



**Frontier Communications Northwest Inc.**  
1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

September 6, 2016

Advice Letter No. 1049

Ms. Joan Grindeland  
Administrator, Regulatory Operations  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Standardization of Nonrecurring Charges

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No, 18 Tariff.

The purpose of this filing is to standardize the naming and descriptions of nonrecurring charges and introduce a Central Office Connection Charge, Access Line Work Charge and Residential Installment Billing option.

It is respectfully requested that this filing become effective on October 31, 2016.

Please return stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
9260 E. Stockton Blvd.  
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section I

3<sup>rd</sup> Revised Sheet 4  
Canceling  
2<sup>nd</sup> Revised Sheet 4

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(D)  
|  
(D)

Section II

1<sup>st</sup> Revised Sheet 1  
Canceling  
Original Sheet 1

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Line Installation Charge

An initial Service Charge made to cover all or a portion of the cost associated with the installation of communication facilities. (T)

Air Line Mileage

The shortest distance between the points involved.

Applicant

An individual or concern who (1) applies to the Company for telephone service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued.

Automatic Call Back (Camp-On)

This feature allows a station, which has reached a busy condition on an internal call to be notified when the busy station becomes available and to be placed automatically in a "call back" mode. The system will scan both the calling station and the called busy station. At the moment both stations are free, the system will call the originating station first and once the user answers, the system will call the camped-on station.

Automatic Route Selection (ARS)

With this feature, customer-provided trunk route lists are automatically searched for the most economical route to a destination.

Average Power

The power averaged over any one-tenth second.

Billed Number Screening

A feature that restricts billing of collect and third number billed calls to a specific telephone number.

Section II

2<sup>nd</sup> Revised Sheet 10  
Canceling  
1<sup>st</sup> Revised Sheet 10

DEFINITIONS

Minimum Term Commitment Period

A minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Nonrecurring charges made to cover the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer.

Native American Lifeline

Additional federal Lifeline (fourth tier) and Link Up assistance for qualifying low-income individuals living on Native American reservations to reduce the cost of basic telephone service and offset Initial Service Order Charges and line extension costs associated with the initiation of service for those individuals.

(T)

Network Access Charge

The element of local service representing the ability of the customer to access the network and to receive calls.

Network Access and Local Exchange Usage Charge

The element of local service representing the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.

Network Control Signaling

Signals which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the station system.

Network Control Signaling Unit

The terminal equipment furnished by the Company or customer for the provision of network control signaling.

Network Interface

The point of common termination of Company-provided and customer-provided facilities. Sometimes referred to as the Standard Network Interface (SNI).

Section II

1<sup>st</sup> Revised Sheet 13  
Canceling  
Original Sheet 13

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Service Charges

See Service Charge.

(T)  
(T)

Service Line Service

Service furnished to customers beyond the normal serving area by means of lines and telephones which are owned and maintained beyond a designed junction by organized associations of customers.

Service Point

When used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used at least in part for communications with telephones or customer-provided terminal equipment.

Shared Telecommunications Service

The provision of telecommunications and information management services and equipment and includes connection to the local exchange telecommunications service by a commercial shared services provider or by a users' association.

Simple Service

Telephone service arrangement that has no requirement for common equipment.

Single Ended Terminal Device

A terminal device which terminates only one line at a given time (e.g. headset).

Slamming

The unauthorized change of a subscriber's preferred telecommunications carrier.

Section III

1<sup>st</sup> Revised Sheet 2  
Canceling  
Original Sheet 2

GENERAL REGULATIONS

ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

Application For Service (Continued)

An application for service canceled by the applicant or the Company prior to the establishment of the service applied for is subject to the following conditions:

Canceled by Applicant

If cancellation is requested prior to the start of installation, the Company will cancel the application, and no charges will apply except as specifically covered by written contract or as provided for elsewhere in these Regulations.

If cancellation is requested subsequent to the time installation has been started, the application will be canceled by the Company, and the Company will collect the Service Charge applicable to the equipment actually installed at the time the application is canceled, or such other amounts specifically covered by contract in accordance with these Regulations. (T)

Installation is considered to have been started when the Company incurs any expense which it would not otherwise have incurred as a result of the installation, provided:

The applicant has advised the Company to proceed with the installation, and the Company has accepted the offer.

If the cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable in addition to the Installation Charge or Service Charges applicable. (T)

Canceled by the Company

If an applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, and any monies collected from the applicant will be refunded.

Section III

1st Revised Sheet 12  
Canceling  
Original Sheet 12

GENERAL REGULATIONS

DISCONNECTION NOTICE

At least five days before the Company disconnects service for nonpayment for services rendered, written notice of disconnection must be provided to the customer and the customer's designated representative, if any.

The notice must be printed in bold face type and must state in easy to understand language:

The reasons for the proposed disconnection

The earliest date for disconnection, and

An explanation of the Commission's appeal and complaint process.

The notice may not be sent prior to the due date for payment for the service billed. The Company may serve the notice of disconnection in person or send it by first class mail to the last known addresses of the customer and the customer's designated representative. Service is complete on the date of mailing or personal delivery.

If a premise visit is required to complete disconnection, the Company shall make good-faith effort to personally contact the customer or a resident at the service address to be disconnected. If the attempt to make personal contact fails, the Company shall leave a notice in a conspicuous place at the premise informing the customer that service has been disconnected.

RECONNECT CHARGE

(T)

Where service is disconnected for violation of rules or regulations, for fraudulent use of service, or nonpayment, the Company may charge for the reconnection as set forth in the Service Charges section of this tariff.

(T)

TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

Term commitments for service may be terminated prior to the expiration of the term period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charge. (see Termination Liability in this section)

No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

SLAMMING

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer's local service will be billed the applicable Service Charges to re-establish that customer's service with the authorized carrier as it existed before the change.

(T)

Section III

2<sup>nd</sup> Revised Sheet 14  
Canceling  
1st Revised Sheet 14

GENERAL REGULATIONS

OBLIGATION OF THE COMPANY

Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.

When a customer orders installation, moves or changes, which cannot be completed during scheduled working hours, they may be required to pay overtime charges. Residence Service overtime charges will be the difference between straight time and overtime and will be in addition to the normal installation, move, or change charge. Business Service overtime charges are shown in Service Charges and will be in addition to the normal installation, move, or change charge. The customer must agree to this provision before such overtime work will be performed.

(T)  
|  
(T)

When the construction of certain facilities is necessary for the furnishing of a service, except where otherwise noted in the tariff or Price List, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.

The Company will determine the type of facilities to be provided for the furnishing of a service.

The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.



Section III

1<sup>st</sup> Revised Sheet 30  
Canceling  
Original Sheet 30

GENERAL REGULATIONS

EMPLOYEES' SERVICE (Continued)

APPLICATION OF RATES

The rates in these exchanges and wire centers shall be available only for full-time permanent employees, to such employees while on leave of absence, or to retired employees on pension.

Employees receiving service under this schedule will be required to have the telephone listed in their own name rather than that of some other member of the family.

Residential exchange service will be installed for all employees of the Company without collection of a Service Charge.

(T)

RATES<sup>1</sup>

Local exchange network access service

When the nature of an employee's work is such as to justify free telephone service, according to the opinion of the management of the Company, residence exchange services will be provided free of charge to certain key employees.

All other permanent employees may obtain residence exchange services at 50% of the monthly rates which are published in the exchange service schedules.

<sup>1</sup> The discount will not be allowed from the regular rates for toll messages.

Section IV

3<sup>rd</sup> Revised Sheet B  
Canceling  
2<sup>nd</sup> Revised Sheet B

LOCAL SERVICE

INDEX PAGE

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Repair Charges – Time and Material	92	(T)
Installation, Move, and change Charge	93	

(D)  
(D)

Section IV

4<sup>th</sup> Revised Sheet 86  
Canceling  
3<sup>rd</sup> Revised Sheet 86

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

RATES

A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Monthly Rate</u>
Federal Baseline Amount (off set to EUSLC)	As set by FCC
Federal and State Lifeline Credits for a One-Party Line:	
Federal Lifeline Support Credit (includes Federal End User common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25
State Amount Funded by OTAP	3.50 <sup>1</sup>

With the exception of the Initial Service Order Charges, see Tribal Link Up (under Service Charges), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed and/or Price Listed rates. (T)

When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified above will be discontinued and regular tariffed rates and charges will apply.

<sup>1</sup> Set by the OPUC for OTAP in Docket UM 731 and per Order No. 97-491.

Section IV

2<sup>nd</sup> Revised Sheet 90  
Canceling  
1st Revised Sheet 90

LOCAL SERVICE

SERVICE CHARGES

(T)

CONDITIONS

Service Charges apply as follows:

(T)

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

Applicable for work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto.

(T)

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

(N)

(N)

5. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections and line and station transfers.

(T)

(T)

6. Supersedure

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(N)

(N)

(M)

(M) Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.

(M)

(M) Material relocated to Sheet 91.

(N)

(N)

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Advice No. 1049

Issued: September 6, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: October 31, 2016

Section IV

2<sup>nd</sup> Revised Sheet 91  
Canceling  
1st Revised Sheet 91

LOCAL SERVICE

SERVICE CHARGES (T)

CONDITIONS (Continued)

7. Special Telephone Numbers (T)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include requests for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable Service Charges incurred in the installation, move or change of a service. One Service Charge will apply for each lead number of a trunk-hunting group in which a Special Telephone Number is assigned. (T)  
(T)

The rights to these telephone numbers remain those of the Company's as stated in General Regulations, Section III, of this tariff. In the event the Special Telephone Number must be changed due to Company initiated reasons, the Service Charge for a new Special Telephone Number will be waived. (T)  
(T)

8. Installment Billing (N)

Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments. (N)

Service Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services. (M)(T)

Service Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area. (T)

Service Charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service. (T)

The Service Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. (T)

Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.

Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved. (M)

In cases of disruption in service due to disaster (fire, accident, natural catastrophe), the applicable NRC for Fixed Call Forwarding Services(s) will be waived for a 60 day period when the service is used to aid victims to receive calls while seeking new or temporary location.

(M) Material relocated from Sheet 90 and to 92. (N)

Advice No. 1049

Section IV

1<sup>st</sup> Revised Sheet 92  
Canceling  
Original Sheet 92

LOCAL SERVICE

SERVICE CHARGES

(T)

CONDITIONS (Continued)

When service which has been disrupted by fire, accident, or natural catastrophe is reestablished within 60 days of the disruption for the customer at either its original location, a temporary location, or a new location, Service Charges will not apply for the installation of the Network Access line(s) and Standard Network Interface that were in place prior to the disaster. Subsequent moves of such re-established services will be done at the normal Service Charges.

(M)

(T)

(T)

When service has been disrupted due to unauthorized change to another telecommunications carrier (slamming), see General Regulations, Section III, for billing of Service Charges to re-establish service with the authorized carrier.

(T)

Service Charges apply to work associated with the Network Access Line extending from the central office to the protector or other point of separation on the customer's premises. This includes connection of new Network Access Lines, and the rearrangements of existing Network Access Lines including off-premises station lines.

(T)

(M)

REPAIR CHARGES – TIME AND MATERIAL

(T)

Time and Material charges are applicable to each service call by the Company where a trouble report results from customer-provided equipment and/or facilities. The Company will repair, adjust, and/or perform any work on the customer-provided equipment and/or facilities at non-regulated rates and charges.

Repair Charges do not apply if the repair is initiated by the Company or if the trouble is isolated to the network.

The Time and Material Charges are applicable only to work performed on the customer's premises for regulated terminal equipment. Where applicable, the following conditions and rules apply:

- Total Time and Material Charges are based on the installation labor time and miscellaneous materials required to complete the installation on the customer's premises.
- Time Charges will be billed in 15-minute time segments. A five-minute allowance into the next time increment will be granted.
- Residence customers utilizing PBX or key equipment are subject to applicable Complex Time and Material charges.

Time and Material charges do not apply to the following work:

- To move or change a customer's telephone service or equipment if required or initiated by the Company.
- To install, move, or change telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.
- The "from" portion of work involved in a transfer of service and equipment from one premises to another.
- Disconnection and/or removal of the following items of service or equipment:

Main or extension station lines  
Access line services and custom calling services.

(M) Material relocated from Sheet 91.

(N)

Advice No. 1049

Issued: September 6, 2016  
Issued by Frontier Communications Northwest Inc.  
By Stev Crosby, Senior Vice President - Regulatory Affairs

Effective: October 31, 2016

Section IV

1st Revised Sheet 93  
 Canceling  
 Original Sheet 93

LOCAL SERVICE

SERVICE CHARGES

(T)

INSTALLATION, MOVE, AND CHANGE CHARGE

	CHARGE		(N) (T)
	<u>Business</u>	<u>Residence</u>	
1. Service Order Charge – Initial	\$40.00	\$30.00 <sup>1</sup>	
2. Service Order Charge - Subsequent	25.00	25.00	(T)
3. Central Office Located Trunk	20.00		
4. Central Office Connection Charge	10.00	10.00	(N)
5. Reconnect Charge	30.00	30.00	(T)
6. Access Line Work Charge <sup>1</sup>	10.00	10.00	(N)
			(M)
7. Change in Directory Listing	5.00	5.00	(T)
8. Supersedure	20.00	20.00	
9. Special Telephone Number	60.00	35.00	(M)(T)

<sup>1</sup> Certain applicants for new service may qualify for a waiver of service commencement nonrecurring. See Tribal Link Up Service in this section for qualifications.

(M) Time and Material has been relocated to Sheet 94.

(M) Item 7 through 9 have been relocated from Sheet 94.

(M)

(T)

(N)

Section IV

2<sup>nd</sup> Revised Sheet 94  
 Canceling  
 1st Revised Sheet 94

LOCAL SERVICE

SERVICE CHARGES

(T)

INSTALLATION, MOVE, AND CHANGE CHARGES (Continued)

	<u>Charge</u>	
Time and Material Charges <sup>1</sup>		(T)
Premise Visit - Simple Service		(M)
Minimum Time Charge - first 15 minutes or fraction thereof of billable time.	\$25.00	(T)
Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.	9.00	
Material	At Cost	
Premise Visit - Complex Service		
Minimum Time Charge - First 15 minutes or fraction thereof of billable time.	40.00	
Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.	10.00	
Material	At Cost	(M)
<p>Work requested to be performed Monday through Friday between 5:00 p.m. and 8:00 a.m., or work performed on Saturdays, Sundays or holidays, if agreed to by the Company will be subject to the charges shown below, on both the Minimum and Additional Time Charges.</p>		
	<u>Charge</u>	
Overtime Monday - Friday	50%	
Saturdays	50%	
Sundays and Holidays	100%	

(M)

(M)

<sup>1</sup> The Charges apply for work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.

(M) Time and Material Repair Charges have been relocated from Sheet 93.

(T)

(M) Material has been relocated to Sheet 93.

(N)



Section IX

1<sup>st</sup> Revised Sheet 34  
 Canceling  
 Original Sheet 34

ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE

9.9 RATES (Continued)

(A) Rates and Charges (Continued)

(3) Trunking

	<u>Monthly Rate</u>			
	<u>Three Year Term Charges</u>	<u>Month to Month Charges</u>	<u>Nonrecurring Charges</u>	
Company Central Office to Company E9-1-1 Selective Router "A", per trunk <sup>2</sup>	\$95.40			(T)
Company Central Office to Company E9-1-1 Selective Router "B", per trunk <sup>2</sup>	107.57			
Company Selective Router "A" to PSAP Trunk <sup>2</sup>	88.51			
Company Selective Router "B" to PSAP Trunk <sup>2</sup>	157.76			
Network Control Modem (NCM), per NCM, Selective Router <sup>2</sup>	173.96			
9-1-1 Service Line		\$38.04	\$40.00 <sup>1</sup>	(T)
9-1-1 Transport (CAMA or SS7), per airline mile, per trunk		4.50		

<sup>1</sup> Time and Material Service Charges from Section IV of this tariff may apply. (T)

<sup>2</sup> This Service is provided with a three (3) year initial term commitment commencing on the in-service date and will be subject to Termination Liability provisions as set forth in Section 9.3(H) of this Tariff.

**BUNDLED SERVICES**

FRONTIER ONEVOICE (Continued)

4. Regulations (Continued)

- D. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge. (T)
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- I. The bundle is offered on a month-to-month, one, two or three year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

5. Rates

- A. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
Basic Bundle	\$44.99
Term Price with a 1, 2 or 3 year commitment	\$29.99
Premium Feature Package	\$9.99



Section II

~~Original~~ 1<sup>st</sup> Revised Sheet 1  
~~Canceling~~  
Original Sheet 1

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Line Installation Charge

An initial ~~nonrecurring~~Service eCharge made to cover all or a portion of the cost associated with the installation of communication facilities. (T)

Air Line Mileage

The shortest distance between the points involved.

Applicant

An individual or concern who (1) applies to the Company for telephone service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued.

Automatic Call Back (Camp-On)

This feature allows a station, which has reached a busy condition on an internal call to be notified when the busy station becomes available and to be placed automatically in a "call back" mode. The system will scan both the calling station and the called busy station. At the moment both stations are free, the system will call the originating station first and once the user answers, the system will call the camped-on station.

Automatic Route Selection (ARS)

With this feature, customer-provided trunk route lists are automatically searched for the most economical route to a destination.

Average Power

The power averaged over any one-tenth second.

Billed Number Screening

A feature that restricts billing of collect and third number billed calls to a specific telephone number.

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Advice No. ~~OR 10-011049~~

Issued: ~~July 23, 2010~~September 6, 2016

Effective: ~~August 6, 2010~~October 31, 2016

Issued by Frontier Communications Northwest Inc.

By ~~Kenneth Mason~~Steve Crosby, Senior Vice President ~~- of Governmental and~~ Regulatory Affairs

Section II

~~1st~~<sup>2nd</sup> Revised Sheet 10  
Canceling  
Original<sup>1st</sup> Revised Sheet 10

DEFINITIONS

Minimum Term Commitment Period

A minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Nonrecurring charges made to cover the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer.

Native American Lifeline

Additional federal Lifeline (fourth tier) and Link Up assistance for qualifying low-income individuals living on Native American reservations to reduce the cost of basic telephone service and offset ~~initial connection~~Service Order eCharges and line extension costs associated with the initiation of service for those individuals. (T)

Network Access Charge

The element of local service representing the ability of the customer to access the network and to receive calls.

Network Access and Local Exchange Usage Charge

The element of local service representing the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.

Network Control Signaling

Signals which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the station system.

Network Control Signaling Unit

The terminal equipment furnished by the Company or customer for the provision of network control signaling.

Network Interface

The point of common termination of Company-provided and customer-provided facilities. Sometimes referred to as the Standard Network Interface (SNI).

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Advice No. 10~~12~~<sup>49</sup>

Issued: ~~March 8, 2012~~September 6, 2016  
Issued by Frontier Communications Northwest Inc.

Effective: ~~April 1, 2012~~October 31, 2016

By ~~Kenneth Mason~~Steve Crosby, Senior Vice President ~~- of Governmental and~~ Regulatory Affairs

Section II

~~Original~~<sup>1<sup>st</sup> Revised</sup> Sheet 13  
~~Canceling~~  
Original Sheet 13

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Service ~~Connection~~ Charges

See ~~Installation~~Service Charge.

(T)  
(T)

Service Line Service

Service furnished to customers beyond the normal serving area by means of lines and telephones which are owned and maintained beyond a designed junction by organized associations of customers.

Service Point

When used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used at least in part for communications with telephones or customer-provided terminal equipment.

Shared Telecommunications Service

The provision of telecommunications and information management services and equipment and includes connection to the local exchange telecommunications service by a commercial shared services provider or by a users' association.

Simple Service

Telephone service arrangement that has no requirement for common equipment.

Single Ended Terminal Device

A terminal device which terminates only one line at a given time (e.g. headset).

Slamming

The unauthorized change of a subscriber's preferred telecommunications carrier.

Section III

~~Original~~ 1<sup>st</sup> Revised Sheet 2  
Canceling  
Original Sheet 2

GENERAL REGULATIONS

ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

Application For Service (Continued)

An application for service canceled by the applicant or the Company prior to the establishment of the service applied for is subject to the following conditions:

Canceled by Applicant

If cancellation is requested prior to the start of installation, the Company will cancel the application, and no charges will apply except as specifically covered by written contract or as provided for elsewhere in these Regulations.

If cancellation is requested subsequent to the time installation has been started, the application will be canceled by the Company, and the Company will collect the ~~s~~Service ~~connection-e~~Charge applicable to the equipment actually installed at the time the application is canceled, or such other amounts specifically covered by contract in accordance with these Regulations. (T)

Installation is considered to have been started when the Company incurs any expense which it would not otherwise have incurred as a result of the installation, provided:

The applicant has advised the Company to proceed with the installation, and the Company has accepted the offer.

If the cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable in addition to the ~~i~~Installation ~~e~~Charge or ~~s~~Service ~~connection-e~~Charges applicable. (T)

Canceled by the Company

If an applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, and any monies collected from the applicant will be refunded.

Section III

~~Original~~ 1st Revised Sheet 12  
~~Canceling~~  
Original Sheet 12

GENERAL REGULATIONS

DISCONNECTION NOTICE

At least five days before the Company disconnects service for nonpayment for services rendered, written notice of disconnection must be provided to the customer and the customer's designated representative, if any.

The notice must be printed in bold face type and must state in easy to understand language:

The reasons for the proposed disconnection

The earliest date for disconnection, and

An explanation of the Commission's appeal and complaint process.

The notice may not be sent prior to the due date for payment for the service billed. The Company may serve the notice of disconnection in person or send it by first class mail to the last known addresses of the customer and the customer's designated representative. Service is complete on the date of mailing or personal delivery.

If a premise visit is required to complete disconnection, the Company shall make good-faith effort to personally contact the customer or a resident at the service address to be disconnected. If the attempt to make personal contact fails, the Company shall leave a notice in a conspicuous place at the premise informing the customer that service has been disconnected.

RECONNECT ~~ION FEE CHARGE~~

(T)

Where service is disconnected for violation of rules or regulations, for fraudulent use of service, or nonpayment, the Company may charge for the reconnection as set forth in the ~~Nonrecurring~~ Service Charges section of this tariff.

(T)

TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

Term commitments for service may be terminated prior to the expiration of the term period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charge. (see Termination Liability in this section)

No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

SLAMMING

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer's local service will be billed the applicable ~~nonrecurring~~ Service ~~e~~Charges to re-establish that customer's service with the authorized carrier as it existed before the change.

(T)

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Section III

~~1st~~<sup>2nd</sup> Revised Sheet 14  
Canceling  
~~Original~~<sup>1st Revised</sup> Sheet 14

GENERAL REGULATIONS

OBLIGATION OF THE COMPANY

Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.

When a customer orders installation, moves or changes, which cannot be completed during scheduled working hours, they may be required to pay overtime charges. ~~Simple-Residence~~ Service overtime charges will be the difference between straight time and overtime and will be in addition to the normal installation, move, or change charge. ~~ComplexBusiness~~ Service overtime charges are shown in ~~Nonrecurring-Service~~ Charges and will be in addition to the normal installation, move, or change charge. The customer must agree to this provision before such overtime work will be performed.

(T)

|

(T)

When the construction of certain facilities is necessary for the furnishing of a service, except where otherwise noted in the tariff or Price List, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.

(T)

The Company will determine the type of facilities to be provided for the furnishing of a service.

The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

---

Advice No. 104~~19~~

Issued: ~~August 28~~<sup>September 6</sup>, 201~~4~~<sup>6</sup>  
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By ~~Jack Phillips~~<sup>Steve Crosby</sup>, ~~Director~~<sup>Senior Vice President</sup> - ~~Governmental & External~~<sup>Regulatory</sup> Affairs

Section III

~~Original~~ 1<sup>st</sup> Revised Sheet 30  
~~Canceling~~  
Original Sheet 30

GENERAL REGULATIONS

EMPLOYEES' SERVICE (Continued)

APPLICATION OF RATES

The rates in these exchanges and wire centers shall be available only for full-time permanent employees, to such employees while on leave of absence, or to retired employees on pension.

Employees receiving service under this schedule will be required to have the telephone listed in their own name rather than that of some other member of the family.

Residential exchange service will be installed for all employees of the Company without collection of a ~~s~~Service ~~connection~~ Charge. (T)

RATES <sup>1</sup>

Local exchange network access service

When the nature of an employee's work is such as to justify free telephone service, according to the opinion of the management of the Company, residence exchange services will be provided free of charge to certain key employees.

All other permanent employees may obtain residence exchange services at 50% of the monthly rates which are published in the exchange service schedules.

<sup>1</sup> The discount will not be allowed from the regular rates for toll messages.

Section IV

~~2<sup>nd</sup>-3<sup>rd</sup>~~ Revised Sheet B  
Canceling  
~~1<sup>st</sup>-2<sup>nd</sup>~~ Revised Sheet B

LOCAL SERVICE

INDEX PAGE

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	<del>Nonrecurring Service</del> Charges	90	(T)
	Conditions	90	
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	Installation, Move, and change Charge	93	

~~(M) Material has been moved to Sheet A-~~

(D)

~~(D) Material has been moved to the Statewide Price List-~~

(D)

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Section IV

~~3<sup>rd</sup>-4<sup>th</sup>~~ Revised Sheet 86  
Canceling  
~~2<sup>nd</sup>-3<sup>rd</sup>~~ Revised Sheet 86

LOCAL SERVICE

LIFELINE SERVICE  
(OREGON TELEPHONE ASSISTANCE PROGRAM)

RATES

A total credit amount applies to the Lifeline customer's monthly bill as follows:

	Monthly Rate
Federal Baseline Amount (off set to EUSLC)	As set by FCC
Federal and State Lifeline Credits for a One-Party Line:	
Federal Lifeline Support Credit (includes Federal End User common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service)	\$9.25
State Amount Funded by OTAP	3.50 <sup>1</sup>

With the exception of the ~~Initial Service Order installation~~ ~~e~~Charges, see Tribal Link Up (under ~~Nonrecurring~~Service Charges), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed and/or Price Listed rates.

(T)  
(T)  
(T)

When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified above will be discontinued and regular tariffed rates and charges will apply.

<sup>1</sup> Set by the OPUC for OTAP in Docket UM 731 and per Order No. 97-491.

Section IV

~~1<sup>st</sup>~~2<sup>nd</sup> Revised Sheet 90  
Canceling  
~~Original~~1<sup>st</sup> Revised Sheet 90

LOCAL SERVICE

~~NONRECURRING~~SERVICE CHARGES

(T)

CONDITIONS

~~Nonrecurring charges have application as follows:~~ Service Charges apply as follows:

(T)

~~Complex Service~~ Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.

~~Simple Service~~ Telephone service arrangements that have no requirement for common equipment.

~~Billable Time and Material Charges~~ Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

~~Other Changes of a Network Access Line~~ Included in this category are reconnection of service after a temporary disconnection, and other miscellaneous changes or rearrangements of a Network Access Line.

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

Applicable for work done in the central office, between the central office and station protector and on the protector in association with providing an exchange access line or making changes thereto.

(T)

4. Reconnect Charge

(N)

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

(N)

5. Access Line Work Charge

(T)

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections and line and station transfers.

(T)

6. Supersedure

(N)

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(N)

~~Nonrecurring Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.~~

(M)

~~Nonrecurring Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.~~

~~Nonrecurring charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.~~

~~The Nonrecurring Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. The Time Nonrecurring Charge applies once for each customer premises upon which work will be done as a result of a request. Upon request of the customer, installment billing plans can be arranged for payment of the above nonrecurring charges.~~

~~Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.~~

~~Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.~~

(M)

~~(M) Material has been moved from Sheet 99. Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.~~

(N)

~~(M) Material relocated to Sheet 91.~~

(N)

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By ~~Jack Phillips~~Steve Crosby, DirectorSenior Vice President - Governmental & ExternalRegulatory Affairs

Section IV

~~1<sup>st</sup>~~2<sup>nd</sup> Revised Sheet 91  
Canceling  
~~Original~~1<sup>st</sup> Revised Sheet 91

LOCAL SERVICE

NONRECURRING SERVICE CHARGES

(T)

CONDITIONS (Continued)

7. Special Telephone Numbers

(T)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include requests for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable nonrecurring Service eCharges incurred in the installation, move or change of a service. One nonrecurring Service eCharge will apply for each lead number of a trunk-hunting group in which a Special Telephone Number is assigned.

(T)

(T)

The rights to these telephone numbers remain those of the Company's as stated in General Regulations, Section III, of this tariff. In the event the Special Telephone Number must be changed due to Company initiated reasons, the nonrecurring Service eCharge for a new Special Telephone Number will be waived.

(T)

8. Installment Billing

(N)

Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments.

(N)

Nonrecurring Service Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.

(M)(T)

Nonrecurring Service Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.

(T)

Nonrecurring Service eCharges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.

(T)

The Nonrecurring Service Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date.

(T)

Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.

Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.

(M)

In cases of disruption in service due to disaster (fire, accident, natural catastrophe), the applicable NRC for Fixed Call Forwarding Services(s) will be waived for a 60 day period when the service is used to aid victims to receive calls while seeking new or temporary location.

~~When service which has been disrupted by fire, accident, or natural catastrophe is reestablished within 60 days of the disruption for the customer at either its original location, a temporary location, or a new location, Nonrecurring Charges will not apply for the installation of the Network Access line(s) and Standard Network Interface that were in place prior to the disaster. Subsequent moves of such re-established services will be done at the normal Nonrecurring Charges.~~

(M)

~~When service has been disrupted due to unauthorized change to another telecommunications carrier (slamming), see General Regulations, Section III, for billing of Nonrecurring Charges to re-establish service with the authorized carrier.~~

~~Network Access Line Connection and Rearrangement Charges apply to work associated with the Network Access Line extending from the central office to the protector or other point of separation on the customer's premises. This includes connection of new Network Access Lines, and the rearrangements of existing Network Access Lines including off premises station lines.~~

(M)

(M) Material ~~has been moved~~relocated from Sheet ~~10090~~ and to 92.

(N)

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Section IV

1<sup>st</sup> Revised Sheet 92  
Canceling  
Original Sheet 92

LOCAL SERVICE

NONRECURRING SERVICE CHARGES

(T)

CONDITIONS (Continued)

When service which has been disrupted by fire, accident, or natural catastrophe is reestablished within 60 days of the disruption for the customer at either its original location, a temporary location, or a new location, Service Charges will not apply for the installation of the Network Access line(s) and Standard Network Interface that were in place prior to the disaster. Subsequent moves of such re-established services will be done at the normal Service Charges.

(M)

(T)

(T)

When service has been disrupted due to unauthorized change to another telecommunications carrier (slamming), see General Regulations, Section III, for billing of Service Charges to re-establish service with the authorized carrier.

(T)

Service Charges apply to work associated with the Network Access Line extending from the central office to the protector or other point of separation on the customer's premises. This includes connection of new Network Access Lines, and the rearrangements of existing Network Access Lines including off-premises station lines.

(T)

(M)

REPAIR CHARGES – TIME AND MATERIAL

(T)

Time and Material charges are applicable to each service call by the Company where a trouble report results from customer-provided equipment and/or facilities. The Company will repair, adjust, and/or perform any work on the customer-provided equipment and/or facilities at non-regulated rates and charges.

Repair Charges do not apply if the repair is initiated by the Company or if the trouble is isolated to the network.

The Time and Material Charges are applicable only to work performed on the customer's premises for regulated terminal equipment. Where applicable, the following conditions and rules apply:

- Total Time and Material Charges are based on the installation labor time and miscellaneous materials required to complete the installation on the customer's premises.
- Time Charges will be billed in 15-minute time segments. A five-minute allowance into the next time increment will be granted.
- Residence customers utilizing PBX or key equipment are subject to applicable Complex Time and Material charges.

Time and Material charges do not apply to the following work:

- To move or change a customer's telephone service or equipment if required or initiated by the Company.
- To install, move, or change telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.
- The "from" portion of work involved in a transfer of service and equipment from one premises to another.
- Disconnection and/or removal of the following items of service or equipment:

Main or extension station lines  
Access line services and custom calling services.

(M) Material ~~has been moved~~relocated from Sheet ~~10419~~1.

(N)

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Section IV

~~Original~~ 1st Revised Sheet 93  
~~Canceling~~  
Original Sheet 93

LOCAL SERVICE

~~NONRECURRING~~ SERVICE CHARGES

INSTALLATION, MOVE, AND CHANGE CHARGE

	CHARGE		
	Charge Business	Residence	
<del>1. Each Network Access Line connected;</del> <u>Service Order Charge – Initial</u>	<del>\$40.00</del>	<del>\$30.00</del> <sup>1</sup>	(N)
<del>2. Business</del> <u>Service Order Charge - Subsequent</u>	<del>25.00</del>	<del>25.00</del>	(T)
<del>3. Central Office Located Trunk</del>	<del>20.00</del>		
<del>4. Central Office Connection Charge</del>	<del>10.00</del>	<del>10.00</del>	(N)
<del>5. Reconnect Charge</del>	<del>30.00</del>	<del>30.00</del>	(T)
<del>6. Access Line Work Charge</del> <sup>1</sup>	<del>10.00</del>	<del>10.00</del>	(N)
<del>Time and Material Charges</del> <sup>2</sup>			(M)
<del>Premise Visit – Simple Service</del>			
<del>Minimum Time Charge – first 15 minutes or fraction thereof of billable time.</del>		<del>25.00</del>	
<del>Additional Time Charge – each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.</del>		<del>9.00</del>	
<del>Material</del>		<del>At Cost</del>	
<del>Premise Visit – Complex Service</del>			
<del>Minimum Time Charge – First 15 minutes or fraction thereof of billable time.</del>		<del>40.00</del>	
<del>Additional Time Charge – each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period.</del>		<del>10.00</del>	
<del>Material</del>		<del>At Cost</del>	
<del>7. Change in Directory Listing</del>	<del>5.00</del>	<del>5.00</del>	(T)
<del>8. Supersedure</del>	<del>20.00</del>	<del>20.00</del>	
<del>9. Special Telephone Number</del>	<del>60.00</del>	<del>35.00</del>	(M)(T)

<sup>1</sup> Certain applicants for new service may qualify for a waiver of service commencement nonrecurring. See Tribal Link Up Service in this section for qualifications.

~~<sup>2</sup> The Charges apply for work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.~~

(M) ~~Time and Material~~ has been ~~moved~~ relocated to Sheet 94 from Sheet 102.

(M) ~~Item 7 through 9~~ have been ~~relocated~~ from Sheet 94.

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Section IV

~~1st~~<sup>2nd</sup> Revised Sheet 94  
Canceling  
Original~~1st~~ Revised Sheet 94

LOCAL SERVICE

NONRECURRING SERVICE CHARGES

(T)

INSTALLATION, MOVE, AND CHANGE CHARGES (Continued)

Time and Material Charges <sup>1</sup> ~~(Continued)~~ \_\_\_\_\_ Charge

(T)

Premise Visit - Simple Service

(M)

\_\_\_\_\_ Minimum Time Charge - first 15 minutes or fraction thereof of billable time. \$25.00

(T)

\_\_\_\_\_ Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period. 9.00

\_\_\_\_\_ Material \_\_\_\_\_ At Cost

Premise Visit - Complex Service

\_\_\_\_\_ Minimum Time Charge - First 15 minutes or fraction thereof of billable time. 40.00

\_\_\_\_\_ Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period. 10.00

\_\_\_\_\_ Material \_\_\_\_\_ At Cost

(M)

Work requested to be performed Monday through Friday between 5:00 p.m. and 8:00 a.m., or work performed on Saturdays, Sundays or holidays, if agreed to by the Company will be subject to the charges shown below, on both the Minimum and Additional Time Charges.

	<u>Charge</u>
Overtime Monday - Friday	50%
Saturdays	50%
Sundays and Holidays	100%

Special Telephone Number

(M)

\_\_\_\_\_ Business \$60.00 \_\_\_\_\_  
\_\_\_\_\_ Residence 35.00 \_\_\_\_\_

Miscellaneous:

\_\_\_\_\_ Change of class, type or grade of service, each Network Access Line 25.00 \_\_\_\_\_

\_\_\_\_\_ Change in directory listing 5.00 \_\_\_\_\_

\_\_\_\_\_ Change of telephone number initiated by the customer 20.00 \_\_\_\_\_

\_\_\_\_\_ Other changes of a Network Access Line, each 25.00 \_\_\_\_\_

\_\_\_\_\_ Supersedure of service 20.00 \_\_\_\_\_

<sup>1</sup> The Charges apply for work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.

(M)

(M) Time and Material Repair Charges have been relocated from Sheet 93.

(T)

(M) Material has been ~~moved~~relocated from Sheet ~~103~~93.

(N)

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Section IX

~~Original~~ 1<sup>st</sup> Revised Sheet 34  
~~Canceling~~  
Original Sheet 34

ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE

9.9 RATES (Continued)

(A) Rates and Charges (Continued)

(3) Trunking

	Monthly Rate			
	<u>Three Year Term Charges</u>	<u>Month to Month Charges</u>	<u>Nonrecurring Charges</u>	
Company Central Office to Company E9-1-1 Selective Router "A", per trunk <sup>2</sup>	\$- 95.40			(T)
Company Central Office to Company E9-1-1 Selective Router "B", per trunk <sup>2</sup>	107.57			
Company Selective Router "A" to PSAP Trunk <sup>2</sup>	88.51			
Company Selective Router "B" to PSAP Trunk <sup>2</sup>	157.76			
Network Control Modem (NCM), per NCM, Selective Router <sup>2</sup>	173.96			
9-1-1 Service Line		\$-38.04	\$ 40.00 <sup>1</sup>	(T)
9-1-1 Transport (CAMA or SS7), per airline mile, per trunk		4.50		

<sup>1</sup> Time and Material ~~Nonrecurring Service~~ Charges from Section IV of this tariff may apply. (T)

<sup>2</sup> This Service is provided with a three (3) year initial term commitment commencing on the in-service date and will be subject to Termination Liability provisions as set forth in Section 9.3(H) of this Tariff.

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Section X

~~Original~~ 1st Revised Sheet 2  
Canceling  
Original Sheet 2

BUNDLED SERVICES

FRONTIER ONEVOICE (Continued)

4. Regulations (Continued)

- D. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service ~~Connection~~ Charge. (T)
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- I. The bundle is offered on a month-to-month, one, two or three year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

5. Rates

- A. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
Basic Bundle	\$44.99
Term Price with a 1, 2 or 3 year commitment	\$29.99
Premium Feature Package	\$9.99