CENTURYTEL personal touch me advanced communications

February 25, 2008

Filing Center Oregon Public Utilities Commission 550 Capitol Street NE #215 Salem, Oregon 97301-2551

RE: Petition for exemption from certain service quality reporting requirements as allowed under OAR 860.034.0390

CenturyTel of Oregon, Inc. and CenturyTel of Eastern Oregon Inc. (CenturyTel), hereby submits this petition for exemption from filing certain service quality reports in accordance with the provisions of OAR 860.023.0055(16)(d).

CenturyTel is large telecommunications company in Oregon subject to the rules of the Oregon Public Utilities Commission, including the service quality standards and reporting requirements found in OAR 860.023.055.

OAR 860.023.0055(16)(d) states:

"The Commission may grant a large telecommunications utility's petition for an exemption from service quality reporting requirements if the large telecommunications utility meets all service quality objective service levels set forth in sections (4) through (8) of this rule for the 12 months prior to the month in which the petition is filed."

CenturyTel has met the objectives required in the rules for each of the standards set out in sections (4) through (8) of the rules for the last 12 consecutive months and hereby respectfully requests that it be exempted from monthly reporting requirements for each of the following:

860.023.0055(4) Provisioning of Held Orders for lack of Facilities
860.023.0055(5) Trouble Reports
860.023.0055(6) Repair Clearing Time
860.023.0055(7) Blocked Calls
860.023.0055(8) Access to Large Telecommunications Company Representatives

CenturyTel will continue to endeavor to meet the standards outlined in the Commission's rules. CenturyTel will also maintain and monitor its network in order to provide quality service for its Oregon customers.

Please direct any inquiries concerning this filing to me at (503) 587-8722.

Sincerely,

Doug Cooley Manager, Government Relations CenturyTel 777 13th St. SE #120 Salem, OR 97301