

PUBLIC UTILITY COMMISSION OF OREGON

Docket No. UW 186

In the Matter of SUNRIVER WATER COMPANY LLC PETITION TO INTERVENE Request for a General Rate Revision

I wish to voice my concerns/comments regarding UW 186.

I just became aware of Docket No: UW 186 - Sunriver Water LLC's request for a general rate revision. The monthly *water* bill of the average residential customer served will "increase from \$20.69 per month to \$29.36" (1).

I believe that Sunriver Water LLC's request for a general rate revision is not in compliance with OAR 860-036-2030 because its letter and filing are not available on its website at [www.sunriverwater.com](http://www.sunriverwater.com) and customers did not receive notice of the request to raise rates on the website (screenshots attached).

If Sunriver Water LLC was earnest in providing notice to its customers or members of the public of its intention to raise water rates, notice could have been published in the Sunriver Scene (2) rather than the Bend Bulletin (3) with more success notifying customers. I live in Sunriver, not Bend, and rarely read the Bend Bulletin. The Sunriver Scene is a monthly newspaper owned and published by the Sunriver Owners Association (4).

This lack of notice could explain why "No customers or members of the public provided comments at the public comment hearing" on July 8, 2021 (5). I suspect that Sunriver Water customers would submit concerns/comments to [puc.filingcenter@puc.oregon.gov](mailto:puc.filingcenter@puc.oregon.gov) about UW 186 if they knew that their water utility requested to increase water rates by around 40%.

Robert Gamble  
Sunriver, Oregon  
August 22, 2021

- (1) retrieved from <https://edocs.puc.state.or.us/efdocs/UAA/uaa141853.pdf>
- (2) retrieved from <https://www.sunriverowners.org/departments/communications/sunriver-scene-advertising>
- (3) retrieved from <https://edocs.puc.state.or.us/efdocs/HAH/uw186hah131718.pdf>
- (4) retrieved from <https://issuu.com/sunriverscene/stacks>
- (5) retrieved from <https://edocs.puc.state.or.us/efdocs/HDA/uw186hda163416.pdf>

## Search Results for: rate revision

Sorry, but nothing matched your search terms. Please try again with some different keywords.

 

[Home](#)

[Our Company](#)

[Compost](#)

[Your Water](#)

[Links/FAQ](#)

[Call Us](#)

Copyright © 2021 Sunriver Utilities Company

[Terms and Conditions](#) | [Privacy](#)

## Search Results for: general rate revision

Sorry, but nothing matched your search terms. Please try again with some different keywords.

 

[Home](#)

[Our Company](#)

[Compost](#)

[Your Water](#)

[Links/FAQ](#)

[Call Us](#)

Copyright © 2021 Sunriver Utilities Company

[Terms and Conditions](#) | [Privacy](#)

## Search Results for: CHANGES TO WATER SERVICE RATE TARIFFS

Sorry, but nothing matched your search terms. Please try again with some different keywords.

[Home](#)

[Our Company](#)

[Compost](#)

[Your Water](#)

[Links/FAQ](#)

[Call Us](#)

Copyright © 2021 Sunriver Utilities Company

[Terms and Conditions](#) | [Privacy](#)

## Useful PDFs



New Customer Packet

[View PDF](#)



2021 Fine Free Weekend

[View PDF](#)



Payment Options

[View PDF](#)



Thermal Expansion

[View PDF](#)



Customer Notices

[View PDF](#)



Treatment Plant Upgrades

[View PDF](#)



Water/Sewer Rules & Regulations

[View PDF](#)



Consumer Rights & Responsibilities

[View PDF](#)

The Consumer Notice on this webpage states: "In an ongoing effort to protect our customers and employees, the Sunriver Utilities office is closed to the public until further