BEFORE THE PUBLIC UTILITY COMMISSION

OF OREGON

UM 1265

AMERICAN CIVIL LIBERTIES UNION OF OREGON, INC. and AMERICAN CIVIL LIBERTIES UNION FOUNDATION OF OREGON, INC.,

Complainants,

v.

VERIZON NORTHWEST, INC., and OWEST CORPORATION,

Defendants.

COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS

Introduction

Verizon Northwest, Inc.'s ("Verizon") Motion to Dismiss the First Amended Complaint ("FAC") filed by the American Civil Liberties Union of Oregon, Inc. ("ACLU of Oregon") and the American Civil Liberties Union Foundation of Oregon, Inc. ("ACLU Foundation") (collectively "ACLU") should be denied because: (1) the ACLU has standing to assert its claims against Verizon; (2) the ACLU's claims are not preempted by federal law; and (3) Verizon cannot assert the state secrets privilege.

The ACLU alleges that Verizon disclosed the ACLU's legally protected telecommunications content and/or data without a lawful subpoena, warrant, court

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order or compliance with applicable federal law including, including 18 U.S.C. § 2510-2522, 18 U.S.C. § 2701-2712, and 50 U.S.C. § 1801-1811. Verizon does not deny these allegations but instead seeks to avoid the merits of the ACLU's claim by making broad arguments intended to confuse the issues and contort the FAC into something it is not – an attack on national security operations conducted by the United States government. To the contrary, the FAC seeks to prevent the unlawful interference with the personal privacy rights of thousands of Oregonians. Verizon's Motion to Dismiss completely disregards the FAC's clearly worded allegations that claim Verizon has unlawfully provided persons or entities, *public or private*, with information concerning Oregonians' private intrastate calls. Verizon's Motion to Dismiss does not address the clearly stated scope of these allegations.

Verizon's Motion to Dismiss is a recycled and updated version of its July 5, 2006 Response in this action. Accordingly, the ACLU hereby incorporates by reference its Reply to Responses of Qwest, United Telephone Company of The Northwest D/B/A Embarq and Verizon Northwest, Inc. and for the convenience of the Commission restates the salient points herein.

I. The ACLU HAS STANDING TO ASSERT ITS CLAIMS AGAINST VERIZON.

Verizon's sole argument¹ on standing is that the ACLU claims to be a Qwest customer and does not allege that "any of the members it purports to represent in this case are Verizon customers or otherwise subject to its privacy or record-keeping policies." See Verizon Response Northwest Inc.'s Response and Motion to Dismiss ("Verizon's Motion to Dismiss") at pp. 7 & 8. Contrary to Verizon's assertions, the

¹ Verizon cites to two cases in support of its position. *Kellas v. Dept. of* Corrections, 190 Ore. App. 331 (Or. Ct. App. 2003) was overruled at 2006 ORE. LEXIS 974 on the same day that Verizon filed its Motion to Dismiss. Verizon also cites to *Multnomah County v. Talbot*, 56 Ore. App. 235 (Or. Ct. App. 1982) which held that a county or its assessor *has* standing to contest a state historic preservation officer's certification of real property as historic property. Neither of these cases supports Verizon's position here.

FAC sufficiently alleges facts establishing its standing in this case. The ACLU of Oregon sues on its own and on behalf of its members. As set forth in ¶ 4 of the FAC, the ACLU alleges that Verizon provides telecommunication services to its members. As explained below, the ACLU is entitled to the benefit of all reasonable inferences that can be drawn from the facts alleged, including the inference that some ACLU members are Verizon customers.

Indeed, when assessing the sufficiency of factual allegations on a motion to dismiss, courts "are guided by ORCP 12A, which states that '[a]ll pleadings shall be liberally construed with a view of substantial justice between the parties.' In construing these complaints, 'we must assume the truth of all well-pleaded facts and give the plaintiff[s] the benefit of the inferences that can properly and reasonably be drawn from those facts." See, Hornbuckle v. Harris, 69 Or App 272, 274 (1984); citing to and quoting Davidson v. Wyatt, 289 Or 47, 64 (1980); McWhorter v. First Interstate Bank, 67 Or App 435, 437 (1984). Moreover, "[a] pleading survives a motion to dismiss if it contains even vague allegations of all material facts." Sustina Ltd. v. Pacific First Federal, 118 Or App 126, 128 (1993).

The ACLU is entitled to the reasonable inference that some of ACLU's members are Verizon customers. Should the Commission conclude that ACLU's allegations cannot be read to infer that the ACLU has members who are Verizon customers, the ACLU hereby requests leave to amend because as the Declarations of Jann Carson and Jossi Davidson establish, the ACLU does in fact have members who are Verizon customers. Indeed, at least one ACLU employee has a Verizon account and has, from time to time, utilized her Verizon phone service to conduct ACLU business, including having confidential telephone conversations with ACLU members and persons seeking information from the ACLU. See, Declaration of Jann Carson.

The Declaration of Jossi Davidson establishes that he is an ACLU member, an Oregon attorney and a member of ACLU Foundation's Lawyer Committee. *See*, Declaration of Jossi Davidson. Mr. Davidson is a Verizon customer at both his residence and his office. *Id.* In addition to personal matters, Mr. Davidson has used his Verizon accounts to engage in communications covered by the attorney-client privilege, including matters for the ACLU Foundation. *Id.*

II. ACLU'S CLAIMS ARE NEITHER BARRED NOR PREEMPTED BY FEDERAL LAW.

The Commission has jurisdiction over the ACLU's claims against Verizon pursuant to ORS 756.500 and ORS 756.040(2) because Verizon is a telecommunications company operating in Oregon and the Commission has the "power and jurisdiction to supervise and regulate every public *** telecommunications utility in this state, and to do all things necessary and convenient in the exercise of such power and jurisdiction." Notwithstanding the Commission's authority to regulate telecommunications carriers in this State, Verizon seeks dismissal of the FAC on various federal preemption grounds which are inapplicable here.

A. Verizon's motion to dismiss for federal preemption on national security grounds should be denied.

Verizon attempts to avoid litigation of ACLU's claims of unlawful conduct within the State of Oregon by asserting that ACLU's "state-law claims are preempted because they seek to interfere with the national security activities of the federal government." See Verizon's Motion to Dismiss at ¶ 8. Although it devotes much of its argument on this point to the "sweeping authority of Congress and the Executive in the arena of national security" Verizon eventually asserts that the National Security Agency Act ("NSA Act") preempts ACLU's claims.

Verizon made similar arguments before the Vermont Public Service Board,

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which rejected those arguments. In its order, the Vermont Public Service Board stated the following.

The argument seems to be a form of 'Midas Touch' for the NSA: anything it touches becomes secret. Once the USG has asserted that the activities of any private person also relate to NSA activities, the USG's argument seems to require that the activity as a whole becomes privileged and all state inquiry about that activity must cease, regardless of the consequences to petitioners, respondents, utilities and customers. This goes far beyond the scope of a statute nominally aimed at keeping confidential the names, salaries and activities of NSA employees. Moreover, courts have made clear that a simple assertion that Section 6(a) applies is inadequate. For example, in Founding Church of Scientology v. NSA, the Court of Appeals for the District of Columbia rejected the District Court's reliance upon an affidavit from the NSA invoking Section 6 when that affidavit made simple conclusory assertions which were not substantiated. Here, Verizon has simply made broad assertions, unsupported by an affidavit by the NSA. Therefore, we conclude that Verizon has not presented a sufficiently detailed basis for us to find that Section 6(a) bars disclosure of all information that may be relevant to this proceeding.

See September 18, 2006 Order State of Vermont Public Service Board in Petition of Eight Ratepayers for an investigation of possible disclosure of private telephone records without customers' knowledge or consent by Verizon New England Inc., d/b/a Verizon Vermont Doc. No. 7183 a copy of which is attached as Exhibit No. 1 to the Declaration of Laura Caldera Taylor in support of Complainants' Request for Judicial Notice ("Taylor Dec.). This Commission should similarly reject Verizon's attempt to avoid litigating this matter on the merits on the basis of broad and unsupported allegations that this dispute involves national secrets.

Moreover, and most importantly, the FAC does not seek disclosure of any information relating to any *lawful* disclosure by Verizon to any entity, including the National Security Agency ("NSA"). Rather, the FAC seeks to redress the unlawful disclosure of protected content and/or data to "to persons or entities, public or private."

On its face, the FAC is not limited in the scope of its allegations to disclosures

to the NSA and does not address the lawful disclosure of information to any third party. Accordingly, Verizon's motion to dismiss on the basis of national security preemption should be dismissed.

B. Congress has not exclusively occupied the field of intra-state telecommunication regulation and therefore this Commission has authority to hear ACLU's claims.

Because Congress has not "occupied the field" of intra-state telecommunication regulation, state law applies to the extent it does not actually conflict with federal law. The leading case of *Silkwood v. Kerr-McGee Corp.*, 464 U.S. 238 (1984), summarizes the two types of federal preemption principles, "field preemption" and "conflict preemption":

[S]tate law can be preempted in either of two general ways. If Congress evidences an intent to occupy a given field, any state law falling within that field is preempted. If Congress has not entirely displaced state regulation over the matter in question, state law is still preempted to the extent it actually conflicts with federal law

Id. at 248 (citations omitted). No statute or case points to field preemption regarding telecommunications regulation. In fact, the federal Telecommunications Act of 1996, citied by Verizon as a preempting statute, expressly preserves state regulatory authority via its preemption provision: "Nothing in this section shall affect the ability of a State to impose . . . requirements necessary to preserve and advance universal service, protect the public safety and welfare, ensure the continued quality of telecommunications services, and safeguard the rights of consumers." 47 U.S.C. § 253(b) (2000). Moreover, the Telecommunications Act creates and empowers the Federal Communications ("FCC") for the purpose of enforcing the Act, it expressly excludes from the FCC's jurisdiction "regulations for or in connection with intrastate communication service by wire or radio of any carrier" except in limited circumstances not relevant here. See 47 U.S.C. §§ 151 & 152(b)(1). By including

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these provisions, Congress has shown a clear intent not to exclusively occupy the field of telecommunications regulation.

Therefore, state telecommunications law is only preempted to the extent that it actually conflicts with federal law. Verizon, in its broad-brush approach, argues somewhat disingenuously that the Foreign Intelligence Surveillance Act² ("FISA") and the Federal Wiretap Act³ preempt ACLU's claims, although Verizon fails to identify any Oregon state law that conflicts with either of these federal statutes. Verizon cannot identify an Oregon law implicated by the FAC that conflicts with federal law because there is no conflicting law.

FISA permits the United States Government to engage in electronic surveillance under an order from a court having jurisdiction under FISA or under a Certificate from the Attorney General. See 50 U.S.C. §§ 1802 and 1804. The Federal Wiretap Act similarly permits certain electronic surveillance pursuant to court order or in accordance with the requirements of FISA. See 18 U.S.C. § 2(a)(ii). The ACLU does not allege that Verizon violated any Oregon laws by virtue of compliance with FISA or the Federal Wire Tap Act.

The ACLU alleges just the opposite – that Verizon disclosed protected content and/or data to "to persons or entities, public or private" in violation of the law, including FISA and the Federal Wire Tap Act. Moreover, the ACLU does not raise any Oregon law that makes compliance with either FISA or the Wire Tap Act unlawful in Oregon. Accordingly, the ACLU's claims are not preempted by FISA or the Federal Wire Tap Act.

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<sup>2</sup> See 50 U.S.C. § 1801, et seq. <sup>3</sup> See 18 U.S.C. § 2510, et seq.
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C. The Electronic Communications Privacy Act neither preempts any Oregon law invoked by the FAC nor precludes the remedies sought therein.

Verizon argues that the ACLU's claims are preempted by § 2708 of the stored communications chapter of the Electronic Communications Privacy Act ⁴ ("ECPA"). Verizon's argument must be rejected because (1) the ECPA does not preempt the field of telecommunications regulation and (2) the ACLU seeks two of the three remedies expressly permitted by the ECPA.

1. The ECPA does not preempt the field of telecommunications regulations.

The essence of Verizon's argument is that the Oregon Public Utilities Commission lacks authority to regulate the disclosure or dissemination of confidential consumer information relating to Oregonians' purely intrastate telephone communications. This is simply not the case.

Without any cited authority, Verizon seeks to expand the reach of the stored communications chapter of the ECPA, to directly conflict with the carefully preserved state regulatory powers under the Telecommunications Act. Among others, the Telecommunications Act has specific provisions for the protection of customer privacy, including but not limited to, customer proprietary network information or CPNI. See 47 U.S.C. § 222 ("Every telecommunications carrier has a duty to protect the confidentiality of proprietary information of, and relating to, *** customers."). The Telecommunications Act sets out remedies for violations of its provisions. See, 47 U.S.C. §§ 205 - 209. It follows then that Congress did not intend the ECPA, or any subpart thereof, to exclude any relief available under the Telecommunications Act. Indeed, § 2708 was enacted in 1986. Ten years later, Congress engaged in a

See 18 U.S.C. § 2701, et seq.
 47 U.S.C. § 151, et seq.

major overhaul of the Telecommunications Act. *See* Telecommunications Act of 1996, Pub. LA. No. 104-104, 110 Stat. 56 (1996). Had Congress intended the stored communications chapter of the ECPA to exclusively govern the use and disclosure of confidential customer information by telecommunications carriers, it would have eliminated the CPNI provisions of the Telecommunications Act, which it did not.

Furthermore, the Telecommunications Act reserves to the states the right to "impose . . . requirements necessary to preserve and advance universal service, protect the public safety and welfare, ensure the continued quality of telecommunications services, and safeguard the rights of consumers." 47 U.S.C. § 253(b); see also, 47 U.S.C. 152 (b)(1). Verizon's argument, taken to its illogical conclusion, is that neither the Oregon legislature nor this Commission can enact laws or promulgate rules to protect the privacy of and concerning Oregonians' purely intrastate telephone communications. The argument is neither logical nor supported. Not only did Congress carve out the ability of the states to regulate intrastate telecommunications carriers, but revisions to OAR 860-032-0510 which governs the disclosure of CPNI, were adopted in 2004 to align "the state rules with federal rules." See Ex. 2 to Taylor Decl.

Verizon's assertion that this Commission is powerless to protect the privacy rights of Oregonians against the unlawful disclosure of confidential customer information relating to purely intrastate telephone communications is not only wrong, but is disingenuous. Indeed, Verizon participated in the rule making process that resulted in the current OAR 860-032-0510 and did not object to its adoption. *Id.* If Verizon seriously believed that this Commission lacked authority to regulate CPNI in this state it should have then objected.

Nothing in the stored communications chapter of the ECPA precludes this Commission from "safeguard[ing] the rights of consumers." 47 U.S.C. § 253(b)

2. The relief ACLU seeks does not conflict with the ECPA and is expressly permitted by Oregon law.

Finally, the ACLU does not seek in its FAC any substantive relief under Oregon law that conflicts with the remedies specified in the stored communications chapter of the ECPA. See 18 U.S.C. § 2707 (permitting declaratory and injunctive relief, damages and attorneys fees).

III. VERIZON'S ARGUMENT THAT THE COMMISSION DISMISS THE ACLU'S FAC BECAUSE OF OTHER STATE AND FEDERAL PROCEEDINGS IS MISGUIDED

Verizon encourages the Commission to dismiss the FAC because the Federal Communications Commission ("FCC") and a handful of state agencies have declined to review telecommunications company activities in their respective jurisdictions. The Commission should not be persuaded by this argument because the determinations of other agencies are inappropriate bases for analyzing issues involving Oregon law and regulatory claims. In addition, each of the state agency determinations that Verizon cites is readily distinguishable from this matter and indeed two decisions support the ACLU's position in this proceeding.

First, the Nevada Public Utilities Commission and the Vermont Public Service Board have initiated investigations. *See* Letters from Andie Arthurholtz, Nevada Compliance Investigator to Gary Peek, Executive Director, ACLU of Nevada (May 30, 2006) (attached as Exhibits 3 and 4 to Taylor Decl.); Vermont Orders Opening Investigation of Verizon and AT&T dated June 27, 2006 (attached as Exhibits 5 and 6 to Taylor Decl.) and Vermont Order denying motion to dismiss (attached as Ex. 1 to Taylor Decl.).

Second, Verizon's notation that seven states — Pennsylvania, New York, Virginia, Iowa, Delaware, Colorado and Washington have declined to conduct investigations is an overstatement. The material provided by Verizon covering each

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of those matters reveals that those states' determinations were based on different conclusions. Three of the seven were based on issues specific to the laws of those jurisdictions and the others have deferred pending court decisions.

- The Pennsylvania matter was dismissed without prejudice, and the complainants are permitted to re-file if they obtain a federal court decision on the issues of national security and discovery. See Ex. 2 to Verizon's Motion to Dismiss.
- The New York Department of Public Service declined to investigate because they determined that there was no New York law or administrative rule that prohibited Verizon's alleged conduct. See Ex. 3 to Verizon's Motion to Dismiss.
- The Virginia State Corporation Commission declined to investigate
 because the complaint did not identify any Virginia law or regulation
 that prohibited Verizon's alleged conduct. See Ex. 4 to Verizon's Motion
 to Dismiss.
- The Iowa Utilities Board declined to investigate because Iowa has
 deregulated the telecommunications industry, therefore the Board
 determined that it did not have jurisdiction to investigate under Iowa
 Code § 476.1D(1). See Ex. 4 to Verizon's Motion to Dismiss.
- Delaware has not declined to investigate, but has merely decided to wait six months for resolution of any federal issues before deciding whether to initiate its own investigation. *See* Ex. 6 to Verizon's Motion to Dismiss.
- The Colorado Public Utilities Commission has deferred conducting an investigation until after a definitive federal court ruling regarding a state's authority to investigate such matters. See Ex. 7 to Verizon's

Motion to Dismiss.

Finally, the Washington Utilities and Transportation Commission has opened and deferred an investigation pending resolution of federal issues. See Ex. 8 to Verizon's Motion to Dismiss. The Washington Utilities and Transportation Commission has, in the interim, ordered the telecommunication companies in that matter to preserve their records.
 Id.

As noted in the ACLU's original request to this Commission for an investigation, the Oregon Public Utilities Commission has jurisdiction to investigate activities of Oregon telecommunications companies under ORS Chapter 756. None of the reasons given by the FCC, nor any of the state decisions referenced in Verizon's response, provide a basis for this Commission to dismiss the FAC. In fact, Congress expressly precluded from the FCC's jurisdiction "regulations for or in connection with intrastate communication service by wire or radio of any carrier" except in limited circumstances not relevant here. See 47 U.S.C. § 152(b)(1). Moreover, the Vermont Commissioner's comments are more instructive, recognizing that a state commission has a duty to protect the interests of its own citizens even when, or especially because, the federal government or other states will not.

IV. VERIZON CANNOT ASSERT THE STATE SECRETS PRIVILEGE.

Verizon has no standing to assert the state-secrets privilege, which "is an evidentiary privilege derived from the President's constitutional authority over the conduct of this country's diplomatic and military affairs and therefore belongs exclusively to the Executive Branch." *Khaled El-Masri v. George Tenet, et al.*, 2006 WL 1391390 (E.D.Va., 2006); *see also U.S. v. Reynolds*, 345 U.S. 1, 7 (1953) ("[state secrets] privilege belongs to the government and must be asserted by it; it can neither be claimed nor waived by a private party."). Verizon is a private

telecommunications company. It is impossible for Verizon to invoke the statesecrets privilege, and it has no authority to speculate upon what action the Executive Branch of the Federal Government may take in this proceeding or if the government will take any action at all.

The United States has not intervened in this matter therefore it is not appropriate to dismiss the FAC complaint based on any hypothetical claim of privilege. The Commission should not even consider Verizon's state secrets assertions. Only if the United States seeks leave to intervene under OAR 860-012-001, and only if the Commission allows intervention, will the Commission need to determine whether the United States can assert any claimed privileges in a state administrative proceeding concerning state law and regulatory violations. Further, the ACLU has asserted claims in the FAC that address the unlawful provision of or access to private information to or by persons or entities, public or private. This Commission cannot dismiss the FAC based upon an argument that the Executive Branch has touched the subject matter of the FAC.

Moreover, even if the United States intervenes in this case, the Commission is not precluded from testing the assertion of the privilege. As the Vermont Public Services Board stated in its September 18, 2006 Order, "[b]ecause the privilege, once accepted, creates an absolute bar to the consideration of evidence, the courts do not lightly accept a claim of privilege." See, Order State of Vermont Public Service Board in Petition of Eight Ratepayers for an investigation of possible disclosure of private telephone records without customers' knowledge or consent by Verizon New England Inc., d/b/a Verizon Vermont Doc. No. 7183 at p. 18. The Vermont Public Service Board went on to state that, "[t]he privacy issue[s] raised in these dockets are of great interest to Vermont ratepayers, and we are not willing to dismiss this proceeding without, at a minimum, affidavits sufficient to justify that action." Id.

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The Vermont Public Services Board recognized that "in camera proceedings before this Board may present difficulties that do not arise in federal courts. However, we understand the relevant federal law to require not only that the privilege be claimed by the responsible official but that the trier of fact at least minimally test whether 'the occasion for invoking the privilege is appropriate." Id. Just as the Vermont Public Services Board ruled, Verizon cannot invoke the statesecrets privilege. Moreover, even if the United States does intervene or assert the privilege, this Commission can, and should, test the claimed privilege before it is accepted.

Conclusion

The ACLU has standing to assert its claims against Verizon. The ACLU's claims are not preempted by federal law. Verizon cannot assert the state secrets privilege. Therefore, Verizon's motion to dismiss should be denied.

DATED this 27th day of October, 2006.

Respectfully submitted,

GARVEY SCHUBERT BARER

By

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Attorneys for Complainants American Civil Liberties Union of Oregon, Inc. and American Civil Liberties Union Foundation of Oregon, Inc.

CERTIFICATE OF SERVICE

I hereby certify that the foregoing OPPOSITION TO VERIZON'S MOTION TO DISMISS was served on:

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by mailing to them a copy of the original thereof, contained in sealed envelopes, addressed as above set forth, with postage prepaid, and deposited in the mail in Portland, Oregon, on October 27, 2006.

Laura Caldera Taylor

Of Attorneys for Complainants

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PDX DOCS:381407.4 [30186-00114]

CERTIFICATE OF SERVICE Page 1 -

GRACEY & DAVIDSON

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- I am an attorney licensed to practice in the State of Oregon. I am a partner in the law firm of Gracey & Davidson. My law firm is located in Silverton,
- I have been a member of the American Civil Liberties Union of Oregon,
- For most of the time I have been a member of the ACLU I have served on the American Civil Liberties Union Foundation of Oregon, Inc.'s ("ACLU Foundation")

DECLARATION OF JOSSI DAVIDSON IN Page 1 -SUPPORT OF COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS

GARVEY SCHUBERT BARER A PARTNERSHIP OF PROFESSIONAL CORPORATIONS eleventh floor 121 s.w. morrison street

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Lawyers Committee.	The ACLU Foundation	Lawyers (Committee	screens new	legal
cases presented to th	ne ACLU Foundation.				

GRACEY & DAVIDSON

- On occasion I have also volunteered to undertake legal representation of 4. ACLU Foundation clients.
- My firm has been a Verizon land line business telephone customer for 5. more than six years. I also live in Silverton, Oregon and have been a residential Verizon land line telephone customer for more than six years.
- I have had numerous attorney-client communications using my home 6. and office telephones, including conversations with the ACLU Foundation's Lawyers Committee.

I hereby declare that the above statement is true to the best of my knowledge and belief, and that I understand it is made for use as evidence in court and is subject to penalty for perjury.

day of October, 2006.

JØSSI DA VIDSON

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CERTIFICATE OF SERVICE

I hereby certify that the foregoing DECLARATION OF JOSSI DAVIDSON IN SUPPORT OF COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS was served on:

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by mailing to them a copy of the original thereof, contained in sealed envelopes, addressed as above set forth, with postage prepaid, and deposited in the mail in Portland, Oregon, on October 27, 2006.

Laura Caldera Taylor

Of Attorneys for Complainants

PDX_DOCS:381612.1 [30186-00114]

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

UM 1265

AMERICAN CIVIL LIBERTIES UNION OF OREGON, INC. and AMERICAN CIVIL LIBERTIES UNION FOUNDATION OF OREGON, INC.,

Complainants,

v.

VERIZON NORTHWEST, INC., and QWEST CORPORATION,

Defendants.

DECLARATION OF JANN CARSON IN SUPPORT OF COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS

I, Jann Carson, do hereby declare:

- 1. I am the Associate Director of the ACLU of Oregon, Inc. ("ACLU") and the ACLU Foundation of Oregon, Inc. I have worked for both organizations for 20 years. I am a member of the ACLU.
- 2. I have been a Verizon land line customer since April 2006. This phone service is at a vacation home in Port Orford, Oregon that my family and I use often.
- 3. Using my Verizon land line telephone account, I have called the ACLU offices or have been called by ACLU staff at that number approximately a dozen

Page 1 - DECLARATION OF JANN CARSON IN SUPPORT OF COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS

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times. During those telephone conversations, I have discussed particular ACLU Foundation of Oregon, Inc. clients and cases.

- 4. On at least one occasion, an individual located my number through directory assistance and left a message detailing her request for legal representation from the ACLU Foundation of Oregon, Inc.
- 5. In my position as Associate Director of the ACLU, I have personal knowledge that other ACLU members are also Verizon customers.

I hereby declare that the above statement is true to the best of my knowledge and belief, and that I understand it is made for use as evidence in court and is subject to penalty for perjury.

DATED this 26 day of October, 2006.

JANN CARSON

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CERTIFICATE OF SERVICE

I hereby certify that the foregoing DECLARATION OF JANN CARSON IN SUPPORT OF COMPLAINANTS' OPPOSITION TO VERIZON'S MOTION TO DISMISS was served on:

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by mailing to them a copy of the original thereof, contained in sealed envelopes, addressed as above set forth, with postage prepaid, and deposited in the mail in Portland, Oregon, on October 27, 2006.

Làura Caldera Tavlor

Of Attorneys for Complainants

PDX DOCS:381602.2 [30186-00114]