

From: [PUC PUC.PublicComments * PUC](#)
To: [MENZA Candice * PUC](#); [TOEWS Kimberly * PUC](#); [WALKER Cheryl * PUC](#); [DAVIS Diane * PUC](#)
Cc: [BARTHOLOMEW Joseph * PUC](#)
Subject: FW: UM 2206 outage update
Date: Friday, September 23, 2022 3:42:21 PM

Public Comments for docketing.

Thanks,
Deanna

-----Original Message-----

From: PUC CONSUMER PUC * PUC <puc.consumer@puc.oregon.gov>
Sent: Friday, September 23, 2022 10:21 AM
To: PUC PUC.PublicComments * PUC <PUC.PUBLICCOMMENTS@puc.oregon.gov>
Subject: FW: UM 2206 outage update

-----Original Message-----

From: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>
Sent: Friday, September 23, 2022 9:39 AM
To: PUC CONSUMER PUC * PUC <puc.consumer@puc.oregon.gov>
Cc: HELLMAN Marc * PUC <Marc.HELLMAN@puc.oregon.gov>; Smith Natascha B <natascha.b.smith@doj.state.or.us>
Subject: FW: UM 2206 outage update

Good morning Team,

Please add the below email string to docket UM 2206, thanks.

Joseph Bartholomew
Oregon Public Utility Commission
Senior Telecommunication/Water Analyst
201 High St SE. Suite 207
Salem, OR 97301
503-689-4016
Joseph.bartholomew@puc.oregon.gov

-----Original Message-----

From: Priscilla Weaver <priscilla@saltmarshranch.com>
Sent: Friday, September 23, 2022 9:37 AM
To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>
Subject: UM 2206 outage update

I was away from home yesterday until late afternoon. When I returned, I had a voice message at 12:07pm from a CTL tech named Ray. Reported nicely on their work, asked me to call if I was still having issues to call him. I didn't need to as I have not had dropped calls on my own line for a couple of days.

That is the only communication I had from anyone at CTL/Lumen yesterday and I have had no communication from them today.

I am of course eagerly awaiting the Order so I can tell our area how to report directly from now on and I can step back. I feel like a grade school teacher doing a field trip with my little charges.

Thanks.

Priscilla

> On Sep 23, 2022, at 8:20 AM, BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov> wrote:

>

> Good morning Priscilla,

>

> Thanks for the information. I will add it to the docket. Did CTL contact you after they completed the software upgrade yesterday? I talked to Peter on the phone and he stated that after the upgrade they were going to get with you and see if there are still issues, did that meeting take place?

>

> Joseph Bartholomew

> Oregon Public Utility Commission

> Senior Telecommunication/Water Analyst

> 201 High St SE. Suite 207

> Salem, OR 97301

> 503-689-4016

> Joseph.bartholomew@puc.oregon.gov

>

>

>

> -----Original Message-----

> From: Priscilla Weaver <priscilla@saltmarshranch.com>

> Sent: Friday, September 23, 2022 7:09 AM

> To: BARTHOLOMEW Joseph * PUC <Joseph.BARTHOLOMEW@puc.oregon.gov>

> Cc: Kathy Bowman <kjinxkathy@gmail.com>; Autumn MacIvor <amacivor@gmail.com>

> Subject: UM 2206 outage update

>

> Good morning Joseph,

>

> Not sure how to report while we wait for PUC instructions in the new Order, but to keep you updated on day 25 of our outage:

>

> Autumn MacIvor and Erin Volheim at 4873 Little Applegate, phone 899-6833 had a call drop yesterday around 8:00am

>

> Kathy and Duane Bowman at 2131 LAR phone 899-7264 had dropped calls yesterday as well.

>

> Thanks.

>

> Priscilla