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November 18, 2019

Filing Center  
Oregon Public Utility Commission  
201 High Street SE, Suite 100  
Salem, OR 97301-3612

RE: Monroe Telephone Company Advice  
Revisions to Lifeline Service in PUC Or. No. 6

To Whom It May Concern:

On behalf of Monroe Telephone Company ("Monroe"), please find enclosed for electronic filing revised tariff pages for Monroe's Local Tariff PUC Or. No. 6. The purpose of this filing is to revise the Lifeline/OTAP language to accommodate current and upcoming federal and state rules related to the Programs.

We request that the proposed changes become effective December 1, 2019.

If you have any questions or require additional information, please contact me at 830.895.7221 or [cspears@gvnw.com](mailto:cspears@gvnw.com).

Sincerely,

/s/ Courtney Spears

Courtney Spears  
GVNW Consulting, Inc.

Encl.



LOCAL SERVICE

LOCAL ACCESS LINES

RESIDENTIAL SERVICE

<u>Service</u>	<u>Local Rate</u>
Touch Tone	
1 party	\$11.69
4 party**	\$N/A
Rotary Dial***	
1 party	\$10.44
4 party**	\$7.33

The above rates do not include telephone instrument or other terminal equipment.

Extended Area Service Residential Rates See Sheet 504

Oregon Telephone Assistance Program (OTAP) Credit

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. The customer qualifying for the OTAP credit will receive a reduction from the above rates for the single line which services the customer's principal residence.

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The above rates do not include the Service Assistance Program surcharge.

\*\* Four party service grandfathered as of 2-1-87  
\*\*\*Rotary dial service grandfathered as of 4-1-88  
Two party service withdrawn as of 8-1-94  
\*\*\*Touch Tone 4 party withdrawn as of 7-1-04

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)  
AND LINK UP PROGRAM

(N)

Lifeline Service is a retail local service offering designed to make telecommunication services available at reduced rates to qualifying low-income customers.

1. Federal Lifeline Discount – A qualifying low-income customer subscribing to Lifeline Service shall receive Federal reductions for eligible telephone (voice) or broadband services pursuant to 47 C.F.R. Section 54.403.
2. OTAP State Lifeline Discount – A qualifying low-income customer subscribing to Lifeline service shall receive a state-approved reduction for eligible telephone (voice) services pursuant to OAR 860-033-0030.

Effective January 1, 2020, the state Lifeline reduction may be applied to either eligible voice or broadband internet service pursuant to SB 69 approved in 2019.

3. Application of Lifeline Discounts – The Company shall apply Lifeline discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer’s basic local service. Lifeline subscribers will not be disconnected for non-payment of toll charges. Partial payments will first be applied to local service and then to toll charges.
4. Toll Blocking – The Company shall offer toll blocking to all qualifying low-income customers at the time such customers subscribe to voice Lifeline Service. If the customer elects to receive toll blocking, that service shall become part of the customer’s Lifeline Service and the customer’s monthly bill will not be increased by otherwise applicable toll blocking charges.
5. Service Deposit – Qualifying low-income customers who voluntarily elect toll blocking will not be required to pay a service deposit in order to initiate service.
6. Miscellaneous Surcharges and Fees – Lifeline customers whose benefit is applied to their residential voice service may not be charged the federal universal service fund fee or the monthly number-portability charge. The Residential Service Protection Fund surcharge however must be charged to Lifeline customers.

\*The entire OTAP/Lifeline Section was updated and replaced effective 12/1/19.

(N)

ADVICE NO.: \_\_\_\_\_

ISSUED: November 18, 2019

EFFECTIVE: December 1, 2019

ISSUED BY: Monroe Telephone Company

FOR RECEIPT STAMP

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LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)  
AND LINK UP PROGRAM (Cont'd)

7. Federal and OTAP State Lifeline Eligibility – Eligibility requirements are the same for both the federal benefit and the OTAP state benefit. To be eligible, the applicant must meet the requirements set forth in 47 C.F.R. Section 54.409 and OAR 860-033-0030.

(N)

\*The entire OTAP/Lifeline Section was updated and replaced effective 12/1/19.

(N)

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