

Voice | Data | Internet | Wireless | Entertainment



**EMBARQ™**

Embarq Corporation  
902 Wasco Street  
Hood River, OR 97031  
EMBARQ.com

VIA E-FILING AND REGULAR MAIL

July 10, 2006

Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

Re: Annual Recertification for ETCs

Enclosed for filing are an original and one copy of United Telephone Company of the Northwest's Annual Recertification Reports for ETCs pursuant to Order No. 06-292.

Sincerely,

Nancy L. Judy

NLJ/sm  
Enclosure

**Nancy L. Judy**  
STATE EXECUTIVE - OR & WA  
Voice: (541) 387-9265  
Fax: (541) 387-9753  
nancy.judy@embarq.com

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

**Choose either A. or B. below, as applicable:**

A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. Residence: United Telephone Company of the Northwest d.b.a Embarq P.U.C. OR. No. 3, Schedule AE-1 Sheet 3.1 and Sheets 4-5.3

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2. Business: United Telephone Company of the Northwest d.b.a Embarq P.U.C. OR. No. 3, Schedule AE-1 Sheet 3 and Sheets 4-5.3

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B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only NA

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes \_\_\_\_\_ no \_\_\_\_\_

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

1.3. Supported Services Not Provided – CETCs only NA

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes \_\_\_\_\_ no \_\_\_\_\_

If no, explain why not: \_\_\_\_\_

1.4. Equal Access Acknowledgement – CETCs only NA

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes \_\_\_\_\_ no \_\_\_\_\_

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B.  Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
1.  The number of customer requests for supported services that were not fulfilled during calendar year 2005: \_\_\_\_\_.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2.  The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005: \_\_\_\_\_.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only NA

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

The “Information“ pages of Embarq local telephone directories contain a description of Embarq’s Universal Services offered. See Attachments: “Report 3” Page 1-8



## Sheridan/Carlton

October 2005

Area Codes **503 / 971**

Includes complete business  
and residential listings for:

Carlton

Grand Ronde

Sheridan

Willamina

Also includes listings  
for McMinnville and  
vicinity.

*Under the Great Oak Tree*

The Best RED Yellow Pages®

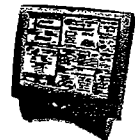
Published by R.H. Donnelley



Get straight to  
**the source.**  
See Government Listings Pages

Before you buy,  
**look inside.**  
Your Local Buying Guide

**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Sheridan/Carlton at **bestredyp.com.**





# INFORMATION

## Customer Care

**Correspondence Address:**  
 Sprint-ACS  
 P.O. Box 7086  
 London, KY 40742

**Internet Address:**  
<http://www.sprint.com/local>

**Payment Address:**  
 Sprint  
 P.O. Box 79133  
 Phoenix, AZ 85062-9133

### Sprint Customer Care Call Centers:

Residential/Residencial Customers.....1-800-877-1125  
 Residential Repair.....1-800-788-3600  
 Business Customers (Sales, Service & Repair) .....1-800-786-6272  
 Oregon Relay Service for TTY Users\*.....711 or 1-800-735-2900

\*TTY Users: Please use this TTY number to connect you with Sprint at one of the above numbers.

## Consumer Affairs

### Unresolved Problems:

If you still need help after calling one of our Sprint Customer Care Call Centers, please call:  
 Special Consumer Representative.....1-800-877-3345

## Directory Assistance

### Dial 411 for Local and National Directory Assistance:

Telephone numbers for anywhere in the United States can be obtained by dialing 411. A maximum of two numbers may be requested on each call. This includes numbers within your area code, outside your area code, and toll-free numbers. Appropriate charges will apply to each of these calls.

TTY users with hearing or speech impairment.....1-800-855-1155

## Annoyance Calls

Sprint is concerned about obscene and harassing calls and is trying to help stop them. You do not have to talk or listen to such calls - JUST HANG UP. If the calls persist, contact our Sprint Annoyance Call Center directly. If a threat is made at any time, also contact your local law enforcement agency. Malicious, threatening and abusive calls, including those in which false reports concerning destructive devices (bomb threats) are made, are unlawful. The making of such calls may constitute cause for disconnecting service and possible criminal prosecution and civil action by the person receiving the calls.

Sprint Annoyance Call Center .....1-877-451-1980

## Universal Service

Sprint offers the following Universal Services within its exchanges:

- Voice Grade Access to the public switched network
- Local Usage
- Touch Tone
- Access to Emergency, Operator, Interexchange, and Directory Assistance Services
- Toll Blocking for qualifying low-income customers

Rates for these Universal Services vary, depending on whether your service is residential or business, which geographic area your account is in, whether you have Extended Area Service, as well as a variety of other factors. Call your Sprint Customer Care Call Center for further details.

## Local Calling Area

Local calling areas are listed below. Some areas may require 10-digit dialing (area code + number).

<b>Calling from:</b>	<b>Local calling to:</b>
CARLTON .....	McMinnville, Portland Metro Area
GRAND RONDE .....	McMinnville, Sheridan, Willamina
SHERIDAN .....	Grand Ronde, McMinnville, Willamina
WILLAMINA .....	Grand Ronde, McMinnville, Sheridan

Sheridan/Carlton, OR

INFORMATION PAGES 15

## on Utilities Customers

resolved by contacting the  
 e to help you. You may contact the  
 18-3458 (TTY).

help to consumers, the PUC  
 nd how to contact them. That list is  
 If you have questions about any of the  
 tility company or the PUC Consumer  
 ange in advance for an interpreter  
 l needs of persons who do not speak  
 aks your primary language.

erechos del usuario y sus  
 Consumer Services Division

ежанностях потребителя.  
 му телефону: PUC Consumer

ch hàng đã được in bằng tiếng Việt  
 ervices Division 1-800-522-2404

វិភាគអ្នកប្រើប្រាស់មានសរសេរជាភាសា

3S Division 1-800-522-2404

ບໍລິການ ໂທລະສັບ ຮີນາ:

ganization to add your name and  
 m telephone solicitation lists, write  
 ingdale, NY 11735-9014.

Solicitors must identify themselves.  
 ds. Residential subscribers have the  
 ot do so for at least 10 years and  
 port companies using questionable  
 General's Office.

al Do Not Call Registry to offer  
 ential telephone subscriber can  
 ncluded on the registry. (Business  
 l Registry.) You can register at any  
 n effect for five years.

ry will stop most, but not all, tele-  
 nizations, charities, telephone  
 iness relationship.

Y 1-866-290-4236); or visit the



# The Columbia Gorge

June 2006

Area Codes **541 Oregon**  
& **509 Washington**

Includes complete business  
and residential listings for:

Appleton	North Bonneville
Arlington	Odell
Carson	Parkdale
Cascade Locks	Roosevelt
Dallesport	Rufus
Dufur	Stevenson
Glenwood	The Dalles
Goldendale	Trout Lake
Grass Valley	Tygh Valley
Hood River	Wasco
Klickitat	White Salmon -
Lyle	Bingen
Maupin	Willard
Moro	Wishram
Mosier	

*Mountain Reflections*

**The Best RED Yellow Pages®**

**Published by R.H. Donnelley**

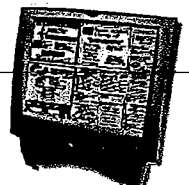


Check out our  
**Outdoor Activities Guide!**  
See Bright Idea Pages Inside

Too much on your plate?  
**Dial up, dine out.**  
See Restaurant Menu Guide Inside

Before you buy  
**look inside.**  
See Money-Saving Coupons Section

**WIRED!™** Search the Yellow Pages and more online!  
Select Columbia Gorge at **bestredyp.com.**





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### Correspondence Address:

Sprint-ACS  
P.O. Box 7086  
London, KY 40742

### Internet Address:

<http://www.sprint.com/local>

### Payment Address:

Sprint  
P.O. Box 79133  
Phoenix, AZ 85062-9133

### Sprint Customer Care Call Centers

Residential/Residencial Customers .....	1-800-877-1125
Residential Repair .....	1-800-788-3600
Business Customers (Sales, Service & Repair) .....	1-800-786-6272
Oregon Relay Service for TTY Users* .....	711 or 1-800-735-2900
Washington Relay Service for TTY Users* .....	711 or 1-800-833-6388

*\*TTY Users: Please use this TTY number to connect you with Sprint at one of the above numbers.*

## Consumer Affairs

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Special Consumer Representative ..... 1-800-877-3345

## Directory Assistance

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TTY Users with Hearing or Speech Impairment..... 1-800-855-1155

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The Columbia Gorge, OR/WA

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# Central & North Oregon Coast

*Lincoln and Tillamook Counties*

November 2005  
Area Codes **503 & 541\***

Includes complete business  
and residential listings for:

Bay City	Newport*
Beaver	Pacific City
Cannon Beach	Rockaway Beach
Cloverdale	Seal Rock*
Depoe Bay*	Seaside
Garibaldi	Siletz*
Gearhart	South Beach*
Gleneden Beach*	Tillamook
Lincoln City*	Toledo*
Manzanita	Waldport*
Nehalem	Wheeler
Neskowin	Yachats*

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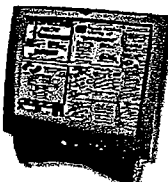
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Free time this  
weekend?  
See Bright Idea Pages Inside

ZIP codes at your  
fingertips!  
See ZIP Code Guide

White Pages listings now combined for  
Tillamook & Lincoln Counties  
for your convenience



**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Central & North Oregon Coast at **bestredyp.com.**



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## Local Calling Area

Local calling areas are listed below. Some areas may require 10-digit dialing (area code + number).

Calling from:	Local calling to:
BAY CITY.....	Garibaldi, Rockaway, Tillamook
BEAVER.....	Cloverdale, Pacific City, Tillamook
CLOVERDALE.....	Beaver, Pacific City
GARIBALDI.....	Bay City, Rockaway, Tillamook
LINCOLN CITY.....	Depoe Bay/Gleneden Beach, Newport, Siletz, South Beach
PACIFIC CITY.....	Beaver, Cloverdale
ROCKAWAY.....	Bay City, Garibaldi, Tillamook
TILLAMOOK.....	Bay City, Beaver, Garibaldi, Rockaway

Central & North Oregon Coast, OR

14 INFORMATION TABLES



# Upper Rogue

September 2005

Area Code **541**

Includes complete business  
and residential listings for:

Ashland	Lake of the Woods
Butte Falls	Medford
Central Point	Phoenix
Crater Lake	Prospect
Diamond Lake	Shady Cove
Eagle Point	Talent
Fish Lake	Trail
Gold Hill	Union Creek
Jacksonville	White City and vicinity

*Crater Lake*

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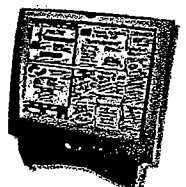


From  
**A to Z.**  
Yellow Pages Buying Guide

What area do we  
**cover?**  
See Directory Coverage Map

Pitch in to help the  
**environment.**  
See Recycling Information

**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Upper Rogue at **bestredyp.com.**





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## Local Calling Area

Local calling areas are listed below. Some areas may require 10-digit dialing (area code + number).

Calling from:	Local calling to:
BUTTE FALLS .....	The Southern Oregon Region*
CRATER LAKE .....	Chiloquin, Ft. Klamath, Klamath Falls
PROSPECT .....	The Southern Oregon Region*
SHADY COVE .....	The Southern Oregon Region*
WHITE CITY .....	The Southern Oregon Region*

*\* The Southern Oregon local calling region (implemented in October 2004) includes the communities of Ashland, Butte Falls, Cave Junction, Central Point, Glendale, Gold Hill, Grants Pass, Jacksonville, Medford, O'Brien, Phoenix/Talent, Prospect, Provolt/Murphy, Rogue River, Selma, Shady Cove, White City and Wolf Creek.*

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: 1721.

*CETCs only:* also list counts by ILEC service area:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings

Advertising of low-income programs such as the Oregon Telephone Assistance Program (OTAP) and Link-Up America are found in Embarq’s “General Information” pages of Embarq local telephone directories. See Attachments: “Report 4.2” Page 1-8

Embarq plans to increase advertisement of low-Income service offerings in 2006 in the following ways:

- Public Notice in area newspapers
- Brochures to be distributed through federally recognized tribal agencies
- Brochures to be distributed through Department of Health Services



## Sheridan/Carlton

October 2005

Area Codes **503 / 971**

Includes complete business  
and residential listings for:

Carlton

Grand Ronde

Sheridan

Willamina

Also includes listings  
for McMinnville and  
vicinity.

*Under the Great Oak Tree*

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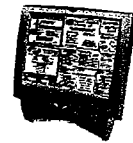
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**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Sheridan/Carlton at **bestredyp.com.**



# GENERAL INFORMATION

## — Rights and Responsibilities for Oregon Utilities Customers —

*The following summary was prepared by the Oregon Public Utility Commission.*

*If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC.*

*The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.*

### Deposits

The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

### Third-Party Notices

You have the option to ask that another person receive your bills and notices if, for some reason, you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

### Financial Assistance

Several programs provide financial help, depending on your circumstances. The **Low-Income Energy Assistance Program (LIEAP)** provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The **Oregon Telephone Assistance Program (OTAP)** provides reduced phone bills for qualified low-income customers. The **Link-Up America** program provides financial help with telephone service installation charges for qualified persons. Additional financial assistance is available for qualifying low-income customers who reside on federally-recognized Indian reservations.

### Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

### Medical Certificates

If you or a member of your family has a serious health problem and your utility service is threatened, you may obtain a medical certificate from your doctor or other medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your service and requires your utility to allow you to set up a payment plan to pay any overdue bill. (Medical certificates do not apply to water utilities.)

### Late Charges

Customers are responsible for paying their utility bills on time. Under certain circumstances, utilities may add late-payment charges to bills not paid on time.

### Telephone Solicitation

A telecommunications company may not make telephone solicitation or telemarketing calls using its list of customers with nonpublished or unlisted numbers unless it has notified each such customer at least once in the past year that the company makes such calls to its customers with nonpublished or unlisted numbers and that the customer has a right to request that the company make no such calls.

Sheridan/Carlton, OR



# The Columbia Gorge

June 2006

Area Codes **541 Oregon**  
& **509 Washington**

Includes complete business  
and residential listings for:

Appleton	North Bonneville
Arlington	Odell
Carson	Parkdale
Cascade Locks	Roosevelt
Dallesport	Rufus
Dufur	Stevenson
Glenwood	The Dalles
Goldendale	Trout Lake
Grass Valley	Tygh Valley
Hood River	Wasco
Klickitat	White Salmon -
Lyle	Bingen
Maupin	Willard
Moro	Wishram
Mosier	

The Best RED Yellow Pages®

Published by R.H. Donnelley

*Mountain Reflections*

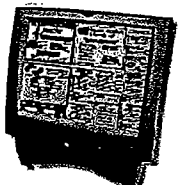


Check out our  
**Outdoor Activities Guide!**  
See Bright Idea Pages Inside

Too much on your plate?  
**Dial up, dine out.**  
See Restaurant Menu Guide Inside

Before you buy  
**look inside.**  
See Money-Saving Coupons Section

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You have the option to ask that another person receive your bills and notices if, for some reason, you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

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Several programs provide financial help, depending on your circumstances. The **Low-Income Energy Assistance Program (LIEAP)** provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The **Oregon Telephone Assistance Program (OTAP)** provides reduced phone bills for qualified low-income customers. The **Link-Up America** program provides financial help with telephone service installation charges for qualified persons. Additional financial assistance is available for qualifying low-income customers who reside on federally-recognized Indian reservations.

### Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

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### Telephone Solicitation

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### Resolving Disputes

If you have a dispute with your utility company that is not resolved by contacting the company, the PUC Consumer Services Division is available to help you. You may contact the PUC toll free, by calling: 1-800-522-2404 (voice) or 1-800-648-3458 (TTY).



## Central & North Oregon Coast

*Lincoln and Tillamook Counties*

November 2005  
Area Codes **503 & 541\***

Includes complete business  
and residential listings for:

Bay City	Newport*
Beaver	Pacific City
Cannon Beach	Rockaway Beach
Cloverdale	Seal Rock*
Depoe Bay*	Seaside
Garibaldi	Siletz*
Gearhart	South Beach*
Gleneden Beach*	Tillamook
Lincoln City*	Toledo*
Manzanita	Waldport*
Nehalem	Wheeler
Neskowin	Yachats*

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*Cascade Head*

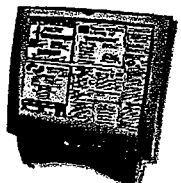


Free time this  
**weekend?**  
See Bright Idea Pages Inside

ZIP codes at your  
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See ZIP Code Guide

White Pages listings now combined for  
Tillamook & Lincoln Counties  
for your convenience

**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Central & North Oregon Coast at **bestredyp.com.**



# GENERAL INFORMATION

## Rights and Responsibilities for Oregon Utilities Customers

*The following summary was prepared by the Oregon Public Utility Commission:*

*If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC.*

*The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.*

### Deposits

The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

### Third-Party Notices

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# Upper Rogue

September 2005

Area Code **541**

Includes complete business  
and residential listings for:

Ashland	Lake of the Woods
Butte Falls	Medford
Central Point	Phoenix
Crater Lake	Prospect
Diamond Lake	Shady Cove
Eagle Point	Talent
Fish Lake	Trail
Gold Hill	Union Creek
Jacksonville	White City and vicinity

*Crater Lake*

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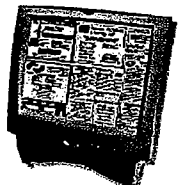


From  
**A to Z.**  
Yellow Pages Buying Guide

What area do we  
**cover?**  
See Directory Coverage Map

Pitch in to help the  
**environment.**  
See Recycling Information

**WIRED!**<sup>SM</sup> Search the Yellow Pages and more online!  
Select Upper Rogue at **bestredyp.com.**



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*If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC.*

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A telecommunications company may not make telephone solicitation or telemarketing calls using its list of customers with nonpublished or unlisted numbers unless it has notified each such customer at least once in the past year that the company makes such calls to its customers with nonpublished or unlisted numbers and that the customer has a right to request that the company make no such calls.

Report #5 – Outage Report – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  The number of service outages, as defined in Section 860-034-0350 (9) of the Oregon PUC rules, that occurred during calendar year 2005: \_\_\_\_\_.  
If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
- B.  The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005: 0.  
If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
-

Report #6 -- Trouble Report -- All ETCs

**Choose either A. or B. below, as appropriate:**

A.   x   Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B.        Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1.        The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2.        The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005:        per 100 working access lines.

---

Report #7 – Network Improvement Plan – CETCs Only NA

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

-----

7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.

7.3.2. Updates to network improvement plan for the current calendar year and the following year:

- 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
- 7.3.2.2. Detailed information for each project that will use support funds:
  - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
  - 7.3.2.2.2. The start date and completion data (by quarter).
  - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
  - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
  - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
  - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).



Report #8 – Special Commitments/Requirements – CETCs only NA

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

---

## Report #9 – Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006.

See Attachment

### 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL/LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas) NA

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

### 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs See Attachment

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit.

A copy of an acceptable affidavit form follows the affidavit for high cost support.

---



**Richard C. Eckhart**  
Vice President, Regulatory Affairs  
Embarq Corporation  
MAILSTOP: KSOPHN0204 - 2B703  
6450 Sprint Parkway  
Overland Park KS 66251-6100  
PH: 913-315-9242  
FAX: 913-315-0733  
Email: Chad.R.Eckhart@embarq.com

June 14, 2006

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 – 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

Karen A. Majcher  
Vice President, High Cost & Low Income  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, D. C. 20036

Re: **CC Docket No. 96-45**  
**Interstate Access Universal Service Support (IAS)**  
**Annual Certification**

Pursuant to section 54.809, Embarq Corporation, on behalf of its local exchange telephone companies (Embarq LTCs), hereby certifies that the Interstate Access Universal Service Support provided to Embarq LTCs pursuant to Part 54.807 of the Commission's Rules will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of Embarq Corporation LTC's, all of which are eligible telecommunications carriers (ETCs) consistent with section 254(e) of the Telecommunications Act of 1996. A listing of Embarq LTC's being certified is attached.

We request that the FCC Secretary acknowledge receipt of this letter by stamping and returning the attached copy.

Sincerely,

Richard C. Eckhart  
Vice President, Regulatory Affairs

## Embarq Local Telephone Companies for IAS Certification - 2006

COMPANY NAME	COMPANY / STUDY AREA CODES (COSA)		FCC 499 Filer ID	Federal Registration Number (FRN)
	ARMIS & TRP	NECA ID		
<b>(Non-Rural Study Area)</b>				
Embarq Florida, Inc.	UCFL	210341	807636	0001-8252-98
Embarq/Carolina Telephone and Telegraph Co.	UTNC	230470	806358	0001-9523-40
Embarq/Central Telephone Co. - North Carolina	CENC	230471	806364	
Embarq/United Telephone - Southeast, Inc.	UTIM	N/A	806373	0001-7701-22
- Tennessee	UTTN	290567		
- Virginia	UTVA	190567		
Embarq/Central Telephone Co. of Virginia	CEVA	190254	806361	0004-1839-19
Embarq/United Tel. Co. of the Carolinas-So.Carolina	UTSC	240506	806370	0001-7770-36
Embarq/United Telephone Co. of Ohio	UTOH	300661	803208	0002-9388-43
Embarq/United Telephone Co. of Indiana, Inc.	UTIN	320832	803211	0002-9015-51
Embarq/United Telephone of New Jersey, Inc.	UTNJ	160138	805413	0004-1465-85
Embarq/United Telephone of Pennsylvania	UTPA	170209	805416	0004-1404-22
Embarq/Central Telephone Co. - Nevada	CENV	552348	803601	
Embarq/United Telephone Co. - So.Central Kansas	UTKS	411317	803559	0005-0517-43
Embarq/United Telephone Co. - Eastern Kansas	UTKS	411317	803553	0002-5952-47
Embarq/United Telephone Co. of Kansas	UTKS	411842	803556	0002-3420-38
Embarq Minneosta, Inc.	UTMN	361456	803571	0002-6434-35
Embarq Missouri, Inc.	UTMO	N/A	803562	0002-3372-44
- Missouri	UTMO	421957		
- Kansas dba UTC of SE Kansas	UTMO	411957		
Embarq/United Telephone Co. of the West			803565	0002-3916-39
- Nebraska	UTNE	371595		
- Wyoming	UTWY	511595		
Embarq/United Telephone Co. of Texas, Inc	UTTX	442084	803568	0005-0517-68
Embarq/Central Telephone Co. of Texas	CETX	442114	803574	0001-6851-48
Embarq/United Telephone Co. of the Northwest	UTNW		802884	0001-5666-94
- Oregon	UTOR	532400		
- Washington	UTWA	522400		
Embarq Corporation	UTTC		822076	0014-7911-64

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Nancy L Judy, being of lawful age and duly sworn, on my oath, state that I am the State Executive for Oregon of United Telephone Company of the Northwest and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) has a reasonable amount of back-up power to ensure functionality in emergencies without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations, and
- 2) complies with service quality and consumer protection measures in (check one):
  - applicable Oregon Commission rules, or
  - the CTIA Consumer Code for Wireless Carriers, or
  - other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

DATED this 10<sup>th</sup> day of July, 2006.

United Telephone Co. of the NW (Company)

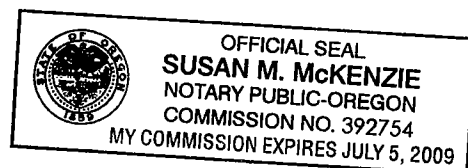
By: Nancy Judy (Name)

Its: State Executive (Title)

SUBSCRIBED AND SWORN to before me this 10<sup>th</sup> day of July, 2006.

Susan M. McKenzie  
Notary public in and for the State of Oregon

My Commission Expires: 7/5/09



Annual Recertification Reports for ETCs in Oregon

Report Formats to Satisfy Requirements of Order No. 06-292 for 2006

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – *All ETCs*
- 1.2. Comparable Local Usage Plan – *CETCs only*
- 1.3. Supported Services No Provided – *CETCs only*
- 1.4. Equal Access Acknowledgement – *CETCs only*

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – *All ETCs*
- 2.2. Service Request Processing – *CETCs only*

Report #3 Evidence of Advertising for Basic Supported Services - *All ETCs*

Report #4 Low-income Services – *All ETCs*

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – *All ETCs*

Report #6 Trouble Report – *All ETCs*

Report #7 Network Improvement Plan – *CETCs that receive high-cost and access-related support*

Report #8 Special Commitments/Requirements – *CETCs only*

Report #9 Certifications – *All ETCs*

- 9.1. IAS or ICLS Certification Copy – *All ETCs Receiving IAS/ICLS*
- 9.2. Certification of Use of Universal Service Funds – *All ETCs Receiving Traditional High-Cost Support*
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – *All ETCs*

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

**Choose either A. or B. below, as applicable:**

A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. Residence: United Telephone Company of the Northwest d.b.a Embarq P.U.C. OR. No. 3, Schedule AE-1 Sheet 3.1 and Sheets 4-5.3

---

2. Business: United Telephone Company of the Northwest d.b.a Embarq P.U.C. OR. No. 3, Schedule AE-1 Sheet 3 and Sheets 4-5.3

---

B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only NA

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes  no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

1.3. Supported Services Not Provided – CETCs only NA

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes  no

If no, explain why not: \_\_\_\_\_

1.4. Equal Access Acknowledgement – CETCs only NA

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes  no

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B.  Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
1.  The number of customer requests for supported services that were not fulfilled during calendar year 2005: \_\_\_\_\_.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2.  The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005: \_\_\_\_\_.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only NA

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).



Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

The “Information“ pages of Embarq local telephone directories contain a description of Embarq’s Universal Services offered. See Attachments: “Report 3” Page 1-8

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: 1721.

*CETCs only:* also list counts by ILEC service area:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings

Advertising of low-income programs such as the Oregon Telephone Assistance Program (OTAP) and Link-Up America are found in Embarq’s “General Information” pages of Embarq local telephone directories. See Attachments: “Report 4.2” Page 1-8

Embarq plans to increase advertisement of low-Income service offerings in 2006 in the following ways:

- Public Notice in area newspapers
- Brochures to be distributed through federally recognized tribal agencies
- Brochures to be distributed through Department of Health Services

Report #5 – Outage Report – All ETCs

**Choose either A. or B. below, as applicable:**

A. \_\_\_\_\_ The number of service outages, as defined in Section 860-034-0350 (9) of the Oregon PUC rules, that occurred during calendar year 2005: \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

B.   x   The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005:   0  .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

**Choose either A. or B. below, as appropriate:**

A.  Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B.  Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1.  The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2.  The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005: \_\_\_\_\_ per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only NA

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

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7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.

7.3.2. Updates to network improvement plan for the current calendar year and the following year:

- 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
- 7.3.2.2. Detailed information for each project that will use support funds:
  - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
  - 7.3.2.2.2. The start date and completion data (by quarter).
  - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
  - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
  - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
  - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only NA

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## Report #9 – Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006.

See Attachment

### 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL/LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas) NA

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

### 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs See Attachment

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit.

A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Nancy L Judy, being of lawful age and duly sworn, on my oath, state that I am the State Executive for Oregon of United Telephone Company of the Northwest and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_ (Company)

By: \_\_\_\_\_ (Name)

Its: \_\_\_\_\_ (Title)

SUBSCRIBED AND SWORN to before me this \_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_



AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Nancy L Judy, being of lawful age and duly sworn, on my oath, state that I am the State Executive for Oregon of United Telephone Company of the Northwest and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

1) has a reasonable amount of back-up power to ensure functionality in emergencies without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations, and

2) complies with service quality and consumer protection measures in (check one):

- applicable Oregon Commission rules, or
- the CTIA Consumer Code for Wireless Carriers, or
- other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DATED this \_\_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_ (Company)

By: \_\_\_\_\_ (Name)

Its: \_\_\_\_\_ (Title)

SUBSCRIBED AND SWORN to before me this \_\_\_\_ day of \_\_\_\_\_, 2006.

\_\_\_\_\_  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_