

From: [BARTHOLOMEW Joseph * PUC](#)
To: [PUC.PUC.FilingCenter * PUC](#)
Cc: [Smith Natascha B](#); [HELLMAN Marc * PUC](#)
Subject: FW: Maintenance in Service Window
Date: Thursday, September 22, 2022 3:03:35 PM
Attachments: [image007.png](#)

Good morning Team,

Can you please add the below email string to Docket UM 2206, thanks.

Joseph Bartholomew
Oregon Public Utility Commission
Senior Telecommunication/Water Analyst
201 High St SE. Suite 207
Salem, OR 97301
503-689-4016
Joseph.bartholomew@puc.oregon.gov



From: Gose, Peter J <Peter.Gose@lumen.com>
Sent: Thursday, September 22, 2022 2:56 PM
To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>
Subject: RE: Maintenance in Service Window

Joe,

Here is a rundown on what has taken place yesterday and today.

- Verified all spans tested good end to end on both DMS1 Urbans (2600 and 2900)
- Verified no alarms present in DLC's
- Made sure all common cards were all active on same side at DLC's
- Worked with tier 2 switch personnel to upgrade active and standby controller software in the DMS10 switch in Jacksonville
- Made 50 local test calls with no calls dropped. This was after software upgrade.
- Made 20 long distance calls with no calls dropped. This was after software upgrade.
- Researching switch out T-1 circuit pack at the host speech link in the DMS10 switch.
- I asked the techs to get in touch with Priscilla after the upgrade and do testing with her.

Let me know if I can get answers for any questions you have. Thank you.

Peter Gose

Director State and Local Government Affairs
14530 NW 63rd St. Parkville, MO 64152
tel: 816-759-2895 | cell: 303-324-5678
peter.gose@lumen.com

From: Gose, Peter J

Sent: Thursday, September 22, 2022 1:27 PM

To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>

Subject: RE: Maintenance in Service Window

I've seen one message that the upgrades proceeded as planned. Let me ping them again for specifics.

Peter Gose

Director State and Local Government Affairs
14530 NW 63rd St. Parkville, MO 64152
tel: 816-759-2895 | cell: 303-324-5678
peter.gose@lumen.com

From: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>

Sent: Thursday, September 22, 2022 1:24 PM

To: Gose, Peter J <Peter.Gose@lumen.com>

Subject: RE: Maintenance in Service Window

Any updates on this?

*Joseph Bartholomew
Oregon Public Utility Commission
Senior Telecommunication/Water Analyst
201 High St SE. Suite 207
Salem, OR 97301
503-689-4016
Joseph.bartholomew@puc.oregon.gov*



From: Gose, Peter J <Peter.Gose@lumen.com>

Sent: Wednesday, September 21, 2022 4:07 PM

To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>;
priscilla@saltmarshranch.com

Subject: Maintenance in Service Window

Joe, Ms. Weaver,

Around 4:30 am PT tomorrow (9/22) we will be running software and configuration updates at the central office in Jacksonville. Planned time for the procedure is 120 minutes and will complete by 6:30 am PT. During that time dial tone may be interrupted.

Peter Gose

Director State and Local Government Affairs

14530 NW 63rd St. Parkville, MO 64152

tel: 816-759-2895 | cell: 303-324-5678

peter.gose@lumen.com

This communication is the property of Lumen Technologies and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.

This communication is the property of Lumen Technologies and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.