

From: Bill Marn <bill.pr.marn@gmail.com>
Date: December 2, 2019 at 2:11:48 PM EST
To: <michael.grant@state.or.us>
Cc: Bill Marn <bill.pr.marn@gmail.com>
Subject: Public Utility Meter reading fee reduction

Mr. Michael Grant
Executive Director, Public Utility Commission of Oregon

I understand you are readdressing the fees that the utility companies have imposed on their customers. Those of us that have opted out have been paying an extortion fee of \$36 per meter regardless of how many meters are located at an address. Even though they are reading the meter every 3 months it is still an undue burden to have to pay this.

Pacific Power has been always been charging fees to read residential power meters. The cost for reading meters has always been hidden in the cost of providing power to customers. Now they are adding on \$36 per meter cost and calling it a meter-reading fee. This is double charging and is essentially granting the Pacific Power a significant rate increase! If a customer has a smart meter, Pacific Power is not crediting the customer for not having to read the meter. The utility company is just pocketing that. I have two meters on my property. Pacific Power is only coming out one time to read both meters. The meter-reader essentially walks right by one to read the other. Why am I being charged two fees for meter reading? I called Pacific Power spoke to a supervisor named Richard Catchum. I requested that my meters be read on different days. My request was refused. He slipped and said that it is just a marketing decision. Basically they don't care. They just want the money.

As a consumer of public utilities my only recourse is to contact the OPUC. OPUC is put in place to ensure the consumers are treated fairly by these public utility companies. Why haven't customers been given the opportunity to self read with the option of Pacific Power to spot check the readings is so desired? This would build a trusted team relationships instead of just practicing and supporting customer extortion! Why am I being forced to pay two fees for one-meter reader trip?

Now that there is consideration for lowering the fee to \$10 per read trip I would like our fees lowered as well. Also they should in no way be allowed to charge twice for reading two meters on the same property, on the same account, and on the same meter read trip. That double charging policy needs to be addressed.

Thank you for your public utility commission representation. You are our only hope.

Bill Marn
1440 N. Valley View Rd
Ashland, OR 97520

From: Lorraine Kimmel <lkimmelster@gmail.com>
Date: December 2, 2019 at 3:07:45 PM EST
To: <michael.grant@state.or.us>
Subject: Smart Meters

Michael Grant
Executive Director
Public Utility Commission of Oregon

Mr. Grant,

This is to advise you that my husband and I are in favor of the Opt-Out meter reading fee being reduced to \$10.00 per reading.

We are part of the fee-averaged program and currently pay \$9.00 per month extra. I understand that you are considering dropping that program. My husband and I would prefer that you maintain it, while at the same time, dropping the monthly fee. You could charge \$10.00 every three months when the meter is read.

We would also strongly support a program with no extra charge, in which the customer is allowed to read their own meter and submit the information. It could be done with a text photo, manually writing down, or an app.

Thank you for your time,

Chuck and Lorraine Kimmel
1896 S. Obenchain Rd
PO Box 562
Eagle Point, OR 97524
541-826-3427

From: Roanne Legg <roannelegg@gmail.com>

Date: December 2, 2019 at 4:15:27 PM EST

To: <michael.grant@state.or.us>

Subject: opt out fee

To Michael Grant, Executive Director, Public Utility Commission of Oregon:

I am writing in regards to the opt out fee.

Would you please support the reduction of the Opt Out fee to \$10 per reading, and I urge you to consider the same reduction be applied to those who get analog meters read every 3 months. The program allowing meters to be read every 3 months is working much better than having the meter read every month, it would be greatly appreciated that it be continued at the reduced rate.

Most Sincerely,

Roanne Legg

From: Katie Becker <katie@safeworld.com>

Date: December 2, 2019 at 4:40:49 PM EST

To: <michael.grant@state.or.us>

Subject: YES TO \$10 OPT OUT FEE

I highly support changing the current Opt Out Fee of \$36 to a more reasonable \$10 Opt Out Fee.

Best Regards,

Katie Becker

President, SafeWorld Int'l., Inc.

7352 Adams Rd Talent OR 97540

541.512.2500 office

541.301.5006 mobile

www.cangun1.com

From: alan buchta <buchyome@hotmail.com>

Date: December 2, 2019 at 5:30:40 PM EST

To: "michael.grant@state.or.us" <michael.grant@state.or.us>

Subject: Opt Out Fee Reduction

Dear Sir,

We strongly support reducing the analog meter reading fee to \$10.00 per month. Also, it is not right to have more than one program for those who kept their analog meters. (Quarterly vs. monthly fees.) All "non-standard meter reading fees" should be reduced or eliminated.

Sincerely,

Alan Buchta

Nicolene Buchta

2704 Syringa Drive

Medford, Oregon 97501

From: alan buchta <buchyome@hotmail.com>

Date: December 2, 2019 at 5:30:40 PM EST

To: "michael.grant@state.or.us" <michael.grant@state.or.us>

Subject: Opt Out Fee Reduction

Dear Sir,

We strongly support reducing the analog meter reading fee to \$10.00 per month. Also, it is not right to have more than one program for those who kept their analog meters. (Quarterly vs. monthly fees.) All "non-standard meter reading fees" should be reduced or eliminated.

Sincerely,

Alan Buchta

Nicolene Buchta

2704 Syringa Drive

Medford, Oregon 97501

From: Eden Sky <eden@13moon.com>

Date: December 2, 2019 at 5:18:04 PM EST

To: <michael.grant@state.or.us>

Subject: RE opt out fee for smart meters

I FULLY support reducing the Opt Out fee to \$10 per reading, and respectfully demand that that same reduction be applied to those who get our analog meters read every 3 months.

Thank you for doing the right thing and keeping in mind those of us who have HEALTH issues and who have actually been paying even the \$36 a month just to keep these smart meters away from our home. It has created a financial hardship, and the \$10 a month fee is MUCH more reasonable for those of us with lower incomes. PLEASE PLEASE PLEASE do this.

Thank You,

Eden Sky & Family

From: Jess Buchta <buchyo@yahoo.com>
Date: December 2, 2019 at 6:29:27 PM EST
To: <michael.grant@state.or.us>
Subject: Analog meter fees

Dear Mr. Grant,

I unwaveringly support the reduction of the non-standard meter reading fee from \$36 to \$10. Additionally, it is unethical to have multiple "opt-out fee" programs which so drastically change the price of electricity. It makes no sense to charge a customer anything based on previous usage, which is unrelated to actual usage and is illogical; no straightforward business operates in this manner. Regardless, all meter reading fees should be reduced.

I am aware that nationally, there are many jurisdictions with NO opt-out fee whatsoever. Moreover, Pacific Power customers have the highest fee by far compared to other areas, including those serviced by other large power companies. The PUC should stand up for what is right and demand that Pacific Power refund all "non-standard meter reading fee(s)" to the residents who have been paying this outlandish fee for 12 months now.

Sincerely,
Jessica Buchta
2498 Glory C Rd.
Medford, OR 97501