

e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.					
Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications) RO (Other, for example, industry safety information)					
Did you previously file a similar report? No Yes, report docket number:					
Report is required by: Statute Order Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket) Other (For example, federal regulations, or requested by Staff)					
Is this report associated with a specific docket/case? No Yes, docket number:					
List Key Words for this report. We use these to improve search results.					
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us					
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.					

250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

November 5, 2020

VIA ELECTRONIC FILING

Public Utility Commission of Oregon Attn: Filing Center 201 High Street SE, Suite 100 Post Office Box 1088 Salem, Oregon 97308-1088

Re: RG-90 – NW Natural's Report of COVID-19-Related Costs and Benefits

On November 2, 2020, Northwest Natural Gas Company dba as NW Natural (NW Natural or Company) filed its compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural's parent company's third quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its third quarter earnings on November 5, 2020; as a result, the Company's previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at natasha.siores@nwnatural.com or 503.610.7074 with copies to the following:

eFiling Rates & Regulatory Affairs NW Natural 250 SW Taylor Street Portland, Oregon 97204 Phone: (503) 610.7330 Fax: (503) 220.2579 eFiling@nwnatural.com

Sincerely,

/s/ Natasha Siores

Natasha Siores Rates/Regulatory Manager

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the nine months ended September 30, 2020

		OR	OR	OR	OR
Term Sheet Category	COVID Itemization:	Q1 2020	Q2 2020	Q3 2020	Total
Item a	Direct Costs	71,537	1,677,440	396,025	2,145,002
Item a	Direct Savings and Benefits	-	-	(121,254)	(121,254)
Item b	Late Payment Fees Not Assessed	221,133	552,750	245,026	1,018,909
Item c	Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,013,877
Item d	Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-
Item e	Foregone Reconnection Charges Incurred through November 15, 2020*	TBD	TBD	TBD	TBD
Item f	COVID-19 Bill Payment Assistance Program	-	-	-	-

^{*}Will be assessed and reported after the November 15, 2020 date