

**From:** [BARTHOLOMEW Joseph \\* PUC](#)  
**To:** [PUC PUC.FilingCenter \\* PUC](#)  
**Cc:** [HELLEBUYCK Bruce \\* PUC](#)  
**Subject:** FW: Docket Number UM 2206-  
**Date:** Thursday, January 13, 2022 9:48:56 AM

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Good morning Team,

Please add the email below to docket UM 2206 as customer comment, thanks.

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Oregon Public Utility Commission  
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503-689-4016  
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-----Original Message-----

From: Priscilla Weaver <[priscilla@saltmarshranch.com](mailto:priscilla@saltmarshranch.com)>  
Sent: Tuesday, January 11, 2022 12:41 PM  
To: BARTHOLOMEW Joseph \* PUC <[Joseph.BARTHOLOMEW@puc.oregon.gov](mailto:Joseph.BARTHOLOMEW@puc.oregon.gov)>  
Cc: REP Marsh <[Rep.PamMarsh@oregonlegislature.gov](mailto:Rep.PamMarsh@oregonlegislature.gov)>; Kathy Horner <[redg16@aol.com](mailto:redg16@aol.com)>  
Subject: Docket Number UM 2206-

Good afternoon Joseph and happy new year!

Not sure of the protocol, but I wanted to update your records on the final outage of 2021 on our beleaguered CenturyLink land lines that you and your colleagues are investigating.

Sometime during the night of Christmas Eve or in the early morning of Christmas Day (Dec 25), our land lines went out. Several people called it in and we were told that it was a cable issue, a problem in a remote terminal, or that no one else had reported an outage.

We did have a snowfall on Christmas Day and a few times the lights flickered, but we never lost power, only the land lines. Whether one of the power blips caused the phones to shut down, I cannot say.

Our land lines were out all day on Christmas, with service coming back on the morning of December 26. We then had intermittent service that and into the morning of December 27. Once again we were lucky that no one needed to use 911 during the outage.

That was our last outage for 2021. We have not had any outages so far in 2022.

Please let me know if you need further details.

Thanks for the work you and your colleagues are doing to get us help.

Priscilla Weaver  
541-899-1672