



March 9, 2018

Advice No. C20-2018

Filing Center
Oregon Public Utility Commission
PO BOX 1088
Salem OR 97308-1088

Attention: Filing Center

Pursuant to ORS 759.250, Qwest Corporation, d/b/a CenturyLink QC is filing notification of a Special Contract for ISDN Primary Rate Service (PRS). ISDN PRI Service is included as part of a CenturyLink Total Advantage™ Express Agreement which is provided by Qwest Communications Company (QCC) LLC, d/b/a CenturyLink QCC. This agreement was signed on February 21, 2018. ISDN PRS is the only local regulated service in this contract.

Due to the competitive nature of this Special Contract, the information provided in Attachment C contains commercially valuable information and/or trade secrets and is submitted to Staff in confidence pursuant to ORS 192.501 and ORS 192.502. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality.

We enclose one complete copy of the contract and amendment which contains confidential information for Staff review. As provided by the provisions of ORS 759.250(6), CenturyLink requests this information not be publicly disclosed. Confidential information has been removed from the additional copies included in this filing for public disclosure.

Please direct any questions or concerns regarding this filing to me at (318) 855-0136.

Yours very truly,

A handwritten signature in black ink that reads "Ashley Douglas".

Ashley Douglas
cc: Phil Grate, CenturyLink
Attachments

ASHLEY DOUGLAS
Tariff Analyst III
Ashley.Douglas@CenturyLink
100 CenturyLink Drive
Monroe, LA, 71203
voice: (318) 855-0136

ISDN PRS
CONTRACT OPPORTUNITY # 55399266
CONTRACT SUMMARY

Type Of Agreement: New Request: X Renewal: ____ Addition: ____

Term Of Agreement: The term of the contract is 36 months

Effective Date: February 21, 2018

ISDN PRIMARY RATE SERVICE (PRS)

Service Description:

ISDN Primary Rate Service (PRS) is a digital four-wire full duplex transmission path between ISDN-compatible Customer Premises Equipment (CPE) and an ISDN-equipped central office.

Description of Offer:

Customer receives a price discount in Oregon for the business service noted above. All other terms and conditions of this contract are offered in accordance with the Oregon QC Exchange and Network Services Price List.

Unit Price:

Service:	ISDN Primary Rate
Number of Arrangements:	1
Monthly Unit Price:	\$325

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I. CONTRACT ANALYSIS

- a. Please provide the rationale and justification for creating a special class of service. The rationale must include a discussion as to why no previously approved class of service (contract or tariff) is acceptable to the Customer for whom the utility proposes a special class of service. Determination of a special class of service must be based on the following:

The quantity of service used, the time when used, the purpose for which used, the existence of price competition or a service alternative, the services being provided, the conditions of service, or any other reasonable consideration.

Answer:

Current tariffs for services included in the contract do not provide pricing recognizing this customer's volume of service and commitment to retain service across CenturyLink's territory. The total volume of facilities being ordered by the customer justifies going beyond the standard terms offered in the tariff for similar services. Competitive alternatives such as resale of CenturyLink QC service are available to customers.

- b. The number of similarly situated Customers who should receive the same terms and conditions. Also, include the number of billing units for those Customers.

Answer:

All similarly situated customers should receive the same terms and conditions.

- c. If there are other similarly situated Customers who should not receive the same terms and conditions, explain the differences between those Customers and the special contract Customer.

Answer:

Not applicable; all similarly situated customers should receive the same offer.

- d. Summarize termination clause in the contract that protects CenturyLink if the customer stops the service early and CenturyLink does not recover initial costs.

Answer:

Termination Liability applies per the Oregon QC Exchange and Network Services Price List.

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e. Was there a Request for Proposal? Please describe.

Answer:

CenturyLink negotiated with this customer for ISDN PRI services.

f. Are there competitive alternatives? If yes, who are the competitive providers and what services do they offer?

Answer:

Yes. Almost all Competitive Local Exchange Companies offer this common business service.

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page

This CenturyLink® Total Advantage® Express Agreement is between **CenturyLink Sales Solutions, Inc.** as contracting agent on behalf of the applicable CenturyLink company providing the Services under this Agreement ("CenturyLink") and [REDACTED] ("Customer" or "You"). The name of the CenturyLink operating company providing Services to Customer is listed in the service-specific terms and conditions. CenturyLink may withdraw this offer if Customer does not execute and deliver the Agreement to CenturyLink on or before **March 12, 2018** ("Cutoff Date"). Using CenturyLink's electronic signature process for the Agreement is acceptable.

1. Services. CenturyLink provides Services under the terms of this CenturyLink Total Advantage Express Agreement and Summary Page including (a) the Terms and Conditions following the signature block, as more fully described in "Section I. General Terms and Conditions" of the Detailed Terms and Conditions ("DT&C") at: <http://www.centurylink.com/legal/DTCAv80.pdf>, (b) the service-specific terms and conditions applicable to the Services in "Section II. Additional Service-Specific Terms and Conditions" of the DT&C, and (c) the supplemental terms and conditions (if any) for which links have been provided below the pricing table(s) in this Agreement or in a valid CenturyLink quote that references this Agreement (collectively the "Agreement.") Provisions that are applicable to a specific CenturyLink company are so indicated. All general provisions are applicable to services provided by the CenturyLink company providing the Services under this Agreement. For an interim period of time until all work is completed to update the Service-specific provisions, various on-line offer provisions, Tariffs and other terms and conditions incorporated by attachment or reference into this Agreement, all references to Qwest Communications Company, LLC mean CenturyLink Communications, LLC f/k/a Qwest Communications Company, LLC.

Monthly Revenue Commitment	Contributory Charges of \$100 (Beginning in the 4 th month of the Term, failure to meet the Revenue Commitment will result in a Shortfall charge).
Term Commitment (or "Term")	36 months

"Contributory Charges" means: (a) all monthly recurring charges ("MRCs") and usage charges for CenturyLink QCC (other than Local Access Service) and/or CenturyLink QC Services ordered under the Agreement after the Effective Date and incurred during the Term; and (b) all MRCs and usage charges for CenturyLink QC Contributory Services ordered before or after the Effective Date under separate agreements and incurred during the Term. "CenturyLink QC Contributory Services" are defined in the DT&C. Contributory Charges do not include non-recurring charges ("NRCs"), CPE, Taxes, pass-through, worldcard® payphone surcharges, other surcharges, issued credits, any charges for Local Access Services, or other charges not specified as Contributory Charges under the Agreement. "Shortfall" is the difference between the Revenue Commitment and Customer's Contributory Charges paid during a Measurement Period.

The following Services are incorporated into the Agreement:

ISDN PRS, DSS

The following additional terms and conditions apply to ISDN PRS, DSS Service, and are incorporated herein by reference: the General Terms Applicable to All Services and ISDN PRS, DSS sections in the DT&C.

See Exhibit 1 for ISDN PRS pricing Details

The following pricing is available for Customer's switched intrastate and interstate long distance and toll free. By accepting the following pricing, Customer agrees to the additional terms located at: <http://www.centurylink.com/legal/rmqctae/ldtforsdnprs/v1.pdf>.

Maximum MOU Per Month	MRC Charge	Overage MOU Rate	Offer Code
one circuit with 5,000 minutes of CenturyLink switched intrastate and interstate long distance and toll free per month waived	\$0	\$.03 per minute	LD5000BKT13

Domestic Voice

The following additional terms and conditions apply to Domestic Voice Service, and are incorporated by this reference: the General Terms Applicable to All Services, Domestic Voice, and Local Access sections in the DT&C.

Long Distance and Toll Free 4/4 Offer

The following additional terms and conditions apply to the Long Distance and Toll Free 4/4 Offer, and are incorporated herein by reference: The 4x4 Long Distance and Toll Free Offer Provisions found at <http://centurylink.com/legal/ctae/4x4ldtf/v2.pdf>, and the General Terms Applicable to All Services, Domestic and International Voice, and Local Access sections in the DT&C.

Service Origination – Termination:	Net Rate per Minute / Per Minute Tariff Rates*
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CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page

Switched – Switched Outbound or Switched – Switched Toll Free	
Interstate and Intrastate – all States except Alaska (4AND4 MIDM rate for a 36 month Term)	\$0.0400* per minute with a \$0.90 Access Line Charge* MRC per number

* This pricing is only available to: (a) new customers signing a new Agreement; (b) existing customers adding domestic voice service to their Agreement; or (c) existing customers whose Agreement contains domestic voice service and has no more than 3 months remaining in the Initial Term of a one year Term, 6 months remaining in the Initial Term of a two year Term, or 9 months remaining in the Initial Term of a three year Term. If category (c) applies to Customer then this pricing will be effective as of the second full monthly billing cycle following the date CenturyLink signs below. Customers must agree to a minimum \$100/monthly commitment on their Agreement. The pricing is only available to customers with a maximum, combined CenturyLink Long Distance and Toll Free spend of \$5,000 per month. The Offer Pricing does not apply to any VoIP services or bundles. This pricing is only valid through the Cutoff Date. However, CenturyLink may, in its sole discretion, accept orders and quotes beyond that date, and any such orders and quotes will be subject to the terms of this offer.

Charges. Customer will pay all applicable rates and charges as set forth below, in the RSS, or Order Form. The net rates and base rates, as applicable, will be used to calculate Contributory Charges. The rates for Service are controlled by the RSS and are subject to change. The rates set forth below do not include costs associated with local access.

International Voice Service Pricing

1. CenturyLink codes **ILDEZ C** and **ILDTFEZ C** must be entered on the Order Form to provide the rates described below. All rates below are quoted in increments and will be billed in the following initial and incremental time periods based on traffic type.

1. CenturyLink codes **ILDEZ C** and **ILDTFEZ C** must be entered on the Order Form to provide the rates described in this Pricing Attachment. All rates below are quoted in increments and will be billed in the following initial and incremental time periods based on traffic type:

International Voice Service	Initial Billing Period	Incremental Billing Period
Outbound U.S. to International	30 seconds	6 seconds
Outbound U.S. to Canada	30 seconds	6 seconds
Outbound U.S. to Mexico	60 seconds	60 seconds

worldcard	Initial Billing Period	Incremental Billing Period
Outbound US to International (excluding Mexico)	30 seconds	6 seconds
Inbound International (excluding Mexico) to US	60 seconds	60 seconds
Outbound International to International	60 seconds	60 seconds
Inbound Mexico to US	60 seconds	60 seconds
Outbound Mexico to Mexico	60 seconds	60 seconds
Outbound Mexico to International	60 seconds	60 seconds
Outbound International to Mexico	60 seconds	60 seconds
Outbound US to Mexico	60 seconds	60 seconds
Inbound Canada to US	30 seconds	6 seconds
Outbound US to Canada	30 seconds	6 seconds
Outbound Canada to International (excluding Mexico)	30 seconds	6 seconds
Outbound International (excluding Mexico) to Canada	60 seconds	60 seconds
Outbound Canada to Mexico	60 seconds	60 seconds
Outbound Mexico to Canada	60 seconds	60 seconds

International Toll Free Service "ITFS"/Universal International Freephone Number "UIFN" billing increments:

ITFS/UIFN	Initial Billing Period	Incremental Billing Period
Inbound International (excluding Mexico) to US	30 seconds	6 seconds
Inbound Canada to US	30 seconds	6 seconds
Inbound US to Canada	30 seconds	6 seconds
Inbound Mexico to US	60 seconds	60 seconds

- International Outbound Long Distance.**

Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Default Rate: (Any country that is not listed and ILD/IDD service is provided)	0.4500	0.5000
Afghanistan	0.5198	0.5310
Afghanistan - Mobile/SS	0.4280	0.4280
Albania	0.2442	0.2554
Albania - Mobile/SS	0.2346	0.2530
Algeria	0.2083	0.2195
Algeria - Mobile/SS	0.4431	0.4615
Andorra	0.0934	0.1046
Andorra - Mobile/SS	0.3283	0.3467
Angola	0.3158	0.3270
Angola - Mobile/SS	0.3382	0.3494
Anguilla	0.1770	0.1882
Anguilla - Mobile/SS	0.2764	0.2948
Antarctica	3.2724	3.2908
Antigua	0.1694	0.1878
Antigua - Mobile/SS	0.2520	0.2632
Argentina	0.0588	0.0700
Argentina - Buenos Aires	0.0120	0.0120
Argentina - Mobile/SS	0.2037	0.2149
Armenia	0.2666	0.2778
Armenia - Mobile/SS	0.2890	0.3002
Aruba	0.1322	0.1475
Aruba - Mobile/SS	0.2938	0.3122
Ascension Island	2.3002	2.3186
Australia	0.0303	0.0487
Australia - Melbourne	0.0208	0.0208
Australia - Mobile/SS	0.1467	0.1579
Australia - Sydney	0.0201	0.0201
Austria	0.0552	0.0664
Austria - Mobile/SS	0.2234	0.2418
Austria - Vienna	0.0315	0.0315
Azerbaijan	0.2984	0.3096
Azerbaijan - Mobile/SS	0.4441	0.4625
Bahamas	0.1541	0.1725
Bahamas - Mobile/SS	0.3112	0.3296
Bahrain	0.2262	0.2374
Bahrain - Mobile/SS	0.2486	0.2598
Bangladesh	0.2527	0.2639
Bangladesh - Mobile/SS	0.3775	0.3887
Barbados	0.1770	0.1882
Barbados - Mobile/SS	0.2721	0.2905
Belarus	0.2641	0.2825
Belarus - Mobile/SS	0.3284	0.3468
Belgium	0.0257	0.0441
Belgium - Mobile/SS	0.1736	0.1848
Belize	0.3007	0.3191
Belize - Mobile/SS	0.3336	0.3448
Benin	0.3070	0.3254
Benin - Mobile/SS	0.3089	0.3273
Bermuda	0.1053	0.1165
Bhutan	0.4607	0.4719
Bhutan - Mobile/SS	0.5040	0.5152
Bolivia	0.1860	0.2044
Bosnia & Herzegovina	0.1761	0.1886
Bosnia & Herzegovina - Mobile/SS	0.4050	0.4234
Botswana	0.2372	0.2371
Botswana - Mobile/SS	0.2886	0.3070
Brazil	0.0784	0.0896
Brazil - Belo Horizonte	0.0476	0.0476
Brazil - Mobile/SS	0.1868	0.2052
Brazil - Rio de Janeiro	0.0615	0.0615

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Brazil - Sao Paulo	0.0240	0.0240
British Virgin Islands	0.1411	0.1595
British Virgin Islands - Mobile/SS	0.3645	0.3829
Brunei	0.2262	0.2374
Brunei - Mobile/SS	0.2486	0.2598
Bulgaria	0.1456	0.1568
Bulgaria - Mobile/SS	0.5183	0.5367
Burkina Faso	0.3720	0.3718
Burkina Faso - Mobile/SS	0.3946	0.4130
Burundi	0.4995	0.5107
Burundi - Mobile/SS	0.2033	0.2145
Cambodia	0.5622	0.5734
Cambodia - Mobile/SS	0.5846	0.5958
Cameroon	0.2356	0.2468
Cameroon - Mobile/SS	0.3577	0.3689
Canada	0.0167	0.0279
Cape Verde Islands	0.2856	0.2968
Cape Verde Islands - Mobile/SS	0.3640	0.3752
Cayman Islands	0.1232	0.1344
Cayman Islands - Mobile/SS	0.2143	0.2327
Central African Republic	1.3127	1.3311
Central African Republic - Mobile/SS	0.5040	0.5152
Chad	0.7662	0.7774
Chad - Mobile/SS	0.5471	0.5583
Chile	0.1143	0.1327
Chile - Mobile/SS	0.2005	0.2117
Chile - Santiago	0.0446	0.0446
China	0.0909	0.1021
China - Beijing	0.0404	0.0404
China - Fuzhou	0.0184	0.0184
China - Guangzhou	0.0406	0.0406
China - Mobile/SS	0.1546	0.1658
China - Shanghai	0.0183	0.0183
Christmas & Cocos Islands	0.1504	0.1688
Colombia	0.0995	0.1107
Colombia - Bogota	0.0258	0.0258
Colombia - Mobile/SS	0.1814	0.1926
Comoros	0.7952	0.8136
Comoros - Mobile/SS	1.0562	1.0746
Congo	0.7807	0.7991
Cook Islands	3.3488	3.3600
Costa Rica	0.1299	0.1411
Costa Rica - Mobile/SS	0.1523	0.1635
Croatia	0.1676	0.1788
Croatia - Mobile/SS	0.4616	0.4617
Cuba	1.0949	1.1133
Cuba - Guantanamo Bay	1.1000	1.1200
Cyprus	0.1770	0.1882
Cyprus - Mobile/SS	0.8953	0.8956
Czech Republic	0.1366	0.1478
Czech Republic - Mobile/SS	0.7087	0.7089
Czech Republic - Prague	0.0384	0.0384
Denmark	0.0560	0.0672
Denmark - Mobile/SS	0.1680	0.1792
Diego Garcia	2.8273	2.8457
Djibouti	0.4837	0.5021
Dominica	0.1838	0.1950
Dominica - Mobile/SS	0.2704	0.2888
Dominican Republic	0.1473	0.1473
Dominican Republic - Mobile/SS	0.1232	0.1344
East Timor	4.1971	4.2155
Ecuador	0.1548	0.1721

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page

Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Ecuador - Mobile/SS	0.3241	0.3240
Egypt	0.1931	0.2043
Egypt - Mobile/SS	0.2755	0.2867
El Salvador	0.2489	0.2673
El Salvador - Mobile/SS	0.2652	0.2836
Equatorial Guinea	0.5891	0.6003
Eritrea	0.4059	0.4171
Estonia	0.1814	0.1926
Estonia - Mobile/SS	0.4752	0.4936
Ethiopia	0.3696	0.3808
Ethiopia - Mobile/SS	0.3920	0.4032
Faeroe Islands	0.3346	0.3530
Falkland Islands	2.0621	2.0805
Fiji Islands	0.3308	0.3492
Fiji Islands - Mobile/SS	0.3957	0.4069
Finland	0.1105	0.1105
Finland - Mobile/SS	0.1344	0.1456
France	0.0224	0.0336
France - Mobile/SS	0.1544	0.1656
France - Paris	0.0153	0.0153
French Antilles	0.1590	0.1702
French Antilles - Mobile/SS	0.0934	0.0934
French Guiana	0.2106	0.2218
French Guiana - Mobile/SS	0.0169	0.0169
French Polynesia	0.4232	0.4416
Gabon	0.5355	0.5539
Gabon - Mobile/SS	0.5615	0.5799
Gambia	0.5210	0.5394
Gambia - Mobile/SS	0.8343	0.8527
Georgia	0.3182	0.3294
Georgia - Mobile/SS	0.3314	0.3426
Germany	0.0224	0.0357
Germany - Mobile/SS	0.1927	0.2111
Ghana	0.3325	0.3509
Ghana - Mobile/SS	0.2751	0.2935
Gibraltar	0.2260	0.2372
Gibraltar - Mobile/SS	0.3499	0.3683
Greece	0.0697	0.0809
Greece - Athens	0.0326	0.0326
Greece - Mobile/SS	0.1544	0.1656
Greenland	1.1154	1.1338
Greenland - Mobile/SS	0.4648	0.4760
Grenada	0.1913	0.2025
Grenada - Mobile/SS	0.2851	0.3035
Guadeloupe	0.1635	0.1747
Guadeloupe - Mobile/SS	0.2769	0.2881
Guatemala	0.1800	0.1984
Guatemala - Mobile/SS	0.1949	0.2133
Guinea	0.9223	0.9407
Guinea - Mobile/SS	0.3470	0.3582
Guinea Bissau	1.5705	1.5889
Guyana	0.3174	0.3286
Guyana - Mobile/SS	0.3668	0.3780
Haiti	0.3926	0.4110
Haiti - Mobile/SS	0.3926	0.4110
Honduras	0.2688	0.2800
Honduras - Mobile/SS	0.3136	0.3248
Hong Kong	0.0603	0.0715
Hong Kong - Mobile/SS	0.0918	0.1030
Hungary	0.0903	0.0903
Hungary - Budapest	0.0650	0.0650
Hungary - Mobile/SS	0.2067	0.2179

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Iceland	0.1456	0.1568
Iceland - Mobile/SS	0.2219	0.2331
India	0.1512	0.1624
India - Bangalore	0.0250	0.0250
India - Bombay	0.0263	0.0263
India - Calcutta	0.1112	0.1112
India - Hyderabad	0.0330	0.0330
India - Madras	0.0258	0.0258
India - New Delhi	0.0260	0.0260
India - Pune	0.0260	0.0260
India - Punjab	0.0257	0.0257
India - Mobile/SS	0.2486	0.2598
Indonesia	0.1112	0.1296
Indonesia - Jakarta	0.0259	0.0259
Indonesia - Surabaya	0.0358	0.0358
Indonesia - Mobile/SS	0.1902	0.2014
INMARSAT	2.6930	2.6930
International Networks	11.6667	11.6851
International Networks Satellite	4.3032	4.3032
Iran	0.2782	0.2894
Iran - Mobile/SS	0.3786	0.3898
Iraq	0.1426	0.1477
Iraq - Mobile/SS	0.2034	0.2034
Ireland	0.0560	0.0672
Ireland - Mobile/SS	0.2643	0.2827
Iridium	11.9526	11.9710
Israel	0.0280	0.0392
Israel - Mobile/SS	0.0962	0.1074
Italy - Mobile/SS	0.2878	0.3062
Italy	0.0238	0.0384
Ivory Coast	0.3732	0.3916
Ivory Coast - Mobile/SS	0.3929	0.4113
Jamaica	0.1888	0.2000
Jamaica - Mobile/SS	0.3023	0.3207
Japan	0.0346	0.0530
Japan - Osaka	0.1109	0.1109
Japan - Tokyo	0.0592	0.0592
Japan - Mobile/SS	0.1713	0.1881
Jordan	0.2782	0.2894
Jordan - Mobile/SS	0.3218	0.3330
Kazakhstan	0.1122	0.1234
Kazakhstan - Mobile/SS	0.1537	0.1649
Kenya	0.2576	0.2688
Kenya - Mobile/SS	0.2800	0.2912
Kiribati	1.8176	1.8360
Kuwait	0.2271	0.2383
Kuwait - Mobile/SS	0.3203	0.3315
Kyrgyzstan	0.1908	0.2092
Kyrgyzstan - Mobile/SS	0.2787	0.2899
Laos	0.5055	0.5167
Laos - Mobile/SS	0.6357	0.6469
Latvia	0.3332	0.3516
Latvia - Mobile/SS	0.8482	0.8666
Lebanon	0.2612	0.2724
Lebanon - Mobile/SS	0.3123	0.3235
Lesotho	0.2621	0.2733
Lesotho - Mobile/SS	0.2972	0.3156
Liberia	0.3855	0.4039
Liberia - Mobile/SS	0.4232	0.4344
Libya	0.3261	0.3445
Libya - Mobile/SS	0.6912	0.7096
Liechtenstein	0.1350	0.1393

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Liechtenstein - Mobile/SS	1.5954	1.6138
Lithuania	0.1761	0.1873
Lithuania - Mobile/SS	0.2970	0.3082
Luxembourg	0.0560	0.0672
Luxembourg - Mobile/SS	0.2462	0.2646
Macau	0.2392	0.2504
Macau - Mobile/SS	0.2666	0.2778
Macedonia	0.1814	0.1926
Macedonia - Mobile/SS	0.4665	0.4849
Madagascar	0.7773	0.7885
Madagascar - Mobile/SS	0.7997	0.8109
Malawi	0.2038	0.2150
Malawi - Mobile/SS	0.2262	0.2374
Malaysia	0.0323	0.0507
Malaysia - Kuala Lumpur	0.0183	0.0183
Malaysia - Mobile/SS	0.0962	0.1074
Maldives	0.7871	0.8055
Maldives - Mobile/SS	1.7166	1.7350
Mali	0.4113	0.4297
Mali - Mobile/SS	0.4764	0.4948
Malta	0.1725	0.1837
Malta - Mobile/SS	0.2601	0.2785
Marshall Islands	0.4461	0.4645
Mauritania	0.8111	0.8295
Mauritius	0.3512	0.3624
Mauritius - Mobile/SS	0.4200	0.4312
Mayotte Island	1.1915	1.2099
Mayotte Island - Mobile/SS	0.5188	0.5300
Mexico	0.0754	0.0894
Mexico - Mobile/SS	0.1400	0.1400
Micronesia	0.3080	0.3192
Moldova	1.3456	1.3442
Moldova - Mobile/SS	0.4697	0.4809
Monaco	0.0808	0.0992
Monaco - Mobile/SS	0.4906	0.5090
Mongolia	0.5264	0.5376
Montenegro	0.0267	0.0267
Montenegro - Mobile/SS	0.0425	0.0425
Montserrat	0.2849	0.3033
Montserrat - Mobile/SS	0.3080	0.3192
Morocco	0.4379	0.4563
Morocco - Mobile/SS	0.4598	0.4782
Morocco - Casablanca	0.0539	0.0539
Mozambique	0.2718	0.2830
Mozambique - Mobile/SS	0.3742	0.3926
Myanmar	0.6674	0.6786
Namibia	0.2968	0.3080
Namibia - Mobile/SS	0.3013	0.3197
Nauru	2.5244	2.5428
Nepal	0.3338	0.3450
Nepal - Mobile/SS	0.4200	0.4312
Netherlands	0.0224	0.0393
Netherlands - Mobile/SS	0.2016	0.2128
Netherlands Antilles	0.1403	0.1517
Netherlands Antilles - Mobile/SS	0.1917	0.2042
New Caledonia	0.3651	0.3763
New Zealand	0.0697	0.0809
New Zealand - Mobile/SS	0.1775	0.1887
Nicaragua	0.1792	0.1924
Nicaragua - Mobile/SS	0.3076	0.3260
Niger	0.3476	0.3660
Niger - Mobile/SS	0.4263	0.4447

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Nigeria	0.2519	0.2631
Nigeria - Mobile/SS	0.3015	0.3127
Niue	1.4000	1.4112
Norfolk Island	3.1746	3.1930
North Korea	1.3530	1.3714
Norway	0.0560	0.0672
Norway - Mobile/SS	0.2358	0.2542
Oman	0.2912	0.3024
Oman - Mobile/SS	0.3628	0.3812
Pakistan	0.3248	0.3360
Pakistan - Mobile/SS	0.3203	0.3315
Palau	0.6053	0.6237
Palestine	0.2954	0.2955
Palestine - Mobile/SS	0.2614	0.2798
Panama	0.1761	0.1873
Panama - Mobile/SS	0.2038	0.2150
Papua New Guinea	1.6589	1.6773
Paraguay	0.1949	0.2061
Paraguay - Mobile/SS	0.2284	0.2396
Peru	0.1310	0.1422
Peru - Mobile/SS	0.1992	0.2104
Philippines	0.1512	0.1696
Philippines - Manila	0.2208	0.2208
Philippines - Mobile/SS	0.1960	0.2072
Poland	0.1374	0.1558
Poland - Mobile/SS	0.2159	0.2271
Portugal	0.3478	0.3662
Portugal - Mobile/SS	0.1736	0.1848
Qatar	0.3416	0.3528
Qatar - Mobile/SS	0.3808	0.3920
Reunion Island	0.4039	0.4151
Reunion Island - Mobile/SS	0.4381	0.4493
Romania	0.1120	0.1232
Russia	0.1080	0.1192
Russia - Mobile/SS	0.1456	0.1568
Russia - Moscow	0.0408	0.0408
Russia - St. Petersburg	0.0659	0.0659
Rwanda	0.3756	0.3868
Rwanda - Mobile/SS	0.3024	0.3024
San Marino	0.1094	0.1205
Sao Tome	2.4965	2.5149
Saudi Arabia	0.2356	0.2468
Saudi Arabia - Mobile/SS	0.3338	0.3450
Senegal	0.4136	0.4320
Senegal - Mobile/SS	0.6896	0.7080
Serbia	0.1555	0.1739
Serbia - Mobile/SS	0.5009	0.5193
Seychelles Islands	0.4982	0.5166
Sierra Leone	0.7516	0.7700
Singapore	0.0867	0.0979
Singapore - Mobile/SS	0.1232	0.1344
Slovak Republic	0.1335	0.1447
Slovak Republic - Mobile/SS	0.2132	0.2309
Slovenia	0.1456	0.1568
Slovenia - Mobile/SS	0.5355	0.5539
Solomon Islands	2.0599	2.0783
Solomon Islands - Mobile/SS	1.1088	1.1200
Somalia	1.3733	1.3917
South Africa	0.0697	0.0697
South Africa - Mobile/SS	0.1992	0.2104
South Korea	0.0648	0.0760
South Korea - Mobile/SS	0.0827	0.0939

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
South Sudan	1.0775	1.0836
Spain	0.0686	0.0870
Spain - Barcelona	0.0236	0.0236
Spain - Madrid	0.0312	0.0312
Spain - Mobile/SS	0.2033	0.2217
Sri Lanka	0.3707	0.3709
Sri Lanka - Mobile/SS	0.3338	0.3450
St. Helena	4.3157	4.3341
St. Kitts	0.1715	0.1899
St. Kitts - Mobile/SS	0.3971	0.4155
St. Lucia	0.1635	0.1747
St. Lucia - Mobile/SS	0.2820	0.2932
St. Maarten	0.0420	0.0420
St. Pierre & Miquelon	0.3110	0.3294
St. Vincent	0.1964	0.2076
St. Vincent - Mobile/SS	0.2826	0.3010
Sudan	0.3830	0.3942
Sudan - Mobile/SS	0.3098	0.3282
Suriname	0.3913	0.4025
Suriname - Mobile/SS	0.3682	0.3866
Swaziland	0.1725	0.1837
Swaziland - Mobile/SS	0.2628	0.2812
Sweden	0.0448	0.0560
Sweden - Mobile/SS	0.1930	0.2042
Switzerland	0.0269	0.0453
Switzerland - Mobile/SS	0.2670	0.2854
Syria	0.3203	0.3315
Syria - Mobile/SS	0.3427	0.3539
Taiwan	0.0603	0.0715
Taiwan - Mobile/SS	0.1139	0.1323
Taiwan - Taipei	0.0243	0.0243
Tajikistan	0.2227	0.2372
Tanzania	0.3374	0.3558
Tanzania - Mobile/SS	0.3517	0.3629
Thailand	0.0692	0.0804
Thailand - Bangkok	0.0441	0.0441
Thailand - Mobile/SS	0.1725	0.1837
Togo	0.6414	0.6598
Togo - Mobile/SS	0.4200	0.4312
Tokelau	1.5705	1.5889
Tonga Islands	0.7094	0.7278
Tonga Islands - Mobile/SS	0.3086	0.3128
Trinidad & Tobago	0.1761	0.1873
Trinidad & Tobago - Mobile/SS	0.1746	0.1858
Tunisia	0.6970	0.7154
Tunisia - Mobile/SS	0.7585	0.7769
Turkey	0.1590	0.1702
Turkey - Ankara	0.0714	0.0714
Turkey - Istanbul	0.0696	0.0696
Turkey - Mobile/SS	0.2003	0.2115
Turkmenistan	0.3643	0.3755
Turks & Caicos	0.2392	0.2504
Turks & Caicos - Mobile/SS	0.3034	0.3218
Tuvalu	1.7974	1.8158
Uganda	0.2356	0.2468
Uganda - Mobile/SS	0.2666	0.2778
Ukraine	0.1420	0.1532
Ukraine - Mobile/SS	0.2128	0.2258
United Arab Emirates	0.2550	0.2701
United Arab Emirates - Mobile/SS	0.3528	0.3640
United Kingdom	0.0211	0.0323
United Kingdom - Mobile/SS	0.4307	0.4491

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Country of Termination	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Uruguay	0.1904	0.2016
Uruguay - Mobile/SS	0.2227	0.2411
Uruguay - Montevideo	0.1021	0.1021
Uzbekistan	0.1463	0.1575
Uzbekistan - Mobile/SS	0.2848	0.2848
Vanuatu	1.5056	1.5240
Venezuela	0.1122	0.1234
Venezuela - Caracas	0.0525	0.0525
Venezuela - Mobile/SS	0.2037	0.2149
Vietnam	0.2688	0.2800
Vietnam - Hanoi	0.0868	0.0868
Vietnam - Ho Chi Minh City	0.1597	0.1597
Vietnam - Mobile/SS	0.3248	0.3360
Wallis & Futuna	1.4000	1.4112
Western Samoa	0.8443	0.8627
Western Samoa - Mobile/SS	0.7244	0.7244
Yemen	0.3033	0.3145
Yemen - Mobile/SS	0.3548	0.3660
Zaire	0.6884	0.7068
Zaire - Mobile/SS	0.4170	0.4282
Zambia	0.2356	0.2468
Zambia - Mobile/SS	0.2666	0.2778
Zimbabwe	0.1904	0.2016
Zimbabwe- Mobile/SS	0.2728	0.2840

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page**1.1.1 worldcard Switched Origination to Switched Termination Rate Schedule.**

worldcard Usage	Switched Origination – Switched Termination Rate Per Minute	Per Call Surcharge
US to Canada	Per above table	\$0.2500
US to International (including Mexico)	Per above table	\$0.5000

1.2 ITFS/UIFN In certain countries, the following applications are not permitted for ITFS/UIFN: calling card, VRU (Voice Response Unit), operator services, third-country termination, dial tone, dial up access, dead air or any other response the individual carrier deems inappropriate to ITFS. Originating carriers treat all carriers equally regarding these restrictions. Restrictions on usage are imposed on all other carriers, including Qwest, by the originating carriers. ITFS service orders violating the restrictive guidelines of the originating carrier will not be processed by Qwest's ITFS/UIFN implementation group. Toll-free originating carriers finding usage in violation of their guidelines can, and will, block toll-free numbers on the originating side of the call without notice or appeal. Carriers may change their restrictions to be more restrictive without notice to Qwest. Information regarding which country has this type of limitation is located in the "ITFS/UIFN Availability Matrix". Qwest is able to supply a copy of the ITFS/UIFN Availability Matrix upon request.

Qwest cannot guarantee that all new ITFS/UIFN numbers are tested due to random voluntary testing of ITFS/UIFN numbers by the foreign PTTs. ITFS/UIFN numbers may be disconnected by foreign PTTs without advanced notification due to Customer fraudulent use or no usage. Customer agrees to adhere to the restricted application guideline (as stated in Availability Matrix). In situations when an ITFS/UIFN is disconnected by a foreign PTT, it is the Customer's responsibility to submit an order for a new number. Qwest does not guarantee that the same number can be re-instated. All PTT's reserve the right to decline, cancel, or change international services at any time with or without notice.

ITFS/UIFN	MRC Per Number	NRC Per Number
ITFS	\$10.00	N/A
UIFN	\$10.00	\$160.00

UIFN is a service which allocates 1 toll free number to be used in multiple foreign countries to call the United States and bill to the number in the United States. Countries which are currently available for UIFN are indicated in the table below. There is an NRC and an MRC, which are applicable per number, regardless of the number of countries in which the number is active. The usage rates, applied per minute, are the same for ITFS and UIFN as listed in the table below. The UIFN nonrecurring charge and monthly rate applies to any Qwest product where the customer subscribes to UIFN(s).

Originating Country	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Default Rate: (Any country not listed and ITFS/UIFN service is provided)	0.5000	0.7000
Andorra (France on the availability Matrix)	0.7500	0.7800
Anguilla	1.1200	1.1400
Antigua	0.5680	0.5880
Argentina	0.7125	0.7275
Australia	0.1125	0.1275
Bahamas	0.1875	0.2025
Bahrain	0.4140	0.4290
Barbados	0.2625	0.2775
Belgium	0.0800	0.0900
Bermuda	0.3360	0.3510
Bolivia	1.9500	1.9800
Brazil	0.3720	0.3870
BVI (Tortola)	0.8400	0.8550
Canada (domestic 8xx with extended call coverage)	0.0500	0.0700
Cayman Islands	0.8400	0.8550
Chile	0.2940	0.3090
China	0.6300	0.6450
Colombia	0.3360	0.3510
Costa Rica	0.8040	0.8190
Cyprus	0.1235	0.1385
Czech Republic	0.2085	0.2125
Denmark	0.0900	0.1050
Dominica	0.1832	0.1872
Dominican Republic	0.3381	0.3175
Ecuador	0.2684	0.2800
El Salvador	0.3381	0.3175

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Originating Country	Dedicated Origination - Switched Termination Rate Per Minute	Switched Origination - Switched Termination Rate Per Minute
Fiji	0.6675	0.6825
Finland	0.3198	0.3236
France	0.1184	0.1190
Germany	0.0734	0.0720
Greece	0.1606	0.1756
Grenada	0.1606	0.1756
Guatemala	0.7200	0.7350
Honduras	0.3383	0.3431
Hong Kong	0.2475	0.2625
Hungary	0.4260	0.4410
India	0.7875	0.8025
Indonesia	0.5820	0.5970
Ireland	0.1182	0.1120
Israel	0.1667	0.1615
Italy	0.1125	0.1425
Jamaica	0.1261	0.1302
Japan	0.2475	0.2625
Korea (South)	0.2475	0.2625
Liechtenstein (Switzerland on the availability Matrix)	0.9700	1.0000
Luxembourg	0.2220	0.2370
Macau	0.4000	0.4200
Malaysia	0.3900	0.4050
Mexico	0.1409	0.1445
Monaco (France on the availability Matrix)	0.7500	0.7800
Montserrat	0.8400	0.8550
Netherlands	0.0600	0.0750
Netherlands Antilles	0.5475	0.5625
New Zealand	0.1125	0.1275
Nicaragua	0.4028	0.4071
Norway	0.1875	0.2025
Panama	0.3420	0.3570
Peru	1.0125	1.0275
Philippines	0.3135	0.3175
Poland	0.4260	0.4410
Portugal	0.2000	0.2025
San Marino (Italy on the availability Matrix)	1.9300	1.9600
Singapore	0.2475	0.2625
Slovakia	0.2475	0.2625
South Africa	0.4920	0.5070
Spain	0.2985	0.2809
St. Kitts/Nevis	0.4752	0.4902
St. Lucia	0.4752	0.4902
St. Vincent/ Grenadine	0.6000	0.6150
Sweden	0.1875	0.2025
Switzerland	0.1875	0.2025
Taiwan	0.4200	0.4350
Thailand	0.4560	0.4710
Trinidad/Tobago	0.4260	0.4410
Turkey	0.4260	0.4410
Turks and Caicos	0.9700	1.0000
United Arab Emirates	0.4260	0.4410
United Kingdom	0.0740	0.0720
Uruguay	0.1424	0.1464
Venezuela	0.4920	0.5070

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page**1.3 Canada Services – To and From**

Toll Free Services to and from Canada	
From Canada to United States	Base Rate Per Minute
Switched Origination - Switched Termination	\$0.0700
Switched Origination - Dedicated Termination	\$0.0500
Toll Free Service Terminating in Canada	Switched termination service available only
United States Switched Origination - Canada Switched Termination	\$0.0700

1.3.1

worldcard Usage	Switched Origination – Switched Termination Base Rate Per Minute	Per Call Surcharge
Canada to US	\$0.0800	\$0.2500
Canada to International	Per US to International rates in Section 4.1.1	\$0.5000

1.4 worldcard International Origination to U.S. Termination.

Country of Origination	Switched Origination – Switched Termination Base Rate per Minute	Per Call Surcharge
Antigua (Barbuda)	\$1.5600	\$1.00
Argentina	\$1.5600	\$1.00
Australia (Tasmania, Christmas Islands, Coos Islands)	\$0.6160	\$1.00
Austria	\$0.8000	\$1.00
Azores	\$1.2240	\$1.00
Bahamas	\$1.2720	\$1.00
Bahrain	\$2.2500	\$1.00
Barbados	\$0.9280	\$1.00
Belarus (Vitebsk, Grodno, Brest, Minsk, Moghilev, Gomel)	\$1.2800	\$1.00
Belgium	\$0.8000	\$1.00
Bermuda	\$1.2500	\$1.00
Bolivia	\$2.0400	\$1.00
Brazil	\$0.8320	\$1.00
Brunei	\$2.5040	\$1.00
Bulgaria	\$1.2800	\$1.00
Chile	\$1.1600	\$1.00
China	\$1.3760	\$1.00
Colombia (San Andres Isl.)	\$1.0800	\$1.00
Croatia	\$1.2800	\$1.00
Cyprus	\$1.2800	\$1.00
Czech Republic	\$1.1600	\$1.00
Denmark	\$0.8000	\$1.00
Dominica	\$1.5000	\$1.00
Dominican Republic	\$0.9200	\$1.00
Egypt	\$1.5600	\$1.00
El Salvador	\$1.5600	\$1.00
Fiji Islands	\$2.5040	\$1.00
Finland	\$0.8000	\$1.00
France (Corsica Island)	\$0.5120	\$1.00

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Country of Origination	Switched Origination – Switched Termination Base Rate per Minute	Per Call Surcharge
French Guiana	\$1.2506	\$1.00
Germany	\$0.5040	\$1.00
Greece	\$1.1040	\$1.00
Guadeloupe (St Barthelemy, St. Martin French Part, Marie Galante)	\$1.2506	\$1.00
Hong Kong	\$0.6560	\$1.00
Hungary	\$0.8000	\$1.00
Iceland	\$0.9520	\$1.00
India	\$3.0000	\$1.00
Indonesia (Does not cover East Timor)	\$1.4560	\$1.00
Ireland	\$0.7600	\$1.00
Israel-Bezeq (Does not cover Palestinian Territories)	\$1.0720	\$1.00
Italy (Elba Island, San Marino, Vatican City)	\$0.7200	\$1.00
Japan	\$0.6240	\$1.00
Kenya	\$2.4000	\$1.00
Korea (South)	\$1.1520	\$1.00
Latvia	\$1.5600	\$1.00
Lithuania	\$1.1600	\$1.00
Luxembourg	\$0.8000	\$1.00
Macedonia	\$1.8000	\$1.00
Madeira Islands	\$1.2240	\$1.00
Malaysia (Peninsular Malaysia and East Malaysia)	\$1.3680	\$1.00
Malta	\$1.0000	\$1.00
Martinique	\$1.5600	\$1.00
Mauritius	\$2.5040	\$1.00
Mexico	\$1.0320	\$1.00
Monaco	\$0.8000	\$1.00
Netherlands	\$0.4880	\$1.00
New Zealand (Chatham Islands)	\$1.2800	\$1.00
Nicaragua	\$1.5920	\$1.00
Norway (Jan Mayen, Svalbard Islands)	\$0.8000	\$1.00
Panama	\$1.5600	\$1.00
Peru	\$0.9520	\$1.00
Philippines	\$1.2640	\$1.00
Poland	\$1.1760	\$1.00
Portugal (Azores, Madeira)	\$1.2240	\$1.00
Reunion Island (France)	\$1.0000	\$1.00
Romania	\$1.5000	\$1.00
Russia	\$1.2800	\$1.00
San Marino (Italy)	\$0.7200	\$1.00
Senegal	\$2.5040	\$1.00
Singapore	\$1.2800	\$1.00
Slovak Republic	\$1.2800	\$1.00
South Africa	\$1.0560	\$1.00
Spain (Balearic Island, Canary Islands, Ceuta, Melilla Islands)	\$0.9760	\$1.00
Sri Lanka	\$2.0000	\$1.00
St. Kitts & Levis	\$1.5600	\$1.00
St. Pierre	\$1.5600	\$1.00
Sweden	\$0.8000	\$1.00
Switzerland (Does not cover Liechtenstein)	\$0.8000	\$1.00
Syrian Arab Republic	\$1.9500	\$1.00
Taiwan	\$0.6640	\$1.00
Thailand	\$1.5120	\$1.00
Trinidad & Tobago	\$1.5000	\$1.00
Ukraine	\$1.2800	\$1.00
United Kingdom (England, Scotland, Wales, Northern Ireland, Isle of Man, Guernsey, Channel Island)	\$0.3520	\$1.00
Venezuela (Margarita Island)	\$0.9000	\$1.00

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page**1.5 worldcard International Origination to International Termination.**

Country of Termination	Switched Origination – Switched Termination Base Rate per Minute	Per Call Surcharge
Argentina	\$1.6415	\$1.00
Australia (Tasmania, Christmas Islands, Coos Islands)	\$0.7928	\$1.00
Austria	\$0.9849	\$1.00
Azores (Portugal)	\$1.9565	\$1.00
Belgium	\$0.8078	\$1.00
Bolivia	\$2.6668	\$1.00
Chile	\$1.7915	\$1.00
China	\$1.9140	\$1.00
Colombia (San Andres Isl.)	\$1.8703	\$1.00
Croatia, Republic of	\$1.6665	\$1.00
Czech Republic	\$1.3076	\$1.00
Denmark	\$0.6453	\$1.00
Dominican Republic	\$1.1828	\$1.00
El Salvador	\$1.4290	\$1.00
Finland	\$0.7078	\$1.00
France (Corsica Island)	\$0.5828	\$1.00
French Guyana	\$1.5940	\$1.00
Germany	\$0.7468	\$1.00
Greece	\$1.0103	\$1.00
Guadeloupe (St Barthelemy, St. Martin French Part, Marie Galante)	\$1.5940	\$1.00
Hong Kong	\$0.6228	\$1.00
Hungary	\$1.0915	\$1.00
Iceland	\$1.3915	\$1.00
Ireland	\$1.0899	\$1.00
Israel-Bezeq (Not cover Palestinian Territories)	\$1.1109	\$1.00
Italy (Elba Island, San Marino, Vatican City)	\$0.8460	\$1.00
Japan	\$1.0828	\$1.00
Korea, South	\$0.7890	\$1.00
Latvia	\$1.0944	\$1.00
Luxembourg	\$0.9540	\$1.00
Macedonia	\$2.6293	\$1.00
Madeira Islands	\$1.9565	\$1.00
Martinique	\$1.8293	\$1.00
Mexico	\$1.2040	\$1.00
Monaco	\$1.1043	\$1.00
Netherlands	\$0.5815	\$1.00
New Zealand (Chatham Islands)	\$0.7578	\$1.00
Norway (Jan Mayen, Svalbard Islands)	\$0.6978	\$1.00
Panama	\$0.8620	\$1.00
Philippines	\$1.1415	\$1.00
Poland	\$1.0803	\$1.00
Portugal (Azores, Madeira)	\$1.9565	\$1.00
Reunion Island	\$1.5940	\$1.00
Russia	\$1.7915	\$1.00
San Marino	\$0.8460	\$1.00
Singapore	\$0.5765	\$1.00
Slovak Republic	\$1.8790	\$1.00
South Africa	\$1.4940	\$1.00
Spain (Balearic Island, Canary Islands, Ceuta, Melilla Islands)	\$0.8603	\$1.00
St. Pierre & Miquelon	\$1.5940	\$1.00
Sweden	\$0.6440	\$1.00
Switzerland (Does not cover Liechtenstein)	\$0.4765	\$1.00
Ukraine	\$2.2290	\$1.00
United Kingdom (England, Scotland, Wales, Northern Ireland, Isle of Man, Guernsey, Channel Island)	\$0.7015	\$1.00

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Country of Termination	Switched Origination – Switched Termination Base Rate per Minute	Per Call Surcharge
[REDACTED]	\$0.8460	\$1.00

2. Rates

2.1 Rate Changes. Rates apply only for the above Services and Service Address(es) and will not apply if Customer moves a Service Address or changes any of the Bundle or Service Details. The rates for Local Access Service and CPE Purchase may be subject to valid quote forms, which control if they conflict with the rates listed on this Summary Page, all of which are subject to change.

2.2 Additional Charges. Additional charges may apply. Rates and charges for Service elements not identified appear in the applicable terms and conditions. Rates do not include foreign, federal, state or local taxes, surcharges, fees, EAS, Zone, CALC, or other similar charges.

3. Term and Termination.

3.1 Term. This Agreement is effective on the date all parties have signed below ("Effective Date"). The initial Term Commitment is shown with Customer's Revenue Commitment above. After the expiration of the Term Commitment, this Agreement will renew on a month-to-month basis. Service Terms begin on their Start of Service Date and automatically renew unless terminated by either party. The Start of Service Date, renewal periods and renewal period rates are described in the DT&C, Bundle or Package Provisions, Service Provisions, or in an applicable Tariff, RSS or ISS.

3.2 Termination. If Customer gives notice of cancellation or termination, disconnects any portion of a Service or breaches this Agreement resulting in the termination of a Service before the end of the applicable Service Term, an Early Termination Charge or Cancellation Charges will apply as set forth in the applicable terms and conditions.

4. Amendments. At CenturyLink's sole discretion, the parties may amend the Agreement to add additional CenturyLink services. Except as otherwise expressly permitted in the Agreement, amendments must be in writing and signed by both parties' authorized representatives.

CUSTOMER: [REDACTED]

CENTURYLINK SALES SOLUTIONS, INC.

DocuSigned by:
[REDACTED]

Authorized Signature
[REDACTED]

Name Typed or Printed
[REDACTED]

Title
[REDACTED]

Date
2/20/2018

DocuSigned by:
Sandra Prostrollo

Authorized Signature
[REDACTED]

Sandra Prostrollo

Name Typed or Printed

Sales operations manager

Title

Date
2/21/2018

Customer's Address for Notices: [REDACTED] Attn: General Counsel, [REDACTED] OR 97401;
Customer's Facsimile Number: [REDACTED]

CENTURYLINK® TOTAL ADVANTAGE® EXPRESS – AGREEMENT – Summary Page**TERMS AND CONDITIONS**

1. Additional Terms and Conditions. Customer understands that the DT&C and other provisions identified in this Agreement (“Other Provisions”) contain additional important terms and conditions that apply to the Services, including, among other things, confidentiality obligations, disclaimer of warranties, indemnification, shortfall charges, minimum-service terms, early termination charges, and jury-trial and class-action waiver.

2. Payment. Customer must pay all charges within 30 days of the invoice date except for CenturyLink QC charges, which Customer must pay by the due date on the invoice. Charges not paid by their due date are subject to late payment charge of the lesser of 1.5% per month or the maximum rate allowed by law or required by Tariff. In addition to payment of charges for Services, Customer must also pay CenturyLink any applicable Taxes (which is defined in the DT&C and may include surcharges, fees, and other similar charges) assessed in connection with Services. Customer's payments to CenturyLink must be in the form of electronic funds transfer (via wire transfer or ACH), cash payments (via previously-approved CenturyLink processes only), or paper check.

3. Notices.

(a) All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (i) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (ii) by national overnight courier service, next business day; or (iii) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

(b) Service Notices. All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: BusinessDisconnects@centurylink.com, except that for Services purchased under the CPE Products & Services; Professional Services Section of the DT&C Customer notice must be provided to the customer care number specified on Customer's invoice, and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice, unless a longer period is otherwise required by Service-specific Terms and Conditions below. Customer's notice of non-renewal for Services must be sent via e-mail to: CenturyLink, Attn.: CenturyLink NoRenew, e-mail: Norenew@centurylink.com. All Customer notices for other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Agreement may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

(c) Legal Notice. All legal notices required to be given under the Agreement will be in writing and provided to CenturyLink at: 931 14th Str., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Agreement or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

4. Credit Approval. Provision of Services is subject to CenturyLink's credit approval of Customer. As part of the credit approval process, CenturyLink may require Customer to provide a deposit or other security. Additionally during the Term, if Customer's financial circumstance or payment history becomes reasonably unacceptable to CenturyLink, CenturyLink may require adequate assurance of future payment as a condition of continuing CenturyLink's provision of Services. Customer's failure to provide adequate assurances required by CenturyLink is a material breach of the Agreement. CenturyLink may provide Customer's payment history or other billing/charge information to credit reporting agencies or industry clearinghouses.

5. Disclaimer of Warranties. EXCEPT AS EXPRESSLY PROVIDED IN THE AGREEMENT, ALL SERVICES AND PRODUCTS ARE PROVIDED “AS IS.” CENTURYLINK DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. CENTURYLINK MAKES NO WARRANTIES OR REPRESENTATIONS THAT ANY SERVICE WILL BE FREE FROM LOSS OR LIABILITY ARISING OUT OF HACKING OR SIMILAR MALICIOUS ACTIVITY, OR ANY ACT OR OMISSION OF THE CUSTOMER.

6. Limitations of Liability. The remedies and limitations of liability for any claims arising between the parties are set forth below.

(a) Consequential Damages. NEITHER PARTY OR ITS AFFILIATES, AGENTS, OR CONTRACTORS IS LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OR FOR ANY LOST PROFITS, LOST REVENUES, LOST DATA, LOST BUSINESS OPPORTUNITY, OR COSTS OF COVER. THESE LIMITATIONS APPLY REGARDLESS OF THE LEGAL THEORY UNDER WHICH SUCH LIABILITY IS ASSERTED AND REGARDLESS OF FORESEEABILITY.

(b) Claims Related to Services. For Customer's claims related to Service deficiencies or interruptions, Customer's exclusive remedies are limited to: (a) those remedies set forth in the SLA for the affected Service or (b) the total MRCs or usage charges paid by Customer for the affected Service in the one month immediately preceding the event giving rise to the claim if an SLA does not apply.

(c) Personal Injury; Death; Property Damages. For claims arising out of personal injury or death to a party's employee, or damage to a party's real or personal property, that are caused by the other party's negligence or willful misconduct in the performance of the Agreement, each party's liability is limited to proven direct damages.

(d) Other Direct Damages. For all other claims arising out of the Agreement, each party's maximum liability will not exceed in the aggregate the total MRCs and usage charges paid by Customer to CenturyLink under the Agreement in the three months immediately preceding the event giving rise to the claim (“Damage Cap”). The Damage Cap will not apply to a party's indemnification obligations or Customer's payment obligations under the Agreement.

7. Entire Agreement. This Agreement, including DT&C, Other Provisions, and any CenturyLink-accepted Order Forms constitute the entire agreement between the parties. This Agreement supersedes all prior oral or written agreements or understandings relating to the same service, ports, or circuits at the same locations as covered under this Agreement. Capitalized terms are defined in the DT&C and Other Provisions.

8. Purchase Orders. This Agreement controls over any Customer-issued purchase order, and any terms or conditions contained in a Customer-issued purchase order or other Customer ordering document will have no force or effect.

9. Uniform Resource Locators (URLS). References to URLs in this Agreement include any successor URLs designated by CenturyLink.

**CENTURYLINK® TOTAL ADVANTAGE® EXPRESS AGREEMENT
LONG DISTANCE AND TOLL FREE RATE ADDENDUM**

This Long Distance and Toll Free Rate Addendum ("Rate Addendum") applies to a CenturyLink® Total Advantage® Express Agreement signed by authorized representatives of CenturyLink Communications, LLC and Customer ("Agreement"). Capitalized terms not defined in this Rate Addendum are defined in the Agreement. This Rate Addendum is incorporated by reference and made a part of the Agreement.

1. General. This Rate Addendum establishes interstate and interstate pricing for CenturyLink's domestic switched, dedicated and IP long distance voice services, and pricing for CenturyLink's Toll Free services ("Addendum Pricing"). The Addendum Pricing is available to existing CenturyLink business customers who do not currently have CenturyLink long distance service, toll free service, or VoIP Services and sign an amendment or Order Form to add one or more of those services to their existing Agreement, along with this Rate Addendum. VoIP Services include CenturyLink® Hosted VoIP Service, CenturyLink IQ® SIP Trunk Service, Managed Office Service, and Managed Office Essentials Service. The Addendum Pricing is applicable to individual accounts, as well as master customer accounts and associated discount group accounts. Customers failing to meet the eligibility requirements outlined in this section will not receive Addendum Pricing. The Addendum Pricing is only valid through the Cutoff Date. However, CenturyLink may, in its sole discretion, accept orders and quotes beyond that date, and any such orders and quotes will be subject to the terms of this Rate Addendum.

2. Addendum Pricing. The Addendum Pricing will apply after installation. Customer will receive the Addendum Pricing shown below. Specifically regarding Hosted VoIP Service, CenturyLink IQ SIP Trunk Service, Managed Office, Managed Office Essentials, the Addendum Pricing will apply in lieu of the ISS rates and constitutes the LD/TF Offer referenced in the Order Form and the applicable Service Exhibit or the applicable Service-specific sections in "Section II. Additional Service-Specific Terms and Conditions" of the DT&C. The Addendum Pricing may not be combined with any other discounts or offers for the Services, including custom pricing, the Toll Free Features Solutions Bundles Offer Attachment and the Pennies for your Long Distance and Toll Free Offer Attachment.

(a) Long Distance Interstate Addendum Pricing. For all Interstate Long Distance usage, CenturyLink will bill Customer an 18 second minimum per call and 6 second increments rounded up. Any call less than \$0.01 will be charged a penny minimum. Customer's minutes of use for international long distance and toll free services contribute to the Contributory Minutes but are not eligible for the Long Distance Interstate Addendum Pricing.

Domestic Interstate worldcard – Option 2	Net Rate
<i>Origination – Termination</i>	
Per Minute Switched – Switched	\$0.1000
Per Call Surcharge from Non-Payphone	\$0.0000
Per Call Surcharge from Payphone	\$0.5500 surcharge per payphone call[cr]DMQE WC E

(b) Long Distance Intrastate Addendum Pricing. For all intrastate (which includes interLATA and intraLATA usage within a state's boundary unless specified below) inbound 8XX and outbound voice service usage, CenturyLink will charge Customer the below Net Rate per Minute unless otherwise noted. For all Intrastate Long Distance usage, CenturyLink will bill Customer an 18 second minimum per call and 6 second increments rounded up. Any call less than \$0.01 will be charged a penny minimum. Customer's minutes of use for international long distance and toll free services contribute to the Contributory Minutes but are not eligible for the Long Distance Interstate Addendum Pricing.

(c) Toll Free INBOUND MRCs. The rate of \$1.00 applies for each CenturyLink 8XX number in excess of the first 8XX number in which CenturyLink provides Service as the "Responsible Organization" (meaning the party held accountable for providing such Service). CenturyLink does not charge an 8XX MRC for the first 8XX in which CenturyLink provides Service as the Responsible Organization.

(d) Toll Free INBOUND Features Addendum Pricing. Customer will pay the following NRCs, MRCs, Change Charges and Surcharges, if applicable, for the features listed below ("Feature(s)"). Pricing is subject to change without notice and is subject to applicable federal, state and local taxes, fees and surcharges. Availability of the Toll Free Features for VoIP Services is limited.

Feature	NRC	MRC	Change	Surcharge
Alternate Call Routing	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Busy Ring No Answer (BRNA)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	\$0.01 per call
Day of Week Routing (DOW)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Day of Year (Holiday) Routing (DOY)	\$50.00 per 8XX	\$0.00	\$50.00 per 8XX	N/A
Dialed Number Identification Service (DNIS) ⁽¹⁾	\$15.00 per 8XX	\$0.00	\$15.00 per 8XX	N/A
Direct Termination Overflow (DTO) ⁽¹⁾	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
EZ Route–Enhanced Reporting Manager (ERM)	\$500.00 per 8XX	\$0	\$0	\$0
EZ Route–Menu and Database ⁽²⁾	\$150.00 per 8XX	\$50.00 per 8XX	\$0.00	\$0.04 per call
EZ Route–Speech Recognition Menu & Database Routing ⁽²⁾	\$150.00 per 8XX	\$50.00 per 8XX	\$0.00	\$0.08 per call
EZ Route–Percent Allocation, Time of Day, Day	Included with EZ	Included with EZ	Included with EZ	Included with EZ

**CENTURYLINK® TOTAL ADVANTAGE® EXPRESS AGREEMENT
LONG DISTANCE AND TOLL FREE RATE ADDENDUM**

of Week, Area Code & Customer – Entered Digit Routing ⁽²⁾	Route	Route	Route	Route
EZ Route–Bridging	\$0.00	\$0.05 per MOU	\$0.00	\$0.00
EZ Route Enhanced Reporting Manager (ERM)	\$500.00	\$0.00	\$0.00	\$0.00
Extended Call Coverage (ECC)	\$0.00	\$0.00	\$0.00	N/A
Fast Transfer and Release (FTnR) ⁽¹⁾	\$1,000.00 per 8XX	\$100.00 per 8XX	\$100.00 per 8XX	\$0.05 per transfer
Geographic Routing (GeoRouting)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Industry Toll Free Directory Assistance	\$35.00 per 8XX (standard) \$100.00 per 8XX (expedite)	\$3.00 per 8XX	\$35.00 per 8XX (standard) \$100.00 per 8XX (expedite)	\$2.00 per query
Menu Routing	\$250.00 per 8XX	\$25.00 per 8XX	\$100.00 per 8XX	\$0.05 per call
Percent Allocation Routing	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Project Account Codes (PAC)	\$15.00 per 8XX	\$15.00 per 8XX	\$15.00 per 8XX	N/A
CenturyLink GeoPlus®	This advanced routing option is only offered through an alliance with AdGeo. Please contact AdGeo directly at 888-947-3100 or visit http://www.QwestGeoPlus.com Log-in: qwest PIN: qwest1			
Real Time ANI ⁽¹⁾	\$0.00	\$0.00	\$0.00	N/A
Tailored Call Coverage (TCC)	\$50.00 per 8XX	\$0.00	\$50.00 per 8XX	N/A
Time of Day Routing (TOD)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Control Center for Toll Free	\$0.00	\$0.00	\$0.00	N/A
Super Trunk Overflow ⁽¹⁾	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
In Switch Overflow Trunk	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Quota Routing	\$250.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A

⁽¹⁾ Feature Not Available for any VoIP Service.

⁽²⁾ Limited to 150 nodes per application.

4. Miscellaneous. All other terms not specifically set forth in this Rate Addendum, including without limitation, any other rate elements, including local loops, are as stated in the Agreement, RSS, Tariffs or Rate Sheet. This Rate Addendum is added to the Agreement and becomes effective on the signature date of the Order Form or amendment adding this Rate Addendum to the Agreement ("Rate Addendum Effective Date"). This Rate Addendum and the Addendum Pricing will terminate upon expiration or termination of CenturyLink's domestic long distance, toll free, or VoIP service or of the Agreement. All other terms set forth in the Agreement will remain in effect. The order of control in descending order is: this Rate Addendum; the Agreement. These documents set forth the entire understanding between the parties as to the subject matter and supersede any prior written or verbal statements, representations, and agreements concerning the subject matter.

CENTURYLINK TOTAL ADVANTAGE™ EXPRESS AGREEMENT

Exhibit 1

ISDN PRS ICB PRICING OFFER
FOR THE STATE OF OR

████████████████████
Customer

This ISDN PRS is provided by Qwest Corporation d/b/a CenturyLink QC ("CenturyLink QC") and is subject to the CenturyLink Total Advantage™ Express Agreement between Customer and CenturyLink.

Filing Concurrence

CenturyLink may be required to submit the pricing herein to certain regulatory agencies for approval because the rates are being offered on an individual case basis ("ICB Rates"). Although the general terms and conditions of this Agreement are effective on the Effective Date, the ICB Rates will not become effective for a given jurisdiction until the filing and approval requirements for that jurisdiction are fulfilled. Service will be offered in accordance with the applicable Tariff until the ICB Rates become effective. Approved ICB Rates will take precedence over the Tariff. If Customer receives reduced pricing under this Agreement and a regulatory agency later invalidates the ICB Rates after they had become effective, Customer will pay to CenturyLink any difference in the amounts listed in the applicable Tariff for Service and the amounts Customer was charged for Service. When approved by the regulatory agencies, Customer may add additional quantities of Service pursuant to the Service Changes Section under the same terms and conditions with no further filing required. If a regulatory agency does not approve this Agreement, the parties will enter into good faith negotiations to mutually resolve the failure to receive the necessary approval. This Agreement will remain in full force and effect for Service in all other jurisdictions.

AQCB# (internal use only): _____

Service Location Including City and State	Circuit ID/BTN	USOC	Term	NRC	Qty.	Total MRC Per Location
████████████████████ OR 97401,USA		ZPG63	36mo	\$0.00	1	\$325