## Annual Recertification Reports for ETCs in Oregon

# Report Formats to Satisfy Requirements of Order No. 06-292 for 2006

# Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings All ETCs
- 1.2. Comparable Local Usage Plan *CETCs only*
- 1.3. Supported Services No Provided CETCs only
- 1.4. Equal Access Acknowledgement CETCs only

# Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders All ETCs
- 2.2. Service Request Processing CETCs only
- Report #3 Evidence of Advertising for Basic Supported Services All ETCs

Report #4Low-income Services – All ETCs4.1.Number of Lifeline Customers4.2.Advertising of Low-income Program Service Offerings

- Report #5 Outage Report All ETCs
- Report #6 Trouble Report All ETCs
- <u>Report #7</u> <u>Network Improvement Plan CETCs that receive high-cost and</u> <u>access-related support</u>
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## <u>Report #9</u> <u>Certifications – All ETCs</u>

- 9.1. IAS or ICLS Certification Copy All ETCs Receiving IAS/ICLS
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- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – *All ETCs*

## Report #1 - Supported Services Offerings

# 1.1. Basic Local Usage Service Offerings - All ETCs

## Choose either A. or B. below, as applicable:

- A. \_\_\_\_\_ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

   residence:
  - 2. business:
- B. X Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

Our basic service offering, know as "Local Service" has unlimited usage and no local minute of use restrictions. This service is provided to both residential and business entities in the same manner. There is only a \$1.00 additional differential for business service reflecting their extra business listing in the yellow pages of the phone directory. Rates for "Local Service" are \$10.00 for residential service and \$11.00 for business service. Local Service calling areas are restricted to the local exchange where service is provided.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes \_\_\_\_\_ no \_\_\_\_\_

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability.

## 1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911):

Are these services provided currently? yes \_\_\_\_\_ no \_\_\_\_\_ If no, explain why not: \_\_\_\_\_\_

# <u>1.4. Equal Access Acknowledgement – CETCs only</u>

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes \_\_\_\_\_ no \_\_\_\_\_

# Report #2 – Unfulfilled Service Requests

# 2.1. Unfulfilled Service Requests/Held Orders - All ETCs

## Choose either A. or B. below, as applicable:

- A. \_\_\_\_ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B. <u>X</u> Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
  - The number of customer requests for supported services that were not fulfilled during calendar year 2005: \_\_\_\_\_.
     If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  - 2. X The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005: 0.
    If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

## 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

# <u>Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs</u>

Describe how basic supported services were advertised during calendar year 2005 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2005.

- A. "Local Service" is promoted by our Customer Service Representatives (CSR's), who explain thoroughly via the telephone or in person the benefits and costs. Additionally, the CSR's hand out or mail collateral information (examples included) to our members upon request.
  - a. CSR's are accessible to 100% of our members.
- B. New members receive an informational folder of collateral material which provides additional information on basic service, optional features and telephone assistance programs.
  - a. 100% provided to new members, available upon request for any member.
- C. "Local Service" is part of our optional packages. These packages, "Teen Choice, Total Choice and Classic Choice," all are featured in collateral material, the telephone directory and Television and Radio commercials.
  - a. Utilizing the varied Radio Stations listed below there is virtually 100% geographic coverage.
  - b. Television coverage is estimated 80% geographical coverage of our membership.
- D. "Local Service" rates and "Teen Choice, Total Choice and Classic Choice," packages are displayed in our Telephone Directory which is sent to every member, and is given out to each new member as they sign up throughout the year.
  - a. Provided of 100% of membership and new members when signing up for service.
- E. "Local Service" rates are displayed in our Website.
  - a. Available to 100% of members
- F. "Local Service" is advertised along with all of our services annually in local newspapers. Covering approximately 100 % geographically of our membership.
- G. Types of Media used
  - a. Radio Utilizing the varied Radio Stations listed below there is virtually 100% geographic coverage.
    - i. Teen Choice Commercial
      - 1. KLOO, KYTE, KNPT, KORC, KPPT, KRKT

a. January 2005

- b. Newsprint Between both newspapers there is virtually 100% geographic coverage.
  - i. Happy Holidays Advertisement

- 1. Corvallis Gazette Times
  - a. December 2005
- 2. Newport Newstimes
  - a. December 2005
- c. Television Estimated 80% geographical coverage of our membership.

i. Teen Choice Commercial

- 1. Comcast / Frequency
  - a. January 2005
  - b. March 2005
  - c. April 2005
  - d. May 2005
  - e. June 2005
- 2. Charter Communications / Frequency
  - a. January 2005
  - b. March 2005
  - c. April 2005
  - d. May 2005
  - e. June 2005
- d. Internet Available to 100%
  - i. www.pioneer.net
  - ii. <u>www.mypioneer.coop</u>
  - iii. www.pioneertelephonecoop.com

# **Convenience, Options, Choices and Solutions...**

That's what members can expect from Pioneer Telephone Cooperative. Pioneer has created three packages for you to choose from. YOU get the CHOICE ... Plus you'll save money.

# Teenagers and telephones...now the

teenagers in your house can have their own telephone line with the features that make sense for their active lifestyles. With Teen Choice, you get 6 popular features and your local service at one great low price. Add VoiceMail with Teen Choice for a small monthly fee!



# Total CHOICE

It's never been easier to simplify your life...or save money! Pioneer's Total Choice Package gives you all the calling features you need for a complete communication tool. For our advanced users, this package has taken the guesswork out of choosing the right features, because all the features you need are there!



Classic CHOICE Classic Choice is a perfect combination of features for those of us who don't need every advanced communication service, but still need something more than a simple phone line. We have found that these time-tested features are the ones that make sense for most people, which truly makes this package a "Classic Choice."



# Package Comparison

	Teen	Classic	Total
Anonymous Call Rejection	V	√	√
Call Forwarding			√
Caller ID & Box	√	√	√
Call Rejection			<
Call Waiting	√	√	<
Distinctive Ringing			✓
Last Call Return	√		<
Local Service	√	√	√
NetProtect	√	√	√
Selective Call Forwarding			√
Special Call Acceptance			√
Three-Way Calling	V		√
VoiceMail		√	√
Packages do not include taxes and surcharges			

# FEATURE DESCRIPTIONS

<u>Anonymous Call Rejection</u>... informs callers who have blocked their name and number, that you do not accept blocked calls.

<u>Call Forwarding</u>... redirects calls to another phone number or VoiceMail system.

**<u>Caller ID</u>**... reveals who is calling before you answer your phone.

**<u>Call Rejection</u>**... rejects calls from a list of phone numbers, which you do not wish to receive calls from.

<u>Call Waiting</u>... informs you with a short tone during a phone conversation that another call is waiting to be answered.

**Distinctive Ringing...** allows your telephone to ring with a special ringing pattern, whenever you are called from a select list of phone numbers.

**Last Call Return**... automatically dials back the last incoming call.

**<u>NetProtect</u>**... provides protection that covers your home/office wiring from the telephone company box up to and including, the telephone jacks.

**Selective Call Forwarding...** allows you to create a list of phone numbers that are to be forwarded.

**Special Call Acceptance...** screens incoming calls by creating a list of phone numbers from which you are willing to accept calls.

**<u>Three-Way Calling...</u>** allows you to add a third party to an existing phone conversation.

**VoiceMail**... turns your touch-tone phone into a complete answering machine without having to purchase any equipment.

4/05

1304 Main St • Philomath 541.929.3135 • 888.929.1014

575 West Willow • Waldport 541.563.3135 • 888.968.3135 www.pioneer.net



Member's Choice

a leader in Oregon's telecommunications industry



From



Pioneer Telephone Cooperative... providing telecommunication services from the Willamette Valley to the Oregon Centrai Coast for over 50 years

> Pioneer Telephone Cooperative is locally owned by its members and provides "state-of-the-art" services in the following exchanges: 424 - 438 - 453 - 456 - 486 - 487 - 528 - 547 563 - 867 - 875 - 925 - 927 - 964 - 929

We offer Continuous Redial • Call Rejection • Three-Way Calling • Special Call Acceptance • VoiceMail Call Trace • Speed Dial • Selective Call Forwarding • Toll-Control • OTAP • Call Waiting • ERate • E911 • Distinctive Ringing Market Expansion • DSL • \$11 Local Business Rate • Call Forwarding • Caller ID • Last Call Return • Personal Ringing Speed Dial • \$10 Local Residential Rate • Vacation Line • Extended Area Service • DS3 • Basic Rate ISDN Primary Rate ISDN • Data Services • Link Up America • Teen Choice, Classic Choice & Total Choice Packages

# For More Information Call: 541-929-3135 or 541-563-3135



Home

**Residential Solutions** 

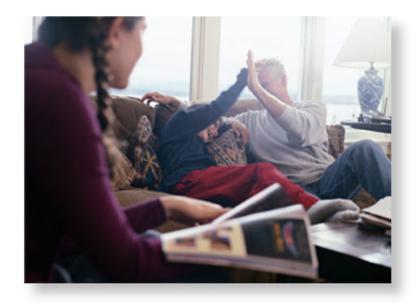
**Business Solutions** 

Assistance

# **RESIDENTIAL** Rates & Billing Information

### **Basic Monthly Rates**

Access Line	Flat EAS
\$10.00	\$2.95
\$10.00	\$7.00
\$10.00	\$2.95
\$10.00	\$2.95
\$10.00	\$2.95
\$10.00	\$7.00
\$10.00	\$2.95
\$10.00	\$3.95
\$10.00	\$4.95
\$10.00	\$2.95
\$10.00	\$2.95
\$10.00	\$8.00
\$10.00	\$2.95
\$10.00	\$2.95
	\$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00



Calling Features Pioneer Long Distance Residential Solutions

Other taxes, fees & surcharges may apply

#### **Extended Area Service (EAS)**

Measured EAS is available at .05¢ per minute

#### You may subscribe to the following listing options:

- Unlisted Number: Your name and number will be left out of the directory, but will still be available from directory assistance.
- **Non-Published Number:** Your name and number can be left out of the directory and not be available from directory assistance.

#### **Payments**

**Pioneer Telephone Cooperative** 

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Home

**Residential Solutions** 

Assistance

# **BUSINESS** Rates & Billing Information



About Us

Business Solutions Directory Services Calling Features Pioneer Long Distance

### **Basic Monthly Rates**

Exchange	Access Line	Flat EAS
Alsea	\$11.00	\$5.90
Bellfountain	\$11.00	\$14.00
Blodgett	\$11.00	\$5.90
Chitwood	\$11.00	\$5.90
Harlan	\$11.00	\$5.90
Horton	\$11.00	\$14.00
Lobster Valley	\$11.00	\$5.90
Philomath	\$11.00	\$6.90
South Beach	\$11.00	\$7.90
Summit	\$11.00	\$5.90
Tidewater	\$11.00	\$5.90
Triangle Lake /		
Deadwood	\$11.00	\$14.00
Waldport	\$11.00	\$5.90
Yachats	\$11.00	\$5.90

Other taxes, fees & surcharges may apply

#### **Extended Area Service (EAS)**

Measured EAS is available at .05¢ per minute

#### You may subscribe to the following listing options:

- Unlisted Number: Your name and number will be left out of the directory, but will still be available from directory assistance.
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#### **Payments**

Pioneer Telephone Cooperative

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# Report #4 – Low-income Services – All ETCs

## 4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: 445.

ILEC Svc Area	No. of Lifeline customers

## 4.2. Advertising of Low-Income Program Service Offerings

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2005, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

- A. Assistance programs are advertised through the following media:
  - a. Newsprint Advertising –Between both newspapers there is virtually 100% geographic coverage.
    - i. Corvallis Gazette Times April 2005
    - ii. Newport News times April 2005
  - b. Bill Insert Provides 100% geographic coverage.
    - i. A "Special Report" was included with the bill October 2005
  - c. Telephone Directory Provides 100% geographic coverage.
    - i. Program and contact information provided in the telephone directory which is sent to every member, and is given out to each new member as they sign up throughout the year.
  - d. Point of Presence Signs Highly visible to "walk-in" traffic.
    - i. 100% available to all members. Approximately 10 20 % of members visit Pioneer each month.

# We Thought You Should Know

# **OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)**

In 1987, the Oregon Legislature passed into law a bill as part of the state's public policy that provides that adequate and affordable residential telephone service be available to all Oregonians. Based on that legislation, the Oregon Public Utility Commission (PUC) implemented three special assistance programs: the Telecommunications Devices Access Program (TDAP), the Oregon Telecommunications Relay Service (OTRS), and the Oregon Telephone Assistance Program (OTAP). These programs are funded by a surcharge applied to the monthly bill of each retail subscriber who has telecommunications services with access to the OTRS.

Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber line charge.

It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

**LINK-UP AMERICA:** The Link-Up America Program helps qualified low-income individuals by paying for onehalf of the line-connection portion of the hook-up charges for new residential telephone service. Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

**ELIGIBILITY:** Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP Program or Link-Up America:

- Food Stamps
   Welfare Medical ID Card
   Oregon Health Plan
   Supplemental Security Income
- Low-Income Energy Assistance Program\*

\*Note: If a person qualifies only for the Low-Income Energy Assistance Program, they will only be eligible for Link-Up America, and not for OTAP.

**HOW TO APPLY:** To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff: TOLL FREE at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458;

or write to: Public Utility Commission of Oregon RSPF PO Box 2148 Salem OR 97308-2148

Information taken from the Oregon Public Utility Board's website: http://www.puc.state.or.us/consumer/summary.htm



Special Report

# Pay Per Call (900) Services Customer Rights

The Federal Telephone Disclosure and Dispute Resolution Act provides specific rights to you related to payment for 900 service calls. These are calls that you make by dialing 1-900 such as: audio information services or audio entertainment, simultaneous voice services (like chat lines), or services where charges are accessed on the basis of the completion of the call. You should not be charged for services that are not offered in compliance with federal laws and regulations.

To obtain information about a specific 900 service billed on your Pioneer Telephone Cooperative bill, contact our Philomath or Waldport business office.

October 2005

REET J

To dispute a 900 service charge appearing in a Pioneer Telephone Cooperative bill, you must call our office within 60 days from the date of the bill. Verbally communicating your dispute to our office is sufficient notification of a billing error.

If your dispute cannot be resolved while you are on the phone, you will be advised of the outcome of the investigation within 90 days of your notification of the alleged error. Upon request, a written response will be provided. While the dispute is being reviewed, you may withhold payment of the disputed 900 service charge and no collection activity may occur.

If it is agreed to remove the charge from your Pioneer Telephone Cooperative bill and if the provider of the service or its agent later determines that the charge is valid, the provider of the 900 service or its agent, may use their own collection process and additional third party collection companies to collect the amount due.

Failure to comply with these dispute resolution rules by the entity providing the dispute resolution will result in forfeiture by the entity of up to \$50.00 per transaction of the disputed amount.

900 services are noncommunications services. Your local or long distance service cannot be disconnected for nonpayment of 900 charges. Failure to pay legitimate charges, however, may result in involuntary blocking of your access to 900 services.

If you want to have your access to 900 services blocked, you can request this service by contacting Pioneer Telephone Cooperative. This blocking service can be obtained, at no charge, within 60 days of connection of telephone service. Blocking of 900 services can be obtained at other times for a nominal fee.

# **OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)**

In 1987, the Oregon Legislature passed into law a bill as part of the state's public policy that provides that adequate and affordable residential telephone service be available to all Oregonians. Based on that legislation, the Oregon Public Utility Commission (PUC) implemented three special assistance programs: the Telecommunications Devices Access Program (TDAP), the Oregon Telecommunications Relay Service (OTRS), and the Oregon Telephone Assistance Program (OTAP). These programs are funded by a surcharge applied to the monthly bill of each retail subscriber who has telecommunications services with access to the OTRS.

Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service. Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber line charge.

It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

**LINK-UP AMERICA:** The Link-Up America Program helps qualified low-income individuals by paying for onehalf of the line-connection portion of the hook-up charges for new residential telephone service. Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

**ELIGIBILITY:** Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP Program or Link-Up America:

- Food Stamps
- Welfare Medical ID Card
- Oregon Health Plan
- Supplemental Security Income
- Low-Income Energy Assistance Program\*

\*Note: If a person qualifies only for the Low-Income Energy Assistance Program, they will only be eligible for Link-Up America, and not for OTAP.

**HOW TO APPLY:** To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff TOLL FREE at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to: Public Utility Commission of Oregon RSPF PO Box 2148 Salem OR 97308-2148

Information taken from the Oregon Public Utility Board's website: http://www.puc.state.or.us/consumer/summary.htm

Report #5 – Outage Report – All ETCs

# Choose either A. or B. below, as applicable:

- A. \_\_\_\_\_ The number of service outages, as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers, that occurred during calendar year 2005: \_\_\_\_\_\_.
  If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
- B. X The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005: 0. If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

### Choose either A. or B. below, as appropriate:

A. \_\_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. <u>X</u> Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

<u>Trouble Type</u>	Switch A (location)	Switch B (location)
No service		
Network busy		
Interruption of service		
Poor reception		

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005: 0.77% per 100 working access lines.

	2005 Monthly
	Average
Wire Center Name	Trouble Index
Alsea	1.40%
Blodgett	1.62%
Bellfountain	0.90%
Chitwood	1.31%
Philomath	0.73%
South Beach	0.58%
Waldport	0.67%
Yachats	<u>0.67%</u>
TOTAL	0.77%

# Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

\_\_\_\_\_

7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
  - 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
  - 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
  - 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
  - 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
  - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
  - 7.3.2.2. Detailed information for each project that will use support funds:
    - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
    - 7.3.2.2.2. The start date and completion data (by quarter).
    - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
    - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
    - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
    - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

# Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_\_ no \_\_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 - Certifications - All ETCs

# 9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006.

# Interstate Common Line Support (ICLS) 2006 - 2007

Date 12-Jun-06

To: Marlene H. Dortch Office of Secretary Federal Communications Commission 445 - 12th Street, SW Washington, DC 20554

> Karen Majcher Vice President - High Cost and Low Income Division Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036

Re: CC Docket No. 96-45 Interstate Common Line Support - ICLS **Annual Certification Filing** 

This is to certify that \_\_\_\_\_\_PIONEER TELEPHONE COOPERATIVE will use its INTERSTATE COMMON LINE SUPPORT - ICLS only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

Company Name	State	Study Area Code
PIONEER TELEPHONE COOPERATIVE	OREGON	532393

Signed,

[Signature of Authorized Representative]

Date:

12-Jun-06

MICHAEL WHALEN [Printed Name of Authorized Representative]

ASSISTANT TREASURER [Title of Authorized Representative]

PIONEER TELEPHONE COOPERATIVE **Carrier's Name:** PO BOX 631 PHILOMATH, OR 97370-0631 **Carrier's Address: Carrier's Telephone Number:** 541-929-8256

**Date Received** (For official use only)

ICLS

Report #9 - Certifications - All ETCs

<u>9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL/LSS</u> (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

# AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Jerome I. Schlachter, being of lawful age and duly sworn, on my oath, state that I am the Executive Vice-president [an officer] of Pioneer Telephone Cooperative ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this	s 1175	day of	Jui	y, 2006.
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Pioneer Telephone Cooperative (Company) Schlichten (Name) By:

Its: Executive Vice-president (Title)

SUBSCRIBED AND SWORN to before me this  $1/\frac{1}{2}$  day of  $\frac{\sqrt{2}}{2}$ , 2006.

Notary public in and for the State of Oregon

My Commission Expires:  $\frac{\beta/22/200>}{200>}$ 



Report #9 - Certifications - All ETCs

<u>9.3. Certification of Emergency Functionality and Compliance with Service Quality and</u> Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

# AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE OUALITY AND CONSUMER PROTECTION MEASURES

I, Jerome I. Schlachter, being of lawful age and duly sworn, on my oath, state that I am the Executive Vice-president [an officer] of Pioneer Telephone Cooperative ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
  - X applicable Oregon Commission rules, or
  - the CTIA Consumer Code for Wireless Carriers, or
  - \_\_\_\_\_ other (describe and explain conformance with requirements of Order No. 06-292):

DATED this  $1/\tau_h$  day of  $J_0/\gamma_e$ , 2006.

Pioneer Telephone Cooperative	(Company)
By: Jerome Schlichter	(Name)
Its: <u>Executive Vice-president</u>	(Title)

SUBSCRIBED AND SWORN to before me this  $11^{7H}$  day of  $\overline{\sqrt{4}}$ , 2006.

My Commission Expires: <u>8/22/2007</u>

