

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

- A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence:

2. business:

- B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes no

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes no



Gervais Telephone Company Rates

489 Third Street • PO Box 269 • Gervais, Oregon 97026-0269
(503) 792-3611 • www.gervaisstel.com
Provider of Local telephone, Internet, Long distance,
and Enhanced telephone calling features



You are more than a customer. You are a Member!

When you have Gervais Telephone's services, you are a member of the Gervais Telephone cooperative and enjoy some unique, significant benefits.

What is a cooperative? It is a collectively owned enterprise managed for joint economic and/or services benefit. Policies and decisions are made through a democratically elected Board of Directors composed of cooperative members.

There are seven principles of a cooperative. One of the most tangible benefits many members feel directly are the Capital Credits checks they may receive as a portion of the return of net profit from their company. There are a lot of fancy ways to say it, but essentially, You accumulate capital credits in proportion to what you spend on services Gervais Telephone offers. The company uses its revenues to reinvest in improved technology, to keep prices affordable, and to share its net profit with members.

No other telecommunications company structure will give you this benefit: only a cooperative like Gervais Telephone. When members cancel their local telephone or Internet service from Gervais Telephone, they no longer qualify for membership benefits; including capital credits.

A note of caution: If you subscribe only to cell phone service (no land line), be aware that Emergency 911 may not be able to locate your residence or business when you or someone in your home or business is seriously injured, or in need of urgent medical attention. Also, you will not be listed in the phone directory. When you buy telephone or Internet services from someone other than Gervais Telephone, you may experience longer wait times "on hold" when you call for a customer service representative. You may be addressed by a recorded electronic device when you call with a question or service issue. You may experience longer delays in getting your problem solved because the company you buy from is out of the area.

Gervais Telephone Company. Your telecommunications cooperative.

New customer one-time charges

Line activation	30.00
Cooperative Membership	5.00
Basic service deposit.....	50.00
Open long distance deposit (if applicable).....	100.00
Pre-paid first month charges of service	selection below

Residential Telephone Service (monthly rates)

Basic Local Gervais Only	17.95
• Includes required gov't surcharges and fees (approx. \$7.95)	
EAS, Extended Area Service (Measured)	17.95
• 8¢ per minute calls to Salem, Woodburn, Hubbard, St. Paul	
• Includes required gov't surcharges and fees (approx. \$7.95)	
EAS, Extended Area Service (North)	22.95
• 8¢ per minute to Salem	
• Unlimited calling to Woodburn, Hubbard, St. Paul	
• Includes required gov't surcharges and fees (approx. \$7.95)	
EAS, Extended Area Service (Flat Rate)	32.95
• Unlimited calling to Salem, Woodburn, Hubbard, St. Paul	
• Includes required gov't surcharges and fees (approx. \$7.95)	

GTC Enhanced Telephone Features (monthly rates)
(See discounted pricing in VIP Package and the DSL High Speed Internet Package.)

Each of the following Features (per month)	2.00
• You can control your incoming calls with useful features, like Call Forward, Call Waiting, 3-Way Call, Distinctive Ring, and up to 13 other features.	
Caller ID Name & Number	4.50
Voice Mail Answer Only	2.50
Voice Mail Basic (maximum 15 messages)	3.50
Voice Mail Enhanced (maximum 25 messages)	4.50
Distinctive Ring Number	5.00

**Want enhanced telephone features?
Get our VIP Package.**
Your choice of 4 of any \$2.00 features. Pay only \$4.00 for \$8.00 of services. You save \$4.00 a month!

**Want more Enhanced telephone features?
Get The Works Package.**
Caller ID plus Voice Mail plus 4 other Enhanced telephone features of your choice; all for only \$11.00 per month. You save \$5.00 a month!

GTC Long Distance

- \$4.00 per month + 10¢ per minute anywhere, anytime in the 50 U.S. States, Mexico, and Canada
- \$4.00 per month + 20¢ per minute anywhere, anytime to Russia

No gimmicks. No limits. No specified hours. No fine print.

Internet Services

Requirements:

- 12 month service agreement required
- A Gervais Telephone Company land line
- Minimum computer requirements for High Speed Internet service: Ethernet card, Windows 98, 32 MB Ram,
- 150 MB hard drive space available
- One-time only charges for High Speed Internet service: \$99.00 installation charge and \$60.00 Modem purchase.

Choice Package (per month) **44.95 / 56.95** w/o contract

GTC's LIGHTNING FAST DSL High Speed Internet Package. Includes up to 1.5M/768K speeds, plus 2 Enhanced Telephone Features of your choice.

Prime Package (per month) **37.95 / 49.95** w/o contract

SUPER FAST DSL High Speed Internet Package. Includes up to 512K/384K speeds plus 2 Enhanced Telephone Features of your choice.

Select Level (per month)..... **24.95 / 32.95** w/o contract

ALWAYS ON 128K/96K connection with up to 3x the speed of Dial Up. No more dial up, log on, squeals, or waiting to get on the Internet. You are always connected and ready to go!

Economy Level (per month) **19.95 / 24.95** w/o contract

ALWAYS ON 64K/64K connection at the same price as Dial Up. Say "Goodbye" to Dial Up. Details? Same as above Select Level. An unbeatable value!

To order, or for information, call us at 503-792-3611.

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2005: 0.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2005 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2005.

- The Gervais Telephone Company rate card was inserted in the 2/1/2006 customer billing. (See attachment 3-A)
- See attached yellow page advertising in the 2006/2006 telephone book. (Copy attached 3-B)
- The Gervais Telephone website www.gervaisstel.com encourages, supports, and denotes company basic supported services.
- Text announcements on the January and October customer bills describe information related to basic supported services of interest to customers. (Copy attached 3-D)
- A sign posted on the exterior of Gervais Telephone office building shows services we offer. Provided in both English and Spanish. (Copy attached 3-E)



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Your choice of 4 of any \$2.00 features. Pay only \$4.00 for \$8.00 of services. You save \$4.00 a month!

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Internet Services

Requirements:

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- Minimum computer requirements for High Speed Internet service: Ethernet card, Windows 98, 32 MB Ram,
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- One-time only charges for High Speed Internet service: \$99.00 installation charge and \$60.00 Modem purchase.

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ALWAYS ON 64K/64K connection at the same price as Dial Up. Say "Goodbye" to Dial Up. Details? Same as above Select Level. An unbeatable value!

To order, or for information, call us at 503-792-3611.

Effective March 1, 2005

3A-1



Precios de La Compañía Telefónica de Gervais

489 calle 3ra. *PO Box 269* Gervais, Oregon 97026-0269
(503) 792-3611 *www.gervaisstel.com
Proveedor de servicios de telecomunicaciones, Internet y Larga Distancia.



Usted es más que un cliente. ¡Usted es un miembro!

Cuando usted tiene los servicios de la Compañía Telefónica de Gervais usted es un miembro de la Cooperativa Telefónica de Gervais y al ser así, usted disfruta de beneficios significantes y únicos.

¿Qué es una cooperativa? Una cooperativa es una empresa (negocio) controlada por las personas que utilizan sus servicios. Las cooperativas se distinguen de otros negocios ya que los miembros son los dueños y las mismas operan para el beneficio de los miembros, y no para rendir ganancia a inversionistas ajenos. Pólizas y decisiones se hacen por medio de una junta directiva compuesta de miembros cooperativos elegidos democráticamente.

Hay siete principios de una cooperativa. Uno de los beneficios más tangibles que muchos de los miembros sienten directamente sería el pago de los cheques equivalentes a la porción respectiva de los créditos capitales. Hay muchos modos de explicar los créditos capitales, pero básicamente usted acumula ganancias acorde con la utilización de servicios proveídos por la Compañía Telefónica de Gervais. La compañía utiliza los ingresos para reinvierte en tecnología avanzada para mantener el costo de servicios a un precio más bajo y para repartir así una ganancia neta con todos los miembros.

Ninguna otra compañía de telecomunicaciones le brindara este beneficio; solo una cooperativa tal como la Compañía Telefónica de Gervais. Cuando un miembro cancela los servicios proveídos por la Compañía Telefónica de Gervais, ese miembro ya no califica o se beneficia de la membresía, y esto incluye los créditos capitales.

Nota de caución: Si usted se suscribe solamente al servicio celular (sin tono local), Este advertido de que el servicio de Emergencia 911 no podrá localizar su residencia o lugar de negocio si usted o alguien en su hogar se encuentra seriamente herido, o con necesidad de servicios médicos inmediatos. Servicio de listado gratuito para el libro telefónico tampoco estará a su alcance. Cuando usted compra servicios telefónicos o de Internet de otra compañía telefónica, lo mas seguro es que estará expuesto a largas horas de espera cuando necesite servicio al cliente. Un servicio electrónico le contestará cuando necesite asistencia. Y con seguridad la solución de su problema tomara más tiempo dado que la compañía se encuentra fuera del área.

La Compañía Telefónica de Gervais
Su Cooperativa de Telecomunicaciones

Cargos de una vez para el cliente nuevo

Activación de servicio	30.00
Membresía de la Cooperativa	5.00
Depósito para servicio básico	50.00
Depósito para Larga Distancia (si aplica)	100.00
Prepago del primer mes de servicios	acorde con su selección

Servicio Telefónico Residencial (cargos mensuales)

Servicio local básico solo Gervais	17.95
*incluye cargos estatales y cuotas mandatorias (approx. \$7.95)	

EAS Servicio de área extendida (Medida)	17.95
• Llamadas a Salem, Woodburn, San Pablo y Hubbard a 8¢ por minuto	
• Incluye cargos estatales y cuotas mandatorias (approx. \$7.95)	

EAS Servicio de área extendida (Norte)	22.95
• Llamadas a Salem a 8¢ por minuto	
• Uso sin límite de llamadas a Woodburn, Hubbard y San Pablo	
• Incluye cargos estatales y cuotas mandatorias (approx. \$7.95)	

EAS Servicio de área extendida (Tarifa Fija)	32.95
• Uso sin límite de llamadas a Salem, Woodburn, Hubbard y San Pablo	
• Incluye cargos estatales y cuotas mandatorias (approx. \$7.95)	

GTC Servicio de Llamadas Adicionales (cargos mensuales)

(Mire el paquete de descuento VIP o DSL Internet Veloz)

Cada uno de los siguientes servicios cuestan (por mes)	2.00
• Usted puede controlar sus llamadas utilizando servicios tales como llamada en espera, llamada de prioridad, llamadas trasladadas, 3 llamadas a la vez y hasta 13 selecciones más.	

Identificador de llamadas (Caller ID)	4.50
Buzón de voz (contestación)	2.50
Buzón de voz básico (máximo 15 mensajes)	3.50
Buzón de voz realzado (máximo 25 mensajes)	4.50
Número distintivo	5.00

¿Desea realizar su servicio telefónico?

Añada el paquete VIP.

A su gusto, escoja 4 servicios de llamadas de \$2.00 c/u y pague tan solo \$4.00 por mes. ¡Un ahorro de \$4.00 por mes!

¿Desea realizar su servicio telefónico aún más?

Añada el paquete The Works.

A su gusto, escoja 4 servicios de llamadas de \$2.00 c/u, más, servicio de identificador de llamadas y buzón de voz básico por tan solo \$11.00 por mes ¡Un ahorro de \$5.00 por mes!

Larga Distancia de GTC

- \$4.00 por mes + 10¢ por minuto a cualquier lugar, a cualquier hora en los 50 Estados Unidos, México y Canadá.
- \$4.00 por mes + 20¢ por minuto a cualquier lugar, a cualquier hora en Rusia.

Sin trucos. Sin límites. Sin horas específicas. Sin letra chica.

Servicios de Internet

Requisitos:

- Contrato de 12 meses
- Servicio telefónico de la Compañía Telefónica de Gervais
- Requisitos mínimos de su computadora para obtener el servicio de alta velocidad de Internet: Tarjeta Ethernet - Windows'98 - 32MB Ram
- 150MB de espacio accesible de disco duro
- Cargo de instalación \$99.00 y compra de MODEM \$60.00 Pregunte por la promoción del mes

Paquete Choice (por mes)44.95/ 56.95 sin contrato

Velocidad de rayo con conexión de Internet DSL de GTC. Incluye velocidades de hasta 1.5M/768K más 2 servicios de llamadas a su gusto.

Paquete Prime (por mes)37.95/ 49.95 sin contrato

Conexión súper veloz de servicio Internet DSL de GTC. Incluye velocidades de hasta 512K/384K más 2 servicios de llamadas a su gusto.

Nivel Selecto (por mes) 24.95/ 32.95 sin contrato

Conexión continua con velocidad de 128K/96K tres veces más veloz que Dial up. Sin espera, sin bloquear su servicio telefónico. Llame y utilice su computadora a la misma vez ¡Siempre lista, siempre conectada!

Nivel Económico (por mes) 19.95/ 24.95 sin contrato

Conexión continua con velocidad de 64K/64K al mismo precio que Dial up. Dígame "Adiós" a Dial up. ¿Detalles? Igual que el Nivel Selecto a velocidad menor. ¡A un precio inimitable!

Para ordenar o para mas información
llámenos hoy mismo al 503-792-3611.

Efectivo Marzo 1 del 2005

T

gervais home & business
 Gervais Communications is a member-owned telephone cooperative

- Reliable local telephone service
- 20 Custom Calling features like Caller ID and Voice Mail to give you more control over incoming calls
- Affordable Long Distance
- Dependable Internet Access
- High Speed Internet
- Outstanding customer service
- Home & Business protection security systems

503-792-3611

gervais communications

- Super-fast High Speed Internet
- Reliable Local Telephone Service
- "Fiber To The Home" (FTTH) - the highest capacity technological delivery system in America
- Home & Business protection security systems
- The only locally-owned and operated telecom company in the Woodburn area
- Unrivaled, responsive, personal customer service

Affordable • Powerful • Local

Gervais Communications is a division of Gervais TelePhone Company, a trusted local company serving the Woodburn-Hubbard Area.

971-983-5000

www.dtvcom.biz

489 Third Street • PO Box 269 • Gervais, OR 97026

~~XXXXXXXXXX~~ ~~XXXXXXXXXX~~ 01/01/2005 21ST OF MNTH (503)792-3611

*NOTICE: The FCC has forward ruling to increase the Federal Universal Service Fund charge (FUSC) from 8.9% to 10.7% effective Feb 1, 2005. FUSC assists with the costs of providing "affordable" services to low-income individuals and residents in rural, high-cost areas. In addition Congress has expanded the program to help schools, libraries and rural health providers obtain Internet access.
*CHANGE: The Service Assistance Program (SAP or RSPF) charge has been decreased from 13> to 10> per month, effective January 1, 2005

PAYMENT HISTORY

CURRENT BILLING SUMMARY

30-1

489 3RD ST

Account Number: [REDACTED]

Account Name: [REDACTED]

GERVAIS OR 97026

Due Date: 21ST OF MNTH

?BCNT? ?CPO?

Oct. 05

"Effective November 1, 2005, the charge for you to change your long distance service provider, commonly referred to as a presubscribed primary interexchange (PIC) will increase from \$5.00 to \$5.50. The PIC Change Charge recovers the costs to manually process your change in long distance service provider. This change is a result of new pricing regulations put in place by the Federal Communications Commission."

"Efectivo este Noviembre 1 del 2005, el cargo para cambiar su compañía de larga distancia subira de \$5.00 a \$5.50. Este cargo cubre los costos de la aplicación manual de cambio de la larga distancia. Este cambio en el cargo es resultado de la nueva regulación de la Comisión de Comunicaciones Federales."
Have a SAFE and Happy holiday weekend from all of us at GTC!

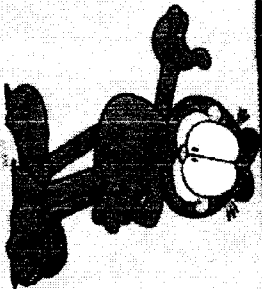


**GERVAIS
TELEPHONE
COMPANY**



**Helping to make our
community better.**

**Ayudando a mejorar
nuestra comunidad.**



gervais
telephone
company
503-792-3611

Telephone • DSL • Internet • Long Distance • Calling Features

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: _____.

CETCs only: also list counts by ILEC service area:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
<u>Gervais - R10</u>	<u>16</u>
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2005, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Two 3.75” flyers are used as bill inserts and as hand-outs for personal distribution. The flyers, entitled, “Do you qualify for discounts on your telephone bill?”, and “Need assistance with your telephone bill?” were applied as bill inserts in August and November 2005. The inserts provide both English and Spanish literature. (See attachments 4.2a and 4.2b)

The “Do you qualify for discounts on your telephone bill?” flyer was given to each registering school student in the Gervais School District, or the parent if accompanying, on registration day. The flyer was also given to leadership of area parent and non-profit organizations for distribution.

The December 2005 LinkLine newsletter featured a Lifeline and Link Up article. It was provided in both English and Spanish. (Attachment 4.2c and 4.2d)

¿Necesita asistencia para pagar su factura telefónica?

Si usted califica para los programas de asistencia pública para personas de bajos recursos, usted también puede ser elegible para recibir asistencia con su factura telefónica. La Comisión Federal de Comunicaciones (FCC) Servicio de Fondos Universales provee dos programas de asistencia que le pueden beneficiar...

Link Up America proporciona un crédito de asistencia para la conexión de servicios telefónicos de hasta un 50% del costo inicial; hasta \$30.00 para los hogares que califican.

Life Line Assistance Program aplica un descuento de \$10.00 al mes en facturas telefónicas básicas, para los hogares que califican.

El Programa de Asistencia de Oregon proporciona un crédito adicional de hasta \$3.50 al mes para los hogares que califican. Para saber si usted califica llame a su trabajador(a) social, o comuníquese con su compañía telefónica local al 503-792-3611.

Esta información es proporcionado por la compañía telefónica de Gervais.



1/05

Need assistance with your telephone bill?

If you qualify for low-income public assistance programs, you may be eligible for assistance with your monthly phone bill. The Federal Communications Commission (FCC) Universal Service Fund supports two programs which may benefit you...

Link Up America provides credit assistance to connect to the telephone network by off-setting up to 50% of the initial hook-up fee; up to \$30.00 for qualified households.

LifeLine Assistance Program discounts up to \$10.00 a month on a basic telephone bill, for qualified households.

The Oregon Telecommunications Assistance Program provides up to an additional \$3.50 per month to qualified households. To find out if you are eligible, contact your caseworker or call your local telephone company at 503-792-3611.

This information is provided by The Gervais Telephone Company



1/05

4.2a

Do you qualify for discounts on your telephone bill?

You, or someone you know, may qualify for a discount each month on your telephone bill and/or installing new telephone service.

If you are getting one of the following benefits listed below, you could receive Federal and State assistance. **CHECK WITH YOUR CASEWORKER to see if you qualify!**

- ▶ Food Stamps
- ▶ Supplemental Security Income (SSI)
- ▶ Certain types of Medical Assistance from the Dept of Human Services
- ▶ Temporary Assistance to Needy Families (TANF)

The federally funded **Lifeline** program lowers the cost of basic monthly local telephone service up to \$10.00 per month. In addition, the State Of Oregon's **Oregon Telephone Assistance Program (OTAP)** can assist with the reduction of your monthly bill, up to \$3.50 per month; a total savings of up to \$13.50 per month. The federal program **Link Up** reduces the cost of getting new local telephone service of up to 50% discount off one-time costs for installation and/or set up, to a maximum of \$30.00.

To apply, come to the **Gervais Telephone** office at 439 Third St, Gervais. Complete a simple form. That's it! The Oregon Public Utility Commission will verify your qualification and share that information with your telephone company. Your name must be on the telephone bill in order to be considered for Lifeline, Link Up, or OTAP.

Contact Jesse, Maribel, or Harry at Gervais Telephone for more information. 503-792-3611

¿Califica usted para obtener descuentos en su factura telefónica?

Usted, o alguien que usted conozca, talvez califique para recibir un descuento mensual en su factura telefónica o para instalación de nuevo servicio telefónico.

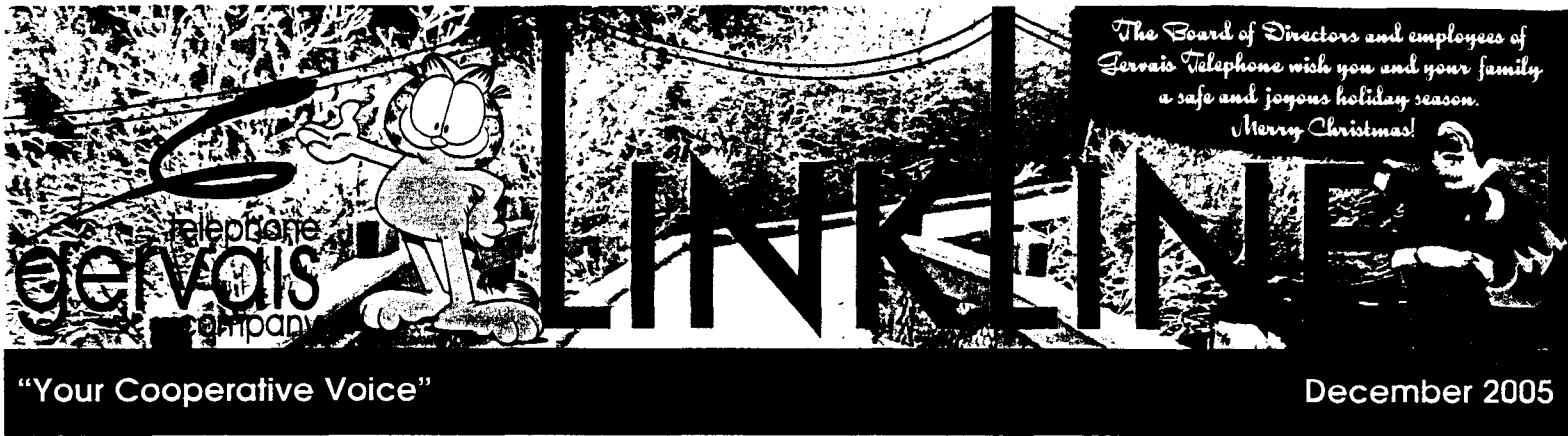
Si usted esta recibiendo asistencia pública por medio de programas tal como. **¡Verifique con su trabajador(a) social si usted califica!**

- ▶ Estampillas alimenticias
- ▶ Ingresos suplementarios de seguridad (SSI)
- ▶ Plan de asistencia médica del departamento de Servicios Humanos
- ▶ Asistencia Temporal para Familias en Necesidad (TANF)

El programa Federal **Lifeline**, rebaja el costo mensual de servicio básico telefónico con un ahorro de hasta \$10.00 por mes. También el programa **estatal de asistencia telefónica de Oregon (OTAP)** contribuye con un crédito de \$3.50 en su factura mensual telefónica. Otro programa de asistencia Federal es **Link Up**. Este reduce el costo de activación de nuevo servicio telefónico local con un ahorro de hasta 50% del costo regular con un máximo de \$30.00.

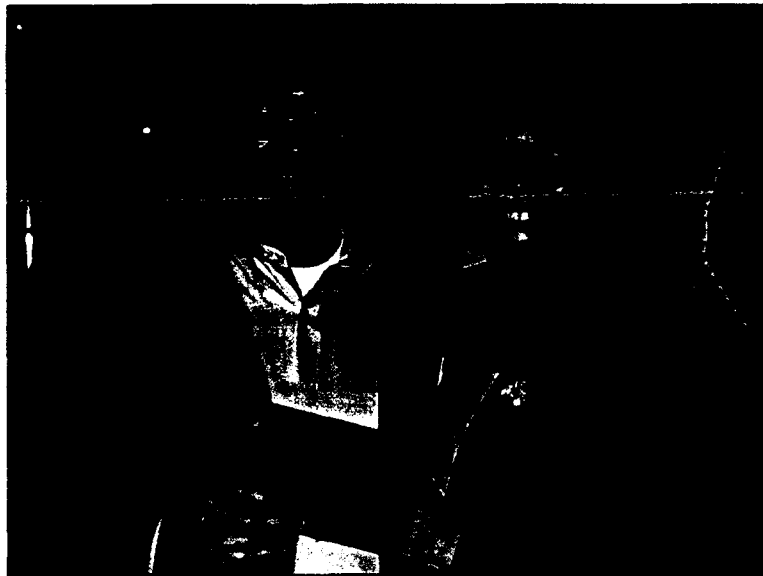
Para aplicar, pase por la oficina de la **compañía telefónica de Gervais** en 439 y calle 3 en Gervais. Llene el formulario necesario y es todo. La Comisión Pública de Utilidades verificara su aplicación. Si la aprueba la compañía telefónica aplicara los créditos a su cuenta mensual. Su nombre debe de aparecer en la factura telefónica para calificar con LIFELINE, LINK UP u OTAP.

Para más información llame a la compañía telefónica de Gervais que con mucho gusto Maribel, Jesse o Harry le ayudaran. 503-792 3611.



"Your Cooperative Voice"

December 2005



GTC's GM John Hoffmann and Chamber President, Ruby Wolfer

Gervais Telephone Company Given Top Honors In 2005

GTC, and its DataVision Communications division, were honored with several awards this year, including:

- DVC was a **"Business of the Year,"** proclaimed by the Woodburn Area Chamber of Commerce.
- A **"Special Award of Distinguished Service"** was given to Marketing & Sales Manager, Harry Lee Kwai by the Woodburn Area Chamber of Commerce.
- Todd Berning, GTC's Lead Technician was honored by the Oregon Telecommunications Association by being awarded **"The Outside Plant Employee of the Year."**
- "The Corporate Award"** was given to GTC for its contributions to the Gervais community by the Mid-Valley Volunteer Managers Association.

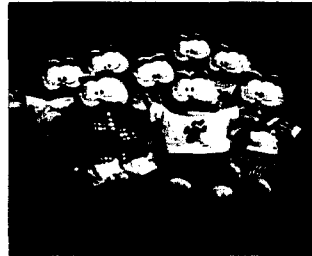
Way to go, Gervais Telephone!

Meet GTC's New Spokescat

*He's hip. He's a movie star.
He's a world-famous comic character.
He's fun. He's Garfield!*



Garfield thinks Gervais Telephone is such a cool company that he agreed to be our spokescat. You'll see more of Garfield on our company stationary, apparel, banners, and work vehicles. He likes us as much as we like him! Like he says, "Want better broadband/DSL?" call Gervais Telephone.



Through Dec 29, 2005 get a **free Garfield rubber doll** when you upgrade any telephone calling feature or broadband service.

Beat Mr. Borberg and Win \$\$\$

Can you do it against the principal of GHS? Make more "best out of 10" basketball free throws during half-time of selected girl and boy home varsity games,...win \$10 cash!

Open to 15 years old and up, male/female. If you want to play, get a ticket from the cashier on game night. Two lucky fans will win the chance of shooting against the Big Man On Campus (BMOC). We hear he's pretty good; just so you know. Quit your yakkitty yak. Step up! Bring it or go home.



4.2c



Meet Jesse Wilcox

Jesse is the Lead Customer Service Representative and well respected among neighboring telcos. She provides training and guidance to the CSR team's improvement, and prepares for all aspects of quality customer care.

When interviewed for this feature, the first thing Jesse said was, "I am so grateful to the GTC Board, my co-workers, and all the members and customers of Gervais Telephone for the opportunity they give me everyday, allowing me to be part of this great team. For the challenges, the responsibility, the happy and funny moments: Thank You very much." And, you know, she means every bit of it. It shows in the way she solves problems, attacks tasks, interacts with members of the cooperative, and raises the quality of company teamwork. She never ducks the hard stuff. In her 4th year at GTC, Jesse is a native of New York, grew up in Costa Rica, and now lives in Molalla. She is happily married, and says, "My family is the most important thing in the world. Family activities is what I treasure most." Two delightful teenagers keep her on her toes. We are proud to have Jesse as an awesome teammate at Gervais Telephone.

Check it Out...

Directory Photo Contest!

Win money and gain recognition! The theme for the phone directory is "Gardens of the North Willamette Valley." Submit your favorite photograph of a local garden or landscape and your entry may grace the cover of the 2006-07 local telephone directory and/or "The Rural Focus" special section. **Entry deadline is Dec. 23, 2005** so don't delay, get moving today! Get contest rules at your Gervais Telephone office.

www.worldstart.com

This very cool and useful website is a great place to get easy tips on how to do neat stuff in MS Word, Excel, PowerPoint, email options, shortcuts, digital photography, downloads, and more. Your kids will think you're pretty smart!

"Movies At Twilight"

Last summer's FREE outdoor movie series was a big hit! A 10 ft x 14 ft movie screen provided an awesome backdrop for 3 movies in July. Approximately 80 people, including many families, gathered on the pavement at Gervais Telephone with their own seating and snacks to enjoy *The Day After Tomorrow*, *Are We There Yet?*, and *Napoleon Dynamite*. People were so excited about having free movies in town, we may just do it again next summer. GTC and the French Prairie Community Project Team co-sponsored the movies. This Friday evening event was sponsored by the French Prairie Community Project Team, and Gervais Telephone.

Lifeline & Link Up

You, or someone you know, may qualify for discounts on your telephone bill.

The federally funded Lifeline program lowers the cost of basic monthly local telephone service up to \$10.00 per month. The State of Oregon's Oregon Telephone Assistance Program (OTAP) can assist with the reduction of your monthly bill, up to \$3.50 per month; a total of up to \$13.50 per month. In addition, the federally funded Link Up reduces the cost of getting new phone service by up to a 50% discount off one-time charges for installation, to a maximum of \$30.00. If you are getting one of the following benefits: food stamps, Supplemental Security Income (SSI), certain types of medical assistance from the Dept of Human Resources or temporary Assistance to Needy Families (TANF), ask your caseworker to see if you qualify. To apply, come to the Gervais Telephone office at 489 3rd St, Gervais. It's simple. Your name must be on the telephone bill in order to be considered for Lifeline, OTAP, and/or Link Up.

Edgar and His New Computer

GHS senior, Edgar Sotelo, received a surprise gift in November as a result of a network of caring people, a refurbished like-new HP computer will help Edgar further develop his computer skills, be a key homework tool, and be helpful in his future pursuits. But really, this scenario is about the ability of ordinary people to gift others. It's about ordinary people keeping an eye open for family, friends, and neighbors who have a need we might fill. In this case, Gervais Telephone was given a practically new computer and scanner by a friendly couple. But the computer needed reconditioning and a monitor. Enter Dan Multop; a local high-energy computer consultant, who offered to refurbish and install licensed software as part of the gift. Shanti Platt, a Gervais community leader, recommended Edgar as a college-hopeful senior, community servant, and youth leader who would really appreciate a computer. And, she contributed a monitor and computer desk to complete the system. The point is, ordinary people can gift others by looking for where you can help, calling on your family and friends to help and taking action!



¡La Junta Anual directiva número 58 fue un éxito!

El presidente de la junta directiva, el señor John Weisz Jr., presidió la junta anual con una asistencia de más de 30 personas el pasado 12 de abril. ¡No solo fue informativa pero también divertida!

Hablemos de la parte divertida primero. Hubo buena conversación entre los miembros cooperativos y empleados, buena rifa de premios, regalitos gratis por tan solo atender, y grandes rebanadas de pastel con montañas de crema batida. Russ Matlock fue elegido nuevamente "unánimemente" para otro termino en la junta directiva.

Reportes informativos sobre la Compañía Telefónica de Gervais, el negocio y su desempeño, fueron presentados por el gerente general de la compañía, el señor John Hoffmann, Jesse Wilcox, del departamento de servicio al cliente, Harry Lee Kwai, gerente de mercadeo y ventas, Amy Fenerty, contadora de la firma AKT, explico el reporte de la auditoria anual, y el presidente de la junta John Weisz, Jr. produjo el informe del pago de los créditos capitales para los miembros de la cooperativa. Detalles sobre la junta anual están a su alcance en la oficina telefónica de Gervais localizada en, 489 Third St, Gervais.



El gerente general John Hoffmann lee los minutos de la pasada junta anual del 2004 mientras el señor John Weisz Jr. presidente de la junta directiva, preside y los señores Russ Matlock y Joe Ruiz, miembros de la junta observan.



ARRIBA con la Velocidad ABAJO con los Precios

Hasta 512Kbps download / 384Kbps upload de la Internet veloz costaba \$49.95 un par de meses atrás. Entonces, GTC creativamente configuro un nuevo modo de ofrecer este servicio a un precio reducido para nuestros fieles clientes; por tan solo \$37.95 x mes.

El 768 download / 384 upload, la velocidad mas alta que ofrecíamos, a un precio de \$89.95 hace un año. Bajamos el precio a \$59.95 . . . hasta marzo 31 2005. En esa fecha eliminamos esa velocidad y cambiamos a los clientes que tenían ese servicio a uno mas veloz y mucho mas barato.

Efectivo abril 1, 2005 GTC añadió la velocidad relámpago: hasta 1.5Mbps download / 768Kbps upload por tan solo \$44.95/mo. La compañía telefónica de Gervais siempre buscando y renovando modos de promover mejores servicios para nuestros miembros manteniendo la vitalidad de los créditos capitales.

4.22

¡MUY BIEN HECHO, GERVAIS!

No es común que una comunidad pequeña sea reconocida con tantos premios a la misma vez, pero eso precisamente es lo que le paso a Gervais, La compañía telefónica de Gervais continúa promoviendo un liderazgo y soporte para sus ciudadanos, estudiantes y participando en eventos comunales.

GTC: Una compañía ganadora

En la primer parte de 2005, la compañía telefónica de Gervais emergió como una compañía ganadora. En enero, la cámara de comercio de Woodburn eligió a la compañía telefónica de Gervais/DataVision Communications como Negocio del Año. "Me sorprendió tanto el anuncio de tal reconocimiento. Es tan gratificante el saber que nuestra compañía es reconocida y esta en tan alta estima por la cámara de comercio," dijo John Hoffmann, Gerente General.

El premio por distinguidos servicios comunales ha sido uno de los tradicionales honores de la cámara de comercio de Woodburn por 52 años. En marzo, Harry Lee Kwai (En la foto adjunta con Rhonda Judson asistente ejecutiva de la cámara de comercio de Woodburn), gerente de mercadeo y ventas de la compañía telefónica, fue reconocido con este prestigioso premio por su activa participación con la cámara de comercio y manteniendo y demostrando los ideales cooperativos de la compañía telefónica de Gervais con sus servicios comunales. "Es un grandioso regalo"; inesperado y muy agradecido. "Trabajo comunitario es algo en lo que yo siempre he incluido en mi vida diaria," dijo Harry.



Todd Berning (A la izquierda), un empleado de GTC por 10 años, fue reconocido con un premio por servicios como empleado de la planta por (OTA) la asociación de telecomunicaciones de Oregon; una organización estatal de profesionales en industria de telecomunicaciones. Sus muchos atributos y su experiencias tecnológica progresiva, servicio al cliente, y cre-



ativas soluciones para mejorar servicios, tales como una nueva montadura para una antena que facilitaría el alcance de Internet WiFi fabricada por su ingenio, estas y muchas otras cosas son lo que lograron que Todd fuera reconocido con tan valeroso premio.

SOLV's Primer Elección

En mayo 11, el Gobernador Ted Kulongoski presentara a Shanti Platt (abajo a la derecha) con el premio SOLV's Proyecto de Oregon por mejor Proyecto elaborado por un Coordinador de primer vez. Cundo recibió la noticia, Shanti dijo, "recibiré este maravilloso reconocimiento en nombre de toda la comunidad de Gervais." Son las ganancias de familias, grupos comunales, y negocios quienes suportan el enfoque de la educación ambiental en Gervais."



"Shanti es una de las mejores voluntarias de la comunidad de Gervais, o en cualquier lugar," dijo Harry Lee Kwai.

En ruta a Washington D.C.

Bethany Schott (abajo con el gerente general de GTC John Hoffmann) fue elegida la ganadora del Youth Tour 2005 scholarship,

otorgado localmente por la compañía telefónica de Gervais. Un viaje en junio 4 al 8 a Washington D.C. la unirá con más de 100 otros estudiantes de localidades rurales de compañías telefónicas alrededor de los Estados Unidos de Norteamérica.



Una estudiante de GHS, Bethany es miembro de la Sociedad Honoraria Nacional, liderazgo ASB, muy involucra-

da en proyectos escolares y eventos, toca el piano, la flauta, y adora cantar. Aunque el porcentaje académico escolar no es parte primordial para la elección, Bethany tiene un 4.0 gpa. Dice Bethany, "No puedo esperar a conocer a los otros estudiantes." "El itinerario que tenemos esta repleto de excitantes eventos. ¡Me siento tan afortunada!"

Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

- A. The number of service outages, as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers, that occurred during calendar year 2005: 0.
- If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
- B. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005: _____.
- If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1. ____ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. ____ The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005: 1.7 per 100 working access lines.*

** Monthly Average*



**Interstate Common Line Support (ICLS)
2006 - 2007**

P.O. Box 269 • 489 3rd Street • Gervais, OR 97026
www.gervaisstel.com

Date June 5, 2006

ICLS

To: Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that Gervais Telephone Company
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

ICLS

Company Name	State	Study Area Code
Gervais Telephone Company	Oregon	532373

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

John Hoffmann
[Signature of Authorized Representative]

Date: 6/5/06

JOHN HOFFMANN
[Printed Name of Authorized Representative]

GENERAL MANAGER
[Title of Authorized Representative]

Date Received
(For official use only)

Carrier's Name: Gervais Telephone Company
Carrier's Address: 489 3rd Street; P.O. Box 269; Gervais, OR 97026
Carrier's Telephone Number: 503-792-3611

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, JOHN HOFFMANN, being of lawful age and duly sworn, on my oath, state that I am the SECRETARY - TREASURER [an officer] of GERVAIS TELEPHONE CO. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 10th day of JULY, 2006.

GERVAIS TELEPHONE CO. (Company)

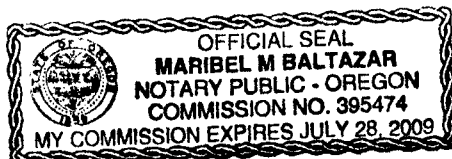
By: John Hoffmann (Name)

Its: SECRETARY - TREASURER (Title)

SUBSCRIBED AND SWORN to before me this 10th day of July, 2006.

Maribel M. Baltazar
Notary public in and for the State of Oregon

My Commission Expires: July 28, 2009



AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, JOHN HOFFMANN, being of lawful age and duly sworn, on my oath, state that I am the SECRETARY - TREASURER [an officer] of GERVAIS TELEPHONE CO. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

- applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 10th day of July, 2006.

GERVAIS TELEPHONE CO. (Company)

By: John Hoffmann (Name)

Its: SECRETARY - TREASURER (Title)

SUBSCRIBED AND SWORN to before me this 10th day of July, 2006.

Maribel M. Baltazar
Notary public in and for the State of Oregon

My Commission Expires: July 28, 2009

