



**Avista Corp.**

1411 East Mission P.O. Box 3727  
Spokane, Washington 99220-0500  
Telephone 509-489-0500  
Toll Free 800-727-9170

***Via Electronic Mail***

November 26, 2019

Public Utility Commission of Oregon  
Attention: Filing Center  
201 High St SE, Suite 100  
Salem, OR 97301

Advice No. 19-11-G

Attached for filing with the Commission is an electronic copy of the Company's proposed revisions to the following tariff sheets, P.U.C. OR. No. 5:

**Oregon PUC Sheet No.**

Seventh Revision Sheet 7B

**Canceling Oregon PUC Sheet No.**

6<sup>th</sup> Revision Sheet 7B

In compliance with Commission Order No.19-408 in Docket No. UM 779, "Public Utility Commission of Oregon Determination of Late-Payment Rate and Interest Accrued on Customer Deposits," Avista has made the tariff changes to reflect the annual interest rate of 1.5 percent on customer deposits for calendar year 2020, which is a decrease from the 2019 interest rate of 2.5 percent. The late payment rate of 2.0 percent, which utilities are allowed to collect on late payments, will increase to 2.1 percent for calendar year 2020.

If you have any questions regarding this filing, please contact me at (509) 495-7839.

Sincerely,

*/s/ Jaime Majure*

Regulatory Policy Analyst

Avista Utilities

[jaime.majure@avistacorp.com](mailto:jaime.majure@avistacorp.com)

509.495.7839

AVISTA CORPORATION  
dba Avista Utilities

RULE NO. 7 (continued)

DEPOSITS

- b. Not more than two five-day disconnection notices were issued to the customer during the previous 12 months; and
- c. The customer was not disconnected for nonpayment during the previous 12 months.
- 3. After satisfactory credit has been established or re-established, the deposit plus any accrued interest will be promptly refunded or credited to the customer's account. A customer is entitled to a refund upon request.
- 4. In the event the customer moves to a new address within the Company's service area, the deposit, plus accrued interest, will be transferred to the new account.
- 5. Deposits plus accrued interest can be refunded or credited, in whole or in part, to the customer's account at any time provided that procedures followed by the Company are non-discriminatory.
- 6. Unless otherwise specified by the customer, the Company will mail deposit refunds to the customer's last known address. Valid claims for payment of refunds will be promptly honored by the Company if received within one year of the date service is terminated. Funds held beyond one year will be disposed of in accordance with ORS 98.316.
- D. Interest on Deposits for Residential and Non-Residential Service.
  - 1. Each year, the Commission shall establish an annual interest rate that must be paid on customer deposits. The Commission will base the rate upon consideration of the effective interest rate for new issues of one-year Treasury Bills issued during the last week of October, the interest rate on the most recent issuance of one-year Treasury Bills, or the effective interest rate for the average yield of Treasury Bills of the closest term issued during the last week of October. This interest rate, rounded to the nearest 0.3% (when the T-Bill rate is lower than 0.5%), or 0.5% (when the T-Bill rate is 0.5% or higher) applies to deposits held during January 1 through December 31 of the subsequent year. The current interest rate is 1.5%.
  - 2. Upon payment of a deposit, the Company will provide the customer documentation showing the date, name of the applicant or customer, the service address, amount of deposit, a statement that the deposit accrues interest at the rate prescribed by the Commission, and an explanation of the conditions under which the deposit will be refunded.

(C)(D)

(continued)

Advice No. 19-11-G  
Issued November 26, 2019

Effective For Service On & After  
January 1, 2020

Issued by Avista Utilities

By

Patrick Ehrbar, Director of Regulatory Affairs

