



January 25, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2021-001-PL for Qwest Corporation d/b/a CenturyLink QC
Exchange and Network Services Price List

Dear Commissioners:

Attached for electronic filing are revised sheets for the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List. This filing is being submitted with a proposed effective date of February 1, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	129	3rd
5	130	3rd
5	131	4th
5	132	3rd
6	18	7th
6	20	6th
105	27	3rd
105	36	3rd

This filing increases the monthly rate for various Directory Listings and increases the Directory Assistance and National Directory Assistance per call rates.

Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Ms. Samantha Ridderbusch at (503) 242-7989 or me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-01

ROBYN CRICHTON
Government Operations Manager
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**Attachment A: Qwest Corporation d/b/a CenturyLink QC
Price Plan Control List**

Exchange and Network Services Price List Fourth Edition

Transmittal #	Effective Date	Location	Sheet	Service	USOC	Pre-plan Price	Current Price	Proposed Price	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
OR 2021-001-PL	2/1/2021	5.7.1.D.2	129	Additional Listings - Business	CLT	\$4.10	\$5.10	\$6.10	19.61%	48.78%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	130	Additional Listings - Residence	RLT	\$2.10	\$2.62	\$3.27	24.81%	55.71%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	105.4.14.C.3	27	Additional Listings Discounted - Residence	NLYXA	\$0.75	\$0.93	\$1.16	24.73%	54.67%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	129	Foreign Listing - Business	FAL	\$4.10	\$5.10	\$6.10	19.61%	48.78%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	130	Foreign Listing - Residence	FAL	\$2.10	\$2.62	\$3.27	24.81%	55.71%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	105.4.14.C.3	27	Foreign Listing Discounted - Residence	NLYXB	\$0.75	\$0.93	\$1.16	24.73%	54.67%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	Reference Listings - Residence	RLT	\$2.10	\$2.62	\$3.27	24.81%	55.71%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	Reference Listings - Business	CLT	\$4.10	\$5.10	\$6.10	19.61%	48.78%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	Information Listings - Residence	XLL	\$3.10	\$3.85	\$4.81	24.94%	55.16%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	Information Listings - Business	XLL	\$4.10	\$5.10	\$6.10	19.61%	48.78%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	105.4.14.C.3	27	Information Listings Discounted - Residence	NLYXC	\$0.75	\$0.93	\$1.16	24.73%	54.67%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	Secretarial Listing	9FK	\$4.10	\$5.10	\$6.10	19.61%	48.78%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	E-mail Address Listing - Residence	EM6	\$3.00	\$3.75	\$4.68	24.80%	56.00%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	105.7.1.B	36	E-mail Address Listing - Business	EM6	\$6.00	\$7.00	\$8.00	14.29%	33.33%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	URL Address Listing - Residence	NL1	\$3.00	\$3.75	\$4.68	24.80%	56.00%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	131	E-Mail/URL Address Listing - Residence	L9GEU	\$5.00	\$6.00	\$7.00	16.67%	40.00%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	132	Tel Number listed in Alpha Form - Ordered With New Customized Telephone Number	RNCAF	\$7.00	\$8.00	\$9.00	12.50%	28.57%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	5.7.1.D.2	132	Tel Number listed in Alpha Form - Not Ordered With New Customized Telephone Number	RNCAF	\$7.00	\$8.00	\$9.00	12.50%	28.57%	Directory Listings	25% Annually
OR 2021-001-PL	2/1/2021	6.2.4.A.3	18	Local DA Call	N/A	\$3.36	\$4.49	\$5.49	33.63%	33.63%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
OR 2021-001-PL	2/1/2021	6.2.4.B.3	20	National DA Call	N/A	\$4.64	\$5.99	\$6.99	29.09%	29.09%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term

Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
3rd Revised Sheet 129
Cancels 2nd Revised Sheet 129

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges (Cont'd)

2. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none"> • Business Service Additional Listings <ul style="list-style-type: none"> - Each listing for an individual, firm, corporation, association, or concern regularly subscribing to exchange business service or a customer of an interexchange carrier radiotelephone service system connected to the exchange and message toll network of the Company 	CLT	\$10.00	\$6.10 (I)
<ul style="list-style-type: none"> • Foreign listing [1] 	FAL	10.00	6.10 (I)

[1] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
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**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
3rd Revised Sheet 130
Cancels 2nd Revised Sheet 130

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
 - 2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(D)
• Residence Service Additional Listings[1-5]				
- Each listing for an individual(s) residing at a residence	RLT	\$4.00	\$3.27	(I)
- Each listing for an individual(s) residing at a hotel (guest)	RLT	4.00	3.27	
• Foreign listing[5]	FAL	4.00	3.27	(I)

- [1] No charge applies if listing change is due to annoyance calls.
- [2] No charge applies to change a listing for the same customer on Residence Service.
- [3] No charge applies to remove or add an address to a customer's listing on Residence Service.
- [4] When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.
- [5] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

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Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
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**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

**SECTION 5
4th Revised Sheet 131
Cancels 3rd Revised Sheet 131**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
 - 2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(D)
• Reference Listings				
- Each listing giving reference to service of the same or another customer				
- Business	CLT	\$10.00	\$6.10 (I)	
- Residence	RLT	4.00	3.27 (I)	
• Information Listings				
- Each line of information in				
- Business	XLL	10.00	6.10 (I)	
- Residence	XLL	4.00	4.81 (I)	
• Secretarial Listing	9FK	10.00	6.10 (I)	
• E-mail Address Listing, each[1]				
- Residence	EM6	4.00	4.68 (I)	
• URL Address Listing, each[1]				
- Residence	NL1	4.00	4.68 (I)	
• Listing Packages				
- E-Mail/URL Address Listing, each[1]				
- Residence	L9GEU	4.00	7.00 (I)	

[1] Nonrecurring Charge applies to establish or change.

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Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 5
3rd Revised Sheet 132
Cancels 2nd Revised Sheet 132

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges

2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(D)
• Each telephone number listed in alpha form, e.g., 622-Book, in the white pages of the first Telephone Directory selected, when ordered with a new customized telephone number	RNCAF	–	\$9.00	(I)
- Listing in alpha form in each Telephone Directory, when not ordered with a new customized telephone number	RNCAF	\$ 20.00	9.00	(I)

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Transmittal No. 2021-001-PL

Effective: February 1, 2021

NOTICE

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OR2021-01

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST

OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 6
7th Revised Sheet 18
Cancels 6th Revised Sheet 18

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
 - (1) Any "if no answer" or "or" numbers associated with a listing.
 - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
 - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
 - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

CHARGE

- Call to Directory Assistance ^[1] **\$5.49 (I)**

^[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST

OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 6

6th Revised Sheet 20

Cancels 5th Revised Sheet 20

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer **\$6.99 (I)**

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 105
3rd Revised Sheet 27
Cancels 2nd Revised Sheet 27

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(D)
• Residence Service Additional Listings				
- Each listing for an individual(s) residing at a residence				
- Discounted	NLYXA	–	\$1.16 (I)	
- Each listing for an individual(s) residing at a hotel (guest)				
- Discounted	NLYXA	–	1.16 (I)	
- Foreign listing				
- Discounted	NLYXB	–	1.16 (I)	
• Reference Listings				
- Each listing giving reference to service of the same or another customer				
- Residence				
- Discounted	NLYXA	–	1.16 (I)	
• Information Listings				
- Each line of information in				
- Residence				
- Discounted	NLYXC	–	1.16 (I)	

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PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 105
3rd Revised Sheet 36
Cancels 2nd Revised Sheet 36

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Definitions

E-mail Address Listing - Business

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@qwest.com.

E-mail/URL Address Listing Package - Business

Discounted monthly rate when customers purchase an E-mail Address Listing and URL Address Listing on the same account.

Uniform Resource Locator (URL) Address Listing - Business

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

B. Rates and Charges

	USOC	MONTHLY RATE
• E-mail Address Listing, each		
- Business	EM6	\$ 8.00 (I)
• URL Address Listing, each		
- Business	NL1	12.00
• Listing Packages		
- E-mail/URL Address Listing, each		
- Business	L9GEU	15.00

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