

Date: August 8, 2021

To: Public Utility Commission of Oregon
Attn: WA 83 Administrative Hearings Division
Email: puc.hearings@state.or.us

From: Lynne Haroun
23 Aspen Lane, Sunriver, OR

RE: In the Matter of Sunriver Water LLC - Expanded Service Territory Application
(WA 83) Submission for Public Comment Hearing on August 4, 2021

I am writing to express my concerns regarding the Sunriver Water, LLC application to expand its service territory to include the Caldera Springs Annexation within the Sunriver Water service area. My specific concerns follow.

- In Testimony given on December 15, 2015, the Sunriver Owners Association (SROA), which represents the over 4,000 property owners of the unincorporated area of Sunriver, identified significant concerns regarding the proposed Caldera Springs Annexation (<https://weblink.deschutes.org/cdd/DocView.aspx?id=621137&cr=1>). Relevant to the 2021 Sunriver Water, LLC application, SROA expressed concerns regarding the adequacy, quality and overall capacity (including providing for fire protection needs) of Sunriver Water, LLC to supply water to any new customers.

Have the specific questions and significant deficiencies regarding the Sunriver Water System that were raised in 2015 by the SROA (see pages 3-6 of the submitted Testimony) been addressed and documented?

- Sunriver homeowners received the following email on June 17, 2021:

Sunriver Utilities Company Customer,

Sunriver Water's primary well is currently down due to mechanical failure. We are therefore using a backup well to continue to provide water service. Although this is not an emergency, we would appreciate your cooperation in conserving water while we are utilizing the backup well. We are working to correct this situation as quickly as possible and anticipate completing the repair within the next few days. We are asking for your help to conserve water until further notice. There is nothing else you need to do. You do not need to boil your water or take other corrective actions.

This email (file attached) raises the concern of adequate capacity if under the current configuration homeowners are being asked to conserve water when the primary well in the system is down for repairs. The Sunriver Water, LLC application did not appear to identify/address the need for additional capacity or contingencies if the primary well were to require unplanned maintenance or work. These concerns will be magnified if the Sunriver Water, LLC service territory is expanded.

- Currently, all of Deschutes County is experiencing "Severe" drought conditions, with 80% of the County falling into the "Extreme Drought" category and 55% in the "Exceptional Drought" category (<https://www.drought.gov/states/Oregon/county/Deschutes>, accessed 8/4/2021). The

long-term drought forecast for the 97707 zip code is for continued Exceptional and Extreme Drought conditions (<https://www.drought.gov/location/97707>, accessed 8/4/2021).

Have the impacts of the projected drought and possible issues surrounding water rights been considered should an additional well(s) be needed to increase capacity to include the Caldera Springs Annexation?

- Wildfire is a significant and ongoing threat in Central Oregon. The testimony identified under the first bullet (<https://weblink.deschutes.org/cdd/DocView.aspx?id=621137&cr=1>.) questioned whether existing capacity and pressure are adequate and whether all impacted entities (e.g., The SR Fire and Rescue Department and the La Pine Rural Fire Department) had had the opportunity to review the proposed Expansion of Service Territory and provide input.

Is the current water supply infrastructure adequate to address the Caldera Springs Annexation AND expanded water needs associated with a likely wildfire in the area? Have all impacted entities reviewed the proposed expansion and have their concerns been adequately addressed?

Drinking Water Warning: Informative Notice

1 message

Sunriver Utilities Alert <sunriverutilities@getrave.com>
Reply-To: Sunriver Utilities Alert <noreply@getrave.com>
To: Sunriver Utilities Alert <sunriverutilities@getrave.com>

Thu, Jun 17, 2021 at 8:49 AM



P.O. Box 3699 Sunriver, OR 97707 || 541-593-4197 || After Hours Emergencies 541-419-6469

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

June 17, 2021

Sunriver Utilities Company Customer,

Sunriver Water's primary well is currently down due to mechanical failure. We are therefore using a backup well to continue to provide water service. Although this is not an emergency, we would appreciate your cooperation in conserving water while we are utilizing the backup well. We are working to correct this situation as quickly as possible and anticipate completing the repair within the next few days.

We are asking for your help to conserve water until further notice. There is nothing else you need to do. You do not need to boil your water or take other corrective actions.

Thank you for your cooperation during this repair. For more information please contact our office at 541-593-4197.

Sincerely,

Sunriver Utilities Company

www.sunriverwater.com