

**From:** Frances Byrum <[francesbyrum5@gmail.com](mailto:francesbyrum5@gmail.com)>  
**Sent:** Wednesday, August 31, 2022 9:30 AM  
**To:** Gmail Judy Hotchkiss <[hotchkissjudy1@gmail.com](mailto:hotchkissjudy1@gmail.com)>  
**Cc:** PUC PUC.PublicComments \* PUC <[PUC.PUBLICCOMMENTS@puc.oregon.gov](mailto:PUC.PUBLICCOMMENTS@puc.oregon.gov)>; [avion@avionwater.com](mailto:avion@avionwater.com)  
**Subject:** Re: Comments and questions for public hearing

I agree with you.

On Tue, Aug 30, 2022, 6:44 PM Gmail Judy Hotchkiss <[hotchkissjudy1@gmail.com](mailto:hotchkissjudy1@gmail.com)> wrote:

I am a homeowner in Nottingham Square, and therefore a customer of Avion. I won't be able to watch or listen to the hearing at 6 PM on Wednesday. Therefore here are my comments and questions.

Each month on my monthly water bill from Avion, there is a charge of \$35.86. It is described only as "1313". I did not know until receiving the announcement of proposed changes that it was for irrigation. Please describe it as such. The \$25.46 each month is described as "Water Service Base Rate, Schedule 1, domestic meter." That is helpful and clear.

On the customer notice of proposed changes, it reports that the current average monthly bill for irrigation is \$17.92. However for Nottingham irrigation it is **TWICE** that much, \$35.86! Why are we being charged **TWICE** as much as everyone else? It is my understanding that Avion gets our water from Roates. Roates must be paying \$17.92. So why are they allowed to **DOUBLE** charge us?

In addition to that, Nottingham irrigation is proposed to increase from \$35.86 to \$43.70. That is a **22%** increase! Whereas for everyone else irrigation is proposed to go from \$17.92 to \$20.53, which is **ONLY a 15%** increase! How can you justify that?

Overall Nottingham homeowners will be paying **\$94/YEAR more** than currently. Where as everyone else will be paying **ONLY \$31/YEAR more** than currently! \$94 is **3 TIMES AS MUCH** as \$31!! **THIS IS SERIOUSLY WRONG AND UNFAIR!**

I can understand that Avion is having increased operating expense. So are all the Nottingham homeowners with food and gas prices, etc. **However the proposed increase schedule reveals**

**not only that we have been treated unfairly compared to all other irrigation customers, but that the rate increase would be outrageously unfair.**

**Please explain and justify why this has been allowed to occur in the past, and how in the world it should be allowed to become even worse in the future?**

Thank you,

Judy Hotchkiss