

GAIL A. HAMMER
Rates & Regulatory Affairs
Tel: 503.226.4211, ext. 5865
Fax: 503.721.2516
email: gail.hammer@nwnatural.com



November 4, 2015

NWN OPUC Advice No. 15-15 / ADV _____

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attention: Filing Center
201 High Street SE Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: **Schedule C: Service Reconnection Charges
Housekeeping Filing**

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or the "Company"), files herewith the following revision to its Tariff P.U.C. Or. 25 stated to become effective with service on and after **December 8, 2015**:

Second Revision of Sheet C-2
Schedule C,
"Miscellaneous Charges and Credits."

The purpose of this housekeeping filing is to revise a section of the service reconnection charges provision to reflect current business practices.

Copies of this letter and the filing made herewith are available in the Company's main office in Portland, Oregon and on its website at www.nwnatural.com.

The Company waives paper service in this proceeding. Please address correspondence on this matter to me with copies to the following:

eFiling
NW Natural Rates & Regulatory Affairs
220 NW Second Avenue
Portland, Oregon 97209
Telecopier: (503) 721-2516
eFiling@nwnatural.com

Sincerely,

/s/ Gail A. Hammer

Gail A. Hammer
NW Natural

attachment

SCHEDULE C
MISCELLANEOUS CHARGES AND CREDITS
 (continued)

DESCRIPTION OF CHARGES and CREDITS:

Late Payment Charge. Customer accounts not paid in full each month are subject to a late payment charge. For Residential Customers, the late payment charge will be applied to overdue account balances at the time of preparing the subsequent month's bill. For Non-Residential Customers, the late payment charge will be assessed the day after the due date stated on the bill. The late payment charge will not apply to accounts if the balance is less than \$50.00, or to Equal Pay Plan or Time Payment Plan accounts that are current.

Charge For Payment Not Honored. A charge will be applied each time a Customer makes a payment on account that is not honored, for any reason, by a bank or other financial institution.

Service Reconnection Charges. A charge will be assessed to restore service to a Customer following a Disconnection of Service under **Rule 11**, or any other applicable Rule or Schedule of this Tariff, or where service is disconnected and Customer subsequently requests service be restored at the same address within twelve (12) Billing Months of the date of Disconnection of Service, ("Temporary Disconnection").

(D)

Before service will be restored, all amounts then due and payable, including the service reconnection charge, and any Customer Charges associated with a Temporary Disconnection must be paid to Company at the Company's offices prior to 6:00 p.m. Monday through Friday, or, upon prior arrangement between Company and Customer, shall be paid to the Company's representative at the time of visit. The service reconnection options are as follows:

Customer Contact with Company	Service Reconnection Options *	Charge
Monday-Thursday 7:00 a.m. to 6:00 p.m.	By 5:00 p.m. of the next day	\$30
	After 5:00 p.m. the next day	\$80
	Same Day after 5:00 p.m.	\$100
Monday-Thursday after 6:00 p.m.	Applicant must call on the next Business Day	
Friday before 3:00 p.m.	By 5:00 p.m. of the next day (Saturday)	\$30
	After 5:00 p.m. the next day (Saturday)	\$80
	Same Day after 5:00 p.m.	\$100
Friday 3:00 p.m. to 6:00 p.m.	By 5:00 p.m. of the next Business Day (Monday)	\$30
	After 5:00 p.m. of the next Business Day (Monday)	\$80
	Friday after 6:00 p.m.	\$100
	Saturday	\$100
Friday after 6:00 p.m.	Applicant must call on next Business Day	

* The time frame for all service reconnection options is subject to change for any cause not reasonably within the Company's control. If the next day is a state-recognized holiday, then reconnection is scheduled for the next Business Day, or Customer can pay the Reconnection Charge applicable to same day and Saturday and Holiday reconnections..

(continue to Sheet C-3)

Issued November 4, 2015
 NWN OPUC Advice No. 15-15

Effective with service on
 and after December 8, 2015