	swort to before me tins day or, 2007.
Notary public in and	for the State of Oregon
v 1	č
My Commission Exp	ires:

•	. *	
	Affidavit of Publication	
	Ibe News-Review	
	Roseburg, Oregon	
	ISSUED DAILY EXCEPT SATURDAY	
	STATE OF OREGON COUNTY OF DOUGLAS Ss.	
	I, SAM HOLLENBECK, being first duly sworn, depose and say that I am the Business Manager, of The News-Review, a newspaper of general circulation, as defined by ORS 193.010 and 193.020; printed and published at Roseburg in the aforesaid county and state; that the	Frontier, a Citizens Communications Company, is a community telecommunications service provider who offers basic and enhanced services at reasonable rates within its serving areas. Basic services are offered at the following rates:         Single Party Residence Service       \$ 12.67 / mo.*         Single Party Residence Service       \$ 22.32 / mo.*         Federal Subscriber Line Charge- Single Line       \$ 6.50 / mo.         (Residence)       Federal Subscriber Line Charge- Non Primary       \$ 7.00 / mo.         (Residence)       Federal Subscriber Line Charge- Multi Line       \$ 9.20 / mo.         (Business)       Directory Assistance       \$ 0.50 / call after initial 2 calls         Touch Tone Service       \$ 2.40 / mo.         Emergency 911 Service Surcharge(s)       Charge varies based on location
	a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for 1 successive and consecutive days in the following issues:	Emergency 911 Service Surcharge(s) Emergency 911 Calls *Additional charges apply for Extended Area Service. Budget Measured Service matalso be available. Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts off these basic local service charges throug state-specified telephone assistance plans. Your eligibility to participate in these programs will be verified by Frontier or by an authorized state agency. Basic services are offered to all consumers in the Frontier territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 800-921-8101 for further information.
	 December 5, 2006	www.FrontierOnline.com DR 2006
	The fee actually charged by such newspaper for such publication is \$ 78.75.	#6978 Pub. Date: December 5, 2006
	Sony Warland	•
	Subscribed and sworn to before me this 5th day of	
	December, 2006	
	OFFICIAL SEAL AMY C MC MASTER NOTARY PUBLIC - OREGON COMMISSION NO. 364381 MY COMMISSION EXPIRES JAN. 6, 2007	

# OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP) & LINK-UP AMERICA

Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC-authorized subscriber line charge.

**LINK-UP AMERICA:** The Link-Up America Program helps qualified low-income individuals by paying for one-half of the line-connection portion of the hook-up charges for new residential telephone service. Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

**ELIGIBILITY:** Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the **OTAP** Program or Link-Up America:

- Food Stamps
- Welfare Medical ID Card
- Oregon Health Plan
- Supplemental Security Income
- Low-Income Energy Assistance Program\*

\***Note:** If a person qualifies only for the Low-Income Energy Assistance Program, he or she will only be eligible for Link-Up America, and not for OTAP.

**HOW TO APPLY:** To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information, please call toll free at 1-800-848-4442, or write to:

Public Utility Commission of Oregon PO Box 2148 Salem OR 97308-2148

#### Interstate Common Line Support (ICLS) 2006 - 2007

June 15, 2006

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554



Ms. Karen Majcher Vice President – High Cost and Low Income Division Universal Service Administration Company 2000 L Street, NW, Suite 200 Washington, DC 20036

#### Re: CC Docket No. 96-45 Interstate Common Line Support - ICLS Annual Certification Filing

This is to notify the Federal Communications Commission ("the Commission") that Citizens Communications Company will use its Interstate Common Line Support only for the provision, maintenance and upgrading of facilities and service for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study areas listed below.

Study Area Name	State	Study Area Code
Frontier Communications of Lamar County	AL	250301
Frontier Communications of Georgia	1 GA	220357
Frontier Communications of Mississippi	MS	280460
Frontier Communications of DePeu	IL	340998
Frontier Communications of Indiana	IN	320750
Frontier Communications – St Croix	WI	330944
Frontier Communications of Viroqua	WI	330967

Sincerely,

Date:

Katherine Caminiti Vice President – Corporate Accounting

Citizens Communications Company 3 High Ridge Park Stamford, Connecticut 06905 (203) 614-5600

#### Interstate Access Support (IAS) 2006 - 2007

June 15, 2006

Ms. Marlene. H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Ms. Karen Majcher Vice President – High Cost and Low Income Division Universal Service Administration Company 2000 L Street, NW, Suite 200 Washington, DC 20036

Re: CC Docket No. 96-45 Interstate Access Support - LAS Annual Certification Filing

This is to notify the Federal Communications Commission ("the Commission") that Citizens Communications Company will use its Interstate Access Support only for the provision, maintenance and upgrading of facilities and service for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study areas listed below.

Company Name	(Study Area Name]	State	Study Area Code
Citizens Utilities Rural Company, Inc.		AZ	452172,
Citizens Telecommunications Company of the White Mounta	AZ	454426	
Citizens Telecommunications Company of California, Inc.		CA	542308
Citizens Telecommunications Company of the Golden State		CA	543402
Citizens Telecommunications Company of Tuolumne		CA	544342
Citizens Telecommunications Company of Idaho		ID	474427
Citizens Telecommunications Company of Illinois		1 IL	341183
Citizens Telecommunications Company of Iowa	[Minnesota/South]	IA	367123
Citizens Telecommunications Company of Minnesota, Inc.	[Lakes]	MN	361123
Citizens Telecommunications Company of Minnesota, Inc.	(South]	MN	367123
Citizens Telecommunications Company of Montana		MT	484322
Citizens Telecommunications Company of Nebraska		NE	371128
Citizens Telecommunications Company of Nevada	[North]	NV	554431
Citizens Telecommunications Company of Nevada	[South]	NV	554432
Citizens Telecommunications Company of New York, Inc.	[Upstate]	NY	154.532
Citizens Telecommunications Company of New York, Inc.	[Red Hook]	NY	154533
Citizens Telecommunications Company of New York, Inc.	[Western Counties]	NY	154534
Citizens Telecommunications Company of North Dakota		ND	381131
Citizens Telecommunications Company of Oregon		OR	533401
Citizens Telecommunications Company of Tennessee LLC		TN	294336



Interstate Access Support — Junc 1, 2006 Self

Certification Letter

Citizens Communications Company

Docket No. 96-45 IAS Self Certification

Company Name	[Study Area Name)	State	Study Area Code
Citizens Telecommunications Company of the Volunteer State LLC			290577
itizens Telecommunications Company of Utah			504429
Citizens Telecommunications Company of West Virginia	[Bluefield)	WV	204339
Citizens Telecommunications Company of West Virginia	[Mountain State]	WV	200271
Citizens Telecommunications Company of West Virginia	[St Mary's]	WV	204338
Navajo Communications Company, Inc.	[Arizona]	I AZ	454449
Navajo Communications Company, Inc.	[New Mexico)	NM	494449
Navajo Communications Company, Inc	[Utah]	UT	504449
Ogden Telephone Company		NY	150110
Rhinelander Telephone Company	[Crandon]	WI	330870
Rhinelander Telephone Company	[Headwaters]]	WI	330891
Rhinelander Telephone Company	[Rhinelander]	WI	330940
Rhinelander Telephone Company	[Rib Lake)	WI	330941
Frontier Communications of Alabama, Inc.		AL	250306
Frontier Communications of the South, Inc.	[Alabama]	AL	250318
Frontier Communications of the South, Inc.	{Florida]	FL	210318
Frontier Communications of Fairmount, Inc.		GA	220362
Frontier Communications of Illinois, Inc.		IL	341038
Frontier Communications of Lakeside, Inc.		IL	341011
Frontier Communications - Midland, Inc.		IL	341055
Frontier Communications of Mt. Pulaski, Inc.		IL	341061
Frontier Communications of Orion. Inc.		IL	341067
Frontier Communications - Prairie, Inc.		IL	341073
Frontier Communications of Schuyler, Inc.		IL	341079
Frontier Communications - Thorntown, Inc.		IN	320828
Frontier Communications of Iowa, Inc.		IA	351127
Frontier Communications of Michigan, Inc.	[Michigan]	MI	310682
Frontier Communications of Michigan, Inc.	[Ohio]	OH	300682
Frontier Communications of Minnesota, Inc.		MN	361367
Frontier Communications of AuSable Valley, Inc.		NY	150072
Frontier Communications of New York, Inc.		NY	150100
Frontier Telephone of Rochester, Inc.		NY	150121
Frontier Communications of Seneca-Gorham, Inc.		NY	150122
Frontier .Communications of Sylvan Lake, Inc.		NY	150128
Frontier Communications of Breezewood, Inc.		PA	170149
Frontier Communications of Canton, Inc.		PA	170152
Frontier Communications of Lakewood, Inc.		PA	170178
Frontier Communications of Oswayo River, Inc.		PA	170194
Frontier Communications of Pennsylvania, Inc.		PA	170168
Frontier Communications of Yongyivana, Inc.		WI	330912
Frontier Communications of Wisconsin, inc.			330964

Interstate Access Support-June 1, 2006 Self Certification Letter

Citizens Communications Company CC Docket No. 96-45 IAS Self Certification June 15, 2006 Page 3 of 3

Sincerely,

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Date:

Katherine Caminiti Vice President – Corporate Accounting

Citizens Communications Company 3 High Ridge Park Stamford, Connecticut 06905 (203) 614-5600

interstate Access Support — June 1, 2006 Self Certification Letter

#### AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Gregg C. Sayre, being of lawful age and duly sworn, on my oath, state that I am the Assistant Secretary of Citizens Telecommunications Company of Oregon ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
  - $\underline{X}$  applicable Oregon Commission rules, or
  - the CTIA Consumer Code for Wireless Carriers, or
  - \_\_\_\_\_ other (describe and explain conformance with requirements of Order No. 06-292):

DATED this  $13^{\text{tt}}$  day of  $\int \sqrt{2007}$ .

Citizens Telecommunications Company of Oregon

By: Gregg C Savre

Its: Assistant Secretary

SUBSCRIBED AND SWORN to before me this  $13^{tt}$  day of June, 2007.

Notary public in and for the State of New York

My Commission Expires: HOLLY M. JAMES Notary Public, State of New York Qualified in Monroe County My Commission Expires Nov. 30,

#### AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Gregg C. Sayre, being of lawful age and duly sworn, on my oath, state that I am the Assistant Secretary of Citizens Telecommunications Company of Oregon ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this  $13^{t/2}$  day of  $\overline{J_{u}}$ , 2007.

Citizens Telecommunications Company of Oregon

By: Gregg C.

Assistant Secretary Its:

SUBSCRIBED AND SWORN to before me this  $\cancel{B^{\prime\prime}}$  day of June, 2007.

Notary public in and for the State of New York

My Commission Expires:

HOLLY M. JAMES Notary Public, State of New York Qualified in Monroe County My Commission Expires Nov. 30, 2010



Associated Press

#### es Kim Thurso where Kim

long hike, he was he crow flies from was near the road

th on Interstate 5 nissed the planned e coast south of after consulting a ned off instead at th of Grants Pass, n gray line on the h the Siskiyou st that leads to the ty of Agness, then gue River to Gold

ed signs warning Road may be ow, but kept going, es had to stick his e window to see



Kati Kim told investigators that they stopped at 2 a.m. Nov. 26, but could get no cell phone service. They stayed in the car as it snowed and rained for three days. They had only baby food, jelly, and bottled water, Hastings said. When the bottled water ran out they melted snow. When the food ran out, Mrs. Kim nursed her two children.

On the eighth day James Kim decided to walk out. His wife told investigators he thought he was just four miles down the Rogue few blocks away.

A sign on the shop, which sells skin products and children's clothing, said, "We will be closed for a few days. Please respect our privacy."

Below the sign, scores of flowers, cards and candles conveyed warm wishes from neighbors.

"Your dad is a hero. Your dad is a great, kind man. He will always love you very much," said a handmade card written in a child's scrawl, signed by "Malia."

Frontier, a Citizens Communications Company, is a community service provider who offers basic and enhanced services at reas serving areas. Basic services are offered at the following rates:	telecommunications onable rates within its
Single Party Residence Service	\$ 12.67 / mo.*
Single Party Business Service	\$ 22.32 / mo.*
Federal Subscriber Line Charge- Single Line	\$ 6.50 / mo.
(Residence and Business)	
Federal St "criber Line Charge- Non Primary	\$ 7.00 / mo.
(Residence)	
Federal Subscriber Line Charge- Multi Line	\$ 9.20 / mo.
(Business)	
Directory Assistance	\$ 0.50 / call after initial 2
calls	
Touch Tone Service	No charge
Toll Blocking	\$ 2.40 / mo.
Emergency 911 Service Surcharge(s)	Charge varies based on
location	
Emergency 911 Calls	No charge for calls to 911
*Additional charges apply for Extended Area Service. Budge	t Measured Service may also

\*Additional charges apply for Extended Area Service. Budget Measured Service may also be available.

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts off these basic local service charges through state-specified telephone assistance plans. Your eligibility to participate in these programs will be verified by Frontier or by an authorized state agency.

Basic services are offered to all consumers in the Frontier territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 800-921-8101 for further information.

www.FrontierOnline.com OR 2006



**Products** 47 Services DIRECTORY PRELIMINARY Pages Call Center. . . . . . . 1-800-921-8101 Lifeline YOU MAY BE ELIGIBLE FOR LOW-COST FRONTIER TELEPHONE SERVICE. At Frontier, we're committed to providing quality phone service for everyone. That's why we're pleased to tell you about LifeLine and Link-Up. LifeLine Link-Up Provides low-cost monthly phone Provides discounts on the service to customers that meet installation of phone service. eligibility criteria. Read about Lifeline in this directory. www.FrontierOnline.com/lifeline ©2006 Citizens Communications Company. Eligibility Oregon Telephone Assistance Program (OTAP) Individuals who meet the income guidelines and currently and Link-Up America have an open file with any one of the following low-income, Oregonians whose incomes are at or below the current public assistance programs also qualify for the OTAP federal poverty level and are on a state public assistance Program or Link-Up America: program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers Food Stamps General Information receive a reduction in their monthly phone bill for as long as Welfare Medical ID Card they qualify. Half of the amount is funded through the legislatively-approved telecommunications service Oregon Health Plan surcharge, and the other half is the waived portion of the Supplemental Security Income FCC-authorized subscriber line charge. Low-Income Energy Assistance Program Link-Up America Note: If a person qualifies only for the Low-Income Energy The Link-Up America Program helps qualified low-income Assistance Program, he or she will only be eligible for individuals by paying for one-half of the line connection Link-Up America and not for OTAP. portion of the hook-up charges for new residential How To Apply telephone service. Customers are responsible for the other To apply for equipment, to obtain an application for OTAP half, as well as providing a telephone and paying for any and/or Link-Up America, or for more information, please installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service. call toll-free 1-800-848-4442 or write to:

Public Utility Commission of Oregon PO Box 2148 Salem, OR 97308-2148

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# Assistance & Special Needs

Communications for the Hearingand/or Speech-Impaired 711

Telephone communication for the hearing/speech impaired is simpler with Oregon Telecommunications Relay Service, which allows telephone communication between a hearing/speaking person and a hearing-/speech-impaired individual who uses a Telecommunications Device for the Deaf (TDD/TTY). Specially trained operators relay conversations simultaneously between the TDD/TTY user and the speaking party. Frontier now provides access to the Oregon Telecommunications Relay Service (OTRS) Center by simply dialing 7-1-1.

Calls may be placed 24 hours a day, 7 days a week, including holidays.

#### TTY/HCO Users .....7-1-1 or 1-800-735-2900 VOC Users .....7-1-1 or 1-800-735-3260 Voice Users .....1-800-735-1232 Spanish TTY/Voice .....1-800-735-3896

**Telecommunication Devices Access** 

Program (TDAP)

TDAP provides special telecommunications devices for people with hearing, speech, or mobility impairments. Special telecommunications devices are purchased by the State of Oregon and loaned to eligible participants in the program. To apply for TDAP, or for more information about the program, write or call the Oregon Public Utility Commission:

Public Utility Commission of Oregon RSPF P.O. Box 2148

Salem, OR 97308-2148

 TDD/TTY
 1-800-648-3458

 Voice
 1-800-848-4442

Please call your Customer Service & Sales Center if you have a question regarding these products or services.

#### Financial Assistance

Several programs provide financial help, depending on your circumstances. The Oregon Telephone Assistance Program (OTAP) provides reduced phone bills for qualified low-income customers. The Link-Up America program provides financial help with telephone service installation charges for qualified persons.

DiRectory Preliminary Pages

#### Link-Up America

The Link-Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with the connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- 1. You meet the eligibility requirement for the Oregon Telephone Assistance Program (OTAP).
- It applies only for a single telephone line at your principal place of residence.

For more information regarding Link-Up America, call our Customer Service and Sales Center.

#### **Medical Certificates**

If you or a member of your family has a serious health problem and your telephone service is subject to disconnection, you may obtain a medical certificate from your doctor or other qualified medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your local exchange residential service and requires your utility to allow you to set up a payment plan to pay any overdue regulated charges.

#### **Operator Assistance**

For TDD/TTY users requiring Operator Assistance for directory assistance, third-number billing, person-toperson, collect calls, busy line verification and line interruption:

T	DD/TTY	<b>Users</b>	(Sprint	)	.1-800	-855-4000
	AT&T		***		1-800	-855-1155
OI	ΓΑΙαΙ				.1-000	-000-1100

Services for the Disabled

We offer a variety of special services and equipment for our disabled customers. For more information:

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If we do not have the special type of equipment you require, you should refer to "Telephone Equipment and Systems" in the Yellow Pages.

#### **Special Rates**

Persons with qualifying disabilities, such as physical or visual impairments, may be exempt from directory assistance charges and/or eligible for special rates on direct-dial or station-to-station calls outside of your local calling area. For more details call us at:

General Information

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