

July 13, 2006

Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capital Street NE, Suite 215  
Salem, OR 97308

RE: Docket UM 1217

Dear Filing Center:

On behalf of Colton Telephone Company, enclosed please find the original and two (2) copies of its Annual Recertification Reports for ETC's in Oregon.

If you have any questions, please contact me at [stephanie@coltontel.com](mailto:stephanie@coltontel.com) or 503-824-5863.

Sincerely,

Stephanie Sauvageau  
Accountant  
Colton Telephone Company

Enclosures

Annual Recertification Reports for ETCs in Oregon

Report Formats to Satisfy Requirements of Order No. 06-292 for 2006

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – *All ETCs*
- 1.2. Comparable Local Usage Plan – *CETCs only*
- 1.3. Supported Services No Provided – *CETCs only*
- 1.4. Equal Access Acknowledgement – *CETCs only*

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – *All ETCs*
- 2.2. Service Request Processing – *CETCs only*

Report #3 Evidence of Advertising for Basic Supported Services - *All ETCs*

Report #4 Low-income Services – *All ETCs*

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – *All ETCs*

Report #6 Trouble Report – *All ETCs*

Report #7 Network Improvement Plan – *CETCs that receive high-cost and access-related support*

Report #8 Special Commitments/Requirements – *CETCs only*

Report #9 Certifications – *All ETCs*

- 9.1. IAS or ICLS Certification Copy – *All ETCs Receiving IAS/ICLS*
- 9.2. Certification of Use of Universal Service Funds – *All ETCs Receiving Traditional High-Cost Support*
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – *All ETCs*

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence:

\_\_\_\_\_

2. business:

\_\_\_\_\_

\_\_\_\_\_

- B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services. [Attachment 1 contains details of local usage service offerings.](#)

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes  no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes  no

If no, explain why not: \_\_\_\_\_

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes  no

## Report #2 – Unfulfilled Service Requests

### 2.1. Unfulfilled Service Requests/Held Orders – All ETCs

**Choose either A. or B. below, as applicable:**

- A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2005. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2005. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2005:   0  .  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2. The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2005:   0  .  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

### 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2005 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2005.

Colton Telephone Advertises basic supported services through the local phone directory and on the company website as detailed below.

North Willamette Valley Phone Directory

Printed Annually

Geographic Coverage includes the Colton Wire Center and virtually all neighboring telephone wire centers.

The Directory is distributed annually to all Colton Telephone customers by postal mail and is available to anyone upon request at the business office.

This advertisement does not include rate information.

Attachment 2 is a copy of the actual advertisement.

Colton Telephone Website – [www.colton.com](http://www.colton.com)

Continually available to anyone with access to the Internet. This address is printed on virtually all of our company advertising.

Geographic coverage is unlimited.

The target population is anyone who currently resides in Colton, OR, or who is moving or considering moving to the area.

Rate information is included on the website.

Attachment 2A is a printed page from the website.

In previous years this information has been printed in the local distribution newspaper, The Molalla Pioneer. In March 2005 our Marketing Director who was responsible for this advertisement left the company and therefore the 2005 newspaper advertisement was inadvertently overlooked. This information (Attachment 2B) has been scheduled to be printed in the Molalla Pioneer in July 2006 and will continue to be printed in the future.

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers

The total number of customers receiving lifeline discounts during the month of December 2005 in the designated service area: \_\_\_18\_\_\_.

*CETCs only:* also list counts by ILEC service area:

| <u>ILEC Svc Area</u> | <u>No. of Lifeline customers</u> |
|----------------------|----------------------------------|
| _____                | _____                            |
| _____                | _____                            |

4.2. Advertising of Low-Income Program Service Offerings

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2005, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Colton Telephone promotes Lifeline, LinkUp and OTAP services in the following manner.

Brochures available in the Colton Telephone business office.

Brochures are continually available to anyone who visits the business office.

This brochure is periodically posted on the bulletin board outside of the business office front door (specific dates not available for 2005).

See Attachment 3

Printed Information in the North Willamette Valley Directory

The directory is printed annually in June and is mailed to all Colton Telephone subscribers and also available in the business office.

See Attachment 3A

Fact Sheet included with new all customer application packages.

See Attachment 3B

In previous years this information has been printed in the local distribution newspaper, The Molalla Pioneer. In March 2005 our Marketing Director who was responsible for this advertisement left the company and therefore the 2005 newspaper advertisement was inadvertently overlooked. This information (Attachment 2B) has been scheduled to be printed in the Molalla Pioneer in July 2006 and will continue to be printed in the future.

Report #5 – Outage Report – All ETCs

**Choose either A. or B. below, as applicable:**

- A.  The number of service outages, as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers, that occurred during calendar year 2005:     0    .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

- B.  The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2005:                     .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

**Choose either A. or B. below, as appropriate:**

A. \_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2005 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2005. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2005, for each company switch.

| <u>Trouble Type</u>     | <u>Switch A (location)</u> | <u>Switch B (location)</u> |
|-------------------------|----------------------------|----------------------------|
| No service              | _____                      | _____                      |
| Network busy            | _____                      | _____                      |
| Interruption of service | _____                      | _____                      |
| Poor reception          | _____                      | _____                      |

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2005: Less than 1 per 100 working access lines.

This information for 2005 was only tracked by three classifications; trouble reports which resulted from an issue with customer owned equipment, trouble report where no trouble was found with telephone company equipment or service and trouble reports which could be applicable to Colton Telephone Company. In the entire year of 2005 there were 26 trouble reports in the last category and an average of 1175 working access lines in any given month. This averages to 2.16 reports per month per 1175 access lines, or .18 reports per 100 lines. It is possible that some of these trouble reports were caused by circumstances on the approved trouble report exclusion list, but specific cause was not tracked for 2005. Colton Telephone feels that the number of trouble reports is insignificant enough that further research to determine the exact number would be over burdensome and would not provide any additional meaningful information to the Commission.



Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

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7.1. Demonstration of use of support funds (other than low-income funds) received during 2005, including:

- 7.3.1.1. The amount of support funds, by type, received during the year.
- 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
- 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
- 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
- 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.

7.3.2. Updates to network improvement plan for the current calendar year and the following year:

- 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
- 7.3.2.2. Detailed information for each project that will use support funds:
  - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
  - 7.3.2.2.2. The start date and completion data (by quarter).
  - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
  - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
  - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
  - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## Report #9 – Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS/ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2006. **Submitted as Attachment.**

### 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL/LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended. **Submitted as Attachment.**

### 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support. **Submitted as Attachment.**

## Attachment 1 for Report #1 – Supported Services Offerings

### 1.1.B.

|                                  | <b>Residential Service</b>   | <b>Business Service</b>   |
|----------------------------------|--|---|
| 1) Plan Name -                   | Residential 1 Party  | Business 1 Party  |
| 2) Advertised Public Description | Local Service  | Local Service   |
| 3) Local Minutes Included        | Unlimited  | Unlimited   |
| 4) Calling Area Included         | Colton, OR Wire Center   | Colton, OR Wire Center  |
| 5) Rates and Charges             | \$14.25 + \$6.50 SLC<br>and all applicable taxes/<br>government fees | \$28.40 + \$6.50 Single Line<br>SLC or \$9.20 Multiple Line<br>SLC and all applicable taxes/<br>government fees |

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- Local Telephone Service
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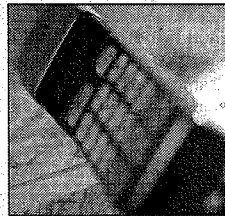
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Telephone & Cable TV  
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Cooperative Since 1912"

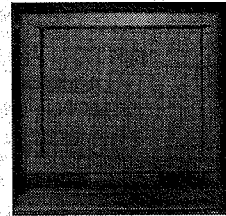
## Your local telecommunications center for all your home or business needs.



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[www.colton.com](http://www.colton.com)



**ADDITIONAL FEATURES WE OFFER INCLUDE:**  
Caller ID • Voice Mail • Call Waiting • Call Forwarding  
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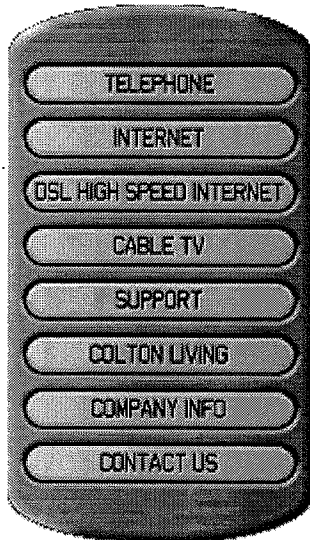


20983 S. Hwy 211 • PO Box 68 • Colton, Oregon 97017

# 1-800-332-2344

# 503-824-3211

## Taxes, Fees, & Surcharges Explained



- **Federal Tax** is 3% of all phone, internet/DSL, and long distance charges. It is also on any late penalties or fees.

- **State E-911** is \$0.75 per access line. This surcharge, levied by your local government, funds the cost of Providing emergency services communications systems in your community.

- **Federal Universal Service Charge (FUSC)** changes quarterly, but is currently at 10.2% of the Access Charge on your phone and all DSL Charges. This charge recovers the amount Colton Telephone contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.

- **Oregon Universal Service Fund (OUSF)** is at 7.12% of all phone charges except the Access Charge and the State E-911. It also applies to any Intra-State long distance calls. This charge recovers the amount Colton Telephone contributes to the Oregon Universal Service Fund. This fund helps keep basic exchange rates affordable.

- **Service Assistance Charge** also known as the **Residential Service Protection Fund**. This is at \$0.08 per access line. This charge funds relay centers that help hearing- and speech- impaired customers to make and receive calls. It also funds programs used to provide telecommunication services to disadvantaged or disabled customers at a reduced rate.

- **Access Charge** also known as the **Federal Access Charge** or **Subscriber Line Charge (SLC)** . This is at \$6.50 for residential lines and one business line. If you have multi-business lines then the rate is at \$9.20. This charge, allowed by the FCC (Federal Communications Commissions), covers part of the cost for providing access to and maintenance of the local network.

- **Local Service Residential 1** or **Business 1 Charge** this is \$14.25 for residential access lines and \$28.40 for business access lines. This charge covers some of the cost of providing basic dial tone service.

home • telephone • internet • dsl high speed internet • cable tv • support • living • company info • local links • contact • site map

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Attachment 2A

[http://www.colton.com/phone/taxes\\_surcharges.htm](http://www.colton.com/phone/taxes_surcharges.htm)

7/13/2006

July 2006 – Notice in Molalla Pioneer

Colton Telephone Company is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

|   | <u>Monthly Service Charge</u> |
|---|-------------------------------|
| Single Party Residence Service              | \$14.25                       |
| Single Party Business Service               | \$28.40                       |
| Federal Subscriber Line Charge -Single Line | \$ 6.50                       |
| Directory Assistance                        | \$ .08                        |

Touch Tone Service is provided as a part of local service rate.

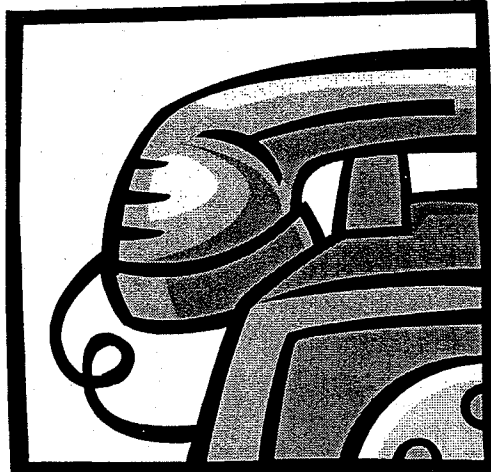
Toll Blocking Available at no charge for low-income customers that qualify.

Emergency 911 Services Surcharges for 911 services are assessed according to government assessments.

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts from these basic local service charges through state specified telephone assistance plans.

Basic services are offered to all consumers in the Colton Telephone Company service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 503-824-3211, visit our website [www.colton.com](http://www.colton.com) or our business office at 20983 S Highway 211 – Colton, Oregon for further information regarding our services.

# Need Help?



If you are receiving any of the following:

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- Food stamps *or*
  - Temporary Aid to Needy Families (TANF) *or*
  - Supplemental Security Income *or*
  - Medical program that determines eligibility at or below 135% of the Federal poverty level
- 

\*For a \$10.50, \$11.35 or \$12.00 per month reduction of your telephone bill....

Call **1-800-848-4442**

**1-800-648-3458** TTY (Text Telephone only)

Applicants receiving telephone service through a prepaid telephone service such as Ameritel, Reconex, or Telnet are not eligible.

**Public Utility Commission  
Oregon Telephone Assistance Program (OTAP)**

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\*Your reduction will depend on which phone company you subscribe to.



# Telephone Information

## Customer Information

### Rights & Responsibilities Summary

For Oregon Utility Consumers: If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC. The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.

### Deposits

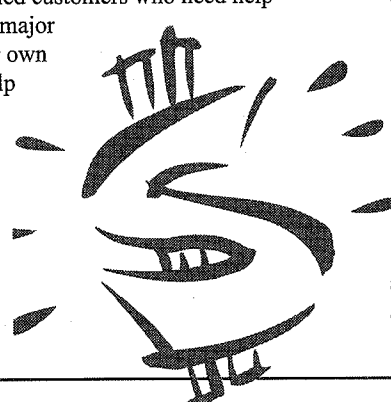
The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

### Third-Party Notices

You have the option to ask that another person receive your bills and notices if for some reason you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

### Financial Assistance

Several programs provide financial help, depending on your circumstances. The **Low-Income Energy Assistance Program (LIEAP)** provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The **Oregon Telephone Assistance Program (OTAP)** provides reduced phone bills for qualified low-income customers. The **Link-Up America** program provides financial help with telephone service installation charges for qualified persons.



### Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

### Medical Certificates

If you or a member of your family has a serious health problem and your utility service is threatened, you may obtain a medical certificate from your doctor or other medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your service and requires your utility to allow you to set up a payment plan to pay any overdue bill. (Medical certificates do not apply to water utilities.)

### Payment Plans

You may take advantage of one of several special payment options designed to make it easier to pay your electricity or natural gas utility bills. You may pay your bills on an equal-payment plan which will spread out your payments over the year. If you are unable to pay your electricity or gas bills for a period of time and your utility intends to cut off your service, you may also enter into a special agreement to pay the overdue amount over a period of time.

La versión impresa, en esta lengua, del sumario de los derechos del usuario y sus responsabilidades está a su disposición llamando al:

Если Вы желаете получить Инструкцию о правах и обязанностях потребителя, напечатанную на русском языке, звоните по следующему телефону:

Bản giải thích tóm lược về quyền lợi và bổn phận của khách hàng đã được in bằng tiếng Việt và được cung cấp bằng cách liên lạc với:

សេចក្តីសង្ខេបស្តីពីសិទ្ធិនិងកាតព្វកិច្ចរបស់អ្នកប្រើប្រាស់សេវាសាធារណៈសុខភាពសង្គមស្រុកវ៉ាលីស៊ែរ អាស៊ានសេវាសាធារណៈសុខភាពសង្គមស្រុកវ៉ាលីស៊ែរ:

มีบริการแปลสรุปสิทธิ และความรับผิดชอบของผู้ใช้บริการตามบัตรประชาชนภาษาไทย โดยติดต่อขอรับที่:

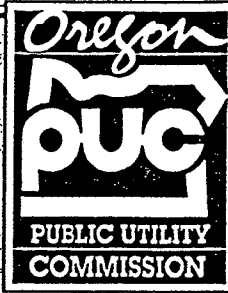
PUC  
Consumer Services Division  
1-800-522-2404

continued on next page

# Residential Service Protection Fund

F A C T

S H E E T



In 1987, the Oregon Legislature passed into law a bill as part of the state's public policy that provides that adequate and affordable residential telephone service be available to all Oregonians.

Based on that legislation, the Oregon Public Utility Commission (PUC) implemented three special assistance programs: the Telecommunications Devices Access Program (TDAP), the Oregon Telecommunications Relay Service (OTRS), and the Oregon Telephone Assistance Program (OTAP).

These programs are funded by a surcharge applied to the monthly bill of each retail subscriber who has telecommunications services with access to the OTRS.

## **TELECOMMUNICATION DEVICES ACCESS PROGRAM (TDAP)**

The Telecommunication Devices Access Program (TDAP) purchases and loans (at no cost to eligible recipients) special telecommunication devices to Oregonians who are deaf, hearing- and/or speech-impaired, or who have other physical disabilities that would prevent them from using a telephone. Special telecommunication devices such as a TTY (text telephone), visual signal, large visual display, telebraille, remote-controlled speaker phone and voice-activated cellular phone are examples of the telecommunication equipment distributed under the program. It enables these Oregonians to communicate more fully with family and friends, as well as businesses, and to play a more active role in society.

*Note: Under the current law, neither the phone amplification devices nor special telecommunication devices that are designed to be utilized by a blind person, are provided by the TDAP.*

## **THE OREGON TELECOMMUNICATIONS RELAY SERVICE (OTRS)**

The Oregon Telecommunications Relay Service (OTRS)

was implemented to allow those utilizing the Telecommunication Devices Access Program to communicate with the hearing public, and vice versa.

The Americans with Disabilities Act of 1990 (ADA) mandates that the 26 million persons who are deaf, hard-of-hearing, and speech-impaired shall have access to the nation's telephone system through a relay service that is functionally equivalent in cost and quality to the service afforded an individual without a hearing or speech impairment. With the passage of the ADA, Oregon was required to provide relay services to meet the new federal requirements. Compliance with Federal Communications Commission (FCC) regulations occurred in 1992, and the relay service is currently operating very effectively.

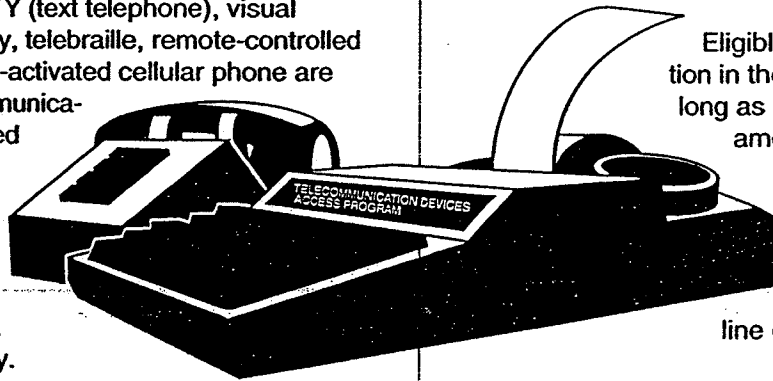
## **OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP) & LINK-UP AMERICA**

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP): Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service.

Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber line charge.

It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

LINK-UP AMERICA: The Link-Up America Program helps qualified low-income individuals by paying for one-half of the line-connection portion of the hook-up charges for new residential telephone service.



Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

**ELIGIBILITY:** Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP Program or Link-Up America:

Food Stamps  
Welfare Medical ID Card  
Oregon Health Plan  
Supplemental Security Income  
Low-Income Energy Assistance Program\*

*\*Note: If a person qualifies only for the Low-Income Energy Assistance Program, s/he will only be eligible for Link-Up America, and not for OTAP.*

## GENERAL

**HOW TO APPLY:** To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff TOLL FREE at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to:

Oregon Public Utility Commission  
RSPF  
550 Capitol ST NE  
Salem OR 97310-1380

**ADMINISTRATIVE RULES:** Copies of Oregon Administrative Rules 860-33-005 through 860-33-560 (Order No. 92-238, February 14, 1992) governing the Telecommunication Devices Access Program, the Oregon Telecommunications Relay Service, or eligibility and certification requirements and the rate of the reduction, are available upon request.

10/95

Oregon Public Utility Commission, 550 Capitol St. N.E., Salem, Oregon 97310-1380

The Public Utility Commission of Oregon does not discriminate on the basis of race, color, national origin, sex, sexual orientation, religion, age or disability in employment or the provision of services.

This document is available in alternate formats.  
Please call; Voice (503)378-6211, TDD/TT 1-800-648-3458



# Colton Telephone & Cable TV

June 5, 2006

To: Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554


Karen Majcher  
Vice President – High Cost & Low Income Division  
Universal Service Administrative Company  
2000 L Street, N.W., Suite 200  
Washington, D.C. 20036

Re: ***Interstate Common Line Support - ICLS***  
Annual Certification Filing  
CC Docket No. 96-45

This is to certify that **Colton Telephone Company** will use its ***Interstate Common Line Support*** only for the provision, maintenance, and upgrading of facilities and service for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below:

| Company Name             | State | Study Area Code |
|--------------------------|-------|-----------------|
| Colton Telephone Company | OR    | 532364          |
|                          |       |                 |

  
\_\_\_\_\_  
[Signature of Authorized Representative]

Date: 6-2-06 6/5/2006

Peggy S. Turner  
\_\_\_\_\_  
[Printed Name of Authorized Representative]

General Manager  
\_\_\_\_\_  
[Title of Authorized Representative]

Colton Telephone Company  
PO Box 68  
Colton, OR 97017



# Colton Telephone & Cable TV

## AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Peggy Turner, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of Colton Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 12<sup>th</sup> day of July, 2006.

COLTON TELEPHONE COMPANY (Company)

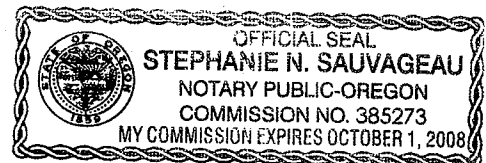
By: Peggy Turner (Name)

Its: GENERAL MANAGER (Title)

SUBSCRIBED AND SWORN to before me this 12 day of July, 2006.

Stephanie N. Sauvageau  
Notary public in and for the State of Oregon, County of Clackamas

My Commission Expires: 10-1-2008





# Colton Telephone & Cable TV

## AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Peggy Turner, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of Colton Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

- X applicable Oregon Commission rules, or
- the CTIA Consumer Code for Wireless Carriers, or
- other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

DATED this 12<sup>th</sup> day of July, 2006.

COLTON TELEPHONE COMPANY (Company)

By: Peggy Turner (Name)

Its: GENERAL MANAGER (Title)

SUBSCRIBED AND SWORN to before me this 12 day of July, 2006.

Stephanie N. Sauvageau  
Notary public in and for the State of Oregon, County of Clackamas

My Commission Expires: 10-1-2008

