

VCI COMPANY ANNUAL RECERTIFICATION REPORT  
2006

Report # 1 Supported Services Offerings

1.1. Basic Local Usage Service Offerings - All ETCs

**Choose either A. or B. below, as applicable:**

A. \_\_\_ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

\_\_\_\_\_

2. business:

\_\_\_\_\_

B. **X** Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

Company provides residential service only.

- 1) plan's name: Basic Local Service
- 2) advertised public description: Local phone service with free features package including: caller ID, call waiting, call forwarding, 3-way calling, \*69, priority calling, anonymous call rejection and caller ID waiting.
- 3) number of local minutes included: unlimited calling within the customer's local calling area
- 4) calling area included: same as Qwest's local calling area
- 5) rates and charges: **The basic service fee of \$29.99 and connection fee of \$150.00 are discounted for Lifeline customers to a \$19.00 monthly recurring charge and a \$120.00 connection fee, which is prorated at \$10.00 per month over 12 months.**

1.2. Comparable Local Usage Plan - CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes **X** no \_\_\_\_\_

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability.

*Qwest's Oregon tariff, PUC Oregon No. 29, Section 5, describes flat rate service as service furnished at a fixed monthly rate which provides unlimited local calling within the customer's local calling area. The company also furnishes service at a fixed monthly rate permitting its customers unlimited local calling within the customer's local calling area. VCI's customers who reside within Qwest's service territory have the same local calling area they would have if Qwest were the service provider.*

1.3. Supported Services Not Provided - CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911):

*VCI is not aware of any supported services not available as of the date it was designated an ETC. VCI's customers have access to 911 and E911 services provided by Qwest pursuant to VCI's interconnection agreement with Qwest. The FCC defines toll limitation service as toll control or toll blocking. VCI has provided toll restriction service, as tariffed by Qwest in its tariff PUC Oregon No. 29, Section 10.4.4, to its Lifeline customers.*

Are these services provided currently? yes \_\_\_ no \_\_\_\_\_

If no, explain why not:

1.4. Equal Access Acknowledgement - CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes X no \_\_\_\_\_

2.1. Unfulfilled Service Requests/Held Orders -All ETCs

**Choose either A. or B. below, as applicable:**

A. \_\_\_ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.

B. X Service quality reports for "primary held orders over 30 days" were not filed with the Oregon PUC for calendar year 2005. E~ this case, choose **one** of the following alternatives for reporting:

1. The number of customer requests for supported services that were not fulfilled during calendar year 2005:

*No customer requests for supported services were not fulfilled during calendar year 2005.*

If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service. *Not Applicable.*

2. The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005:

*Section 860-034-0390 indicates that "the primary held orders" are held for lack of facilities. VCI utilizes Qwest's facilities and UNEs provided by Qwest. Thus, none of VCI's orders were held over 30 days during 2005.*

If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

## 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

*47 C.F.R. Section 54.202(a)(1)(i) requires a carrier to commit to provide service throughout its designated service area to all customers making a reasonable request for service, and to certify that the carrier will provide service on a timely basis to requesting customers within its service area where the network passes the potential customers' premises. If the potential customer is outside the carrier's network coverage, service must be provided within a reasonable time, if service can be provided at reasonable cost by performing one or more of six actions.*

*VCI does not own, operate or maintain a telecommunications network. The company is dependent on the network and network coverage area of Qwest, its underlying carrier and UNE provider. VCI provides service to all customers within its service area and within Qwest's network coverage. VCI cannot provide service to customers outside of Qwest's existing network coverage at reasonable cost.*

### Report #3 - Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) - All ETCs

Describe how basic supported services were advertised during calendar year 2005 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised throughout the designated service area in 2005.

*VCI did not advertise non-Lifeline services in Oregon during the year 2005.*

### Report #4 - Low-income Services - All ETCs

#### 4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area:

CETCs only: also list counts by ILEC service area:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
Qwest	9017

#### 4.2. Advertising of Low-Income Program Service Offerings

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2005, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

*VCI advertised the availability of its Lifeline and Link-Up services via television advertisements in media outlets in Qwest's service area between January 1, 2005 and December 31, 2005.*

Report #5 – Outage Report – All ETCs

**Choose either A. or B. below, as applicable:**

- A. The number of service outages, as defined in Section 860-034-0350 (9) of the Oregon PUC rules, which occurred during calendar year 2005:

Response: *VCI had no service outage in Qwest's Oregon service area that affected 50% or more of the in-service lines during 2005.*

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

- B. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005:

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Reports – All ETCs

**Choose either A. or B. below, as appropriate:**

- A. \_\_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

- B.   X   Trouble reports were not filed with the Oregon PUC during calendar year 2005. In this case, choose one of the following alternatives for reporting:

1. \_\_\_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each Company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service		
Network busy		
Interruption of service		
Poor reception		

2.   X   The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005:

*Section 860-034-0390(5) requests the number of trouble reports caused by the carrier's mistakes. In 2005, VCI had 0 trouble reports per 100 wireline access lines in Oregon.*

Report #7 - Network Improvement Plan - CETCs Only

*Not applicable to VCI.*

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive only low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.

7.3.2. Updates to network improvement plan for the current calendar year and the following year:

- 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next .2 years, as well as an explanation of how the forecast was derived.
- 7.3.2.2. Detailed information for each project that will use support funds:
  - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
  - 7.3.2.2.2. The start date and completion data (by quarter).
  - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
  - 7.3.2.2.4. The amount of Company's own funds that will be used for each supported project.
  - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
  - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 - Special Commitments/Requirements - CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_ no  X

If yes, identify the commitments or requirements and explain if, and how, they have been met.

9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (LAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006.

*VCI does not receive interstate access-related support.*

9.2. Certification of Use of Universal Service Funds - All ETCs receiving HCL/LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

*VCI does not request high cost support.*

9.3. Certification of Emergency Functionality, and Compliance with Service Quality and Consumer Protection Measures - All ETCs

Each ETC must submit a notarized affidavit signed by a responsible Company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

*See Attached Affidavit re: ability to remain functional in an emergency and compliance with service quality and consumer protection measures.*

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH  
SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Stan Efferding, being of lawful age and duly sworn, on my oath, state that I am the Secretary/Treasurer of VCI Company ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

1) is able to remain functional in emergencies to the same extent that Qwest, its underlying carrier, is able to do so, and,

2) complies with service quality and consumer protection measures in (check one):

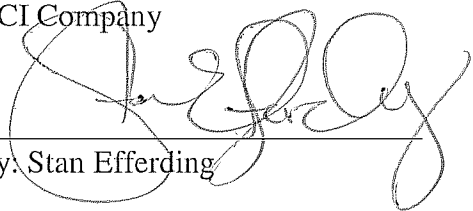
applicable Oregon Commission rules, or

the CTIA Consumer Code for Wireless Carriers, or

other (describe and explain conformance with requirements of Order No. 06-292):

DATED this 5<sup>th</sup> day of July 2006.

VCI Company

  
By: Stan Efferding

Its: Secretary/Treasurer

SUBSCRIBED AND SWORN to before me, Alexis Steckler, this 5<sup>th</sup> day of July 2006.

Notary public in and for the State of Washington



My Commission Expires: 3-31-09

