

Shannon Seagondollar
Rates/Regulatory Specialist
Tel: 503.226.4211 ext. 3590
Fax: 503.721.2516
Email: sls@nwnatural.com



April 21, 2017

NWN OPUC Advice No. 17-02 / ADV _____

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attention: Filing Center
201 High Street SE Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: Revision to Rule 16 – Voluntary Termination of Gas Service Account

Northwest Natural Gas Company, dba NW Natural (“NW Natural” or “Company”), files herewith the following revisions to its Tariff P.U.C. Or. 25, filed pursuant to ORS 757.205¹ and OAR 860-022-0005, stated to become effective with service on and after **June 2, 2017**:

First Revision of Sheet RR-16,
Rule 16,
“Voluntary Termination of Gas Service Account”

This filing is made in accordance with OAR 860-022-0025.

The purpose of this filing is to clarify the language as it relates to the voluntary termination of gas service for Residential, Rate Schedule 3, and Rate Schedule 27 customers.

The Company respectfully requests that the tariff sheets filed herein be approved by the Commission to become effective with service on and after June 2, 2017, and if deemed necessary by the Commission that a hearing be scheduled, in accordance with ORS 757.210.

In accordance with ORS 757.205, copies of this letter and the filing made herewith are available in the Company’s main office in Portland, Oregon and on its website at www.nwnatural.com.

¹ Tariff P.U.C. Or. 25 originated November 1, 2012 with Docket UG 221; OPUC Order No. 12-408 as supplemented by Order No. 12-437

Please address correspondence on this matter to me with copies to:

eFiling
NW Natural Rates & Regulatory Affairs
220 NW Second Avenue
Portland, Oregon 97209
Telecopier: (503) 721-2516
Telephone: (503) 226-4211, ext. 3589
eFiling@nwnatural.com

Sincerely,

/s/ Shannon Seagondollar

Shannon Seagondollar
Rates/Regulatory Specialist
NW NATURAL

Attachments

GENERAL RULES AND REGULATIONS

(continued)

Rule 16. Voluntary Termination of Gas Service Account

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Customers that receive service under a **Residential Rate Schedule, Rate Schedule 3, or Rate Schedule 27** may terminate their gas service upon oral or written notice. The Customer notice must specify the date the service is to terminate. The Company may require a minimum of five (5) Business Days' prior notice from the Customer's requested termination date. The Customer shall be liable for all gas supplied to the Premise until the specified termination date.

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Customers taking service under **Rate Schedule 31, Rate Schedule 32, Rate Schedule 33**, or under a Special Contract may terminate their gas service account by giving written notice in accordance with the terms of the Rate Schedule or Special Contract. Where no notice period is stated, or where Customer is electing to change Rate Schedules, the notice period will be one (1) Billing Month in advance of the desired termination date. A termination on less than the required notice may be cause for the Company to bill, and for the Customer to pay, the total of all fixed charges due for each Billing Month within the required notice period, and the closing bill proration of Monthly Fixed Charges as described in **Rule 7** will not apply.

Any amounts held by Company on account of a Customer for deposits, including accrued interest, or for Construction Contribution refunds payable to Customer at the time an account is voluntarily terminated may be first applied to any deposit on a new account, or to any unpaid past due balance owing by Customer to Company on any other account for which the Customer is responsible, with any remaining amount applied as a credit on the closing bill of the terminating account.

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Any amounts owed to Company by Customer at the time the account is terminated will be reflected in the total balance due. If the closing bill reflects a credit balance, the credit amount will be refunded to Customer by check following the issuance of the closing bill. If the Customer has made a new service arrangement with the Company, such as applied for service under a new Rate Schedule, or applied for service at a new service address, any credit balance or balance due will be transferred to the account for the new service arrangement.

Closing bills will be issued as set forth in **Rule 7** of this Tariff.

The Company, in its sole discretion, may choose to leave the gas meter active following a voluntary termination of service by a Customer.

(continue to Sheet RR-17)