



May 30, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2019-005-PL for Qwest Corporation d/b/a CenturyLink QC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the Qwest Corporation d/b/a CenturyLink QC Price List, submitted with a proposed effective date of June 1, 2019:

<u>Section</u>	<u>Sheet</u>	<u>Revision</u>
6	18	6th
6	20	5th

This filing increases Directory Assistance effective June 1, 2019.

These rate increases were originally proposed to become effective on February 1, 2019 under Advice No. 2019-001-PL, but the Company delayed implementation of these changes after it was discovered that not all customers received notice as intended. Subsequently, Price List pages for Directory Assistance were withdrawn on March 29, 2019. After ensuring proper notification, the Company is now prepared to move forward with increasing rates for Directory Assistance.

Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 2019-007

ROBYN CRICHTON
Government Operations Manager
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**Attachment A: Qwest Corporation d/b/a CenturyLink QC
Price Plan Control List**

Exchange and Network Services Price List Fourth Edition

Transmittal #	Effective Date	Location	Sheet	Service	USOC	Pre-plan Price	Current Price	Proposed Price	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
2019-005	6/1/2019	6.2.4.A.3	18	Local DA Call	N/A	\$3.36	\$3.36	\$4.49	33.63%	33.63%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
2019-005	6/1/2019	6.2.4.B.3	20	National DA Call	N/A	\$4.64	\$4.64	\$5.99	29.09%	29.09%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 6
6th Revised Sheet 18
Cancels 5th Revised Sheet 18

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
 - (1) Any "if no answer" or "or" numbers associated with a listing.
 - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
 - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
 - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

	CHARGE	
• Call to Directory Assistance ^[1]	\$4.49	(I)

^[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST

OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 6

5th Revised Sheet 20

Cancels 4th Revised Sheet 20

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer **\$5.99** (I)