

ZiPLY Fiber
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March 8, 2021

Sent via electronic mail to puc.filingcenter@state.or.us

Attn: Filing Center
Oregon Public Utilities Commission
201 High Street S.E., Suite 100
Salem, Oregon 97301

Re: Docket 2122 *Investigation into the Effects of the COVID-19 Pandemic on Telecommunications Customers*

Dear Filing Center:

Pursuant to Order 20-404 in the above referenced docket, Frontier Communications Northwest, LLC dba ZiPLY Fiber and Citizens Telecommunications Company of Oregon, LLC dba ZiPLY Fiber provide the following information reflective of our customers for the period October 1, 2020 through December 31, 2020:

- a. Wireline Customers – 73,350
- b. Wireline Customers Assess Late Payment Fees during Period – 16,553
- c. Wireline Customers Disconnected for Non-Payment during Period - 628

Should you have any additional questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "JEpley".

Jessica Epley
Regulatory & External Affairs Director