



21 West Ave
Spencerport, NY 14559

May 24, 2018

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Advice Letter No. 054SPL
Docket No. UM 1935

Frontier Communications Northwest Inc. (Frontier) is filing revisions to the Statewide Price List in compliance with Commission Docket No. UM 1935, approved during the OPUC Public Meeting of May 22, 2018 approving Frontier's petition to abandon Busy Verification and Busy Interrupt, effective June 1, 2018.

The revised Statewide Price List sheets are listed on Attachment A.

A copy of the customer notice is included in Attachment B.

Copies of the current Statewide Price List sheets are included in Attachment C.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

Frontier Communications Northwest Inc.

<u>SECTION</u>	<u>SHEET NO.</u>	<u>REVISION</u>
1	29	4 th Revised
2	23	4 th Revised
2	30	2 nd Revised
3	9	1 st Revised
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Section 1

4th Revised Sheet 29
Canceling
3rd Revised Sheet 29

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:

Operator Assist Station-to-Station Service
Operator Assist Person-to-Person Service

Directory Assistance Service (Local and National)

Dial It Service
Wide Area Telecommunications and 800 Service
3 Way Calling (per activation)
*69 Call Return (per activation)

(D)

Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Frontier Northwest reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Frontier has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

Section 2

5th Revised Sheet 23
Canceling
4th Revised Sheet 23

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service

- Directory Assistance Service (Local and National)

- Dial It Service
- Wide Area Telecommunications and 800 Service
- 3 Way Calling (per activation)
- *69 Call Return (per activation) Operator Assist Person-to-Person Service

(D)

Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service.

Section 2

2nd Revised Sheet 30
Canceling
1st Revised Sheet 30

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

9. Single Line Business Pack does not apply to the following calls or services: - Continued

- Mass Announcement Services
- Directory Assistance
- Group Bridging Service
- Directory Assistance Calls/Directory Assistance Call Completion
- Call Routing Deluxe
- Emergency Interrupt
- Repeat Calls, Return Calls (per activation)
- Person-to-Person

- All other operator Handled Calls
- 3 Way Calling (per activation)
- *66 Busy Number Redial, *69 Call Return, Call Trace (per activation)

(D)

10. Single Line Business Pack may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business Pack.
13. Applicable Service Charges will be waived for customers subscribing to a three-year agreement.

Section 3

1st Revised Sheet 9
Canceling
Original Sheet 9

LOCAL SERVICE

COIN LINE SERVICE

APPLICATION OF RATES

No charge will be imposed for incoming calls.

Sent-paid local calls will be rated by the Coin Line customer's equipment. Local messages include calls made to Extended Area Service (EAS) exchanges as listed in this tariff under Network Access Rates.

Operator assisted sent-paid or non-sent paid local calls will be rated to the end-user with the appropriate additive operator service charges as specified in Section 4 of this Price List.

Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Section V of this tariff. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges as specified in Section V of this tariff.

The appropriate service charges as specified elsewhere in this tariff are applicable for each Coin Line installed, moved, or changed.

Coin Line Service supersedures will incur a nonrecurring charge as specified under Coin Line Rates.

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Rates for calls to National Directory Assistance will be charged the rate specified in Section V in this tariff.

Directory listings and options for Coin Line Service are provided as specified in Section V of this tariff.

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DIRECTORY AND OPERATOR SERVICES

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(D)

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed.

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Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

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Section 4

3rd Revised Sheet 10
Canceling
2nd Revised Sheet 10

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>
Operator Assisted Station to Station ¹	1.50
Collect	1.50
Operator Assisted Person to Person ¹	3.50
Operator Assisted Time and Charges	1.50
Operator Assisted - Corrections	2.25
Billed to Third Number	1.50
Public Payphone Usage Surcharge	0.25
Corrections Collect	<u>Per Minute Rate</u>
Peak rate	\$0.20
Off-peak rate	0.20

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¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

2. Service Features - Continued

C. Attendant Feature Packages

- Access to Paging
- Autodial
- Automatic Recall

- Call Hold
- Call Park
- Call Selection
- Camp-On
- Conference
- Console Activation of Call Forward
- Console Test
- Control of Trunk Group Access
- Delayed Operation
- Display of Queued Calls by ICI Key
- Flexible Console Alerting
- Locked-Loop Operation
- Lockout
- Multiple Listed Directory Numbers
- Position Busy
- Priority Console Alerting
- Recorded Announcement
- Secrecy
- Serial Call
- Speed Call
- Transfer
- Two-Way Split
- Wildcard Key

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Call Waiting All Calls - allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

Call Waiting (customer specific) - informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Cancel Call Waiting - permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.

Call Waiting Dial - allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit - prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating - allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection - allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test circuits to the line while the line is busy. This option protects data calls from interruption.

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Direct Line - Hot Line - allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

4. Attendant Feature Package

These features will be provided where facilities are available.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

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Call Hold - allows an attendant to hold a call manually on the loop by pressing a key.

Call Park - allows the attendant to park calls against any directory number in the customer group.

Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On - allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - allows the attendant to access customer provided code-call equipment using an access code and a called party code.

Conference - allows the attendant to establish a conference with up to 30 conferees.

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Section 8

1st Revised Sheet 6
Canceling
Original Sheet 6

SWITCHED DATA SERVICE

FEATURE DESCRIPTIONS

Standard Features

Data Line Security - Prevents a call from being interrupted by override tones, such as a call waiting tone, or other test that would interrupt the flow of data. (C)

Intercom Dialing - Allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Customized Multi-line Telephone Service customer groups only and is restricted to the serving wire center only.

Direct Dialing - Allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

Optional Features

Data Direct Connect - Provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group - Provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied. This feature is restricted to Customized Multi-line Telephone Service lines.

Voice Option - Allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. It is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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INTEGRATED SERVICES DIGITAL NETWORK

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services - Continued

CO Attendant Services

Aggregate Work Time/Number of Calls Handed

Call Hold

Call Splitting

Call-Through Tests

Camp-On

Conference Calling

Console Terminal Management

Control of Voice Terminals

Direct Station Selection Busy Camp

Direct Trunk Group Selection

Emergency Override

Incoming Calling Identification

Night Service

Organization Permission Display (Class of Service)

Position Busy

Power Failure Transfer

Control of Facilities

Through Dialing

Timed Reminder

Traffic

Trunk Group Indicator

Trunk Identification

Trunk Queuing

Auto Dropback to Attendant

Dial Access to Attendant

Even Call Distribution

Flexible Night Service/Call Forwarding

Calls on Que

Queuing with Call Waiting Indication

Number of Calls Handed

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Attachment B

Frontier Retail Customer Notice
BV/BI Discontinuance



At Frontier, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

Occasionally our evaluation directs us to make changes to some products; therefore, we are writing to inform you of Frontier's plan to discontinue operator service features Busy Verification (BV) and Busy Interrupt (BI). Please note that this discontinuance is for the BV and BI features only and does not include all operator services.

New technologies, new products and services, and changing customer demand have rendered Busy Verification services unreliable and obsolete. Busy Verification and Busy Interrupt do not work on fax or data lines, wireless, VoIP, and in some cases, ported numbers.

Frontier will file a petition on March 1, 2018 with the Oregon Public Utility Commission to discontinue offering these services. Upon request from affected customers, the Commission may, but is not required to, deny the petition or set it for hearing. You may contact the Commission at 1-800-522-2404. Subject to approval from the Oregon Public Utility Commission, Frontier plans to discontinue Busy Verification and Busy Interrupt effective June 1, 2018. If you have any questions, please contact Customer Service at the telephone number printed on your bill.

Attachment B

Frontier's Wholesale Customer Notice
BV/BI Discontinuance



Date of Bulletin: February 20, 2018
Notice #: CCBFTR01xxx
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: Busy Verification (BV) and Busy Interrupt (BI) Discontinued
Date Effective: June 1, 2018

Frontier Communications is providing notification of its plan to discontinue operator service features Busy Verification (BV) and Busy Interrupt (BI). The BV and BI features allow customers to obtain assistance in determining if a called line is in use (verification) or in interrupting a communication in progress (interrupt) by calling the "0" operator.

New technologies, new products and services, and changing customer demand have rendered BV and BI features unreliable and obsolete. BV and BI do not work on fax or data lines, wireless, VoIP, and in some cases, ported numbers.

Frontier plans to discontinue BV and BI features effective June 1, 2018. Once the BV and BI features are discontinued, these features will no longer be available to the ILECs, CLECs and IXCs that utilize Frontier's trunking services enabling BV/BI.

Please note that this discontinuance is for the BV and BI features only and does not include all operator services.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

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<https://wholesale.frontier.com/wholesale/notifications-and-news/subscribe-to-notifications>.

**STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.**

Section 1

3rd Revised Sheet 29

Canceling

2nd Revised Sheet 29

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service

- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- 3 Way Calling (per activation)
- *69 Call Return (per activation)

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Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Frontier Northwest reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Frontier has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

Reference No. 046SPL

Issued: November 9, 2016
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: November 20, 2016

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

4th Revised Sheet 23
Canceling
3rd Revised Sheet 23

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service

- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- 3 Way Calling (per activation)
- *69 Call Return (per activation) Operator Assist Person-to-Person Service

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Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service.

Reference No. 046SPL

Issued: November 9, 2016
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President – Regulatory Affairs

Effective: November 20, 2016

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

1st Revised Sheet 30
Canceling
Original Sheet 30

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

9. Single Line Business Pack does not apply to the following calls or services: - Continued

- Mass Announcement Services
- Directory Assistance
- Group Bridging Service
- Directory Assistance Calls/Directory Assistance Call Completion
- Call Routing Deluxe
- Emergency Interrupt
- Repeat Calls, Return Calls (per activation)
- Person-to-Person
- Busy Line Verification
- All other operator Handled Calls
- 3 Way Calling (per activation)
- *66 Busy Number Redial, *69 Call Return, Call Trace (per activation)

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10. Single Line Business Pack may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business Pack.
13. Applicable Service Charges will be waived for customers subscribing to a three-year agreement.

Reference No. 040SPL

Issued: November 12, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: November 15, 2015

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

Original Sheet 9

LOCAL SERVICE

COIN LINE SERVICE

(M)

APPLICATION OF RATES

No charge will be imposed for incoming calls.

Sent-paid local calls will be rated by the Coin Line customer's equipment. Local messages include calls made to Extended Area Service (EAS) exchanges as listed in this tariff under Network Access Rates.

Operator assisted sent-paid or non-sent paid local calls will be rated to the end-user with the appropriate additive operator service charges as specified in Section 4 of this Price List.

Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Section V of this tariff. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges as specified in Section V of this tariff.

The appropriate service charges as specified elsewhere in this tariff are applicable for each Coin Line installed, moved, or changed.

Coin Line Service supersedures will incur a nonrecurring charge as specified under Coin Line Rates.

Rates for Verification/Interrupt Service are as specified elsewhere in this tariff.

Rates for calls to National Directory Assistance will be charged the rate specified in Section V in this tariff.

Directory listings and options for Coin Line Service are provided as specified in Section V of this tariff.

(M)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 034SPL

Issued: August 28, 2014
Issued by Frontier Communications Northwest Inc.
By Jack Phillips, Director - Government & External Affairs

Effective: October 1, 2014

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 4

2nd Revised Sheet A
Canceling
1st Revised Sheet A

DIRECTORY AND OPERATOR SERVICES

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 047SPL

Issued: November 10, 2016
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: December 21, 2016

Section 4

2nd Revised Sheet 9
Canceling
1st Revised Sheet 9

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS

Operator Services are furnished to customers upon request to assist in the completion of local or IntraLATA toll calls where facilities and operating conditions permit. Surcharges for Operator Assisted Services are in addition to all other applicable charges. Operator Service Charges are applicable under the circumstances described below to each outgoing message billed.

Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 047SPL

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 4

2nd Revised Sheet 10
Canceling
1st Revised Sheet 10

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>	
Busy Verification	\$1.30	(M)(T)(I)
Busy Interrupt	2.00	(M)(T)(I)
Operator Assisted Station to Station ¹	1.50	(T)
Collect	1.50	
Operator Assisted Person to Person ¹	3.50	
Operator Assisted Time and Charges	1.50	
Operator Assisted - Corrections	2.25	
Billed to Third Number	1.50	
Public Payphone Usage Surcharge	0.25	
Corrections Collect	<u>Per Minute Rate</u>	
Peak rate	\$0.20	
Off-peak rate	0.20	

¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 7

Original Sheet 48

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

2. Service Features - Continued

C. Attendant Feature Packages

- Access to Paging
- Autodial
- Automatic Recall
- Busy Verification
- Call Hold
- Call Park
- Call Selection
- Camp-On
- Conference
- Console Activation of Call Forward
- Console Test
- Control of Trunk Group Access
- Delayed Operation
- Display of Queued Calls by ICI Key
- Flexible Console Alerting
- Locked-Loop Operation
- Lockout
- Multiple Listed Directory Numbers
- Position Busy
- Priority Console Alerting
- Recorded Announcement
- Secrecy
- Serial Call
- Speed Call
- Transfer
- Two-Way Split
- Wildcard Key

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FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 7

1st Revised Sheet 53
Canceling
Original Sheet 53

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Call Waiting All Calls - allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

Call Waiting (customer specific) - informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Cancel Call Waiting - permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call. (T)

Call Waiting Dial - allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit - prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating - allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection - allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line - allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

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FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 7

Original Sheet 59
Canceling

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(M)

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

4. Attendant Feature Package

These features will be provided where facilities are available.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to hold a call manually on the loop by pressing a key.

Call Park - allows the attendant to park calls against any directory number in the customer group.

Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On - allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - allows the attendant to access customer provided code-call equipment using an access code and a called party code.

Conference - allows the attendant to establish a conference with up to 30 conferees.

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Section 8

Original Sheet 6

SWITCHED DATA SERVICE

FEATURE DESCRIPTIONS

Standard Features

Data Line Security - Prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing - Allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Customized Multi-line Telephone Service customer groups only and is restricted to the serving wire center only.

Direct Dialing - Allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

Optional Features

Data Direct Connect - Provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group - Provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied. This feature is restricted to Customized Multi-line Telephone Service lines.

Voice Option - Allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. It is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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Section 9

Original Sheet 44

INTEGRATED SERVICES DIGITAL NETWORK

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services - Continued

- CO Attendant Services
 - Aggregate Work Time/Number of Calls Handed
 - Busy Verification
 - Call Hold
 - Call Splitting
 - Call-Through Tests
 - Camp-On
 - Conference Calling
 - Console Terminal Management
 - Control of Voice Terminals
 - Direct Station Selection Busy Camp
 - Direct Trunk Group Selection
 - Emergency Override
 - Incoming Calling Identification
 - Night Service
 - Organization Permission Display (Class of Service)
 - Position Busy
 - Power Failure Transfer
 - Control of Facilities
 - Through Dialing
 - Timed Reminder
 - Traffic
 - Trunk Group Indicator
 - Trunk Identification
 - Trunk Queuing
 - Auto Dropback to Attendant
 - Dial Access to Attendant
 - Even Call Distribution
 - Flexible Night Service/Call Forwarding
 - Calls on Que
 - Queuing with Call Waiting Indication
 - Number of Calls Handed

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