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December 3, 2019

NWN OPUC Advice No. 19-20

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attention: Filing Center
201 High Street SE, Suite 100
P. O. Box 1088
Salem, Oregon 97308-1088

RE: Compliance Filing - Revisions to Schedule C - Miscellaneous Charges and Credits - Late Charges on Customer Deposits

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or the "Company"), files herewith the revisions to its Tariff P.U.C. Or. 25 ("the Tariff), stated to become effective on and after January 1, 2020.

Fifth Revision of Sheet C-1	Schedule C	Miscellaneous Charges and Credits
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Purpose

The purpose of this filing is to revise Schedule C to reflect the change in late payment rate. This filing is made in compliance with Order No. 19-408 issued in docket UM 779 and in accordance with OAR 860-022-0025 and OAR 860-021-0210.

Proposed Changes

As authorized in Order No. 19-408, the Late Payment Charge is increasing from 2.0 percent to 2.1 percent.

The Company respectfully requests that the tariff sheets filed herein be approved to become effective with service on and after January 1, 2020.

In compliance with OAR 860-022-0025 the Company states that the tariff changes proposed in this filing will affect those customers that incur a late payment charge; therefore the number of customers affected and the impact to annual revenues is not known at this time.

In accordance with ORS 757.205, copies of this letter and the filing made herewith are available for public inspection in the Company's main office in Portland, Oregon and on its website at www.nwnatural.com.

Please address correspondence on this matter to me with copies to the following:

eFiling
NW Natural
Rates & Regulatory Affairs
220 NW Second Avenue
Portland, Oregon 97209
Phone: (503) 226-4211 ext. 3589
Telecopier: (503) 220-2579
eFiling@nwnatural.com

If you have any questions, please contact me at 503-721-2459.

Sincerely,

/s/ Rebecca T. Brown

Rebecca Brown
Regulatory Consultant
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Attachment

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Fifth Revision of Sheet C-1
Cancels Fourth Revision of Sheet C-1

SCHEDULE C MISCELLANEOUS CHARGES AND CREDITS

APPLICABLE:

To all Customers served by the Company under the Tariff of which this Schedule is a part.

PURPOSE:

To describe and summarize the charges and credits that may apply to Customers in addition to the rates established in the Rate Schedule or Service Agreement under which Customer receives service. See the DESCRIPTION OF CHARGES provision of this Schedule for specific terms and conditions.

SUMMARY OF CHARGES and CREDITS:

Late Payment Charge	2.1% of unpaid balance per payment period, but no less than \$3.00	(l)
Charge for Payment Not Honored (per incident)	\$ 15.00	
Service Reconnection Charges		
Scheduled 8:00 a.m. – 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 30.00	
Scheduled after 5:00 p.m., Mon.-Fri.	\$ 80.00	
Same Day after 5:00 p.m. Mon-Fri, or on Saturday or on a Holiday	\$100.00	
Service Reconnection Charges – Curtailment Order		
8:00 a.m. - 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 150.00	
After 5:00 p.m. Mon.-Fri. and on weekends or Holidays	\$ 600.00	
Inaccessible Meter Charge – Installation of Shut-off Valve	\$ 250.00	
Field Visit Charge	\$ 20.00	
Meter Interference	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable Service Reconnection Charges.	
Unauthorized Use – failure to comply with Curtailment Order	\$ 10.00 per therm	
CSR Assisted Automated Payment Charge	\$ 2.50 per check	
Summary Billing Charge		
One-time time set up fee, per account	\$ 5.00	
Per account billed per month	\$ 1.00	

(continue to Sheet C-1.1)

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and after January 1, 2020