

Robert Gamble
18160 Cottonwood Rd PMB 443
Sunriver, OR 97707-9317

June 25, 2021

Public Utility Commission of Oregon
Consumer Services Section
201 High Street SE, Suite 100
Salem, OR 97301

Dear Commissioners,

Sunriver Water, LLC water utility (SRW) has applied to expand their service territory to add the Caldera Springs Annexation to the Sunriver Water service area (Retrieved from <https://edocs.puc.state.or.us/efdocs/HAA/haa124432.pdf>). I wish to add this additional information to the original protest, dated May 11, 2021, to the expansion of service territory.

Sunriver Water released a Drinking Water Warning on June 17, 2021, that informed customers that "Sunriver Water's primary well is currently down due to mechanical failure. We are therefore using a backup well to continue to provide water service. Although this is not an emergency, we would appreciate your cooperation in conserving water while we are utilizing the backup well."

A water utility that needs to issue Drinking Water Warnings, use a backup well to provide service, and ask customers to conserve water would not appear to be in a condition to expand service territory.

Very respectfully,



Robert Gamble

Attachments: Drinking Water Notice June 17, 2021 and Drinking Water Notice June 24, 2021

Drinking Water Warning: Informative Notice

1 message

Sunriver Utilities Alert <sunriverutilities@getrave.com>
Reply-To: Sunriver Utilities Alert <noreply@getrave.com>
To: Sunriver Utilities Alert <sunriverutilities@getrave.com>

Thu, Jun 17, 2021 at 8:49 AM



P.O. Box 3699 Sunriver, OR 97707 || 541-593-4197 || After Hours Emergencies 541-419-6469

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

June 17, 2021

Sunriver Utilities Company Customer,

Sunriver Water's primary well is currently down due to mechanical failure. We are therefore using a backup well to continue to provide water service. Although this is not an emergency, we would appreciate your cooperation in conserving water while we are utilizing the backup well. We are working to correct this situation as quickly as possible and anticipate completing the repair within the next few days.

We are asking for your help to conserve water until further notice. There is nothing else you need to do. You do not need to boil your water or take other corrective actions.

Thank you for your cooperation during this repair. For more information please contact our office at 541-593-4197.

Sincerely,

Sunriver Utilities Company

www.sunriverwater.com

Drinking Water Warning: Informative Notice

1 message

Sunriver Utilities Alert <sunriverutilities@getrave.com>
Reply-To: Sunriver Utilities Alert <noreply@getrave.com>
To: Sunriver Utilities Alert <sunriverutilities@getrave.com>

Thu, Jun 24, 2021 at 9:13 AM



P.O. Box 3699 Sunriver, OR 97707 || 541-593-4197 || After Hours Emergencies 541-419-6469

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

June 24, 2021

Sunriver Utilities Company Customer,

Sunriver Water's primary well has been repaired and is back in service. Thank you for your cooperation in conserving water while we were utilizing the backup well. You may resume normal water use. We appreciate standard water conservation measures.

For more information please contact our office at 541-593-4197.

Sincerely,

Sunriver Utilities Company

www.sunriverwater.com