



December 21, 2017

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. PL 17-009 for the OR Price List for CenturyTel of Oregon, Inc. d/b/a CenturyLink

Dear Commissioners:

Attached for electronic filing are revisions for the CenturyTel of Oregon, Inc. d/b/a CenturyLink, OR Price List. The following revisions are being submitted with a proposed effective date of January 31, 2018.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	8	2nd
5	9	2nd

This filing grandfathers the Outbound Call Block feature for residence customers. There are no customers currently subscribed to Outbound Call Block as an individual feature. The only residential demand for the Outbound Call Block feature is in conjunction with previously grandfathered bundles. Therefore, no existing customers are impacted.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at [zarneisha.dixon@centurylink.com](mailto:zarneisha.dixon@centurylink.com) or 913-353-7090.

Sincerely,

A handwritten signature in black ink that reads "Zarneisha Dixon".

Zarneisha Dixon

cc: John Felz, CenturyLink

OR 17-13

**ZARNEISHA DIXON**  
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**CUSTOM CALLING SERVICE**

5.6 CONDITIONS (Cont'd)

- I. Hotline service requires the user to place the telephone in an off-hook condition. The line is then automatically routed to a predetermined local or long distance telephone number.
- J. From time to time, the Company may provide a special promotion to its customers. The offering may be limited to certain dates, times, and locations. Customers who subscribe to new Custom Calling service and are not satisfied with the new service after one month will be eligible for a refund. Under this promotion, each eligible customer who requests a refund shall be allowed a one month credit for each new Custom Calling service that is not satisfactory.
- K. Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called number does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.
- L. Outbound Call Block Feature<sup>[1]</sup> blocks all outbound dialing with the exception of abbreviated dialing for 911 (Enhanced Universal Emergency Number Service) and 711 (Telecommunications Relay Service). In addition, all pay-per-use features are blocked. All other Custom Calling Services features and Custom Calling II features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence one-party line service customers. (C)

**RATES**

Applicable to business and residence one party line service.

	<u>Monthly Rate</u>
A. Call Forwarding, each line equipped	\$1.75
B. Call Forward No Answer, each line equipped	1.75
C. Call Forward Busy, each line equipped	1.75

No Nonrecurring Charge applies for the installation or change of Custom Calling Service Features.

<sup>[1]</sup> **Effective January 31, 2018, Outbound Call Block Feature is grandfathered for residential customers. Availability to current residential customers is limited to lines in service at existing locations.** (N)  
|  
(N)

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
Price List**

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2nd Revised Page 9

**CUSTOM CALLING SERVICE**

5.6 RATES (Cont'd)

	<u>Monthly Rate</u>	
D. Call Forward Busy/No Answer	\$2.50	
E. Speed Call, each line equipped		
Speed Call 8	2.25	
Speed Call 30	3.75	
F. 3-Way Calling, each line equipped	2.25	
G. Call Waiting, each line equipped	2.25	
H. Call Waiting and Call Waiting Cancel	3.00	
I. Distinctive Ring, each number assigned	4.50	
J. Intercom Calling	1.50	
K. Hotline	1.75	
L. Privacy Protector, Residence (Requires Caller ID) <sup>(1)</sup>	2.95	
M. Privacy Protector, Business (Requires Caller ID) <sup>(1)</sup>	3.95	
N. Outbound Call Block Feature <sup>(2)</sup>	5.00	(C)

<sup>(1)</sup> A \$15.00 non recurring charge applies in addition to all other charges.

<sup>(2)</sup> **Effective January 31, 2018, Outbound Call Block Feature is grandfathered for residential customers. Availability to current residential customers is limited to lines in service at existing locations.** (N)  
|  
(N)